

Our ref: 18794693

Your ref: [REDACTED]

Dear [REDACTED]

Thank you for your request for information about M4 Junctions 19-18 dated 06 July 2018. I have dealt with your request under the terms of the Freedom of Information Act 2000.

We have now completed our search for the information, which you requested.

- [any investigations carried out in connection with the accident](#)

We have not undertaken any investigations for this specific accident on 10th March 2018.

We are under GDPR Rules and our contract with Avon and Somerset Police (who supply our injury accident data) are not allowed to provide detailed accident data for specific accidents to third parties. For this information the customer would need to contact Avon and Somerset Police directly.

- [number of accidents you have recorded on this stretch of the road](#)

Highways England only routinely hold data regarding personal injury accidents. We carried out a check on this accident data for the M4 between J18 and J19 (both directions) in the period 2015-2017 (last full three years). In this period a total of 32 Personal Injury Accidents have occurred on this section.

- [other accident involving water on the same stretch of road](#)

None of those 32 injury accidents involved aquaplaning or standing water in the recorded accident information

- [details of any complaints regarding the condition of the road or accumulation of water](#)

We have checked our complaints records since 1 July 2017 under Flooding, Drainage Systems, and Highways Condition and can find none regarding M4 J19-18.

- [any CCTV footage of the accident](#)

There is no CCTV footage available, as footage is required to be Tagged even Tagged footage will only remain on the system for 31 days and is then wiped.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 764,436 in any future communications.

Yours sincerely


Business Services Senior Administrator – Operations South West