

This document has been withdrawn because it is no longer current.



## An inspection by Ofsted

### Will you help us with our inspection?

#### Information for children, young people and families

This leaflet tells you what the inspection is all about.

It also tells you why inspectors want to hear your views and the sort of things they may ask you.

#### Who are Ofsted?

We are a team of inspectors looking at how children and young people are helped, protected and looked after in the area where you live.

#### Why are inspectors visiting?

Inspectors want to see what is working well and what could work better for children who need help and protection, and children who are looked after by the local authority.

#### Why have I been asked to take part?

We want to see how good adults are at helping you. We look at files and talk to adults, but we also want to know what you think of the help you have been given.

#### What will I be asked to do?

Inspectors may:

- ❖ sit in on a meeting with you to see how well adults work together to help children, young people and their families
- ❖ talk with you about what you think – they want to hear how you are being helped to keep safe, and how you are being looked after and supported; they may ask to meet you in person or phone you
- ❖ meet some young people who live in a children's home a long way from the local authority, to ask you how well you are supported.

**Inspectors are there to see how you are helped – they not there to check on you.**

**You do not have to share personal information with them.**

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### **Do I have to take part?**

Not if you don't want to. You will always be asked before any meeting if you are happy for the inspector to be there or speak with you.

We do want to hear your views but it's up to you – you can say 'no thanks' at any time.

### **What will the inspector do with the things I tell them?**

What you tell us is private, unless the inspector thinks that you or someone else is being harmed. If we need to tell someone else what you have said, we will tell you as soon as we can.

### **Can I see a report about what inspectors saw and heard?**

We write a report which an adult can show you, or you can read it online: [www.gov.uk/government/organisations/ofsted](http://www.gov.uk/government/organisations/ofsted).

### **Can I call an inspector to talk about the inspection?**

Yes. You can call us on **0300 123 1231** and ask to speak to an inspector. If you know the name of the inspector you want to speak to or the local authority where you live that will help the person you speak to.

Sometimes you might have to wait for someone to answer the phone so please hang on if you can.

Or you can email us at:

[enquiries@ofsted.gov.uk](mailto:enquiries@ofsted.gov.uk)

Or you can write to us at:

National Business Unit, Ofsted  
Piccadilly Gate  
Store Street  
Manchester  
M1 2WD.

**Thank you  
for helping us**