

Our ref: [REDACTED]

[REDACTED]
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

2 August 2018

[REDACTED]

Email: [REDACTED]

Dear [REDACTED]

A21, general maintenance within the parish of Hurst Green

I am writing to confirm that we have now completed our search for the information, which you requested on 16 July 2018.

We have dealt with your request under the terms of the Environmental Information Regulations 2004. This is because the information you have requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

In your request you have asked us to provide information showing:

1. Dates of inspections/service of gullies and drains on the A21 within the parish of Hurst Green over the last two years?

Please see the attached spreadsheet showing the dates and details of the safety inspections and resulting actions that we have carried out between 17 June 2016 and 17 June 2018.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]

[REDACTED]

[REDACTED]