

Our ref: EIR 764873

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

21 August 2018

Dear

Environmental Information Regulations 2004 M25 Standing water

I am writing to confirm that we have now completed our search for the information that you requested on 1 August 2018 regarding standing water and related hazards on the M25 Junction 10 exit slip at Wisley from 15 May 2018 to 4 July 2018 inclusive. The information provided is for both exits (anti-clockwise and clockwise).

I am dealing with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

Please see below your questions and our answers:

1. Reports of standing water and related hazards on the M25 Junction 10 exit slip at Wisley from 15th May 2018 to 4th July 2018 inclusive.

We had one report of minor flooding on the clockwise exit slip on 4 July 2018.

2. Remedial/repair works to drainage on the M25 Junction 10 exit slip from 15th May 2018 to 4th July 2018 inclusive.

We did not conduct any specific repair works to drainage on the M25 Junction 10 exit slip at Wisley during the time period referred to. On 4 July we cleared the flooding referred to above.

If you have any queries about this letter, please contact us quoting reference number EIR 764873 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely