

Our ref: CRS 765781

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

2 October 2018

Risk Assessment of A27 footbridge

Thank you for your email to our Customer Contact Centre on 4 September 2018. I have handled your request under the Freedom of Information Act 2000 for information about the Whyke footbridge on the A27.

Please see below your questions and our answers:

Has a risk assessment of the road and lack of crash barrier on this particular section of the A27 been completed?

A risk assessment has not been undertaken on this section of the A27 as the design and layout meets the safety standard with an approximate 3m wide grass verge separation between the footpath and the road.

Are there any plans to extend the crash barrier to decrease risk of fatalities at the section of road which is now the only access route to people walking to and from the new school? If so, when are these works due to take place please?

There are no plans to extend the crash barrier.

If no risk assessment has taken place, how do I highlight the fatality risk and request a risk assessment please?

We have looked at the Personal Injury Collision data for this stretch of the network and can confirm that since the opening of the footbridge on 6 November 2015, there have been no incidents involving pedestrians. We have passed on your concerns to the Route Inspectors to continue to monitor the situation.

If a risk assessment has taken place and it was decided to take no action, how do I complain about this and appeal the decision please?

No risk assessment has been carried out. However, any further concerns you have about this should be handled outside of the FOI process and under our Corporate Complaints process. For further details, please see [here](#).

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 765781 in any future communications.

Yours sincerely