



Foreign &
Commonwealth
Office

FCO Services

Foreign and Commonwealth Office
King Charles Street
London SW1A 2AH

Website: <https://www.gov.uk>

01 February 2018

FREEDOM OF INFORMATION ACT 2000 REQUEST REF: FOI 0031-18

Thank you for your email of 10 January 2018 asking for information under the Freedom of Information Act (FOIA) 2000. You asked:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:

If there is more than one provider please split all the information including the annual average spend, number of users, duration, contract dates and internal contact details.

1. *Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three*
2. *Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.*
3. *Number of Connections- Number of connections for each network provider.*
4. *Duration of the contract- please state if the contract also includes contract extensions for each provider.*
5. *Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.*
6. *Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.*
7. *Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.*

8. *The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.*

If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

I am writing to confirm that we have now completed the search for the information which you requested. I can confirm that FCO Services does hold some information relevant to your request.

FCO Services do not hold any contracts for mobile phones; therefore I am not able to provide answers to points 1 through to 8.

In response to the question regarding supply via an external organisation, I can confirm that FCO Services mobile telephones are supplied by The Foreign and Commonwealth Office (FCO), who use Crown Commercial Services, part of the Cabinet Office.

- FCO Services has approximately 553 users.
- The Network provider for these mobile telephones is Vodafone

You may wish to submit an FOI to the Foreign and Commonwealth office if you require any more information on these contracts.

Once an FOI request is answered, it is considered to be in the public domain. To promote transparency, we may now publish the response and any material released on gov.uk in the [FOI releases](#) section. All personal information in the letter will be removed before publishing.

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I hope you are satisfied with this reply. However, if you wish to make a complaint or if you would like a review of our decision, please write to the FOI and DPA Team, Foreign and Commonwealth Office, Room K4.04, King Charles Street, London, SW1A 2AH. E-mail: foi-dpa.imd@fco.gov.uk. You have 40 working days to do so from the date of this letter.

If you are not content with the outcome of your complaint, you may then apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the FCO. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

FOI Team

FCO Services



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