

Our ref: CRS 762263

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ

26 June 2018

Dear [REDACTED]

Average speed M3 Smart Motorway

Thank you for your follow up email of 29 May requesting further information about the average speed of traffic on the M3, prior to the construction of the M3 smart motorway between junctions 2 and 4a.

On 1 April 2015 Highways England transitioned to a new data supplier. The change in supplier means that journey time data prior to April 2015 is not directly comparable with data after the change. Highways England publishes fixed location speed data (where & when available) via its open data website <http://webtris.highwaysengland.co.uk/>. Fixed location speed data should however not be considered representative of average speeds experienced the entirety of a route.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 762263 in any future communications.

Yours sincerely

[Redacted signature line]

[Redacted contact information block]