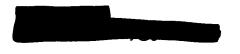


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15 May 2018



Thank you for your email of 17 April 2018, in response to our request for clarification concerning your Freedom of Information request.

You originally requested the following:

"With reference to the above Act, can I please request the medal entitlement of the of the following individual, and their date issued? Also a copy of the ww2 medal card if issued?

1. Charles Herman Percival Jeffery – He was a Major in the Royal Artillery and served in both WW1 and WW2 – his Officer's service number was 13799.

Charles passed away more than 25 years ago; in 1950 death registration is attached. He was also born in 1894, therefor more than 112 years ago.

The reason I would like these are for private research".

## On 13 April you clarified

"Charles' date of Birth was 12/11/1894 Charles' date of Death was 03/10/1950"

A search for the information has now been completed within the Ministry of Defence and I can confirm that none of the information in scope of your request is held. Unfortunately, we have been unable to trace any information regarding Mr Jeffery using the Service number and names you have provided.

Under Section 16 of the FOIA (Advice and Assistance) you may find it helpful to contact The National Archives as all World War 1 Service records are now held by them. They can be contacted by the following methods:

The National Archives Kew Richmond Surrey TW9 4DU Tel: 020 887 63444

They also provide specific guidance on their website:

http://www.nationalarchives.gov.uk/help-with-your-research/research-guides/first-world-war/

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <a href="https://ico.org.uk/">https://ico.org.uk/</a>.

Yours sincerely,

Defence Business Service (Secretariat)