

## Work and Health Programme Memo

 Department for Work & Pensions	 <b>European Union</b> European Social Fund
<b>To:</b> Work and Health Programme Providers	<b>From:</b> Work and Health Programme Design Team
<b>Memo Serial No. :</b> WHP LRM 01	<b>Date:</b> 4 April 2018
<b>Subject:</b>	<b>Change to Inappropriate Referrals Process</b>
<b>Action:</b>	For information and action
<b>Timing:</b>	Immediate

### Work and Health Programme Memo 01

#### Background

Operating alongside the contracted Work and Health Programme (WHP) is the Control Group and Public Sector Comparator (PSC). Individuals are randomly assigned to these options during the referral process.

In a small number of cases participants have been incorrectly referred via PRaP to the WHP when they were assigned to the Control Group. The remedy to incorrect referrals is to remove referrals from provision and the referral is “backed out” of PRaP.

#### Summary and action

After consideration of the impact on the Participant and Provider in these cases, we have introduced the following solution to address this issue:

Any participant referred to WHP Provision but assigned a place on the Random Control Group will be allowed to remain on provision. You are not required to refer them back to JCP or take any remedial action.

#### Further Information Contact Details

If you have any queries about this memo please consult your Performance Manager in the first instance or contact the following inbox:

[WHP.ENQUIRIES@DWP.GSI.GOV.UK](mailto:WHP.ENQUIRIES@DWP.GSI.GOV.UK)

**Copy List: WHP PM's**  
**WHP.Enquiries@DWP.gsi.gov.uk**