

Error Code	Error Report	Solution
E00200	Consignee may be declared for entry or all items but not both	Refers to Box 8 traders consignee for SADH entries, this may be declared at Header level or Item level. Inputting both levels will produce this error. For multi item entries with different consignees, complete box 8 at item level.
E00203	MCD already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00204	TARIC Code and Free Circulation declaration incompatible	For goods released for Free Circulation in the Special Territories of the EC or goods originating from the Special Territories such as the Channel Islands, then the Commodity Code should only be 8 digits long. If you are declaring an 8 digit Comm Code then IMA cannot be used as the Declaration type (Box 1).
E00205	Destination country must be declared on header or item but not on both.	The destination country needs to be declared at header or item level. Check that Box 17a has not been completed at header and Item.
E00206	Destination country must be declared for the entry or for each item.	If the Destination Country has been declared at Item level, this should be removed and entered at header level only.
E00207	Dispatch country must be declared on header or item but not both.	Check that Box 15a has been completed at either header or item level not both.
E00208	CPC invalid for Imports	The wrong Customs Procedure Code (CPC) has been used for imports. The CPC must not start with 10, 21 or 31 as these are export CPCs.
E00209	Scheme in Doc Code reference and authorisation incompatible	Trader (or their software) may have input zeros after the SIA 1, 2 or 3 in the scheme box [IP] [SIA1] [000] [00]. CPC may require the last two fields of the Local Control Office (LCO) scheme details to be left blank.
E00210	Reason for Amendment must be entered	When invoking the Amend Import Entry transaction AIME, a reason for amendment must be entered.
E00211	Transaction Type & Stored Transaction incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00212	Reason for Amendment may not be entered when goods arrival only	When notifying goods arrival using transaction ANGA, a reason for amendment is not required.
E00213	Valid values are a space or a 'C'	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00214	Declared Tax Rate not in CMFM table - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00215	Indicator Settings not in Cons Tax Line table - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00216	Measure record not accessible for VAT - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00217	Declaration method invalid	For further information contact the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00218	Inventory System table not accessible - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00219	Paying Agent Turn not supplied - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00220	Paying Agent TDEK record not accessible - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00221	No TDER record for paying Agent TDEK - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00222	Commodity & Country incompatible	Commodity & Country incompatible.
E00223	VAT Declaration too high	VAT Declaration too high.
E00224	Tolerance Check failure	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00225	Item value for Customs Duty exceeds limit for the CPC	Check that you are using the correct Customs Procedure Code (CPC) as the value you are declaring in Box 42 (Item Price) exceeds that of the allowable value attached to the use of the CPC.
E00226	Entry & Item Gross Mass Totals incompatible	Entry & Item gross mass totals incompatible.
E00227	Entry & Item Prices incompatible	The cross check that CHIEF does is showing an error between what is quoted in Box 22 (Cur/tot amt inv) and what is quoted in Box 42 (Item price). If dealing with a single item entry these should be the same value, if however it is a multi item entry then all values within Box 42 (Item price) need to add up to that of Box 22 (Cur/tot amt inv).
E00228	Deferment Method of Payment invalid	Most probably related to excluded Method of Payments (MOP's) on Customs Procedure Codes (CPC's). Check exclusions on CPC by selecting transaction DCPC (first screen).
E00229	No TDER record for Declarant TDEK - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00230	VAT Declaration is not applicable for the declared commodity	Check the commodity code measure for correct declaration.
E00231	Cntry Grp of Dispatch table size exceeded - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00232	No TDER record for Importer TDEK - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.

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E00233	Method Of Payment must be Secured	The information you have placed in Box 47e (Calculation of Taxes) is not correct; CHIEF is looking for a secured method of payment. Refer to Volume 3, prt 3, pg 3-17 for guidance.
E00234	No Parent TDER record GD/HA/PR - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00235	TURN work table exceeded - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00236	Customs Procedure & Free Circulation Declaration incompatible	Customs Procedure Code (CPC) may not allow goods to be entered to Free Circulation if the Free Circulation indicator on the CPC is set to "N". Check the Free Circulation indicator on CPC, if set to "Y" the goods can enter a Free Circulation regime therefore a Preference code will be required in box 36. May also generate when incompatibility between Box 1 (Decln) & Box 37 (CPC) fields on entry where goods are entered from Special Territories of European Community. Box 1 should equal CO as the first submission followed by the 2 nd submission (see vol 3, prt 3, pg 3-2 – 3-3). A comparable CPC entered in Box 37 to allow goods to be entered to Free Circulation.
E00237	Quota No must be blank	A Tariff Quota serial number is not required in box 39 where no quota numbers exist in the tariff measures under transaction DCOM.
E00238	Tax Amounts for this MOP must be greater than zero	For DTI entries, where a Method of Payment (MOP) is declared in box 47e a tax amount greater than zero must be declared in box 47d (Calculation of taxes).
E00240	Net Mass is mandatory	This is not an optional field. Box 38 (Net mass) must be completed.
E00243	Incorrect Documents declared for Excise	Interrogate transaction 'DCOM' (Display Commodity) on CHIEF and check whether wine indicator is set. If it is check current situation regarding fault and consider asking Tariff Management Team to delete indicator. Also alcohol indicator where entry is for whisky/brandy and ageing certificate required.
E00244	Valuation Adjustment & CPC incompatible	Box 45 not completed (e.g. B 0.000 Could be that Box 45 – Adjustment has not been completed correctly see the Volume 3, prt 3, pg 3-15. along with DES 238 section 9 Data Elements.
E00245	Tax Line with Override Code of PDY must be present	Box 47(c) (Calculation of Taxes) tax line with override code of [PDY] must be present. Could also be that a Duty Free Comm Code is being used on a CPC that requires Duty to be paid. This will just go round in circles. The trader will need to use a CPC that relieves Duty. Could use CPC 5100A04 instead.

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E00246	CIF Amount is mandatory	CIF Amount is mandatory.
E00247	Import parameter table IMPA not accessible - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00248	Document Status requires a Secured Tax Line for this Tax Type	The document identifier indicates that the document(s) to claim relief/duty free status etc is not available, a secured Method Of Payment is required for tax line. Note there may be a reason for security Box 44 (Add'l info) RS = [] AI statement required. This error response can be misleading in the case of Critical quota as the actual documents quoted would be correct but an additional tax line is required to secure the duty due to the quota's status.
E00250	Number of Bulk Importer/MRC input not equal to that declared	Number of Bulk Importer/MRC input not equal to that declared.
E00251	Either a FAS Account or a FAS notification number must be supplied	For further information contact the CHIEF Operations team at chief.operations@hmrc.gsi.gov.uk or fax to 01702 36 6825.
E00252	Only 4 character document codes are permitted on 7 character CPC`s	This error will occur if you are inputting standing data into CHIEF ie CPC 4000C04 and input A2 as a document code instead of the SAD H format 9AIV as an example
E00253	All DOC codes in list must be 4 or 2 character form, not a mixture.	For further information contact CHIEF Operations team at chief.operations@hmrc.gsi.gov.uk or fax to 01702 36 6825.
E00254	Document Codes must be a valid category for use on a CPC or measure.	For further information contact CHIEF OPERATIONS team at chief.operations@hmrc.gsi.gov.uk or fax to 01702 36 6825.
E00255	Tax Amount not allowed without Tax Rate declaration	Tax Amount not allowed without Tax Rate declaration.
E00256	CPC requires Commodity to be declared	Commodity code optional indicator not set on Customs Procedure Code (CPC)..
E00257	CIF Amount too high	For further information please contact chief.operations@hmrc.gsi.gov.uk
E00258	Invalid format of Trader identifier.	This error is generated when cnsgnor (2) ID is not in the standard format. It may need to be prefixed with GB or could be that the Turn could have been keyed incorrectly.
E00259	All Name and Address details are required for this Trader.	
E00260	Deferring to a consignee`s account is not permitted to a bulk entry.	On a BULK entry you may only defer to a declarants deferment account. A trader may also be making a bulk entry declaring the suppliers in NAD+CZ EDI, or Box 2 at Item level if so it is likely that there will be more

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		than 1 supplier. Contact Deferment to find the reason behind the error. Please see Box 48 – Deferred payment – note 3.
E00261	Customs Procedure does not permit pre-lodgement of Entries	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00262	Paying Agent TURN prohibited by CPC from appearing on this Entry	Paying Agent TURN prohibited by CPC from appearing on this Entry.
E00263	Second DAN not permitted where First DAN Prefix is 'D'	Second DAN not permitted where First DAN Prefix is 'D'. Check Volume 3, prt 3, pg 3-16. The only prefix to be used is A,B or C. When two DAN's (Deferment Account numbers), are being used.
E00264	Ad Valorem rate 2 must not equal Ad Valorem rate 1	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00265	Specific rate 2 must not equal Specific rate 1	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00266	Invalid Document declaration for the P/R measure	Interrogate measure type using transaction 'Display Commodity' (DCOM), and DTBE/MSRE to see what Doc code is required.
E00267	Invalid Document declaration for the CAP measure	Check document code within the CAP Tariff measure. The alpha document code is located on the CAP Tariff measure by using the downward select function on the appropriate Tariff measure no within transaction DCOM (Display commodity). DTBE/ MSRE to see what Doc code is required.
E00268	Unit of Quantity 2 must not equal Unit of Quantity 1	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00269	Unit of Quantity 2 must not be convertible for Unit of Quantity 1	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00270	Invalid Document declaration	Check Box 44 (Add'l info) as incorrect Document code may have been input,. Problem may also be associated with the Documentary Proof of Origin (DPO); check measure is set up. Check transaction 'DCOM' (Display Commodity) measure to confirm if country can claim preference indicated in Box 47c (Calculation of Taxes).
E00271	Dispatch country must be declared for the entry or for each item.	If the Disp Cntry has been declared at item level, this should be removed and enter at header level only.
E00272	Max Price must be less than previous band's Max Price	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00273	Commodity Code is Mandatory	Commodity Code is mandatory and not optional.
E00274	Country of Origin is Mandatory	Country of Origin is mandatory and not optional.

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E00275	Tariff Measure Factor may not be supplied for MIP Measure	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00276	CPC & Commodity incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00277	Start Commodity must be less than End Commodity	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00278	Declaration of T5 Document invalid	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00279	Country or Country Group code required	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00280	Tax Type Override must not be blank	Check duty type code in the measure. If set to 30 an override code will be required in the second field of Box 47c, followed by a manual calculation in Box 47d.
E00281	Manual override required for AFC declaration	See Note in Tariff – If below the Deminimus you must input the correct status code against Doc code using Appendix C10.
E00282	Import/Export indicator invalid	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00283	Manual Declaration of Revenue required for MIP	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00284	Fixed Reference price not found	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00285	Check Tariff - Declaration of this Tax Line incorrect	Interrogate commodity using transaction 'DCOM' (Display Commodity) to check if the Country of Origin/Dispatch falls into any of the preference Tariff Measures. If it doesn't the rate Box 47c (Calculation of Taxes) needs to be amended to show that the trader needs to pay full rate of duty. Most probable cause is an inappropriate override code in box 47c. If so interrogate the measures by transaction DCOM to see if Country Of Origin (COO) can claim a reduced levy rate. Or the wrong Ad val code is being used i.e 331 instead of 341 which is now A20 see appendix C7A page 79.
E00286	Tariff Chapters of the Start and End Commodity codes must be the same	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00287	Non-Zero Uplift percentage not allowed for this type of measure	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.

E00288	Valuation Adjustments incompatible across Entry	Box 45 must be consistent for all items, <u>for</u> example if you have 5 items you should declare type A in box 45 for all items.
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E00289	Late item must be the same for all Excise lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00290	Late item must be the same for all non-Excise lines	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00291	Transport Identity must be supplied on a CAP refund claim.	See page 15 of the SAD H Tariff.
E00292	Deferments made, DAN required	The method of payment being used in Box 47e (Calculation of Taxes) indicates that payment is to be made via a deferment account. If appropriate complete Box 48 (DAN 1/DAN 2) with the deferment account details.
E00293	Secured tax line not permitted by CPC without an Outright tax line	Interrogate measures on transaction 'DCPC' (Display Imports Customs Procedure). [also with critical quota] 2 VAT lines required. Payment method D=to pay VAT on secured duty.
E00294	EU Office of exit does not exist.	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 366825.
E00295	Ad Valorem rate 1 must be less than Ad Valorem rate 2	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00296	Document & Item incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00297	Item Request Document required for CAP refund	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00298	Either Specific Rate 2 or Ad Valorem Rate 2 must be non-zero	. For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00299	FEC QV Check update permission not provided	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00301	Duplicate Condition entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00302	CPC & Warehouse Id incompatible	Use transaction 'DCPC' (Display Imports Customs Procedure) to check whether the warehouse Customs Procedure Code (CPC) indicator is set to 'Y'. If the Customs & Excise Tariff states the CPC is for warehouse goods but the 'Warehouse CPC' indicator is set to 'N' For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825 for confirmation that the indicator has been correctly set.
E00303	Dates must be same month and differ by no more than 5 days	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825
E00304	No Deferment Account activity at EPU for requested days	For further information contact the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00305	Airport of Loading and Air Transport Costs must be entered	Box 61 (Airport of Loading) and Box 62 (Air Transport Costs) must be entered.
E00306	Value Build Up not permitted, one or more related value fields absent	Check that Box 42 has been completed.
E00310	Importer is not authorised to use the GVS procedure	To become authorised to use the General Valuation Statement (GVS) procedure contact the GVS Registration Unit in the East London Business Centre on 0208 929 3724.
E00311	Duplicate Simplified Procedure Authority entered	Duplicate Simplified Procedure Authority entered.
E00312	Action not permitted – Entry is cleared	Entry has been Cleared.
E00313	Entry cannot be processed - Trader at EPU invalid	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00314	Entered code is not a Frontier Simplified Procedure Authority	Generated when codes I, R, S, & T are input under transaction ATDR. I, R, T & S are CPC Series Types and cannot be input under this transaction. Only codes L, W, F & Y are valid.
E00315	Freight Apportionment should only be declared on a Multi-Item Entry	Freight Apportionment should only be declared on a multi-Item entry.
E00316	Other charges/deductions must be declared for Post-CIF	If 'C' is entered in Box 45 (Valn adjt) then Box 67 (Other charges/deductions) must be completed.
E00317	Freight Apportionment must be declared when Gross Mass declared	Box 64 (Freight app ind) must be declared when Box 35 (Gross Mass) declared.
E00318	Simplified Procedure Authority does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00319	Entry has already been finalised	Entry has already been finalised.
E00321	Month may not be in the future or more than 4 months in the past	Month may not be in the future or more than 4 months in the past.
E00322	Both Freight Charges & Total Gross Mass are required	Both Freight Charges & Total Gross Mass are required.
E00323	FAS Account is cancelled	For further information contact the CHIEF Operations Team at

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		chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00324	Goods Identification must be entered	Goods Identification must be entered.
E00326	Entry has not been Cleared	Entry has not been Cleared. Contact the HUB on 0845 001 0085
E00328	Conditions for Deferment Adjustment unacceptable	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00329	Entry has no Customs Duty or VAT to apportion	The response can be generated when other errors mean revenue is not finally accounted for, e.g. Declarant not authorised, no FAS account, incorrect Deferment account etc. Check that any revenue amounts total correctly on the entry by selecting Option 3 on List Import Entry Version (LIEV) screen to determine whether Customs Duty or VAT has been apportioned.
E00330	Entry has been cleared	For further information contact the Chief Operations team at chief.operations@hmrc.gsi.gov.uk or fax to 01702 36 6825.
E00331	Payment/Withdrawal Notification does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00332	Nationality of Transport must be entered	See Volume 3, prt 3, page 3-5.
E00333	Deferment Authority does not exist	There are indications that there may be a fault with this error response. Check to see if Declarant or Importers TURN is on Deferment record as the Deferment Approval code entered may be incorrect i.e. using consignees Standing Authority (DAN code C) instead of Specific Authority (DAN code B). If the trader is trying to declare C then there exact turn must be on the back end of the Deferment account. If they are declaring A or B CHIEF will validate against the 9 digit VAT number rather than the Turn.
E00334	Warehouse Id must be entered	Box 49 (WHSE) must be completed with the unique numeric reference number of the individual warehouse when using a warehouse CPC. See Volume 3, prt 3, pg 3-18.
E00335	Revenue Tax Type does not exist	Refer to Tariff, Appendix C6 pg 9-67 check Duty Type.
E00336	Method of Payment does not exist	Method of Payment does not exist. Refer to Volume 3, prt 3, pg 3-18.
E00337	Standing Security does not exist	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00338	Standing Security already exists	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.

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E00339	Date/Time out of range	Pre lodged entries.Goods arrived date/time is before entry acceptance date/time.
E00340	Freight Charges must be declared for pre-CIF	Freight charges must be included if pre CIF eg Box 45 (Valn adjt) = [A.0000].
E00341	Freight Charges must not be declared	If 'B' is entered in Box 45 (Valn adjt) then Box 63 (Currency) needs to be completed.
E00342	Valuation Declaration not 'A' or 'B' - GVS Statement must be absent	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00343	GVS Statement must be present with this Valuation Declaration	The information within Box 43 dictates that in order to use it you must also input a valid General Valuation Statement number. Guidance on information held within Box 43.See Volume 3, prt 3, page 3-10.
E00344	Customs Procedure requires Total Invoice Amount to be declared	Part 2 of Box 22 (Cur/tot amt inv) must be completed with the Total Invoice Amount in what ever currency the invoice is drawn in.
E00345	Item Gross Mass less than Item Net Mass	Item Gross Mass less than Item Net Mass.
E00346	The TURN on your role is not referenced as Cnsge, Declt or GC TURN	Applies to Supp Decs only (SDI, SDW). The TURN on the role does not appear on the entry. This is a 'security' measure for CFSP only to ensure that an authorised TURN (or his representative) appears somewhere on the entry. A solution is to insert the authorised TURN for CFSP on the entry either in box 8, 14 or GCON). Maybe that GB needs to be inserted in front of the Turn number ie GBTURNNUMBER for either Box 8 OR Box 14. This could also be to do with the EORI changes. The traders role may need to be migrated to the new EORI turn 000.
E00347	Invoice Discount Amount & Percentage both entered	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00348	Tax Point Date must be entered	Tax Point Date must be entered.
E00349	Invoice Discount Percentage exceeds maximum permitted	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00350	Item Price must be declared	Box 42 (Item price) is mandatory so please check that you have completed this with the relevant information.
E00351	Customs Procedure does not permit declaration of Item Price	Check item price required field on second screen of Customs Procedure Code data using transaction DCPC to determine whether code set is correct. If set to "P" the Customs Procedure does not permit declaration of Item Price. Contact CHIEF Operations at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825 if you are in any doubt.

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E00352	Tax Point Time must be entered	Tax Point Time must be entered.
E00353	Customs Procedure requires Statistical Value to be declared	Customs Procedure Code (CPC) is set to require statistical value declaration on entry. If trader disputes this setting refer call to policy branch. CPC can easily be amended after request from policy section.
E00354	Multiple Registered Consignees not allowed on this input	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00355	Adjustment Code/Value Declaration inconsistent	Value build up boxes may have been completed. If code 'M' is present in the Valuation Adjustment field (box 45) the value build up boxes do not need to be completed.
E00356	Entry Number outside of range for the EPU	When inputting live/HMUT Custom Input Entries (CIE) the entry number must start at 900000. For HMUT CIE Entries the Range starts with X. CIES training for exports 29.
E00358	Tax Point Date must not be greater than Entry Date	For Supplementary declarations the date entered must not be later than the date / time of creating the entry.
E00359	Trader not Eligible for LCO Authorisation	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00360	Incorrect format for Deferment Period	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00361	Intended Departure Date must be entered	Intended Departure Date must be entered.
E00362	Customs Procedure requires Manual Declaration of Revenue Amount	Customs Procedure requires Manual Declaration of Revenue Amount.
E00363	Departure date cannot be more than 2 Months in the past	Departure date cannot be more than 2 Months in the past.
E00364	Customs Procedure requires Manual Declaration of Item Value	Customs Procedure requires Manual Declaration of Item Value.
E00365	Nationality of Transport must be entered	Nationality of Transport must be entered.
E00366	CPC requires a Trader authorised for CFSP	Trader is using a non authorised CFSP TURN against a CFSP related CPC. The last screen of the Trader Record (DTDR) will indicate a CFSP authorised trader by a Simplified Procedure Authority code, eg "Y" Abbreviated Period Entry, or "L" Goods released to Local Clearance. If correct TURN is being used and authorisation for CFSP is required, the trader will need to contact

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		their local EPU to request authorisation.
E00367	Scheme Type reference data invalid - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00368	CPC can only change to one with the same CPC Scheme type	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00369	Amendment of this entry is only allowed via EDI	Amendment of this entry is only allowed via EDI.
E00370	Exports parameter SCPP not accessible - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00371	CPC Series/Scheme Type table not accessible - contact Data Mgt Support	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00372	Amendment of non-SCP Export Scheme not allowed	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00373	Tax point date on a Final Supp Dec must be for 1st day and zero hours	Tax point date on a Final Supplementary Declaration (FSD) must be for 1st day and zero hours.
E00374	Secured Tax line required due to absence of AFC	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00375	Lodged Reference was previously associated with another Trader	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00376	Deferment apportionment not allowed for an MRC entry	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00377	Future Standing Securityty Account exists - deletion required to allow action	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00378	Lodgement Date or Import Entry number not supplied	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00379	Lodgement Time not supplied	Lodgement Time not supplied.
E00380	Use of this TURN is not allowed	Often the Head Office TURN (i.e. 000 suffix) is inhibited. This is done by the EORI Team at the request of the Head Office. Check to see if the agent is using the correct suffix! If the 000 EORI is being declared and it is TURN inhibited CHIEF will reject it..
E00381	Customs Procedure requires Statistical Value to be absent	The Customs Procedure Code (CPC) in Box 37 (CPC) dictates that Box 46 (Statistical value) need not be completed.
E00382	Duplicate UCR detected	The UCR already exists on CHIEF. If the shipment is part of a larger quantity

Error Code	Error Report	Solution
		then a 'part no' should be used. This creates a new entry but using the same base reference of the trader. If an entry has been made with a particular DUCR & the entry has been cancelled. The DUCR is still active at this point because CHIEF keeps the DUCR records and the Entry record separate. The trader will need to make the DUCR unique i.e add a character to the original DUCR.
E00383	Exporter is not authorised for ITP	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00384	Tax Type Override and Commodity incompatible	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00385	UCR not recorded on a Full Export declaration	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00386	Importers identity not recorded after ITP prefix on Export declaration	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00387	Quota No declaration & IPR incompatible	Cannot claim quota when using IPR Suspension scheme. Quota is only applicable when goods are intended for Free Circulation.
E00388	Incorrect number of parameters supplied	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00389	Importer is not authorised for ITP	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00390	Warehouse Id required	Box 49 needs to be completed when using a warehouse CPC.
E00391	Supplementary declaration not allowed to be submitted by this role	Check that Trader at EPU record is on for inland EPU (eg EORI in box 8). Check trader in Box 8 has supp dec set to Y. Check if entering FSD. If so they will be putting the first day of the month, eg 1/1/2005. Therefore check authorisation, ie 'Sup Dec By Any Agent' was on before first day of month. If the head office EORI is inhibited this number will not be able to be declared, if they are using an suffix EORI this number will need to be declared. Also check Book 12 for possible solution to E391. Another possibility could be that the EORI in Box 8 only has a z flag, and the EORI in box 14 is not CFSP authorised. CHIEF does not read the Z flag as being CFSP authorisation therefore further authorisation is required i.e another flag (w) as an example Ruth Markham will need to authorise this.
E00392	Customs Procedure & Warehousing incompatible	Check the warehouse CPC field on the Customs Procedure Code (CPC) data

Error Code	Error Report	Solution
		to see if it allows warehouse entries. When indicator set to "N" cross validation with the CPC prevents the warehouse field being completed. The indicator is set to "Y" to allow goods to be entered or removed from warehouse.
E00393	Trader reference not supplied	Trader reference not supplied.
E00394	Inter-Customs advice for supplied UCR already received	For further information contact the CHIEF Operations Team at chief.operations@hmrc.gsi.gov.uk or fax on 01702 36 6825.
E00395	Unique Consignment reference is inactive.	For CFSP this error generates when UCR part numbers are used. Each Consignment is given a Unique Consignment Reference (UCR) number. Once the UCR has been issued the consignee has 30 days to use the number before it becomes invalid. This error generates on both CFSP & ITP Supp Decs and is designed to ensure that all Supp Decs are submitted within 30 days of the Frontier Dec (by monitoring the 'life' of the UCR, quoted on the frontier dec). If the UCR exceeds 30 days it becomes 'invalid'. If a duplicate UCR is quoted (> 30 days apart) this error is generated instead of the appropriate E409.
E00396	UCR is not in a valid format	In transaction 'DCON' (Display Consignment Details) the Declarant Reference box needs to be completed.
E00397	Transaction has been cancelled	Transaction has been cancelled.
E00398	Gov. Contractor declared, Importer must be a Gov. Department	Government Contractor declared, Importer must be a Government Department.
E00399	Value Adjustment must not be Selling Price	Value Adjustment must not be Selling Price.