

<b>Error Code</b>	<b>Error Report</b>	<b>Solution</b>
<b>E00400</b>	<b>Reporting period must not exceed 3 months</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00401</b>	<b>Valuation Method &amp; Valuation Declaration incompatible</b>	Check that the Valuation Declaration identifier in Box 43 (numeric) is compatible with the Doc code by referring to volume 3, prt 3.
<b>E00402</b>	<b>Valuation Declaration must be declared</b>	Due to the total entry value exceeding £6500, a Doc code must be entered for Box 43 along with the appropriate numeric code see volume 3, prt 3,
<b>E00403</b>	<b>Valuation Method must be declared</b>	Due to the total entry value exceeding £6500, a Doc code must be entered
<b>E00404</b>	<b>Commodity must be Warehoused</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00405</b>	<b>The same Tax Rate must be declared for all Tax Lines within a MOP Group</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00406</b>	<b>Item Value must be declared</b>	Item Value must be declared.
<b>E00407</b>	<b>Countervailing Charge must not be declared</b>	Countervailing Charge must not be declared.
<b>E00408</b>	<b>Unique Consignment reference does not exist</b>	The DUCR could have been used on a previous entry e.g. simplified then the full declaration so could have been repeated.
<b>E00409</b>	<b>Generated UCR (based on Trader Ref and TURN) already received</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00410</b>	<b>Unique Consignment part number is not in a valid format</b>	A possible solution to this problem could be the decimal point placement on the Traders UCR Box 7 , CHIEF will only recognise positive numbers after the decimal point .
<b>E00411</b>	<b>Destination Country is not an ITP participant</b>	Destination Country is not an International Trade Prototype (ITP) participant
<b>E00412</b>	<b>Check Tariff - Declaration of this Quota number is not correct</b>	Check transaction 'DCOM' (Display Commodity Code) to display the quota numbers that can be used under the Tariff heading.
<b>E00413</b>	<b>ACA Tax Line must be declared</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00414</b>	<b>Levy Tax Line must be declared</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00416</b>	<b>Payment request already produced for this entry</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00417</b>	<b>Overrides on Tax Line must be the same</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00418</b>	<b>Difference between Calculated &amp; Declared Revenue outside</b>	CHIEF is disagreeing with the amounts that have been declared in the tax

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	tolerance	amount fields. CHIEF calculation is different to the figure that has been declared. If completing Box 68 – Vat val adjustment, then the VAT line will need to be calculated to include the VAT adjustment.
E00419	UK Trader quoted for the UCR does not match that already recorded	Occurs on Supp Dec entries when CHIEF has received a duplicate Unique Consignment Reference (UCR) from different EORI.
E00420	Override not allowed for Tax Group	Using DCOM check the commodity code against what is declared in box 47. It may be that you need to remove the override code
E00421	VDI limit exceeded, valuation method required on all items.	<b><u>A valuation Declaration Identifier is required in Box 43 and corresponding valuation method Doc code when the total value of goods for the purpose of ad valorem customs duty and/or CAP charges exceeds £6500</u></b>
E00422	Dispatch Country is not an ITP participant	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00423	Specified TURN cannot be of Type 0	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00424	Document & CPC incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00425	Timeout details for Trader do not exist - Contact HMRC for help	a) CFSP Supp Dec's e.g SDI/SDW's must be done EDI please check that the trader is not doing these HCI. b) Could be that the Trader at EPU does not exist for the badge that they are using. Firstly check what badge they are using and check whether the TDAE is set-up or not. Do an LGEN on the Trader at EPU it could be that the TDAE has been deleted in error due to a PA3 being received.
E00426	This Tax Line is not permissible for the CPC	Check tax type codes on the Customs Procedure Code (CPC) and delete any unrecognised Tax Line segments on the entry that should not be present. Alternatively check the CPC data on CHIEF against the CPC description in the Tariff, particularly looking at the measure Group/Type as this controls the revenue line in box 47, to see whether the Standing Data correctly reflects the description in the Tariff.
E00427	Cancellation Unconfirmed - Advice Not Cancelled	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00428	Record is inactive - Action not possible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00429	Deferment balance override not required	For further information contact the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk
<b>E00430</b>	<b>Entry requires a AI statement in the DEC series</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00431</b>	<b>AI statement in the DEC series not required</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00432</b>	<b>End Use Relief requirements not met</b>	End Use indicator probably not set on Commodity Code. If End Use by quota, the quota measure should show end use. End Use authority not quoted in the scheme box. For shipwork Custom Procedure Code (4000023) an End Use indicator is not required for the Commodity Code. A Duty Line is required and will need to be secured.
<b>E00434</b>	<b>CPC &amp; Govt Dept declaration incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00435</b>	<b>Drawback IPR &amp; Commodity incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00437</b>	<b>Check Tariff - anti dumping fixed reference prices not found</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00438</b>	<b>With effect from date/time is in the future beyond the allowed date/time</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00439</b>	<b>Tax Line declaration required for Countervailing Charge</b>	See volume 3, appendix C6
<b>E00440</b>	<b>Tax Amount required for one outright Tax Line for this Tax Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00441</b>	<b>Free Circulation Declaration invalid</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00442</b>	<b>New route must be more severe and of same type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00443</b>	<b>Duty inclusive decln - FAF based duty requires manual override for ADD</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00444</b>	<b>No EC Supplement declared for anti-dumping/country of origin combination</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00445</b>	<b>Calculated Revenue less than the sum of Declared Revenues for Tax Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00446</b>	<b>All MOPs for this Tax Type must be secured</b>	All Method Of Payments for this Tax Type must be secured. Refer to the Tariff volume 3 prt 3
<b>E00447</b>	<b>Measure not allowed for an Accessionary State</b>	For further information contact the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk
<b>E00448</b>	<b>Countervailing Charge Tax Line invalid</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00449</b>	<b>One or more traders are exempt route 2</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00450</b>	<b>SPV Declaration &amp; Commodity incompatible</b>	a] A measure must be present on screen 1 of transaction 'DCOM' (Display Commodity) to allow declaration of Simplified Procedure Value (SPV). If this is not present and the caller believes it should be, confirm with either the CHIEF OPERATIONS team or Tariff Managemnt.
<b>E00451</b>	<b>ADD Duty cannot be determined - EC Supplements both identify a rate.</b>	Generates when two additional EC Supp codes are keyed against one commodity code (box 33). CHIEF cannot determine the Anti Dumping Duty (ADD) as one of the EC Supp codes is linked to more than one Country of Origin. Use transaction DCOM and downward select on the ADD measure to determine, by cross referencing the CHIEF data with the ADD Additional codes/information contained in the Tariff, if one additional code covers the Anti Dumping Duties e.g. Definitive Anti Dumping Duty and Countervailing Duty may be rolled up into one Ad val rate.
<b>E00452</b>	<b>Duty inclusive decln - multi ad val rates require one manual duty o'ride</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
<b>E00453</b>	<b>Number of Items declared &amp; Number of Items present incompatible</b>	Check the information entered in box 5 (Items) against the number of items on the entry that have been declared. CHIEF is advising that the two do not collate.
<b>E00454</b>	<b>Anti-dumping spcl instruction value invalid - contact Data Mgt Support</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
<b>E00455</b>	<b>MIP band maximum prices must be supplied in descending order</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00456</b>	<b>Allowable Values are Y, N or O</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00457</b>	<b>Query(s) resolved ? field must be 'Y' or 'N'</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00458</b>	<b>More than three MOPs for a Tax Type are not allowed</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
<b>E00459</b>	<b>Customs Duty revenue total higher than CPC limit</b>	Use transaction 'DCPC' (Display Customs Procedure Code) to check duty

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		limit as the total duty on the entry exceeds the CPC limit set.
<b>E00460</b>	<b>Revenue Total higher than CPC limit</b>	Use transaction 'DCPC' (Display Customs Procedure Code) to check revenue limit as an item value on the entry exceeds the item revenue limit set on the CPC.
<b>E00461</b>	<b>Anti-dumping spcl instruction value requires override declaration</b>	Additional code on ADD measure for countries of origin is set to duty type 30 because possibly both a definitive and provisional ADD and manual calculation is required (AC3 set)
<b>E00462</b>	<b>Trader is not authorised for SASP</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00463</b>	<b>Amendment is not valid for entry type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00464</b>	<b>Disassociate action not permitted with a refusal request</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00465</b>	<b>Total VAT Payable does not match the total Apportioned VAT</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00466</b>	<b>Total Duty Payable does not match the total Apportioned Duty</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00467</b>	<b>Disassociate action required to accept cancellation</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00468</b>	<b>Declarant TURN must be present</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00469</b>	<b>Bulk Importer/Registered Consignee not allowed with this Tax Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00470</b>	<b>Tax Base must be blank on this Item Tax Line</b>	Box 47b (Calculation of Taxes) is not required to be completed on the item tax line.
<b>E00471</b>	<b>Tax Rate declaration incorrect for this Item Tax Line</b>	Check the rate entered in box 47c and see if it applicable to the commodity code and the tax line
<b>E00472</b>	<b>SASP MOP is not valid on National tax lines</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00473</b>	<b>Tax Rate &amp; Method Of Payment declared incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00475</b>	<b>Importer &amp; Declarant must be the same</b>	Importer & Declarant must be the same.
<b>E00476</b>	<b>SASP MOP is not valid on Duty/CAP tax lines</b>	For UK authorised SASP traders the EC duty must be paid n the UK

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		therefore MOP E should be removed
<b>E00477</b>	<b>Tax Base &amp; Tax Rate declaration incompatible</b>	The following boxes need to be completed for composite entries: Tax Type – 413 as an example Base Quantity needs to be completed with the amount in litres along with C as the Rate and a valid MOP..
<b>E00478</b>	<b>Adjustment/Contra rejected - Negative Guarantee balance will result</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00479</b>	<b>Delete Stored confirmation required</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00480</b>	<b>Tax Amount must be blank for this Item Tax Line</b>	For DTI entries the tax amount is not required to be completed where Duty Type 10 (Automatic Calculation) is set against the tax type. Alternatively if Box 47c (Rate Ovr) is completed with an override code of VAX,Box 47d (Amount) field does not require completion.
<b>E00481</b>	<b>Manual value must be completed for this Tax Type/Override combination</b>	If the goods are cigarettes then VRP needs to be declared as an over-ride along with the total UK retail selling price in the tax base field. Please see vol 3, prt 3,
<b>E00482</b>	<b>Tax Amount Declaration must be greater than zero</b>	Tax Amount Declaration must be greater than zero.
<b>E00483</b>	<b>Tax Amount must not be completed on this Item Tax Line</b>	Tax Amount must not be completed on this Item Tax Line.
<b>E00484</b>	<b>Tax Amount &amp; DTI Entry incompatible</b>	Check whether override is being used in the rate column (box 47c) or box 45 indicates a manual calculation requirement. For DTI entries the Tax Amount is not required to be completed where Duty Type 10 (Automatic Calculation) is set against the tax type. A Tax Amount is generally only necessary on DTI entries where a tax rate override code has been used in box 47c.
<b>E00485</b>	<b>Tax Amount &amp; Method Of Payment declaration incompatible</b>	Check that Tax Amount (box 47d) and Method of Payment (box 47e) have both been completed. If Duty or VAT payable has been calculated to zero remove the Method of Payment within Box 47e as this is not required.
<b>E00486</b>	<b>SASP AI statement only permitted on a supplementary Declaration</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00487</b>	<b>EC SUPPLEMENT GROUP does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00488</b>	<b>Tax Amount must be declared for this Tax Type/Override combination</b>	CHIEF requires an amount to be input to Box 47d (Calculation of Taxes) if an override code is used. If no revenue is due trader should input 0.00
<b>E00489</b>	<b>Method Of Payment must be blank for this Item Tax Line</b>	Method of payment must be blank for this item tax line

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<b>E00490</b>	<b>Reason For Security must be declared for this Item Tax Line</b>	Because Box 47e (Method of Payment) indicates Revenue is being secured, the RS = field in Box 44 (Add'l Info) needs to be completed AI STATEMENT. See Appendix C9.
<b>E00491</b>	<b>Only 'Y' is permitted on cancellation</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00492</b>	<b>Not a valid Non-Excise revenue Tax Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00493</b>	<b>Security not allowed for Bulk Importer/RC Declarations</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00494</b>	<b>Method Of Payment &amp; DTI Entry incompatible</b>	Check Volume 3, Part 3, pg 3-18 for guidance on Method Of Payment (MOP) codes which are valid for DTI entries.
<b>E00495</b>	<b>Method Of Payment &amp; CIE Entry incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00496</b>	<b>Override declared &amp; CIE Entry incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00497</b>	<b>Override declared &amp; DTI Entry incompatible</b>	Check volume 3, prt 3 for guidance on tax rate override codes which are used with DTI entries.
<b>E00498</b>	<b>Override declared only allowed on amendment</b>	Linked to Tax Type override indicator 35. Check Tariff measure within Commodity Code to see whether CHIEF calculates amount automatically (Duty Type 10). If it does then take out override code and/or amount.
<b>E00499</b>	<b>SASP MOP is not valid on entry type</b>	If SASP MOP (E) is being declared you need to input the following AI statement – SEANL. The AI Statement SEANL is required but with the emphasis that NL stands for a country code and therefore could be e.g BE for Belgium.
<b>E00500</b>	<b>Tax Amount must be less than Item Price</b>	The tax amount in box 47d must be less than the Item price amount in box 42.
<b>E00501</b>	<b>Tax Line declaration &amp; Community Status incompatible</b>	Indicators 37 & 38 on transaction 'AOTT' (Amend Override for Tax Type) may be wrong.
<b>E00502</b>	<b>Tax Line declaration &amp; Customs Procedure Code incompatible</b>	Scrutinies the information within Boxes 37 (CPC) & 47a (Calculation of Taxes), either the Customs Procedure Code (CPC) you are using is incorrect for your Tax Type or the Tax Type you are using is incorrect. Guidance on CPC's and Tax Types can be found in Tariff Appendix C7A. Inward Processing Relief (IPR) suspension CPC's ie 5100000 have been amended

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		to remove the need for PDY override and calculated duty to be declared. Could be MOP not allowed check CPC instructions.
<b>E00503</b>	<b>Tax Line declaration &amp; Anti Dumping Duty Type incompatible</b>	Check Tarrif measure for Anti Dumping Duty (ADD). If country of origin listed is Appendix C2 in special instruction box then use override ADP
<b>E00504</b>	<b>Tobacco products relief not permitted for this Importer</b>	Check Tobacco Duty Relief is flagged on DTDR details.
<b>E00505</b>	<b>Trader not eligible for Delayed Accounting</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00506</b>	<b>Tax Line declaration &amp; Valuation Adjustment Code incompatible</b>	For CPC 4000200DTI entries do not require the VAT base box to be completed where reduced rate of VAT is allowable.
<b>E00507</b>	<b>Tax Base must be declared</b>	Box 47b (Calculation of Taxes) needs to be completed. Tax Base needs to be completed if Box 45 is being completed with M. If not this can be removed and box 47b Tax Base can be left blank.
<b>E00508</b>	<b>MIP bands for Tariff measure do not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00509</b>	<b>Adjustment not allowed - related revenue period now closed</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00510</b>	<b>Fixed Reference Prices already exist for Commodity</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00511</b>	<b>Third Quantity declaration not permissible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00512</b>	<b>SASP MOP must be entered against National tax lines</b>	For UK Authorised SASP traders the National duties (VAT) should be paid in the country where the goods exist i.e the MOP for Tax Type 813 must be E.
<b>E00513</b>	<b>Warehouse not approved for Import Accounting</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00514</b>	<b>Postponed MOP may not be mixed with other MOPs for a Tax Type</b>	Method of Payment (MOP) G cannot be used in conjunction with another MOP for the same tax type. Check CPC requirements for use of MOP G (Postponed Accounting for VAT Approved) as the tax line may not be permissible for the CPC e.g. CPC 4000052 requires the value for VAT to be accurately declared, accounting for VAT by Postponed Accounting using the MOD's self assessment procedure (VAT returns). In this instance a VAT line is required showing a method of payment G.
<b>E00516</b>	<b>SASP MOP must be entered against Duty/ CAP tax lines</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00517</b>	<b>Mode of Transport must be input</b>	Box 25 (Mode of trpt) needs to be completed. A list of transport codes can



		be found in volume 3, prt 3
<b>E00518</b>	<b>Shed Operator does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00519</b>	<b>Shed does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00520</b>	<b>Inventory System does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00521</b>	<b>2nd DAN quoted - amendment to a non-VAT tax type is not permitted</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00522</b>	Duplicate detected when inserting an import entry record.	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00523</b>	<b>1st DAN quoted - amendment to a VAT tax type is not permitted</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00524</b>	<b>Request to store line not required- Line not in error</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00525</b>	<b><i>An Export declaration for the supplied UCR/Part No already exists</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00526</b>	<b>AI Statement does not exist</b>	Refer to Appendix C5 for a list of valid AI statements.
<b>E00527</b>	<b>AI Statement type does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk. Please see CPC notes and Appendix C9 for the required AI Statement.-
<b>E00529</b>	<b>Number of Bulk Exporters input not equal to that declared</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00530</b>	<b>Declarant Reference is mandatory when no UCR supplied</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00531</b>	<b>Consignee's truncated name is mandatory</b>	Complete box 8 with Consignee's name
<b>E00532</b>	<b>Country of Destination is Mandatory</b>	All Export entries must have Country of Destination entered.
<b>E00533</b>	<b>Inventory System not valid for Freight Location</b>	The freight location is located in box 30 check the freight location and see if the CSP e.g. CNS is inventory attached
<b>E00534</b>	<b>Location of Goods not known</b>	The location of goods field has been completed with a location code that is not registered on CHIEF.
<b>E00535</b>	<b><i>Bulk details only permitted if Cnsgr TURN contains a BULK TURN</i></b>	For further information contact CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk
<b>E00537</b>	<b><i>Bulk Statistical value required</i></b>	For further information contact the CHIEF Operations at chief.operations@hmrc.gsi.gov.uk
<b>E00538</b>	<b>Invalid Transport Mode declaration</b>	Is transport mode in Box 25 valid according to the tariff . If yes check LTBE TMOD. Volume 3, prt 3,
<b>E00539</b>	<b><i>Location not a valid Port, Airport, Boundary</i></b>	Please see Volume 3, prt 3,
<b>E00540</b>	<b>Foreign Airport does not exist</b>	Using CHIEF input LTBE/ FOAI – and input the Foreign Airport code.
<b>E00541</b>	<b>FAS Suspense Transaction does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00543</b>	<b><i>CPC requires a Trader authorised for this Simplified Procedure</i></b>	The consignee EORI entered in box 2 is a trader that is not authorised to use the CPC quoted in box 37. Check EORI and TDAE, simp proc EPU.
<b>E00544</b>	<b>Tax Type not allowed for this CPC</b>	Check transaction 'DCPC' (Display Customs Procedure Code) to find out what Tax Types are permissible. Please check volume 3, prt 3, for the correct Tax Type. It could be that the Tax Type has changed for SAD H i.e 321, although still on CHIEF for processing the correct Tax Type for CAP Declarations is A20.
<b>E00545</b>	<b>Method of Payment not allowed for this CPC</b>	Customs Procedure Code (CPC) Box 37 does not permit the MOP entered in Box 47e. Check transaction 'DCPC' (Display Customs Procedure Code) to find out what MOP's are permissible.
<b>E00546</b>	<b><i>Part number quoted for a Master UCR</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00547</b>	<b><i>A Bulk dummy TURN is not allowed on a C21 Export declaration</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00548</b>	<b>CPC &amp; Entry Type incompatible</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00549</b>	<b><i>Unique Consignment Reference required for this declaration</i></b>	All pre shipment advices and Supplementary Declarations must have a UCR declared. (Only on a Full Export entry can this field be left blank and a system generated UCR will be supplied) However all Traders that are authorised for simplified procedures must always declare a UCR on <u>all</u> thier Export entries.
<b>E00551</b>	<b>Shed Operator &amp; Freight Location incompatible</b>	Could be that the badge code i.e ABC is being declared rather than the Shed code. Check that the correct information is being declared in Box 30 i.e

<b>Error Code</b>	<b>Error Report</b>	<b>Solution</b>
		GBLHRXXX (x corresponding to the Shed code), Then check that the shed code that they wish to use is associated to the correct freight location.
<b>E00552</b>	<b>Declared RFS does not exist</b>	Refer to Appendix C9 of the Tariff.
<b>E00553</b>	<b>Action not allowed for Supplementary Declarations</b>	For further information contact the CHIEF Operations Team at <a href="mailto:chief.operations@hmrc.gsi.gov.uk">chief.operations@hmrc.gsi.gov.uk</a>
<b>E00554</b>	<b>Invalid Valuation Declaration</b>	Refer to the Tariff, for a list of valid Valuation declaration codes.
<b>E00555</b>	<b>Currency does not exist</b>	A list of valid currency codes can be found in Volume 3 Part 3 Appendix C1 of the Tariff. For a list of currency codes supported by CHIEF use Transaction LKEY - TBLE, CURR. For edifact it should be MOA+5+39???.??: (currency box)
<b>E00556</b>	<b><i>Place of Loading is mandatory</i></b>	Place of loading is mandatory on all Local Clearance Procedure (LCP) Pre Clearance Advice's and Supplementary declarations..Please refer to the Tariff.
<b>E00557</b>	<b>Scheme in Doc code reference details to support EU claim reqd</b>	For further information e-mail the CHIEF OPERATIONS team at <a href="mailto:chief.operations@hmrc.gsi.gov.uk">chief.operations@hmrc.gsi.gov.uk</a>
<b>E00558</b>	<b>No Air Transport Charge Factor for Country of Dispatch</b>	Check Table ATFC using transaction DTBE - ATFC and enter code 01 02 03 or 04 followed by the two alpha code for the Country of Dispatch.
<b>E00559</b>	<b>No Air Transport Charge Factor for Foreign Airport / Place of Unloading</b>	Check Table ATFA using transaction DTBE - ATFA and enter code 01 02 03 or 04 followed by the three alpha code for the Foreign Airport.
<b>E00560</b>	<b><i>Freight Location entered for Goods Location is not valid</i></b>	See Volume 3, prt 3,of the Tariff.
<b>E00561</b>	<b>Customs Procedure is not valid for Entry type</b>	Check that the Customs Procedure Code (CPC) being declared is that of a Warehouse for IIFW and non Warehouse for IIFD. Also check the notes for the CPC that you are using to ensure that you are using the correct transaction. Also the trader could be trying to declare a Free circulation CPC and a warehouse CPC on the same export entry.
<b>E00562</b>	<b>Country of Dispatch not part of EFTA Group</b>	There is an incompatibility of data between Boxes 1 (Decln) and 15a (Ctry disp). Where European Free Trade Association (EFTA) goods are consigned from EFTA countries the country of dispatch code should reflect a country which is part of the EFTA group.
<b>E00563</b>	<b>Country of Dispatch not part of Restricted Group</b>	For further information contact the CHIEF Operations Team at <a href="mailto:chief.operations@hmrc.gsi.gov.uk">chief.operations@hmrc.gsi.gov.uk</a>

<b>Error Code</b>	<b>Error Report</b>	<b>Solution</b>
<b>E00564</b>	<b>Country of Origin not part of Restricted Group</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.
<b>E00565</b>	<b>Commodity does not exist</b>	Contact Tariff Management team for correct code. Alternatively, on CHIEF use Transaction LKEY - COMM, + start of COMM CODE.
<b>E00566</b>	<b><i>Bulk TURN/UCR required on a Bulk entry</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00567</b>	<b>Document does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00568</b>	<b>Local Control Office does not exist</b>	Control Office code in second field of Scheme details not recognised. If using a local control office authorisation check with your local control office to confirm their code or if using a particular scheme check the relevant public notice for the scheme eg SIA for IPR.
<b>E00569</b>	<b><i>Entry key required - UCR, ICR or EPU, Date and CHIEF entry number</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00570</b>	<b>A UCR or an entry reference (EPU, Date Entry No) is required</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00572</b>	<b>Country of Dispatch does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00573</b>	<b><i>Arrival (s) already notified for locations other than that declared</i></b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00575</b>	<b>Country of Origin does not exist</b>	To obtain a list of Country Codes on CHIEF use transaction LKEY - CTRY.
<b>E00576</b>	<b>Entry record is inactive and cannot be updated</b>	Check timeout for freight location via LTBE – TOUT (location). If timed out and doing AEXD will need to re-arrive. If departed/assumed departed the entry cannot be amended. Another possibility could be that the DUCR is associated to two entries i.e LCP and a Supp Dec entry, and one of the entries is in an in-active state. Therefore the entry will not be able to be cancelled using the DUCR number, and will have to be cancelled using the Entry Number.

Error Code	Error Report	Solution
		Also, if you are trying to amend an import entry that has been cleared it will not be able to be amended. Check entry and see if it has been cleared, if so that is why it is inactive. You are unable to delete an entry once it has cleared, you will need to contact the National Clearance Hub
E00577	<b>Commodity does not have an Excise measure</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00578	<b>Known Trader does not exist at this EPU</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00579	<b>Shed Operator is not required when Place of loading is not available</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00580	<b>Goods already arrived, Goods location is required</b>	The Place of loading is mandatory when the Goods have already arrived.
E00581	<b>Place of loading must not be foreign for UK Export declaration</b>	Exports can only be loaded in the UK
E00582	<b>Importer does not have a Standing Security account</b>	Method Of Payment 'V' is for a guarantee account. The error suggests that you don't have this account.
E00583	<b>Declarant does not have a Standing Security account</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<i>E00584</i>	<i>Location of Goods and Place of loading must be different</i>	<i>For further information please contact CHIEF OPERATIONS</i>
E00585	<b>Declarant not authorised to use Bond Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
E00586	<b>Importer not authorised to use Bond Type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk.

<b>E00587</b>	<b>RFS &amp; Method of Payment not compatible</b>	Trader is attempting to use some form of Security other than outright Method of Payment (MOP) without declaring a Reason For Security (RFS) in Box 44 (Add'l info) RS = AI statement see Appendix C9. Either MOP should be amended or an appropriate RS code input. You could also receive this error if the status on a doc code is being declared as XU rather than JE as an example (could be dependant on the Document code declared)
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<b>Error Code</b>	<b>Error Report</b>	<b>Solution</b>
<b>E00588</b>	<b>EC Supplement code not compatible with Commodity</b>	Check the commodity code, does it allow the Ec supplement code that is being entered on the entry.
<b>E00589</b>	<b>EC Supplement not valid on an Export entry</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00590</b>	<b>Statistical currency required</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00591</b>	<b>Transport identity required</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00592</b>	<b>Collective list does not exist</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00593</b>	<b>Tax Type override not valid for this Tax Type</b>	There are a number of possibilities for this error message. 1) Check the measure type is set on the Commodity Code. 2) The EDI system is not accepting the override code. If the override code looks correct and the entry is being input through a EDI system, trying inputting the entry directly into CHIEF (HCI). 3) Some EDI systems require the override line to be the first line in box 47. 4) If the goods are cigarettes the override code that should be used is VRP, with the total UK retail price of the cigarettes entered in box 47b. If they are CIGARS i.e. Tobacco products then EXD should be input along with 0.00 and no MOP.
<b>E00594</b>	<b>Collective list is of wrong type</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00595</b>	<b>BACS cut-off date for Excise has passed</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00596</b>	<b>BACS cut-off date for Non-Excise passed</b>	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk
<b>E00597</b>	<b>Declarant and Consignor must be different if both declared</b>	If Box 2 (CONSIGNOR) and Box 14 (DECLARANT) are the same then Box 14 needs to be left blank and Dec Rep needs to be declared as 1.
<b>E00598</b>	<b>DOTI Licence waiver claim invalid</b>	a) Trader claimed waiver of Department of Trade and Industry (DOTI) licence has been disallowed. May be on Customs Procedure Code (CPC), check transaction 'Display CPC' (DCPC) and take advice from policy branches on setting.

Error Code	Error Report	Solution
		b] Check transaction 'Display Commodity Code' (DCOM) as the waiver may be disallowed by a measure on Com record. c] If the goods do not require a licence (or are on Open General Licence (OGL). A waiver need not be claimed. d] Check the TURN details (DTDR) for the 'DOTI Licence Waived' indicator. Is this set to 'N'.
<b>E00599</b>	<b>Total of apportioned statistical value does not match the entry total</b>	For further information contact the CHIEF Operations Team at <a href="mailto:chief.operations@hmrc.gsi.gov.uk">chief.operations@hmrc.gsi.gov.uk</a>