

Officer Cadet Survey 2017-18



CONTENTS

DISTRIBUTION	<u>3</u>
EXECUTIVE SUMMARY	<u>5</u>
INTRODUCTION	<u>14</u>
BACKGROUND	<u>15</u>
SURVEY METHODOLOGY	<u>16</u>
REPORTING	<u>18</u>
RESPONSE RATES	<u>20</u>
RESPONDENT PROFILES	<u>21</u>
DETAILED FINDINGS	<u>23</u>
PREPARING FOR TRAINING	<u>24</u>
FACILITIES AND AMENITIES	<u>38</u>
SUPPORT	<u>57</u>
FAIRNESS	<u>69</u>
SETBACKS DURING TRAINING	<u>83</u>
GENERAL	<u>95</u>
HOPES FOR THE FUTURE	<u>109</u>
RESPONDENT PROFILES	<u>113</u>
ANNEX A: STATISTICAL RELIABILITY	<u>126</u>
ANNEX B: SERVICE COMPARISONS	<u>129</u>

DISTRIBUTION

ACTION

- MOD TESRR
- NAVY COMMAND
- LAND FORCES
- AIR COMMAND

INFORMATION

- BRITANNIA ROYAL NAVAL COLLEGE DARTMOUTH (BRNC)
- COMMANDO TRAINING CENTRE ROYAL MARINES LYMPSTONE (CTCRM)
- ROYAL MILITARY ACADEMY SANDHURST (RMAS)
- ROYAL AIR FORCE COLLEGE CRANWELL (RAFC)

IPSOS MORI QUALITY

- Ipsos MORI's reputation for excellence stems from our insistence on quality at every stage of a research project. We will not accept interference from clients who wish to bias results in any way. We are happy to confirm that at no stage in this project has the MOD or any other body attempted to impose leading questions, or seek anything other than a genuine representation of the views of the recruits, trainees and cadets.
- ***This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252:2012 and with the Ipsos MORI Terms and Conditions.***



Executive Summary



Key points

- Responses were received from 223 Army officer cadets, a response rate of 36%.
- Responses from Army officer cadets have been mixed this year, with falls and gains in a number of areas within facilities and amenities.

Recruitment and preparing for training

- There were no gains or falls in this section compared with last year.

Facilities and amenities

- Results in this section were mixed. There were improvements since 2016 in areas relating to internet access (54% to 70%), provision of free Wi-Fi hotspots (63% to 74%) and time given to eat meals (59% to 72%). However, there were falls this year in areas relating to standard of living accommodation (69% to 55% - following an improvement in 2016), laundry facilities (28% to 14%) and food (74% to 61%).

Support

- There were no gains or falls in this section compared with last year.

Fairness

- There were no gains or falls in this section compared with last year.

Setbacks during training

- There were no gains or falls in this section compared with last year.

General

- Army officer cadets were less positive about their training experience overall than last year (89% to 80%). However, following a dip in 2016, they were more positive about morale which has gone up from 68% to 82%.





Key areas of change

Gains	% 2016-17	% 2017-18
FACILITIES AND AMENITIES		
Internet access	54	70
Free Wi-Fi hotspots	63	74
Time to eat meals	59	72
GENERAL		
Morale	68	82

Falls	% 2016-17	% 2017-18
FACILITIES AND AMENITIES		
Standard of living accommodation	69	55
Laundry facilities	28	14
Food	74	61
GENERAL		
Overall satisfaction	89	80



Key points

- Responses were received from 204 Royal Navy officer cadets, a response rate of 49%.
- Responses from Royal Navy officer cadets have been mixed this year. Whilst there have been some gains across the general section, a number of attributes within the facilities and amenities section have seen a fall, with no gains in this section.

Recruitment and preparing for training

- There were no gains or falls in this section compared with last year.

Facilities and amenities

- Following improvements in 2016, this year officer cadets were less positive about their opportunities for competitive sport (73% to 58%), and the provision of free Wi-Fi hotspots (86% to 75%). There were also falls in food (30% to 17%) and time given to eat (70% to 56%).

Support

- There were no gains or falls in this section compared with last year.

Fairness

- Compared with 2016, officer cadets were more likely to indicate they were badly or unfairly treated by other cadets (1% to 5%).

Setbacks during training

- There were no gains or falls in this section compared with last year.

General

- The only fall in this category compared with last year was morale (84% to 75%).
- A higher proportion of officer cadets felt they personally benefitted from the course (83% to 94%, returning to the same level seen in 2014), gaining a sense of achievement (84% to 95%, following a fall in 2016) and felt challenged (77% to 90%, following a fall in 2016). Following a drop in 2016, there was also a higher proportion (69% to 83%) agreeing that training objectives and aims were explained to them and that staff/instructors did all they could to help them succeed (75% to 85%).





Key areas of change

Gains	% 2016-17	% 2017-18
GENERAL		
Personally benefitted from course	83	94
Sense of achievement	84	95
Felt challenged	77	90
Explanation of training objectives and aims	69	83
Staff/instructors did all they could	75	85

Falls	% 2016-17	% 2017-18
FACILITIES AND AMENITIES		
Opportunity for competitive sport	73	58
Free Wi-Fi hotspots	86	75
Food	30	17
Time to eat meals	70	56
FAIRNESS		
Badly treated by other cadets	1	5
GENERAL		
Morale	84	75

Key points

- 448 RAF officer cadets completed the survey, a response rate of 90%.
- Overall there was one gain in the ratings, but this is outweighed by the number of attributes that have fallen.

Recruitment and preparing for training

- There were no gains or falls in this section compared with last year.

Facilities and amenities

- There were a number of falls within this section, including standard of living accommodation (80% to 55%), as well as medical and dental care (91% to 85% and 89% to 80% respectively).
- Following improvements in 2016, satisfaction with internet access (72% to 62%), provision of free Wi-Fi hotspots (22% to 8%), and food (70% to 39%) have fallen.

Support

- There were falls in this area relating to having the opportunity to talk privately with Chaplains/Padre (86% to 78%).

Fairness

- There were no gains or falls in this section compared with last year.

Setbacks during training

- A lower proportion of officer cadets claimed that their injury/illness was properly dealt with (92% to 77%).

General

- Compared with 2016, the overall satisfaction has decreased (85% to 63%). However, in contrast, there has been an improvement in RAF officer cadets was morale this year (76% to 85%, following a dip in 2016).

Key areas of change

Gains	% 2016-17	% 2017-18
GENERAL		
Morale	76	85

Falls	% 2016-17	% 2017-18
FACILITIES AND AMENITIES		
Standard of living accommodation	80	55
Medical care	91	85
Dental care	89	80
Internet access	72	62
Provision of free Wi-Fi hotspots	22	8
Food	70	39
SUPPORT		
Opportunity to talk privately with chaplains/padre	86	78
SETBACKS DURING TRAINING		
Injury/illness properly dealt with	92	77
GENERAL		
Overall satisfaction	85	63

Please note the % is typically a top two box rating (e.g. 'very good' and 'good' or 'strongly agree' and 'agree'). At times it may be the combination of two other measures (e.g. 'all the time' and 'most of the time') or a simple 'yes' statement.



Key points

- 33 Royal Marines officer cadets completed the survey, a response rate of 67%. Due to the small sample size in this group, results amongst this group are likely to be volatile.
- As the number of Royal Marine officer cadets has tended to be low since the survey started, there can be large fluctuations in the trend data but very few significant changes over time. There were no overall improvements in any areas.

Recruitment and preparing for training

- There were no gains or falls in this section compared with last year.

Facilities and amenities

- The proportion of officer cadets who were satisfied with the standard of living accommodation has decreased (88% to 52%) following an improvement in 2016.

Support

- There were no gains or falls in this section compared with last year.

Fairness

- There has been a fall in the proportion of officer cadets who believed complaints were dealt with in a fair manner (88% to 52%, which is back in line with the level seen in 2015).

Setbacks during training

- There were no gains or falls in this section compared with last year.

General

- There has been a fall in those saying that they enjoyed the course (100% to 79%).



Key areas of change

Gains	% 2016-17	% 2017-18
NO GAINS IN 2017-18		

Falls	% 2016-17	% 2017-18
FACILITIES AND AMENITIES		
Standard of living accommodation	88	52
FAIRNESS		
Complaints dealt with in a fair manner	88	52
GENERAL		
I enjoyed the course	100	79

Please note the % is typically a top two box rating (e.g. 'very good' and 'good' or 'strongly agree' and 'agree'). At times it may be the combination of two other measures (e.g. 'all the time' and 'most of the time') or a simple 'yes' statement.



Introduction

- The Officer Cadet Survey (OCS) was established in 2010 to monitor officer cadets' experience of training at all four initial officer training colleges. It was created following the success of the Recruit Trainee Survey (RTS), a tri-Service survey administered to gauge Phase 1 recruits' and Phase 2 trainees' experience of training. The RTS was established following an appraisal of initial training by the Defence Operational Capability (DOC) in 2002. The aims of the survey are to:
 - Elicit attitudes towards the quality and benefits of training provided
 - Identify any incidences of bad or unfair treatment, i.e. discrimination, harassment and bullying
- Performance is reported by Service. By analysing all responses over this period we provide an overview of the results focusing on key findings, and in doing so complement and summarise the data available on the portal.

Administration

- All officer cadets who have completed at least two weeks training are invited to participate in the survey. All respondents complete an anonymous and confidential online questionnaire and are reassured that their responses cannot be attributed to them individually.

Questionnaire

- The questionnaire includes all the key questions raised by the Defence Operational Capability Audit and was developed by a Tri-Service group. On commission, Ipsos MORI made minor adjustments to the format and design of the questionnaire. The content is based on the RTS questionnaire with some modifications.
- Questions have been added, modified or removed during the course of the survey as part of a continuous improvement and review process. As such, there may be more trend data for questions which have not changed throughout the lifetime of the survey. For the purposes of this report, trend data is shown for the past 6 years, that is since 2011.

Continuous reporting

- During the course of the year the Services use the survey results to monitor the views of officer cadets to generally inform continuous improvement activity and instigate changes to processes if required. The data is uploaded to an online portal to which each college has constant access.
- A new online portal was implemented in June 2013 after consultation with various users of the results. Workshops have been conducted to gain feedback from survey administrators and the end users of the reports to support the process of continuous improvement.



- This report represents data collected from 1st April 2017 to 31st March 2018.
- Previous data collection periods are as follows:

Label	Period
2017	1st April 2017 – 31st March 2018
2016	1 st April 2016 – 31 st March 2017
2015	1 st April 2015 – 31 st March 2016
2014	1 st April 2014 – 31 st March 2015
2013	1 st April 2013 – 31 st March 2014
2012	1 st April 2012 – 31 st March 2013
2011	1 st April 2011 – 31 st March 2012

- For questions where trend data is displayed, the base sizes for each year are shown in the notes section.
- Trend analysis has been conducted on all single code questions and significant trends have been commented on in the text.

Statistical differences

- Throughout the annual report only differences that are statistically significant have been commented upon. A result is statistically significant if it is unlikely to have occurred by chance and it simply means there is statistical evidence of a difference between two figures; it does not mean the difference is necessarily large, important, or significant in the common meaning of the word. A statistical difference can still occur if the overall percentage remains the same due to the large base sizes included in the dataset. For more information please see **Annex A**.
- Only significant differences between reporting years and Services are commented on throughout the report.

Base sizes

- Throughout the report, the base size refers to the number of respondents asked a particular question. Please note the base sizes can vary as a result of certain questions only being asked for particular groups as opposed to the whole sample (e.g. those who were ill or injured) or cadets choosing not to answer the question. A note is included if the base size is particularly low (fewer than 30 respondents), and charts for a question are not shown if the base size is less than 10 respondents.

Aggregated totals

- Throughout the report there are references to aggregated totals, labelled as '% positive'. This often refers to the sum of two answer options that are affirmative to the question or statement (e.g. 'very good' and 'good' or 'strongly agree' and 'agree'), and does not necessarily mean that the response is positive in the common meaning of the word. The aggregate score takes into account the rounding which occurs when two figures are presented separately.
- All comments and significant differences are based on the aggregated total.

Rounding

- Where percentages do not sum to 100%, this may be due rounding, the exclusion of 'don't know' categories, or multiple responses (i.e. where respondents are able to select more than one answer to a question).

Verbatim

- Verbatim answers to open-ended questions are collected but are not included in this report. These comments are available to each college on the online reporting platform.

- This annual report has been redesigned following a period of consultation with end users. The format of each page varies depending on the type of question but most features are the same. Please see the guide below for how to read the results:

Question text as asked in the online survey

Clarification on aggregated % positive answer options. Significant differences and trend data is based on this

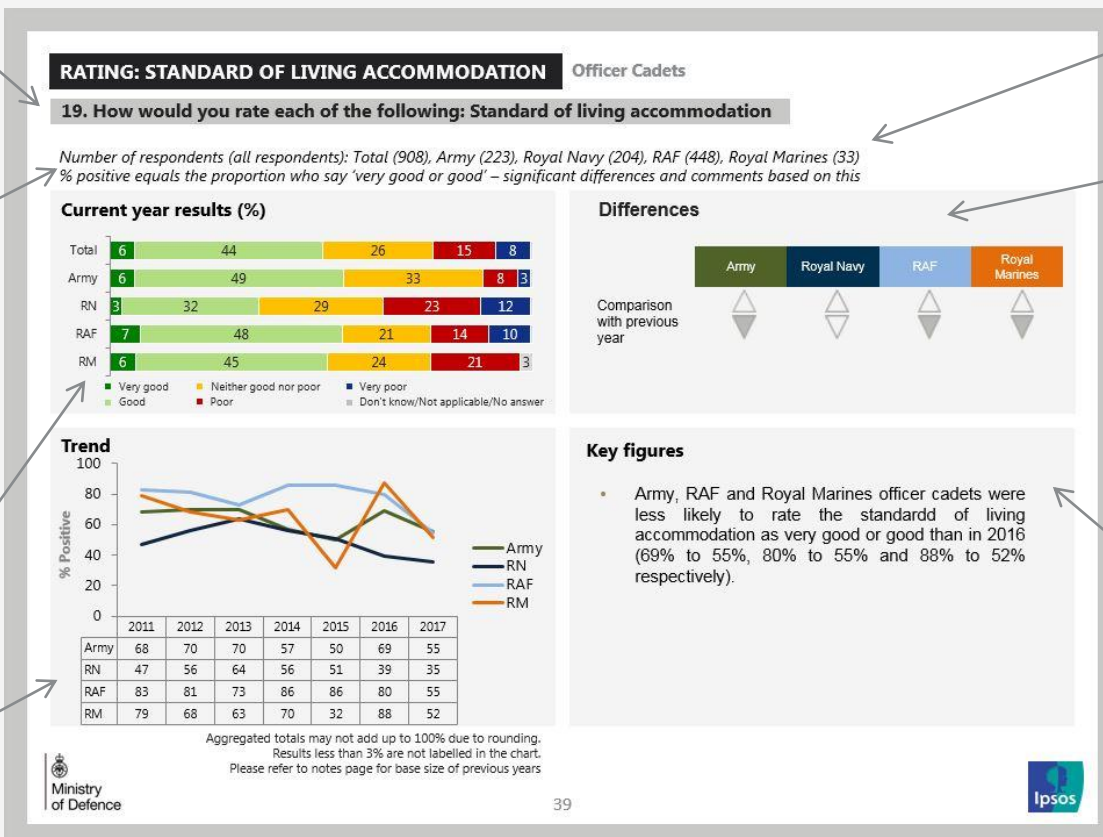
Results for current year

Trend data for % positive responses. All years where results are available are displayed

Base size and question routing

Significant differences based on % positive. Comparisons are made between Services and previous years

Summary of results and additional information such as previous questionnaire changes



RESPONSE RATES

Officer Cadets

- Over the twelve-month survey period, there were 908 responses to the questionnaire. A breakdown of responses by College is shown below:

	Total Responses		Response rate % *	
	2017-18	2016-17	2017-18	2016-17
RMAS	223	319	36	57
BRNC	204	349	49	100
RAFC	448	368	90	94
CTCRM	33	32	67	58
TOTAL OCS	908	1068	57	78

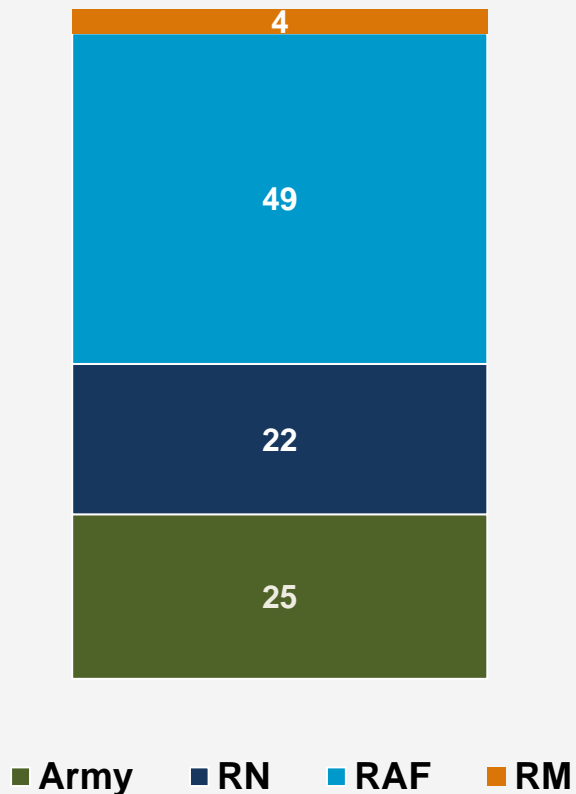
- * Response rates are based on the number of officer cadets who had completed at least 2 weeks training. In some cases, officer cadets may have not been given the opportunity to complete the survey, rather than actively not choosing to complete the survey.
- Please note that, although in some places in this report, comments have been made about the 'total' sample, no adjustment or weighting has been applied to this date to bring it absolutely in-line with the actual (or population) Service profile.
- In addition, caution should be used when comparing results year on year where there has been a notable change in response rates. For more details about statistical reliability including calculated confidence intervals, see Annex A on page 125.

RESPONDENT PROFILES

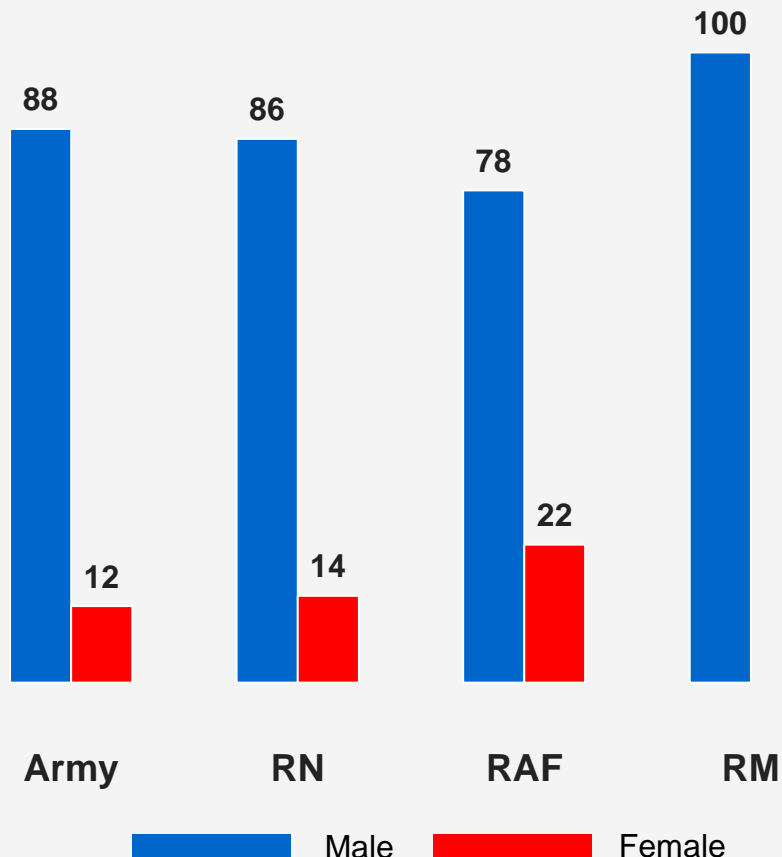
Officer Cadets

Number of respondents: Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Service Profile (%)



Gender Profile (%)

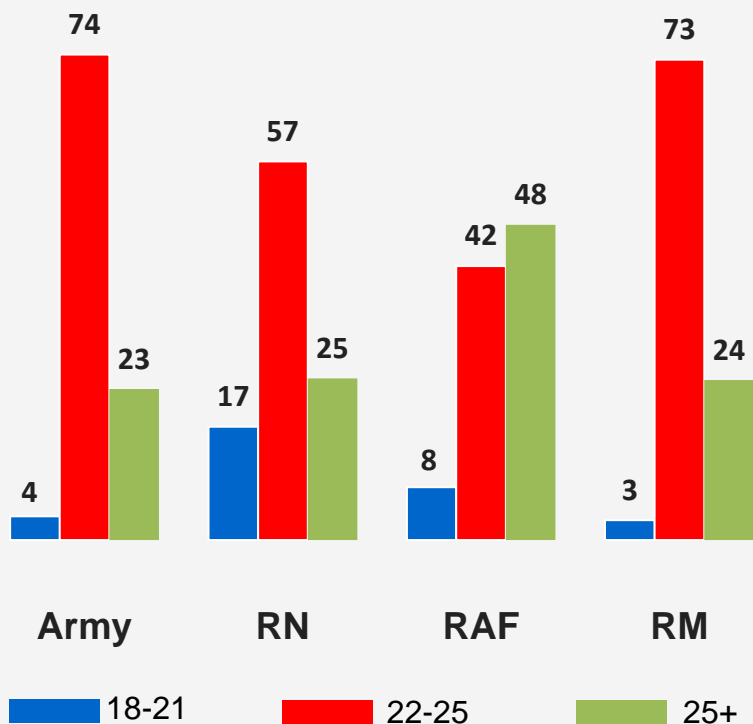


RESPONDENT PROFILES

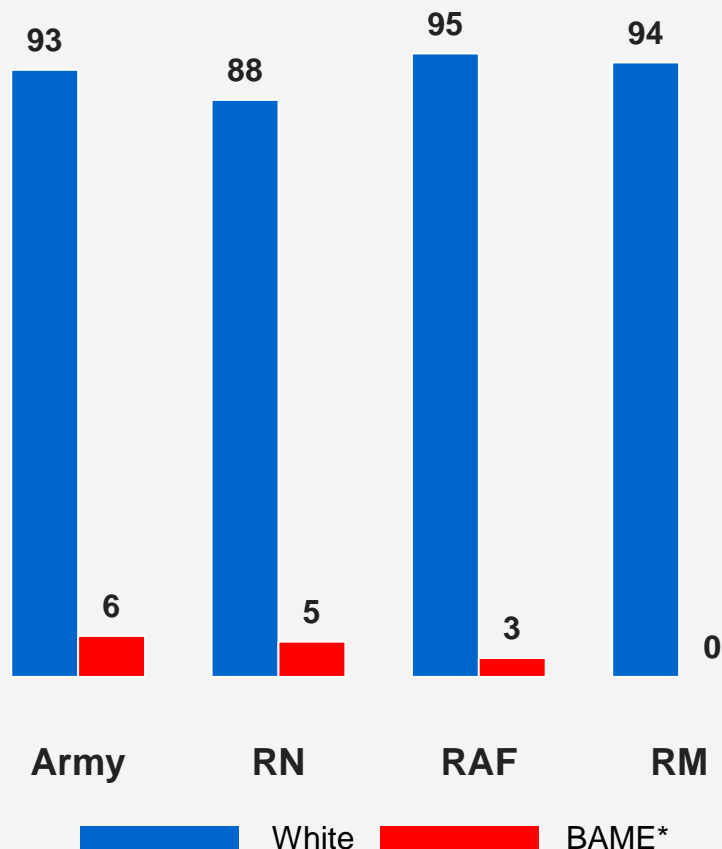
Officer Cadets

Number of respondents: Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Age Profile (%)



Ethnicity Profile (%)





Phase 1

Detailed findings



Recruitment and preparing for training



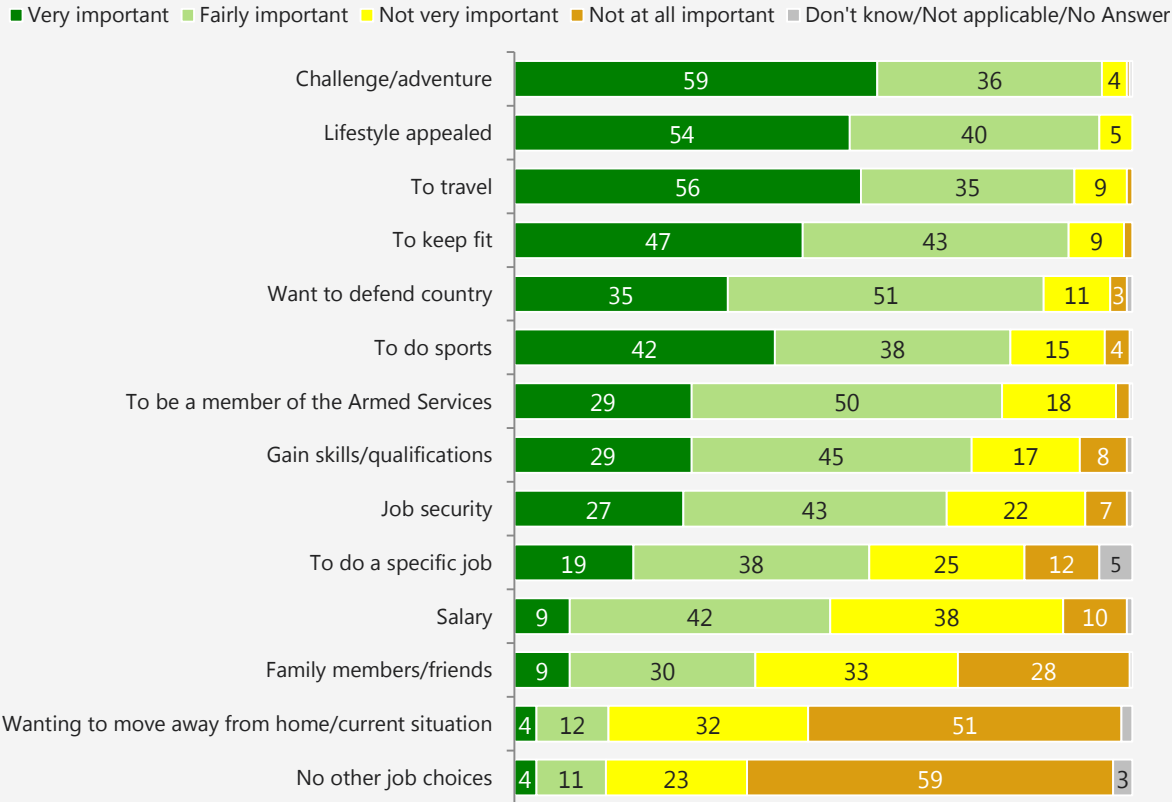


14. How important were each of the following in your decision to join the Service?

Number of respondents (all respondents): Army (223)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box



Key figures



For challenge and adventure
95%



Lifestyle appealed
95%



To travel
91%



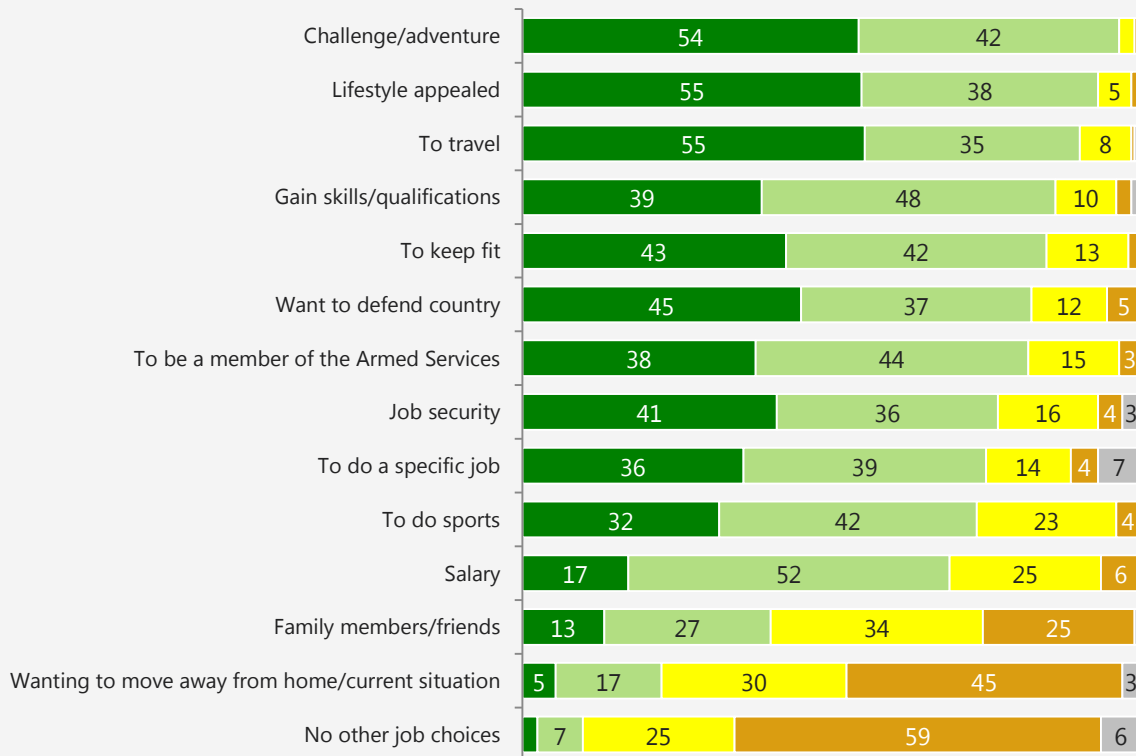
14. How important were each of the following in your decision to join the Service?

Number of respondents (all respondents): Royal Navy (204)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box

Very important Fairly important Not very important Not at all important Don't know/Not applicable/No Answer



Key figures



For challenge and adventure

97%



Lifestyle appealed

93%



To travel

90%

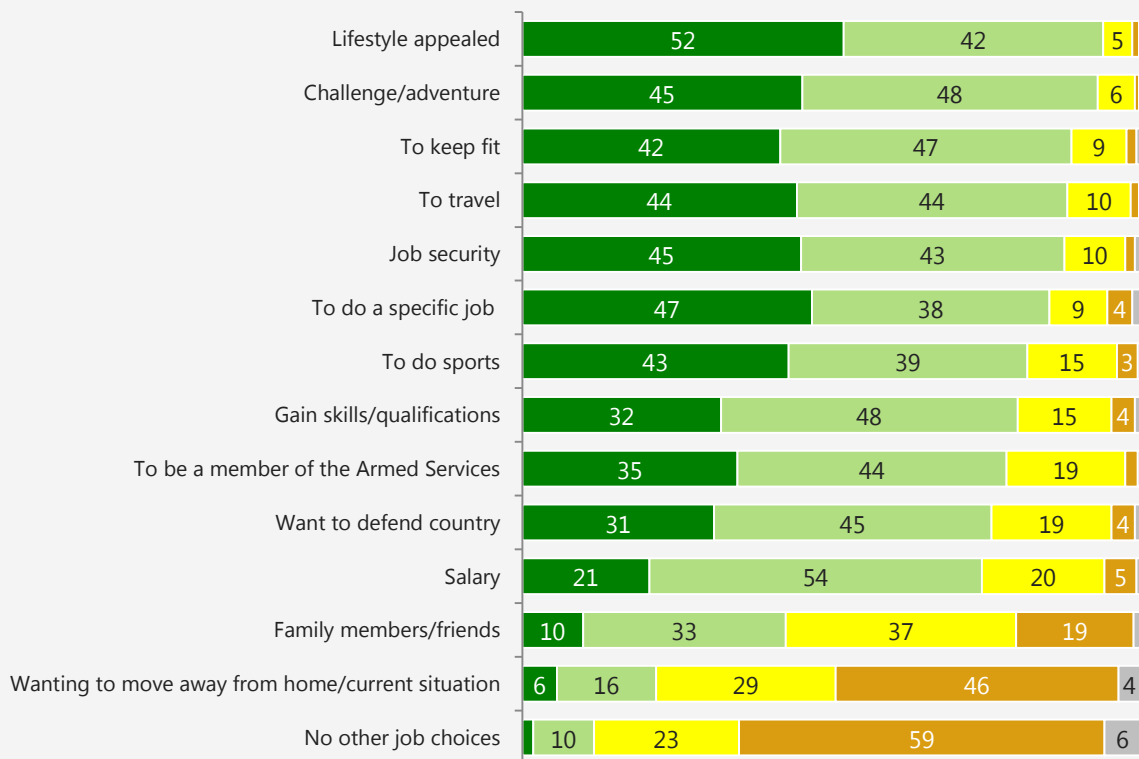
14. How important were each of the following in your decision to join the Service?

Number of respondents (all respondents): RAF (448)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box

Very important Fairly important Not very important Not at all important Don't know/Not applicable/No Answer



Key figures



Lifestyle appealed

94%



For challenge and adventure

93%



To keep fit

89%



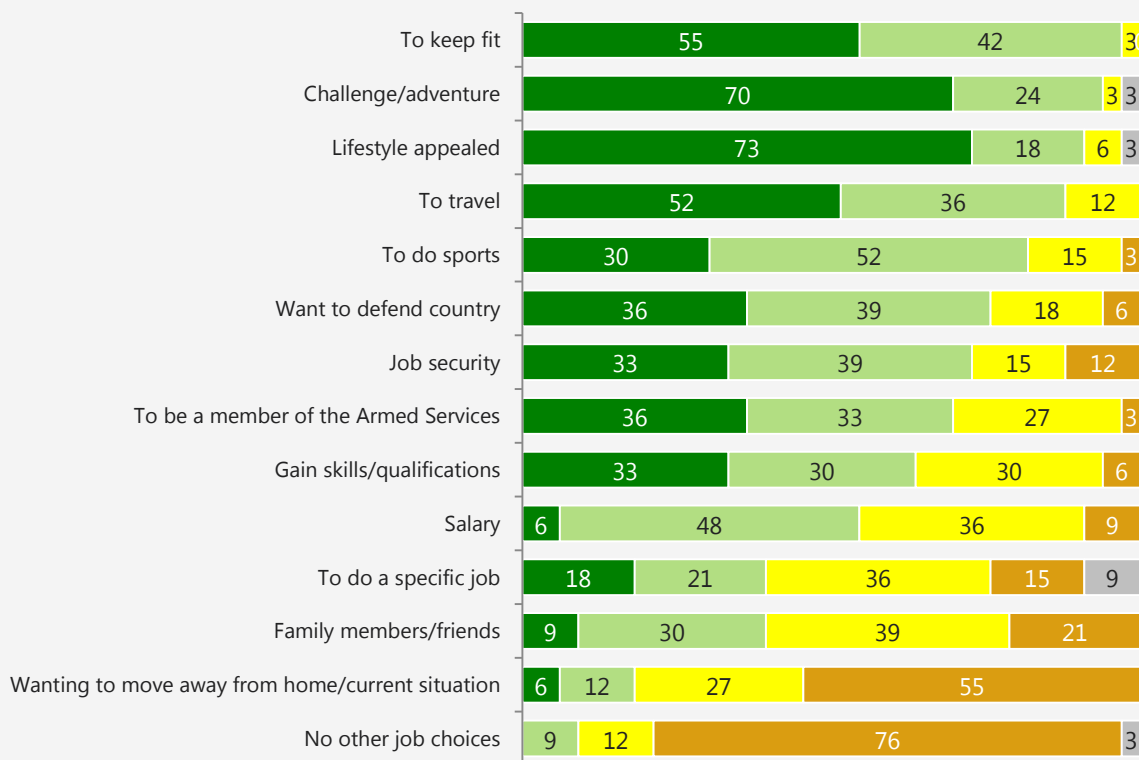
14. How important were each of the following in your decision to join the Service?

Number of respondents (all respondents): Royal Marines (33)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box

Very important Fairly important Not very important Not at all important Don't know/Not applicable/No Answer



Key figures



To keep fit

97%



For challenge and adventure

94%



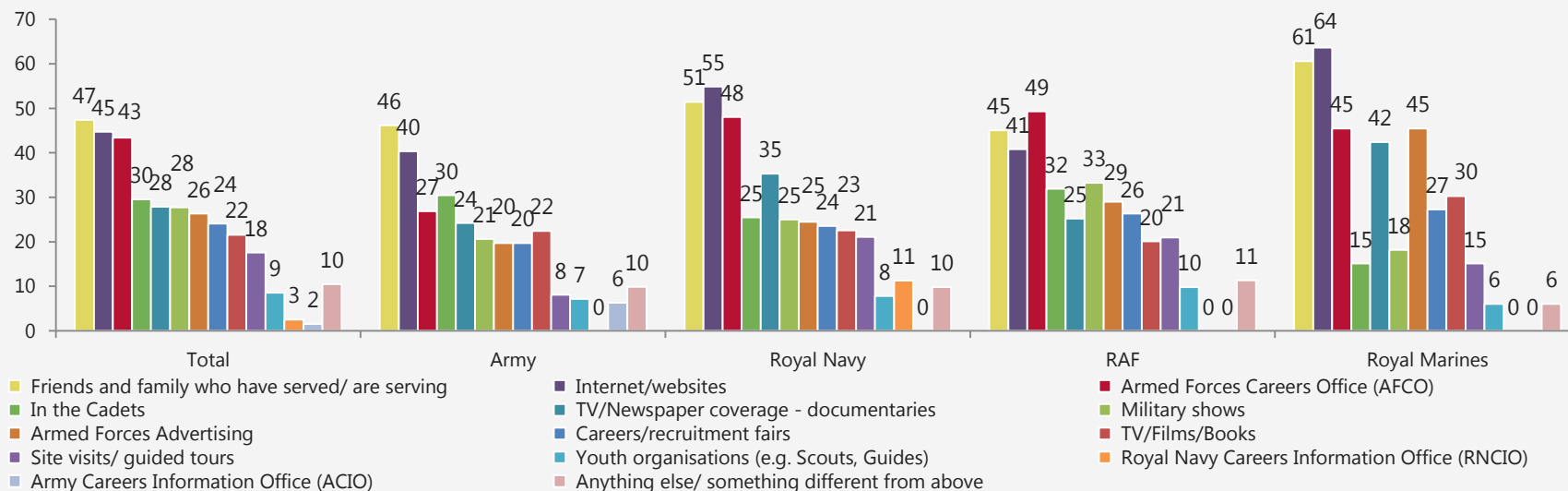
Lifestyle appealed

91%

14c. Where did you learn about careers in the Armed Forces?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Current year results (%)



Key figures

- Overall, friends and family, internet/websites and AFCO were the key sources for officer cadets to learn about careers in the Armed Forces.
- Friends and family who served was the top source of information for careers in Army Forces (46%). However, the top source for Navy officer cadets and Marines officer cadets was the Internet (55% and 64% respectively) and the top source for RAF officer cadets was the AFCO (49%).

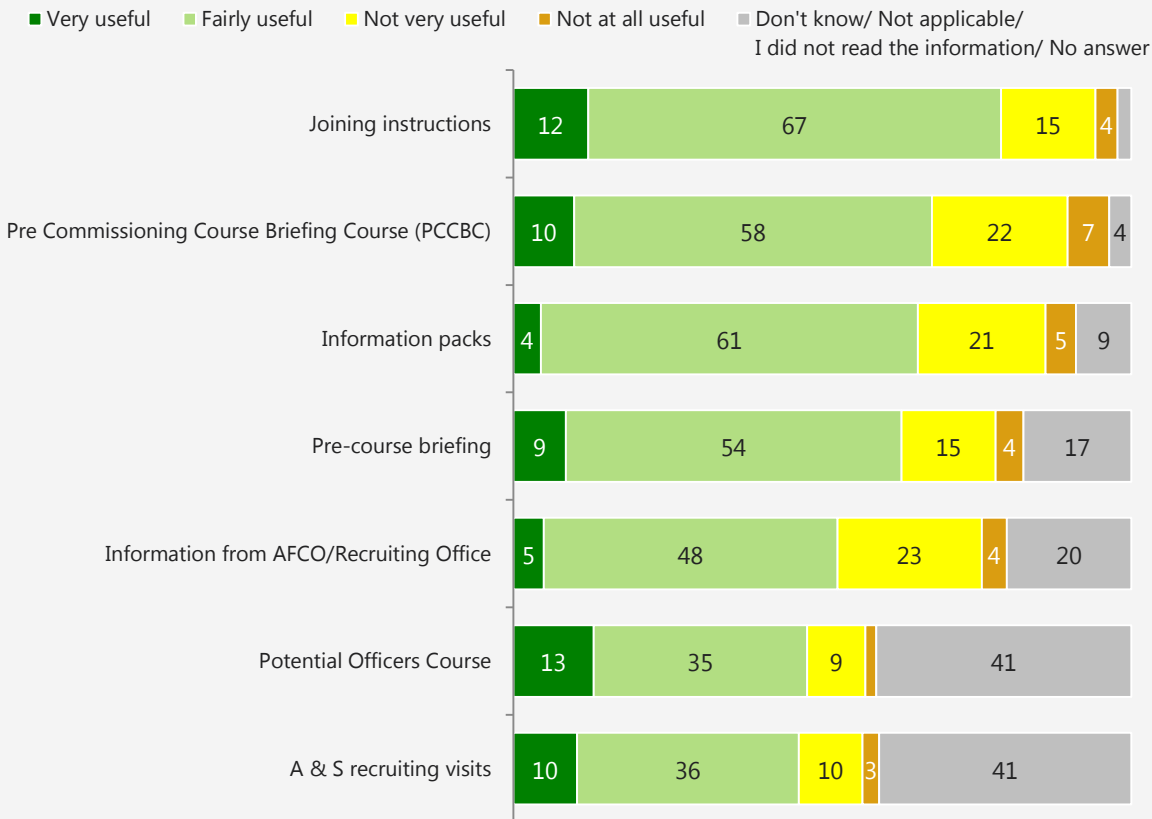


16. Please rate how useful you found the information provided in each of the media given

Number of respondents (all respondents): Army (223)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box



Key figures



Joining instructions
79%



Briefing course
68%



Information packs
65%

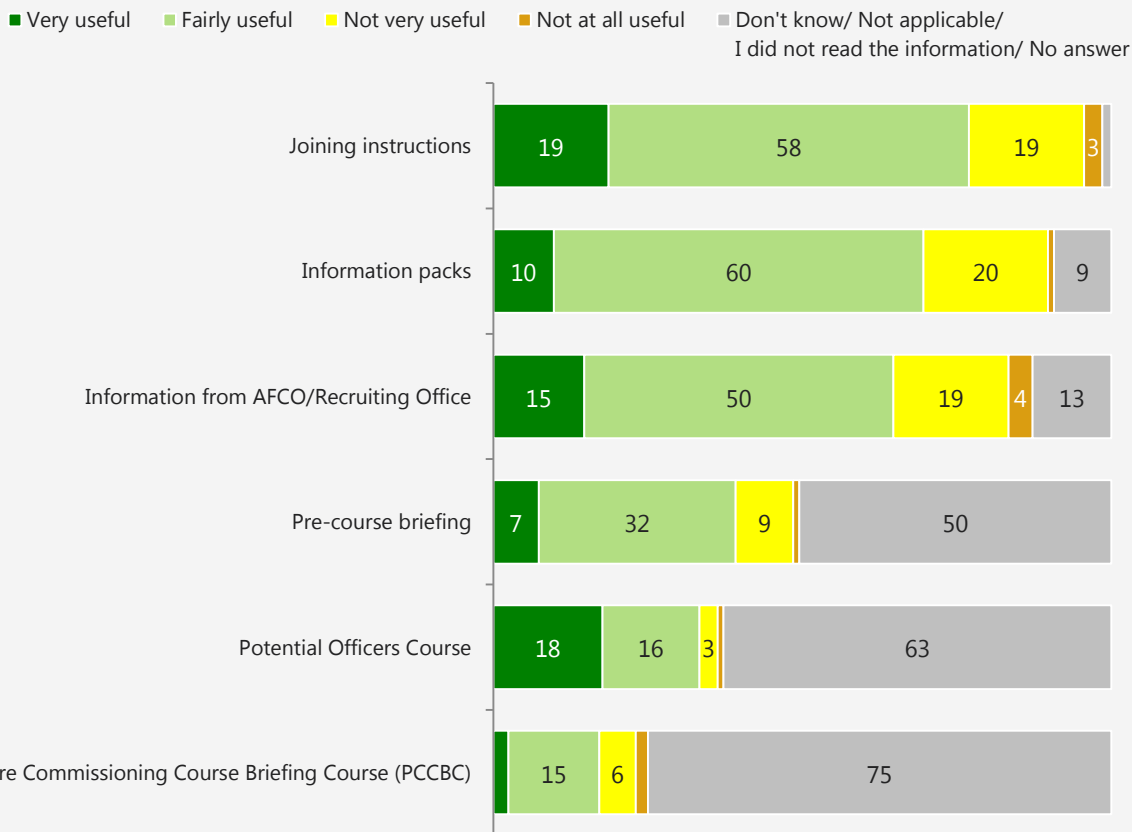


16. Please rate how useful you found the information provided in each of the media given

Number of respondents (all respondents): Royal Navy (204)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box
I did not read the information/ No answer



Key figures



Joining instructions
77%



Information packs
70%



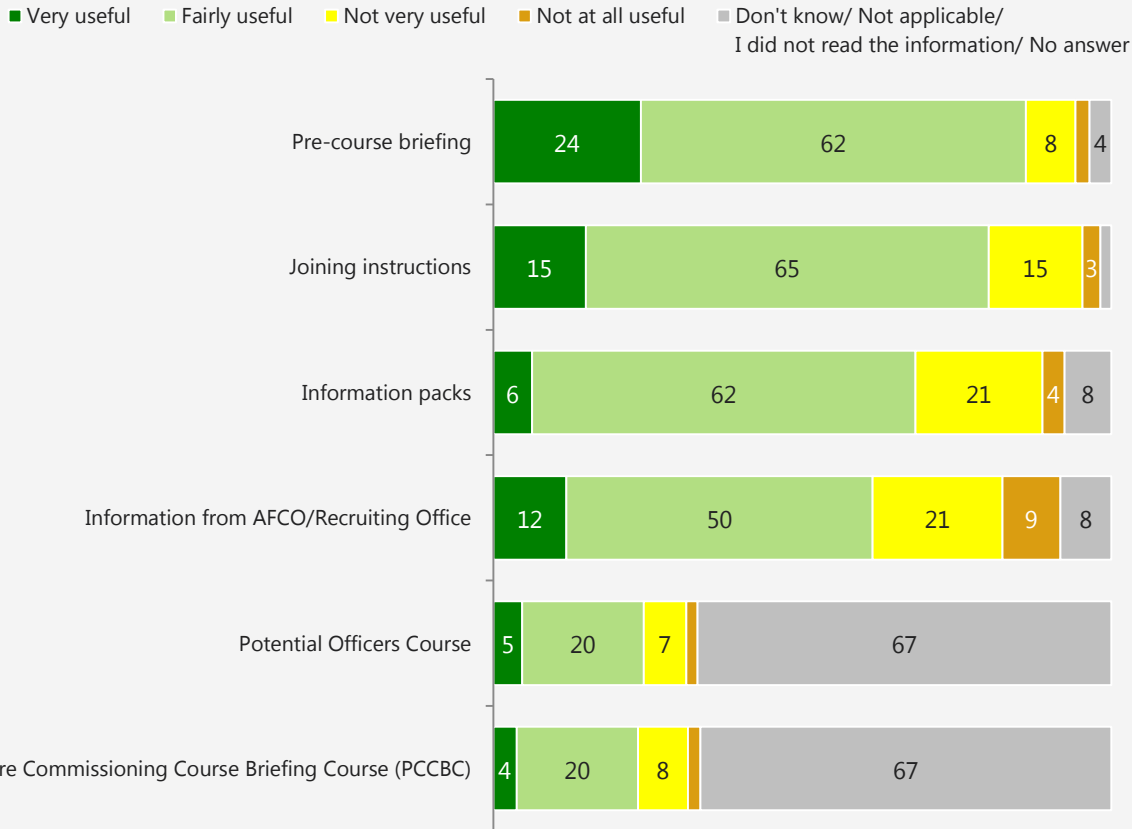
Information from AFCO/Recruiting officers
65%

16. Please rate how useful you found the information provided in each of the media given

Number of respondents (all respondents): RAF (448)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box
I did not read the information/ No answer



Key figures



Pre-course briefing
86%



Joining instructions
80%



Information packs
68%



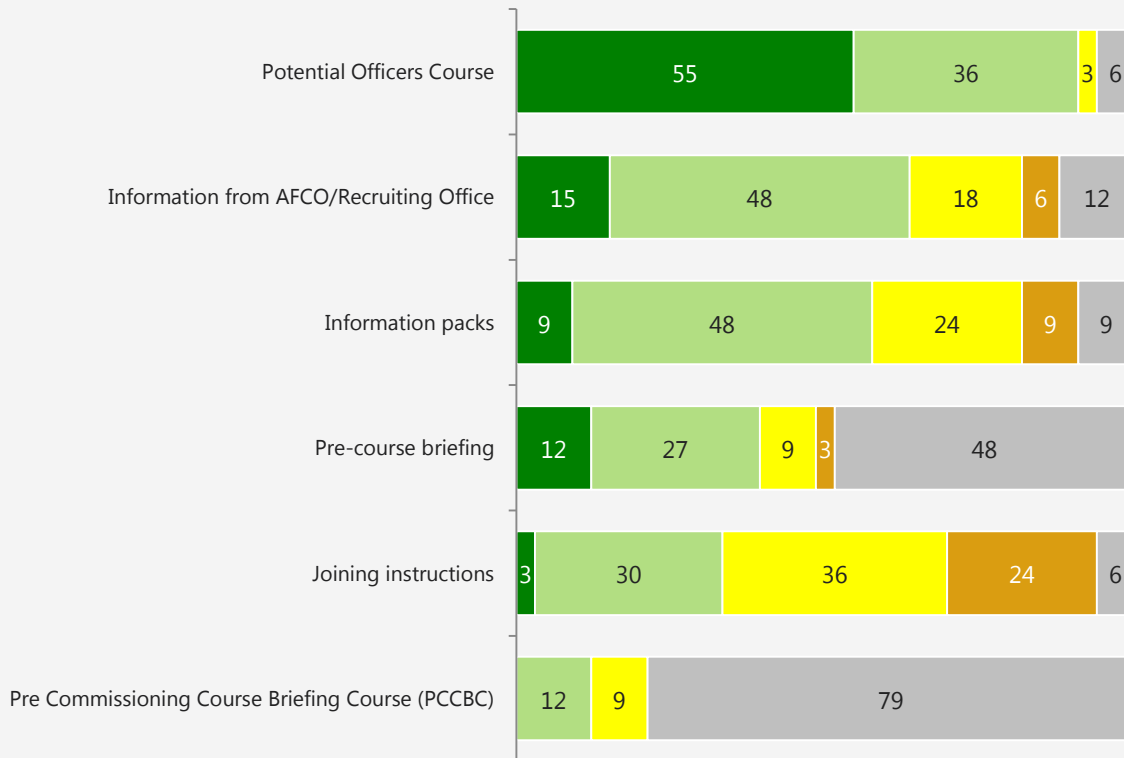
16. Please rate how useful you found the information provided in each of the media given

Number of respondents (all respondents): Royal Marines (33)

Current year results (%)

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Answers ranked by % selecting top 2 box

Very useful Fairly useful Not very useful Not at all useful Don't know/ Not applicable/ I did not read the information/ No answer



Key figures



Potential officer course

91%



Information from AFCO/Recruiting officers

64%



Information packs

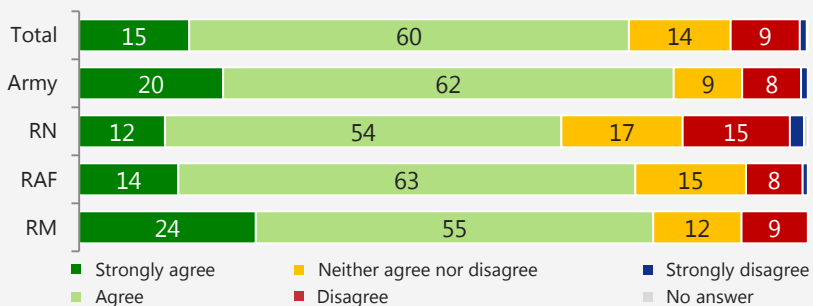
58%

17. Please indicate your agreement with each of the following statements: The information I was given prior to arrival... Enabled me to prepare myself well enough for the physical demands of the course

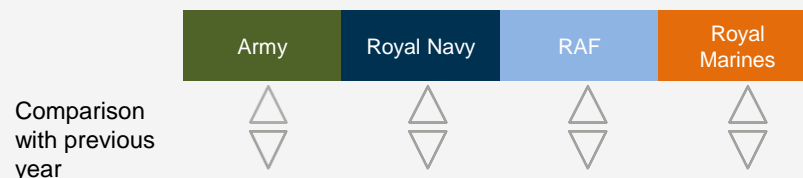
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

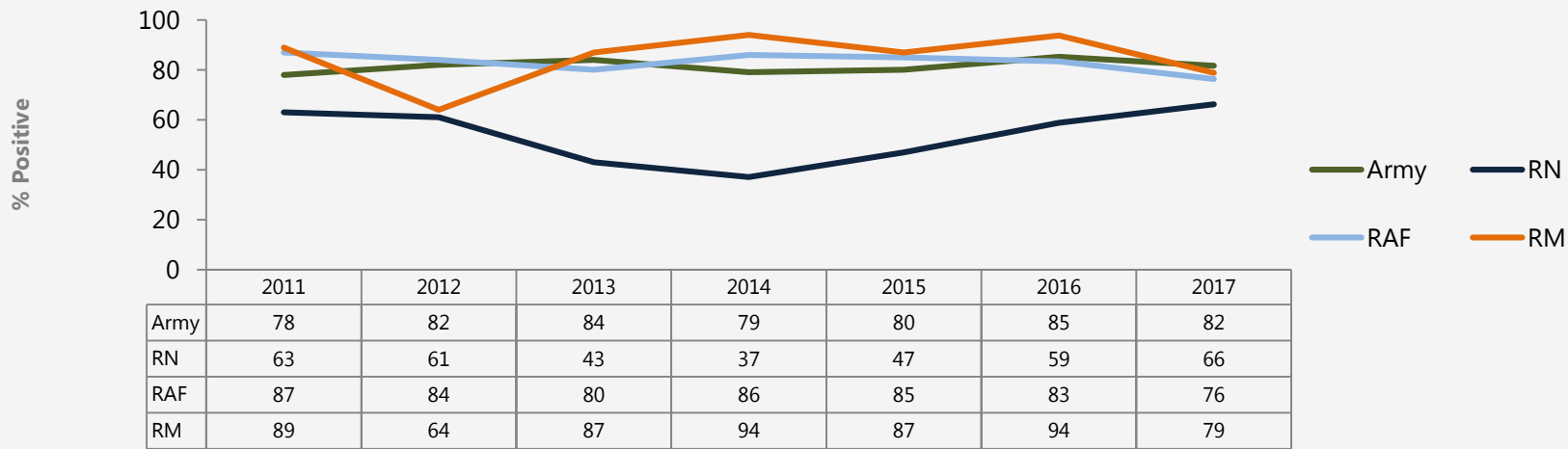
Current year results (%)



Differences



Trend



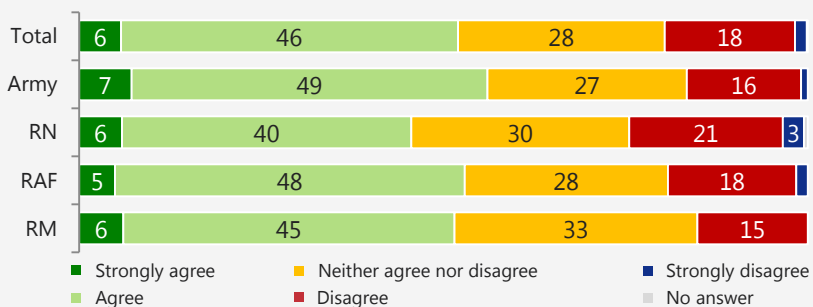
Aggregated totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart. Please refer to notes page for base size of previous years

17. Please indicate your agreement with each of the following statements: The information I was given prior to arrival... Gave me an accurate picture of what life would be like at unit

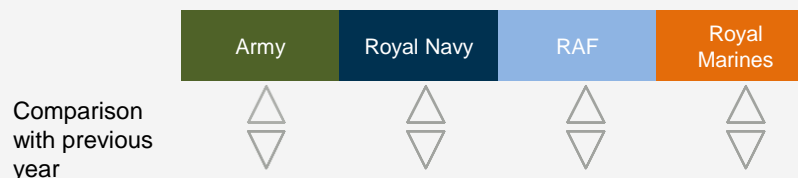
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

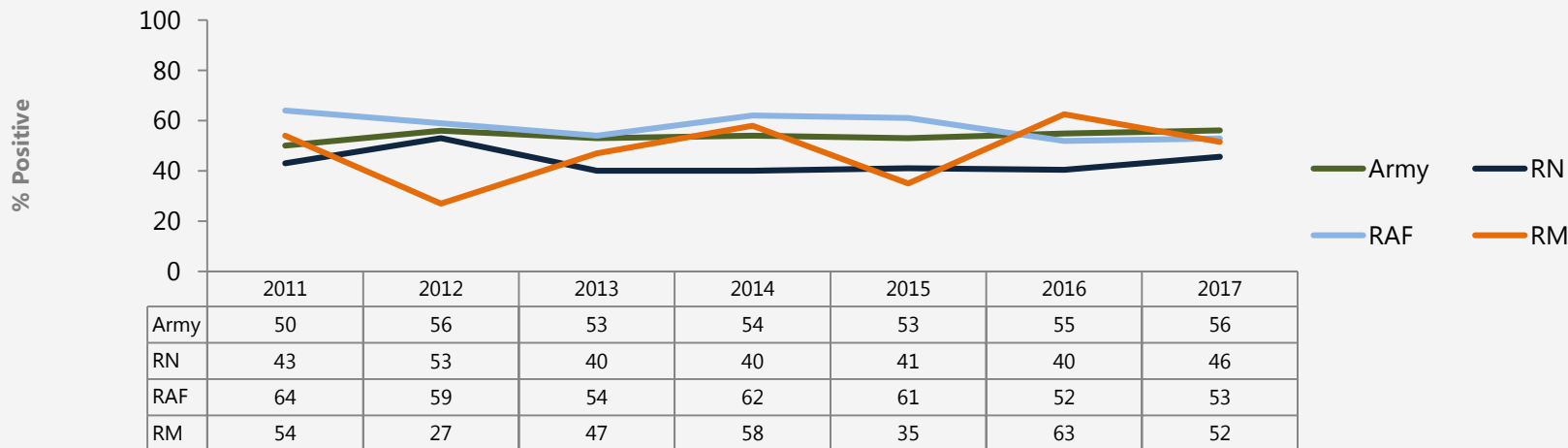
Current year results (%)



Differences



Trend



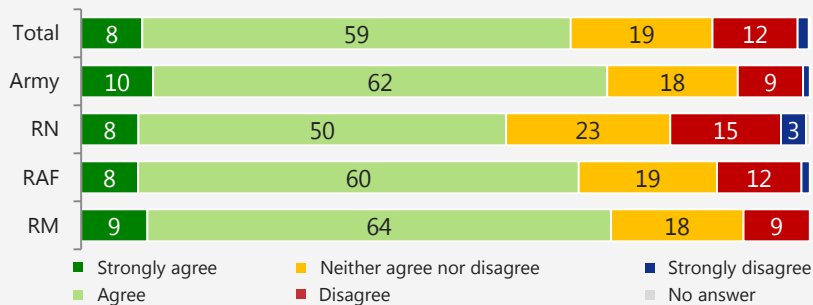
Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

INFORMATION PRIOR TO ARRIVAL: ACCURATE INFORMATION ABOUT WHAT TRAINING INVOLVED

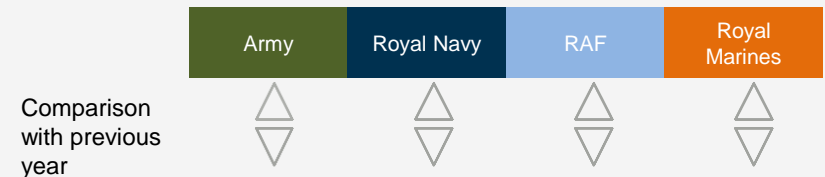
17. Please indicate your agreement with each of the following statements: The information I was given prior to arrival... Provided me with useful and accurate information about what the training involved

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

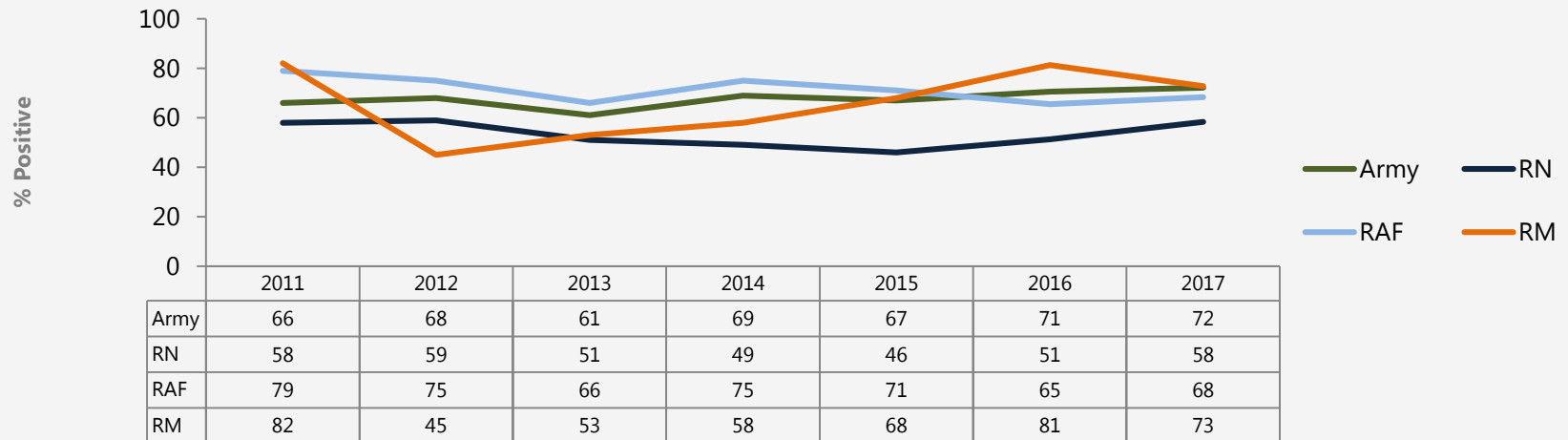
Current year results (%)



Differences



Trend



SATISFACTION WITH RECRUITMENT PROCESS

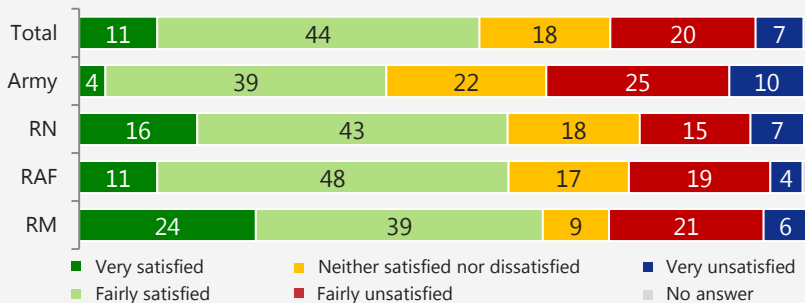
Officer Cadets

KPI2. Overall how satisfied were you with the recruitment process?

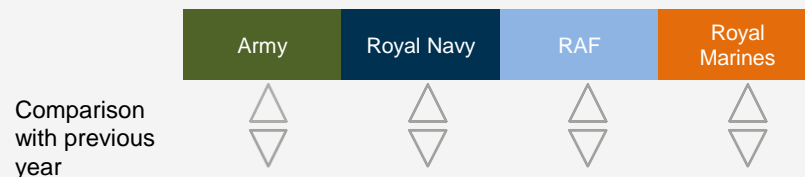
Number of respondents: Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'very satisfied' or 'fairly satisfied' – significant differences and comments based on this

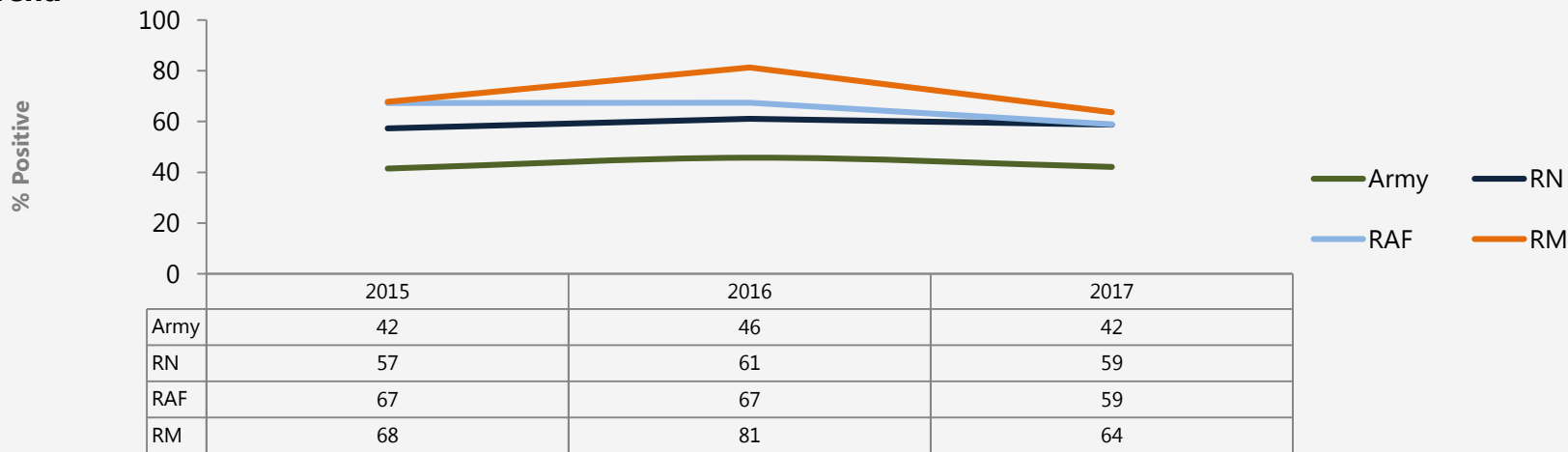
Current year results (%)



Differences



Trend





Facilities and amenities

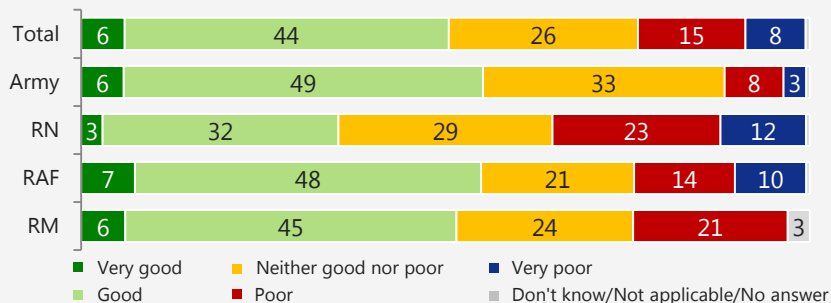
RATING: STANDARD OF LIVING ACCOMMODATION

Officer Cadets

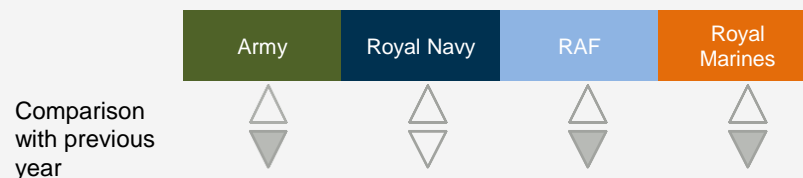
19. How would you rate each of the following: Standard of living accommodation

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good or good' – significant differences and comments based on this

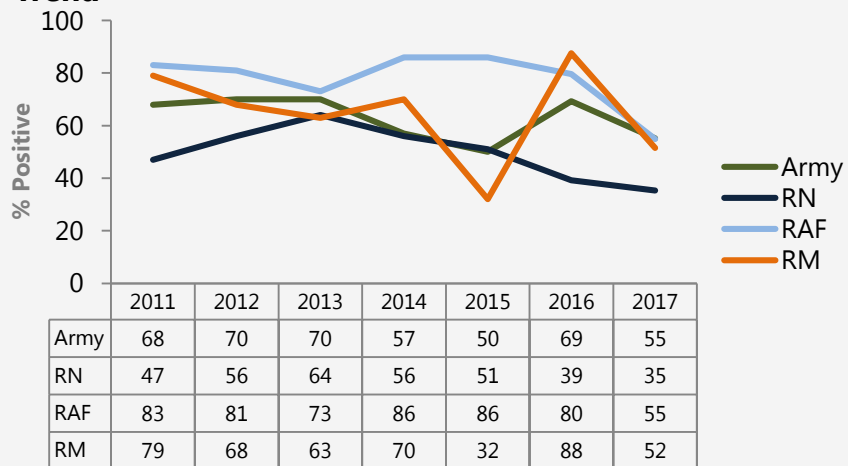
Current year results (%)



Differences



Trend



Key figures

- Army, RAF and Royal Marines officer cadets were less likely to rate the standard of living accommodation as very good or good than in 2016 (69% to 55%, 80% to 55% and 88% to 52% respectively).

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

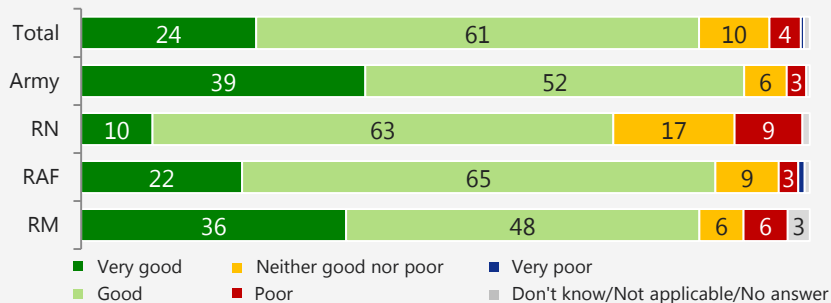
RATING: SPORTS FACILITIES

Officer Cadets

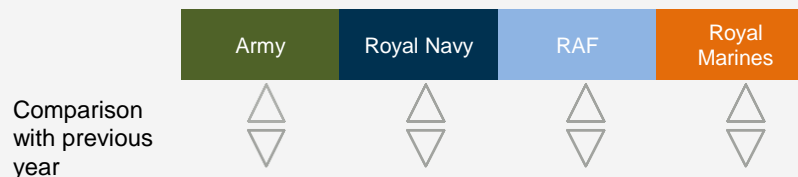
19. How would you rate each of the following: Sports facilities

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

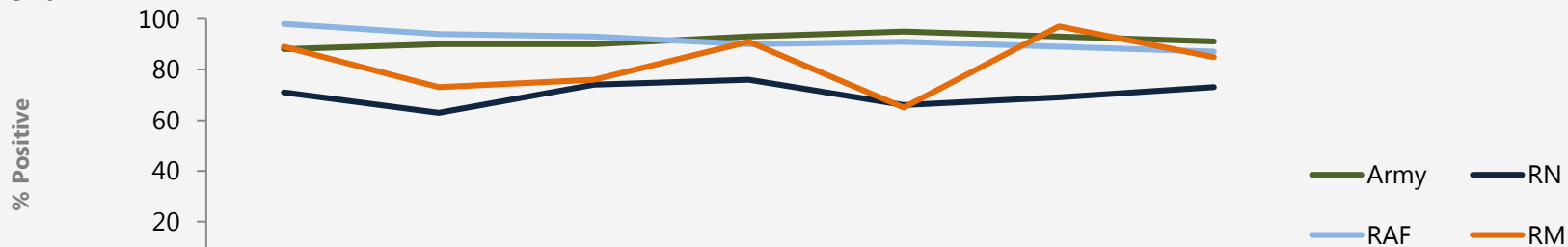
Current year results (%)



Differences



Trend



	2011	2012	2013	2014	2015	2016	2017
Army	88	90	90	93	95	93	91
RN	71	63	74	76	66	69	73
RAF	98	94	93	90	91	89	87
RM	89	73	76	91	65	97	85

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
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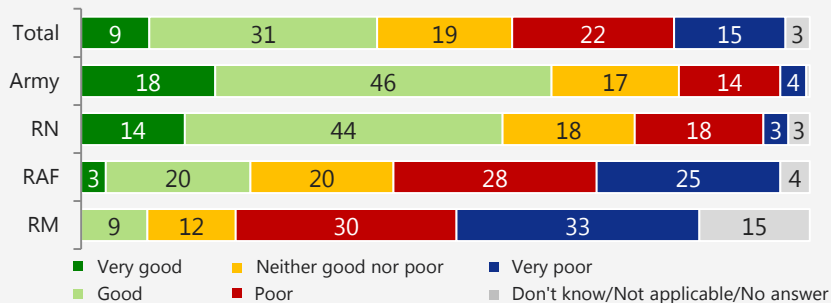
RATING: OPPORTUNITY FOR COMPETITIVE SPORT

Officer Cadets

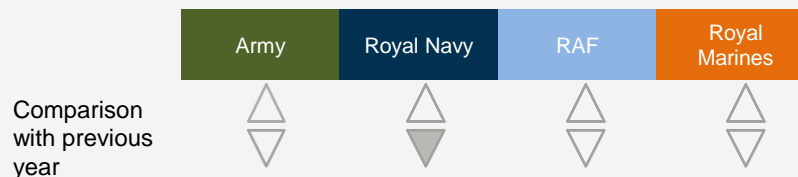
19. How would you rate each of the following: Opportunity for competitive sport

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

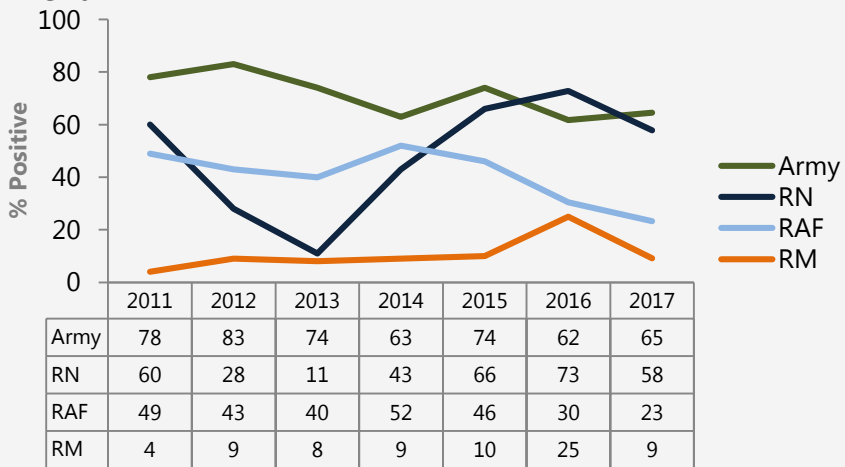
Current year results (%)



Differences



Trend



Key figures

- Royal Navy officer cadets were less likely to rate the opportunity for competitive sports as very good or good than in 2016 (73% to 58%).

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

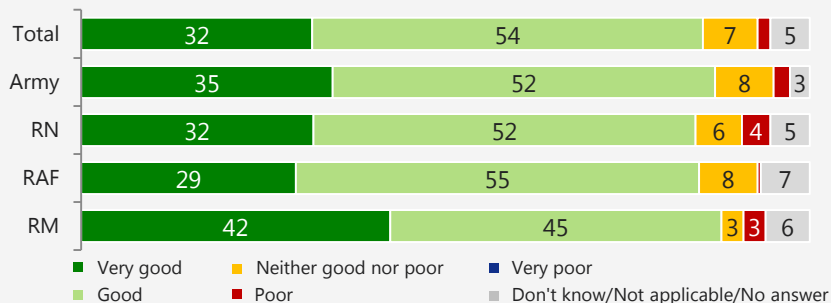
RATING: MEDICAL CARE

Officer Cadets

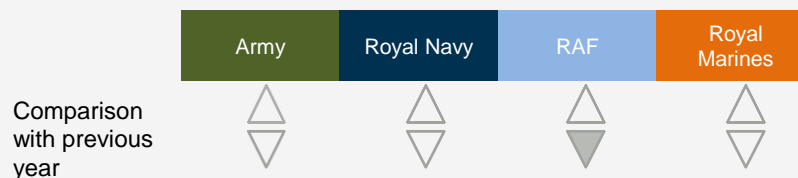
19. How would you rate each of the following: Medical Care

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

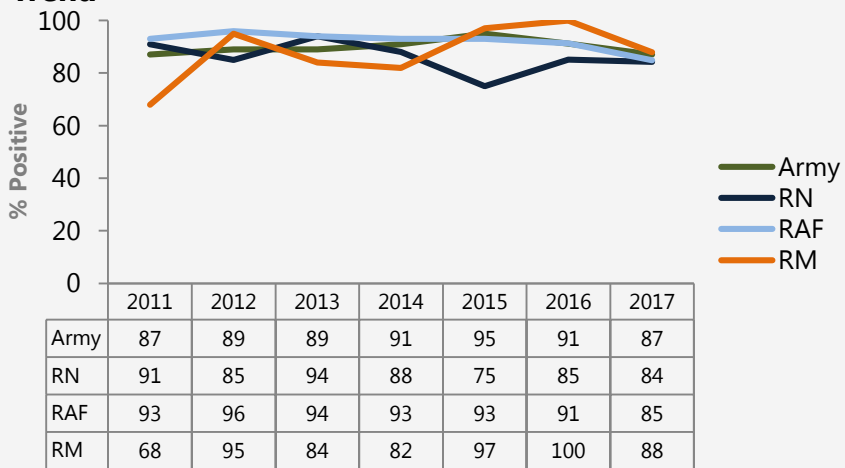
Current year results (%)



Differences



Trend



Key figures

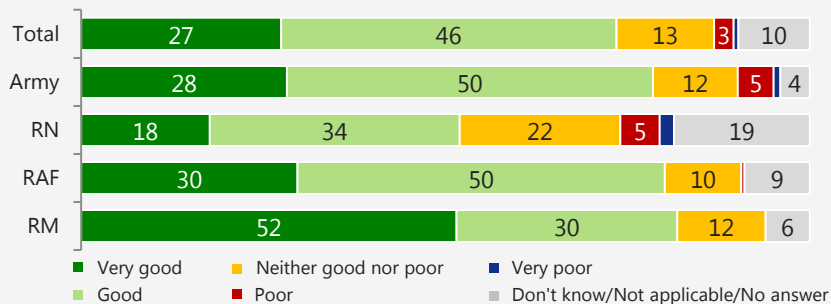
- Against 2016, a lower proportion of RAF officer cadets rated medical care as very good or good; a drop from 91% to 85%.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

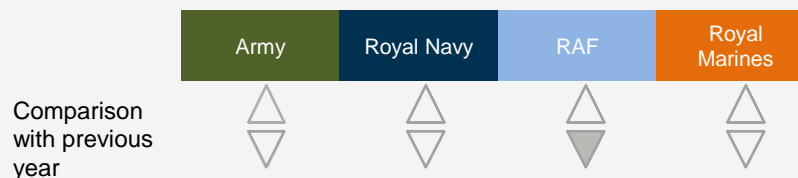
19. How would you rate each of the following: Dental Care

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good or good' – significant differences and comments based on this

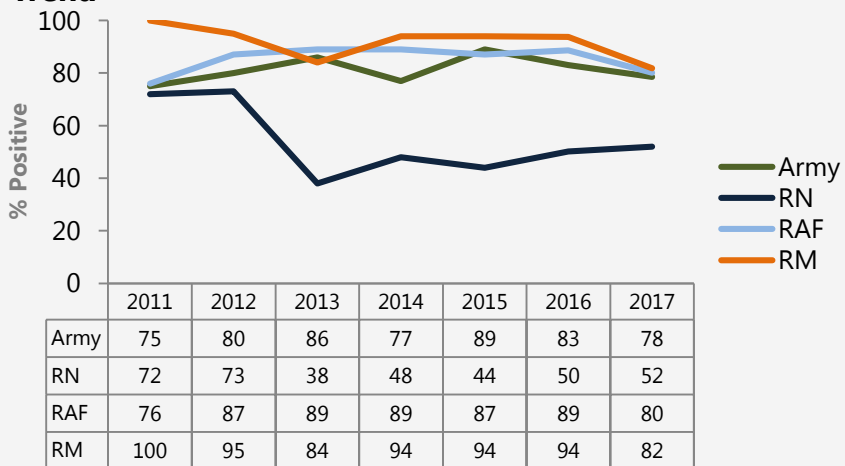
Current year results (%)



Differences



Trend



Key figures

- The proportion of RAF officer cadets recording dental care as very good or good has fallen from 89% in 2016 to 80% in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

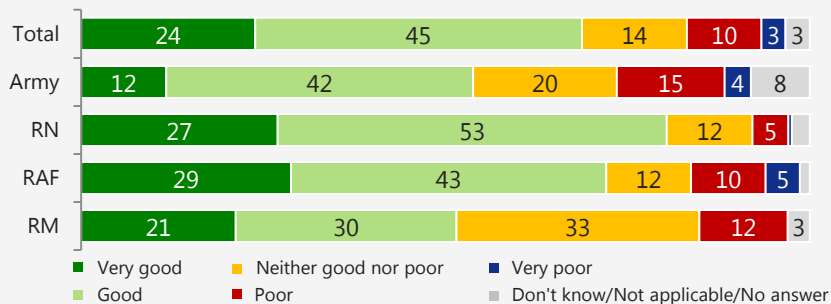
RATING: ACCESS TO IT FOR PERSONAL USE

Officer Cadets

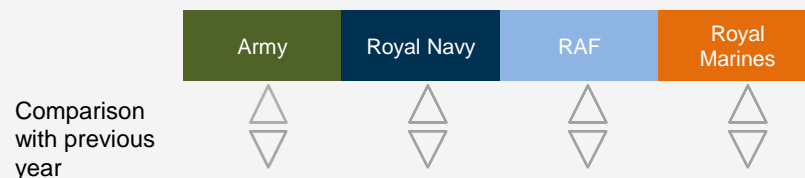
19. How would you rate each of the following: Access to IT for personal use

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

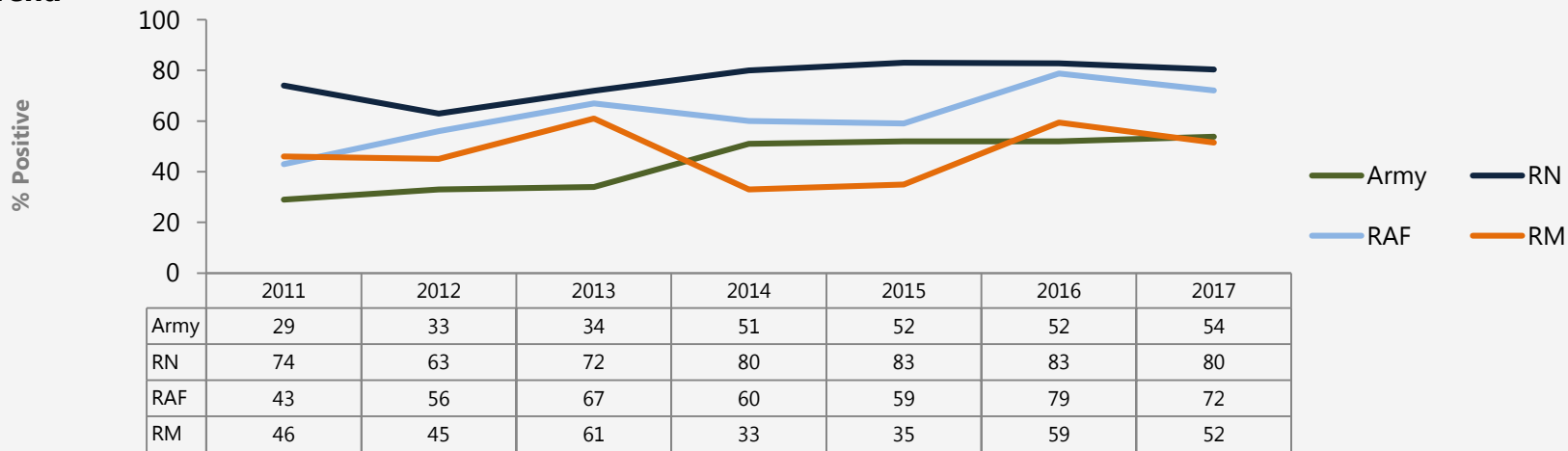
Current year results (%)



Differences



Trend

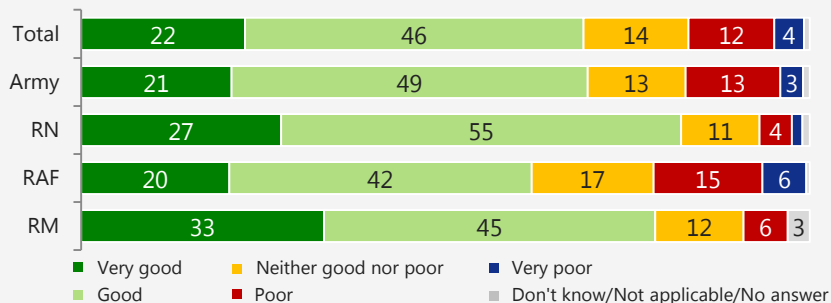


Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

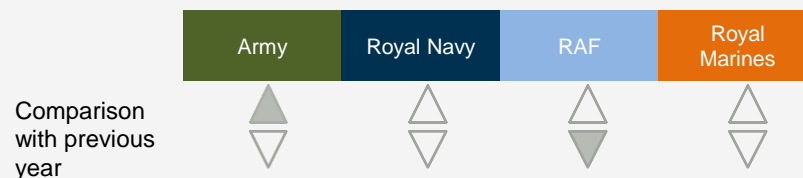
19. How would you rate each of the following: Internet Access

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good or good' – significant differences and comments based on this

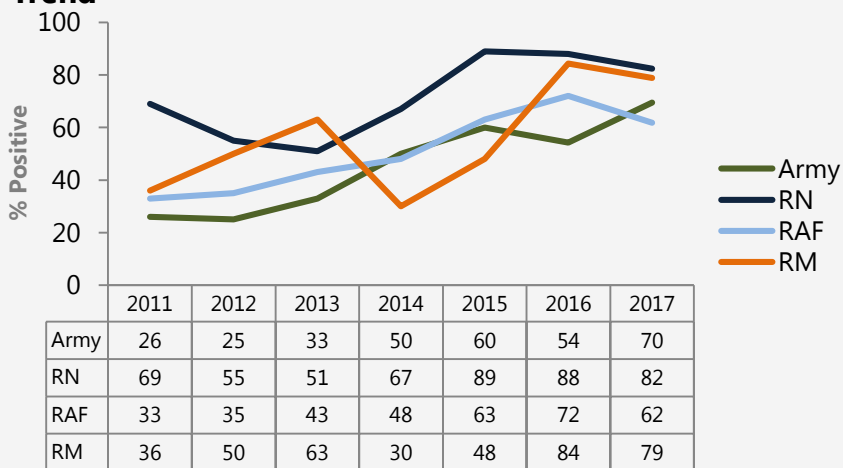
Current year results (%)



Differences



Trend



Key figures

- Army officer cadets were more likely to rate internet access as very good or good in 2017 compared to 2016, 54% to 70%.
- Amongst RAF officer cadets, their ratings for very good or good internet access have gone down from 72% in 2016 to 62% in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

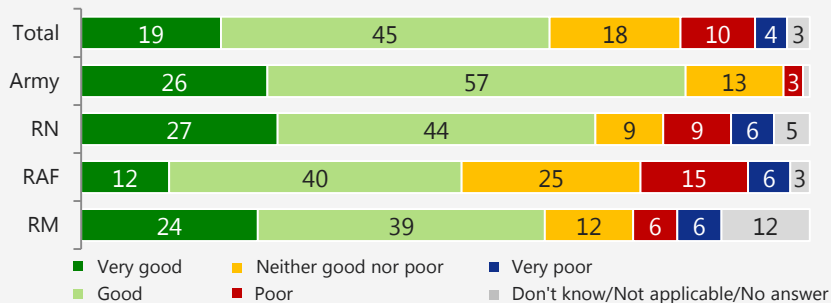
RATING: ACCESS TO GYM IN SPARE TIME

Officer Cadets

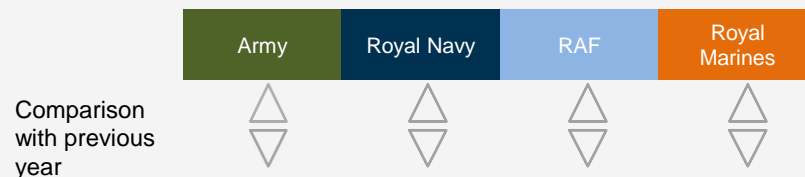
19. How would you rate each of the following: Access to gym in spare time

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

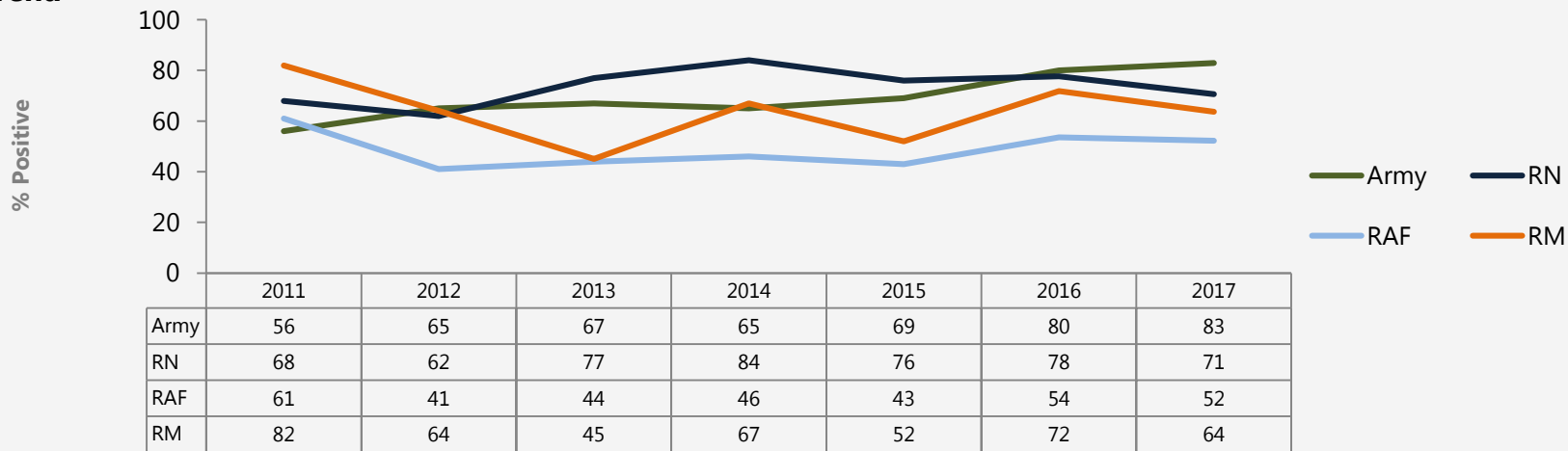
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

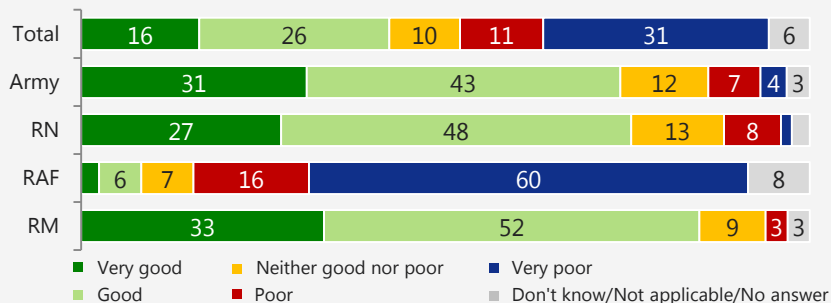
RATING: PROVISION OF FREE WI-FI HOTSPOTS

Officer Cadets

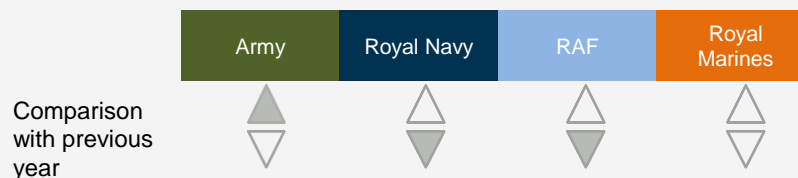
19. How would you rate each of the following: Provision of free Wi-Fi hotspots

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

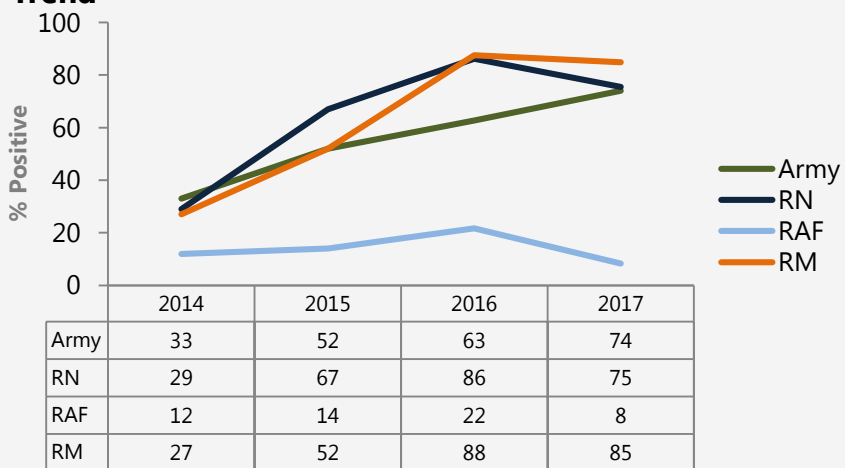
Current year results (%)



Differences



Trend



Key figures

- The proportion of Royal Navy and RAF officer cadets rating the provision of free Wi-Fi hotspots as very good or good has fallen in 2017, from 86% to 75% and 22% to 8% respectively.
- Whereas, Army officer cadets were more likely to rate the provision of free Wi-Fi hotspots as very good or good, 63% to 74%.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

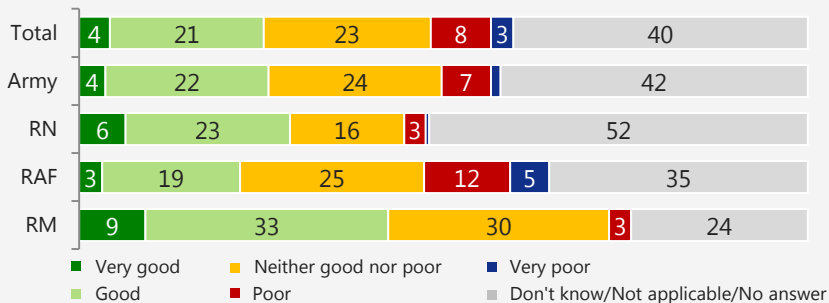
RATING: IT SUPPORT FOR HARDWARE ISSUES

Officer Cadets

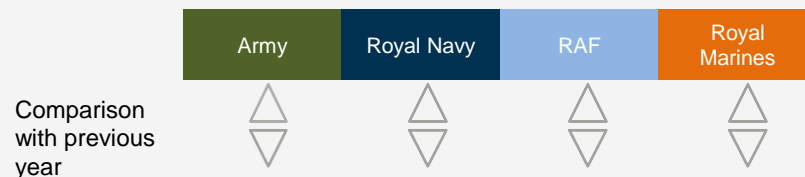
19. How would you rate each of the following: IT support for hardware issues

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

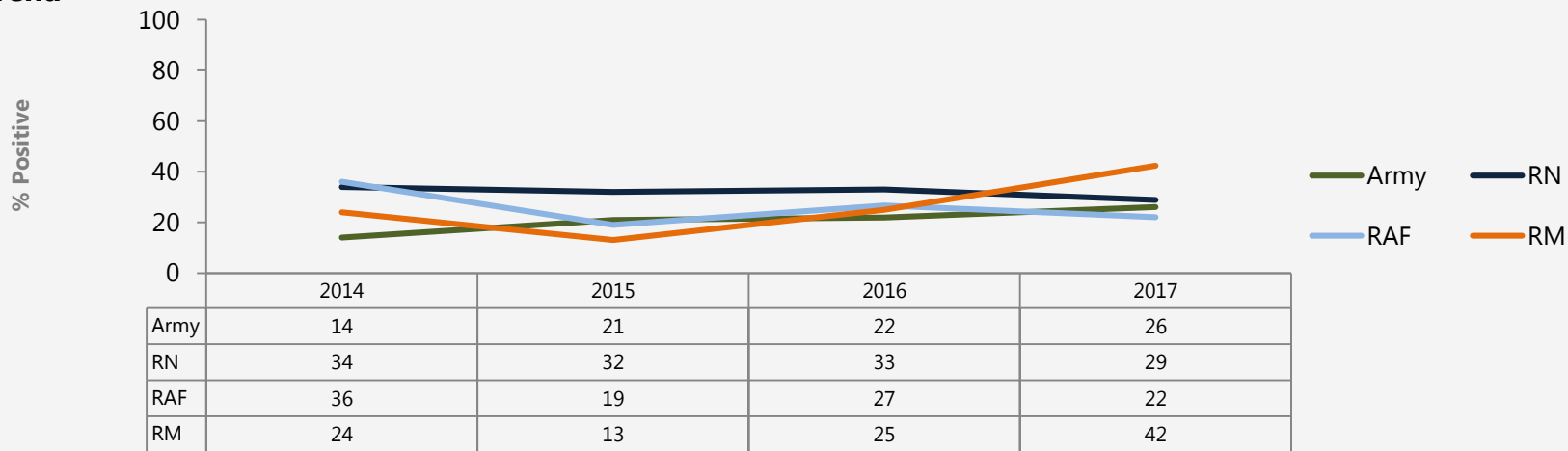
Current year results (%)



Differences



Trend

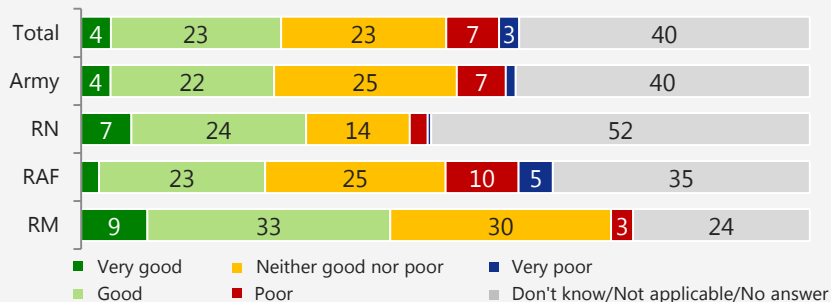


Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

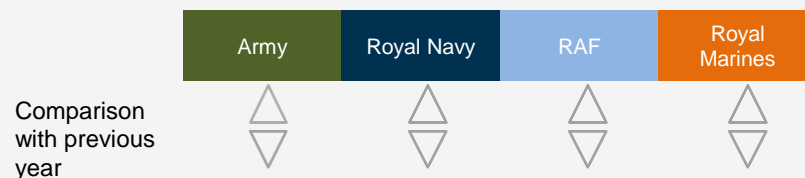
19. How would you rate each of the following: IT support for software issues

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

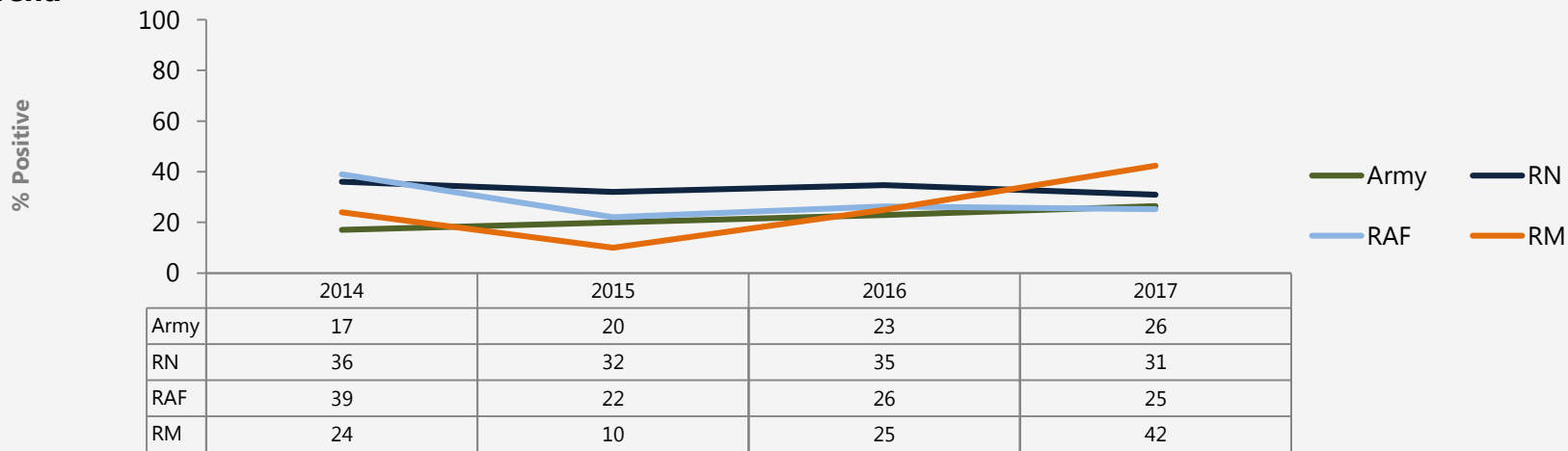
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

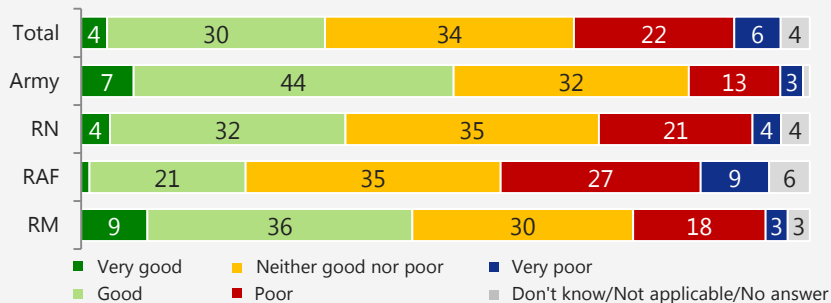
RATING: LEISURE AND RETAIL FACILITIES

Officer Cadets

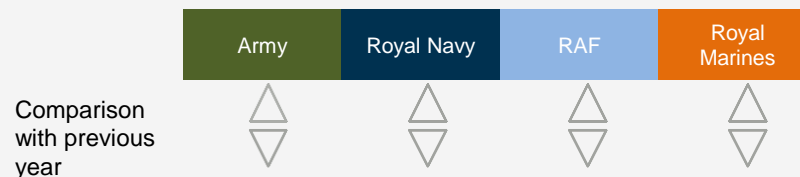
19. How would you rate each of the following: Leisure and retail facilities

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

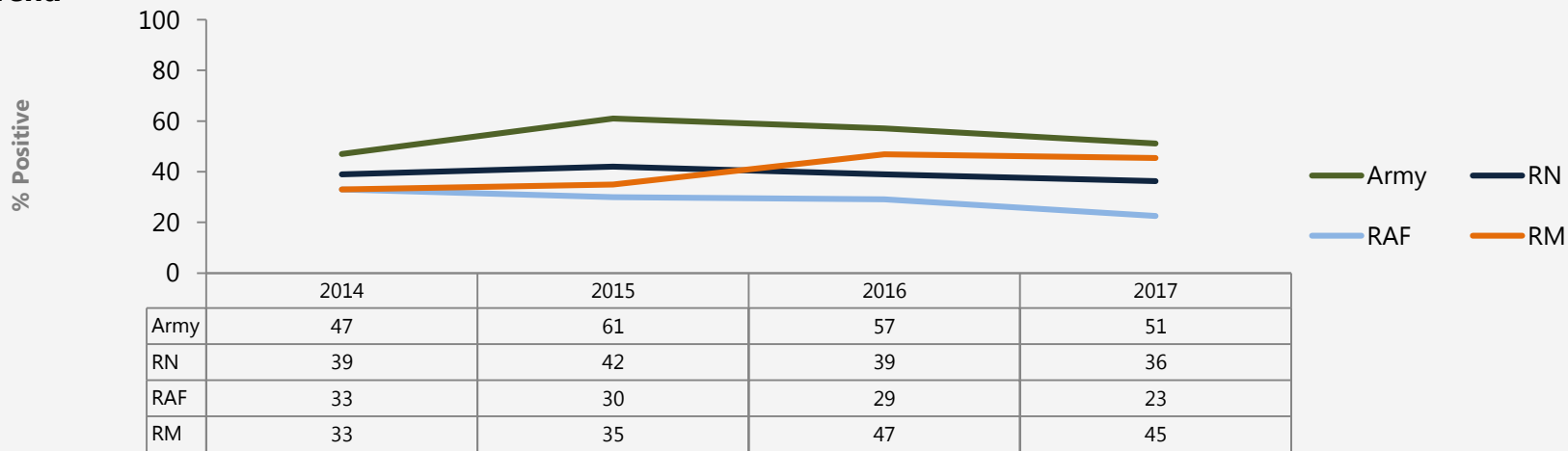
Current year results (%)



Differences



Trend

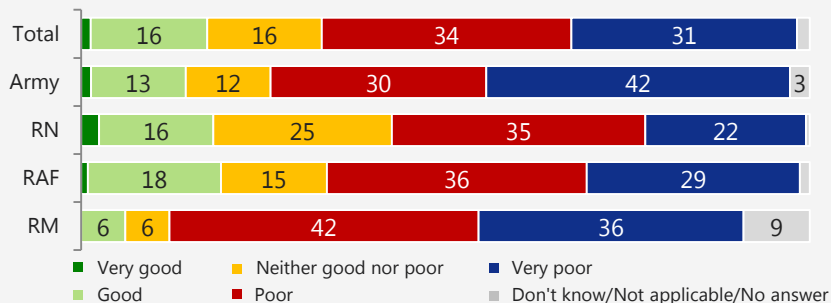


Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

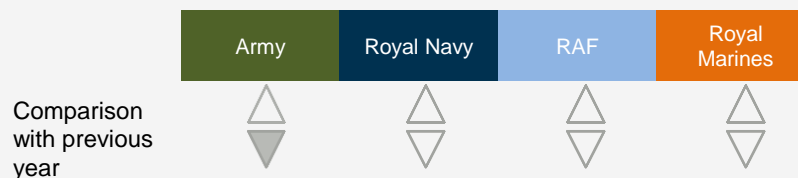
19. How would you rate each of the following: Laundry facilities

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

Current year results (%)



Differences



Trend



Key figures

- A lower proportion of Army officer cadets rated laundry facilities as very good and good, down from 28% in 2016 to 14% in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

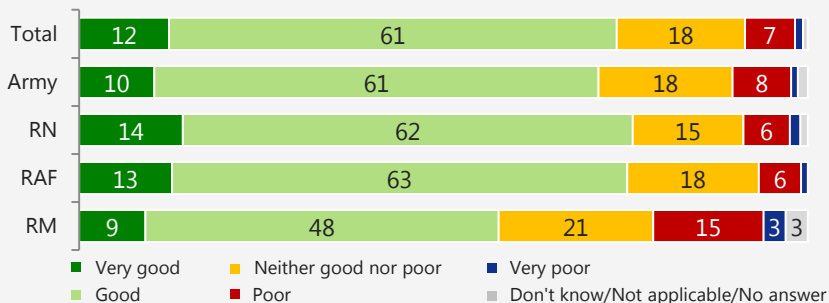
RATING: PERSONAL KIT (E.G. BOOTS AND UNIFORM)

Officer Cadets

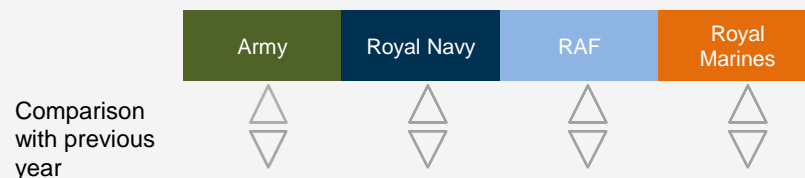
19. How would you rate each of the following: Personal Kit (e.g. boots and uniform)

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good or good' – comments and significant differences based on this

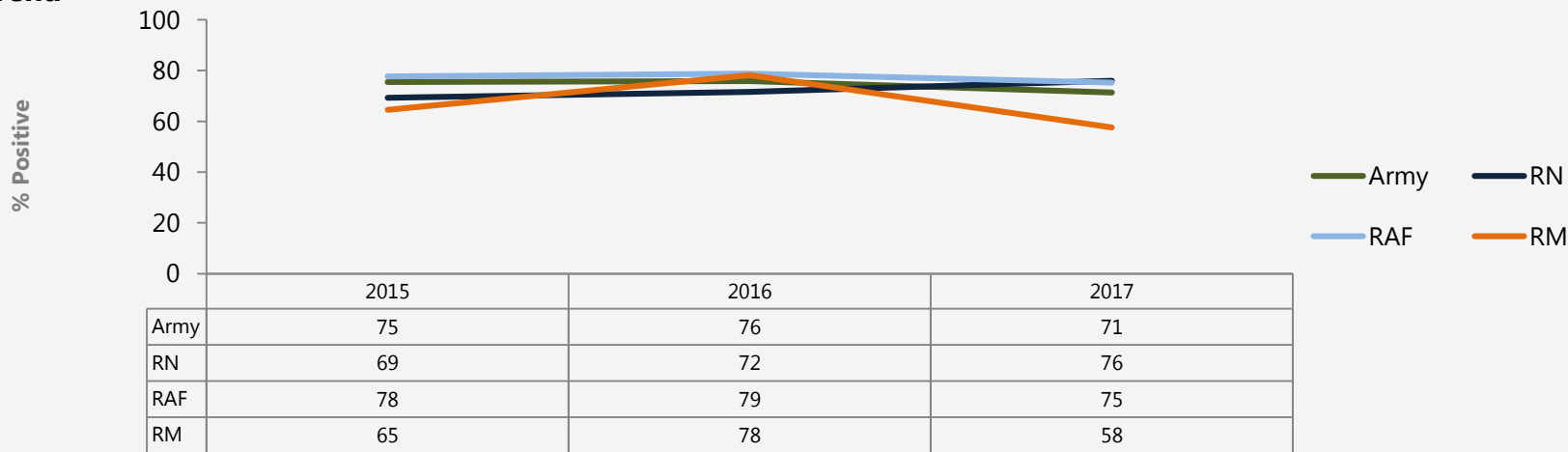
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

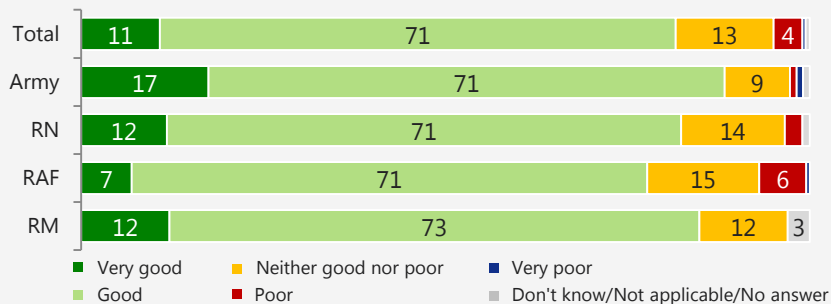
RATING: STANDARD OF TRAINING FACILITIES

Officer Cadets

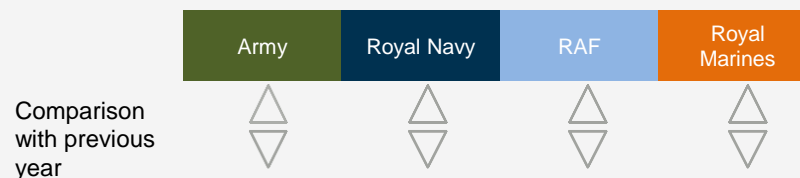
19. How would you rate each of the following: Standard of training facilities

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say good – significant differences and comments based on this

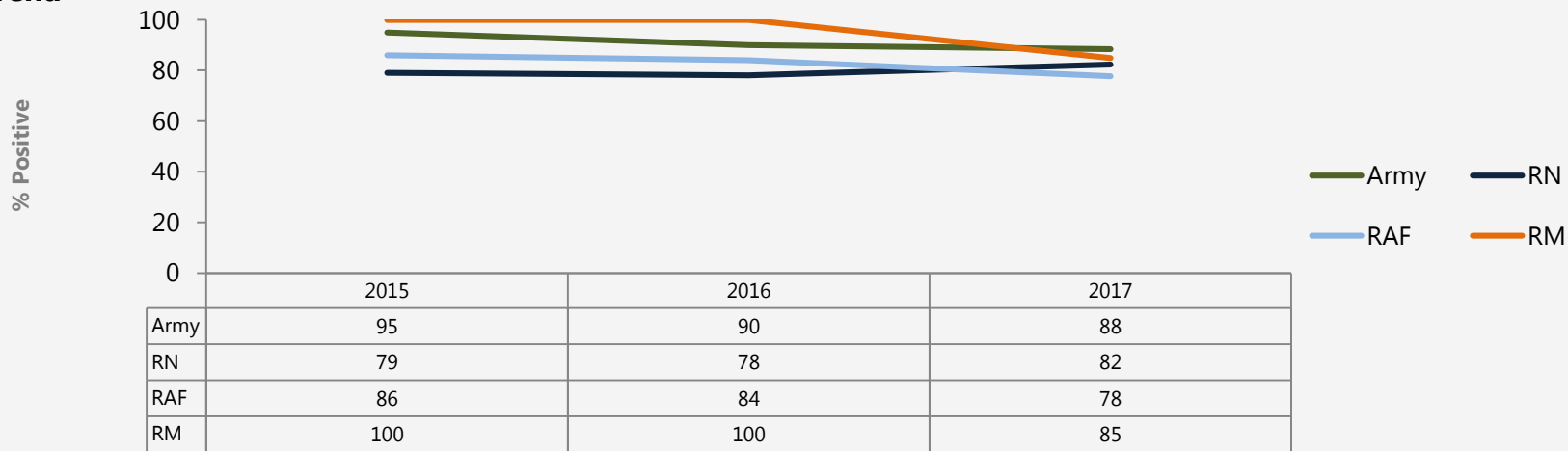
Current year results (%)



Differences



Trend

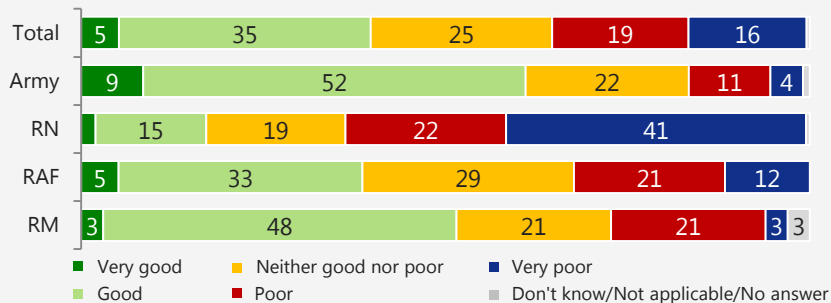


Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

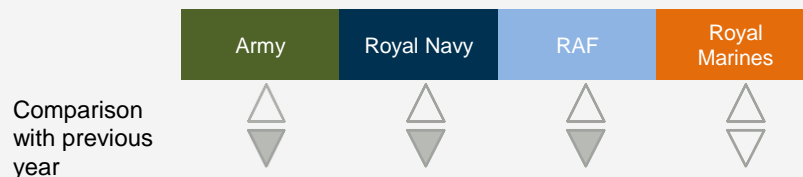
19. How would you rate each of the following: Food

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

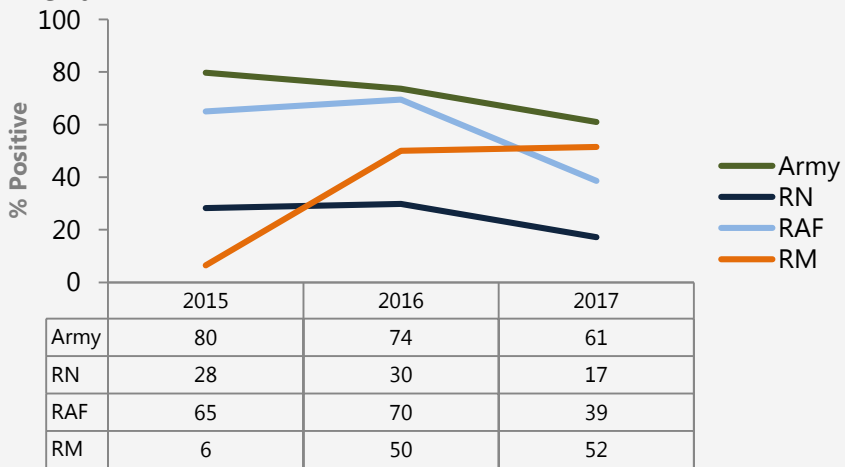
Current year results (%)



Differences



Trend



Key figures

- Compared to 2016, a lower proportion of Army, Royal Navy and RAF officer cadets provided a rating of very good or good for food in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

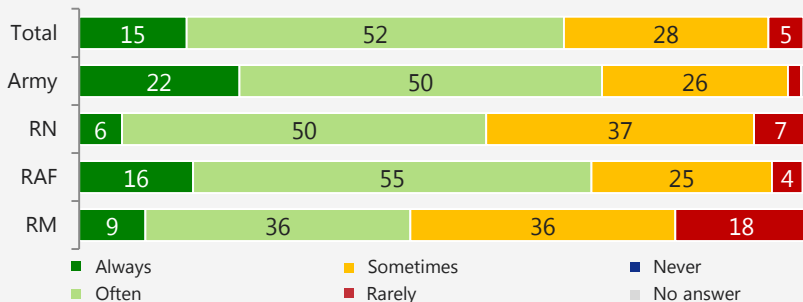
WHETHER GIVEN ENOUGH TIME TO EAT MEALS

Officer Cadets

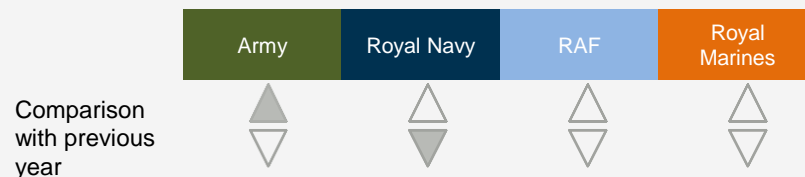
25. Were you given enough time to eat your meals?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'always' or 'often' – significant differences and comments based on this

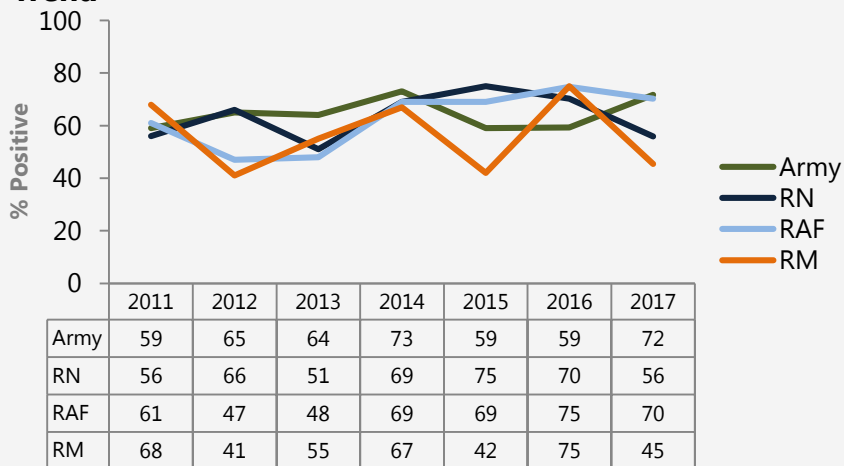
Current year results (%)



Differences



Trend



Key figures

- Army officer cadets were more likely to state that they were always or often given enough time to eat meals in 2017 than in 2016, 59% to 72%.
- However, a lower proportion of Royal Navy officer cadets provided such ratings in 2017 than in 2016, 70% to 56%.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

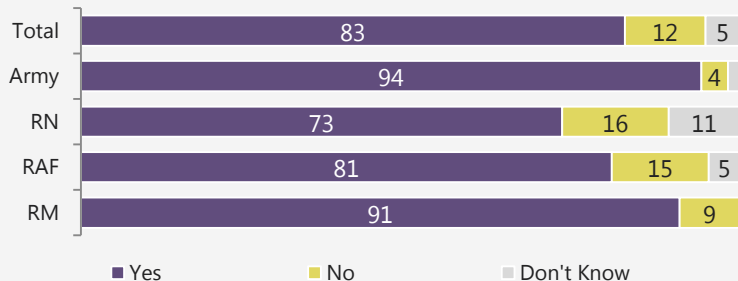
OPTION TO COMMENT ON FOOD

Officer Cadets

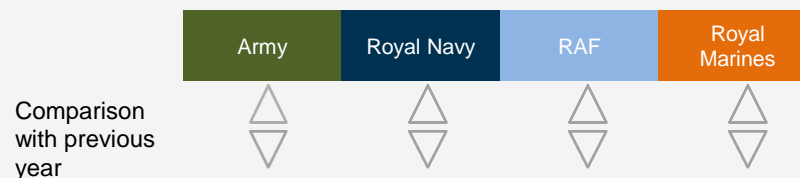
NEW26. Were you given the option to comment on the food whilst at [College]?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

Current year results (%)



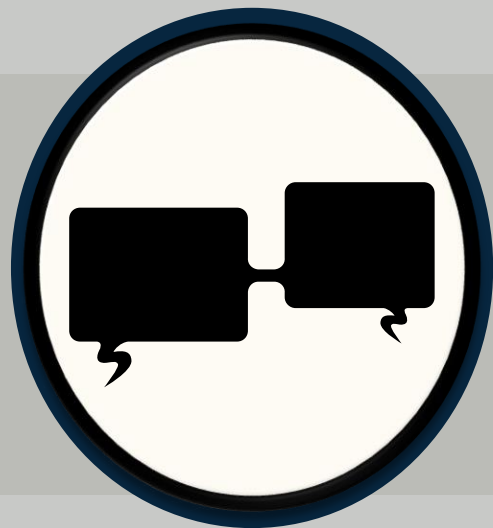
Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

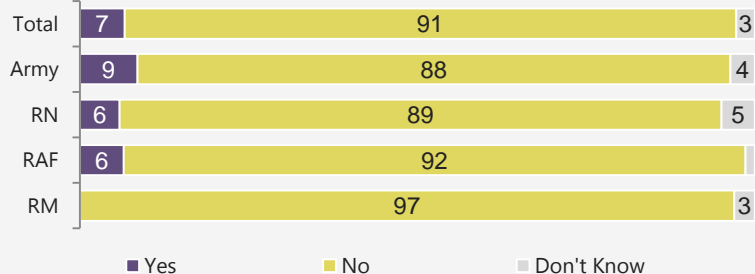


Support

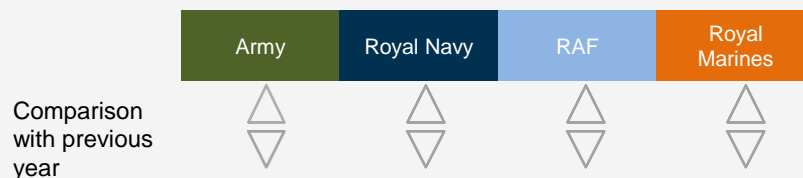
6a. Do you have any learning needs or difficulties?

Number of respondents at 6a: Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

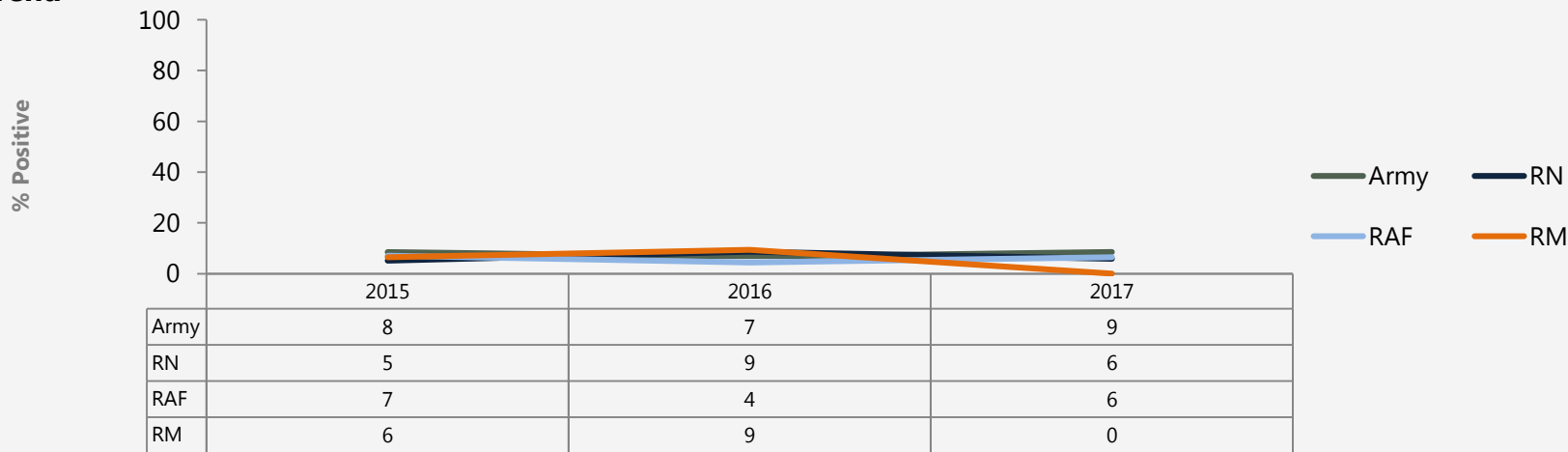
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

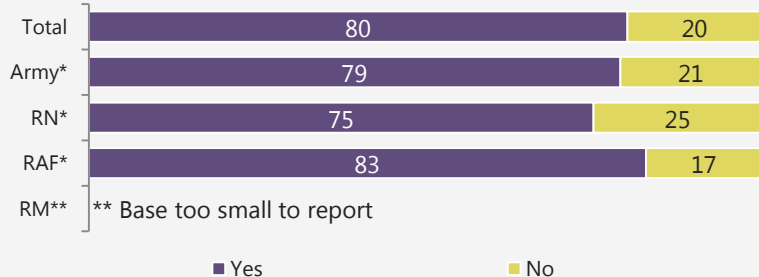
LEARNING NEEDS AND DIFFICULTIES

Officer Cadets

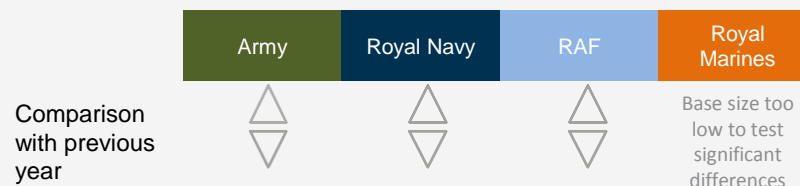
6b. Did you tell the staff at [college] that you had a learning need or difficulty?

Number of respondents at 6b: Total (60), Army (19*), Royal Navy (12*), RAF (29*), Royal Marines (0**) % positive equals the proportion who say 'yes' – significant differences and comments based on this

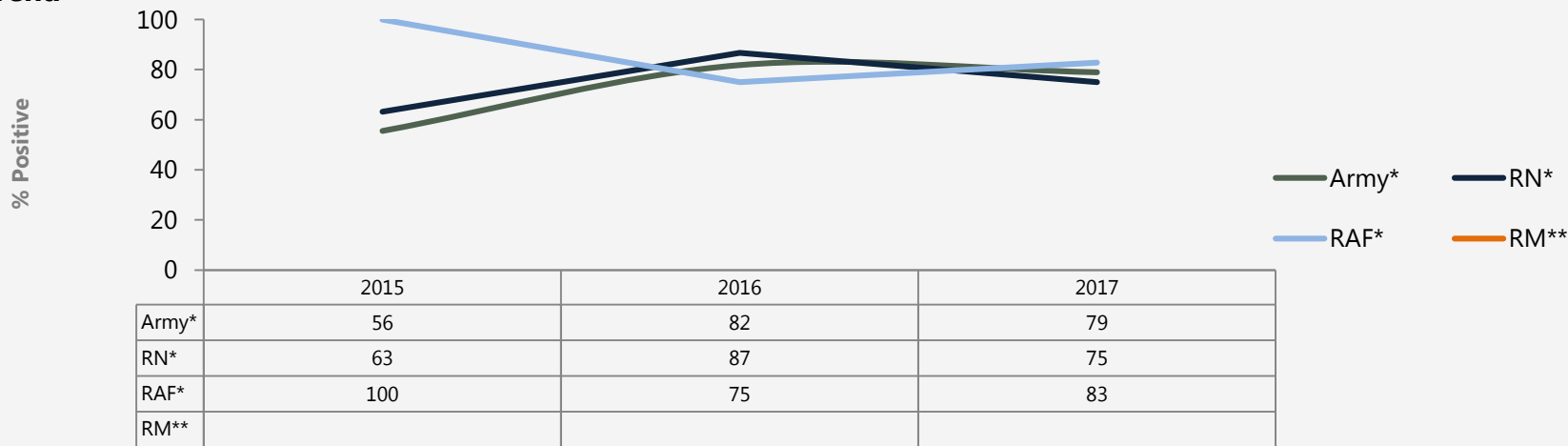
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years
 * Caution: low base (< 30 respondents)
 ** Base too small to report

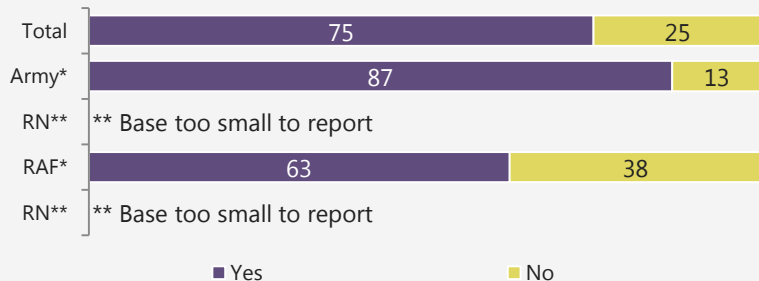
SUPPORT FOR LEARNING NEEDS AND DIFFICULTIES

Officer Cadets

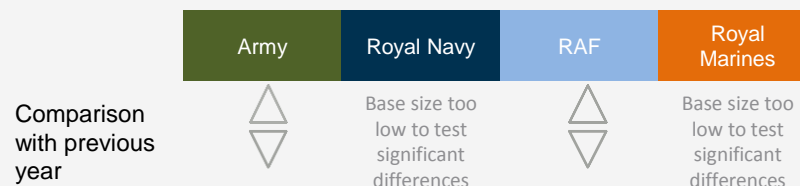
Demog6c. Did you have all the support required for your learning need or difficulty?

Number of respondents: Total (48), Army (15*), Royal Navy (9**), RAF (24*), Royal Marines (0**)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

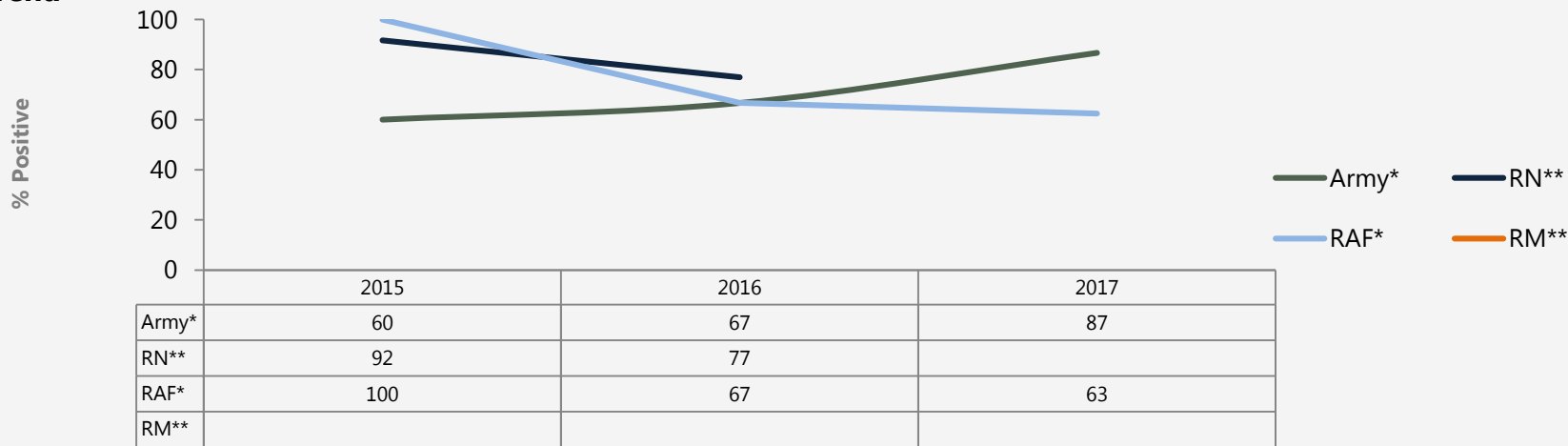
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years
 * Caution: low base (< 30 respondents)
 ** Base too small to report

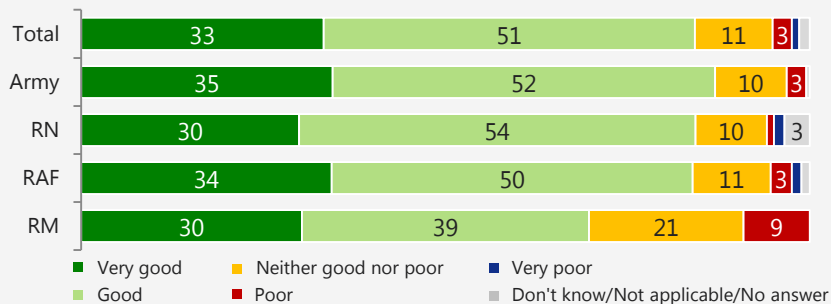
OPPORTUNITY TO TALK PRIVATELY WITH TRAINING STAFF

Officer Cadets

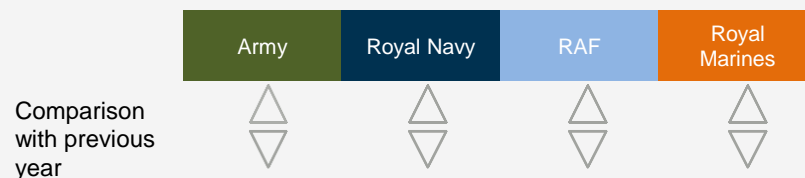
27. How would you rate the OPPORTUNITY you had to do each of the following at unit if you had wanted to... Talk privately with training staff

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
% positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

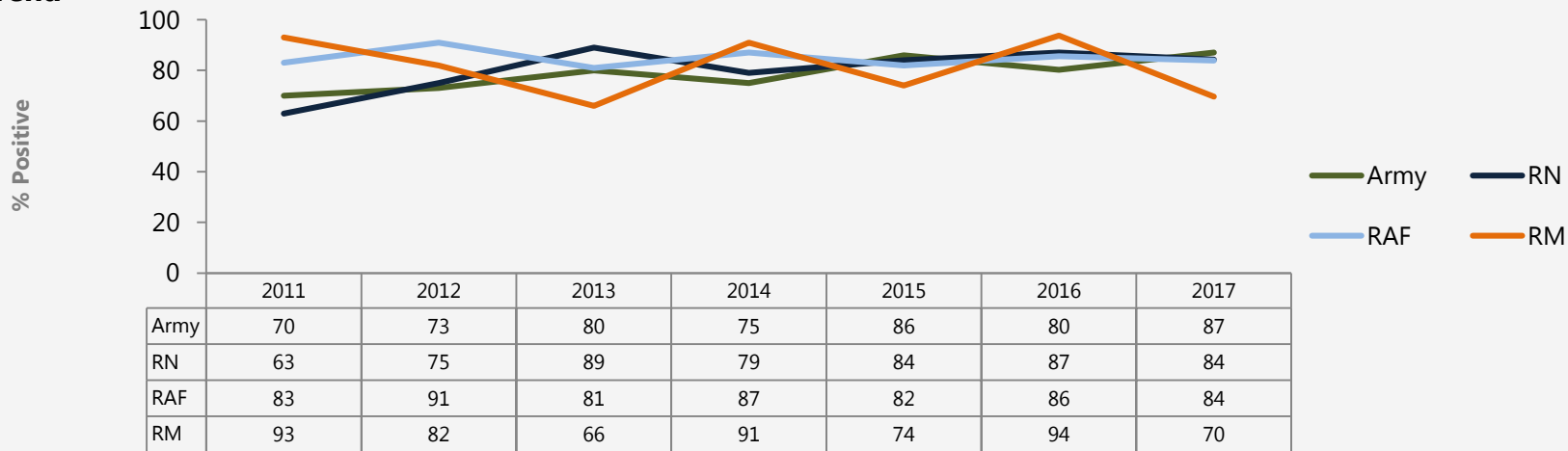
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

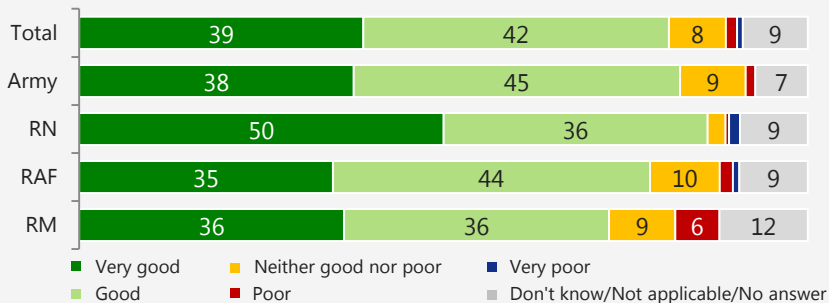
OPPORTUNITY TO TALK PRIVATELY WITH CHAPLAINS/PADRE

Officer Cadets

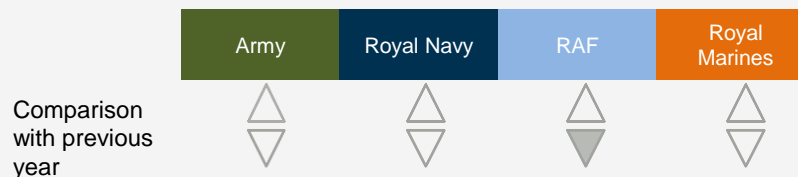
27. How would you rate the OPPORTUNITY you had to do each of the following at unit if you had wanted to ...Talk privately with chaplains/padre

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

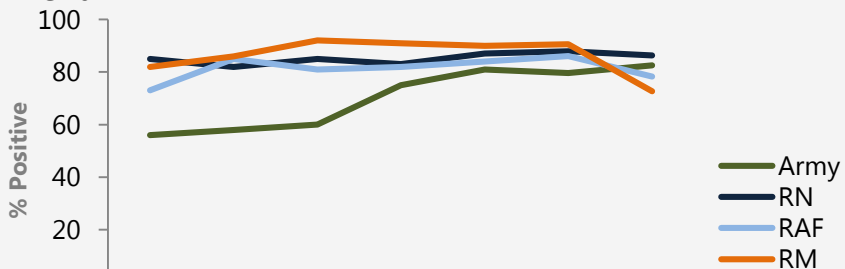
Current year results (%)



Differences



Trend



	2011	2012	2013	2014	2015	2016	2017
Army	56	58	60	75	81	80	83
RN	85	82	85	83	87	88	86
RAF	73	85	81	82	84	86	78
RM	82	86	92	91	90	91	73

Key figures

- RAF officer cadets were less likely to rate the opportunity to talk privately with chaplains/padre as very good or good compared to 2016, 86% to 78%.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

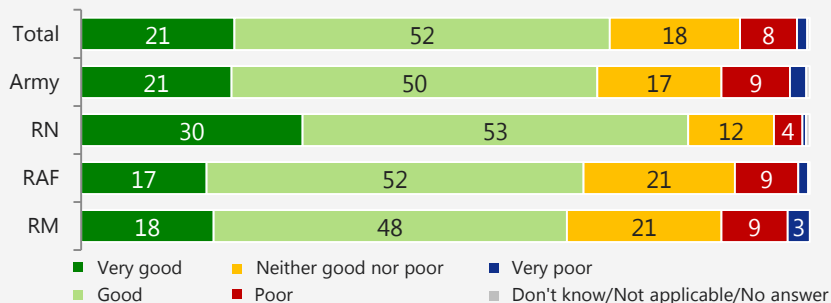
OPPORTUNITY TO KEEP IN CONTACT WITH FAMILY AND FRIENDS

Officer Cadets

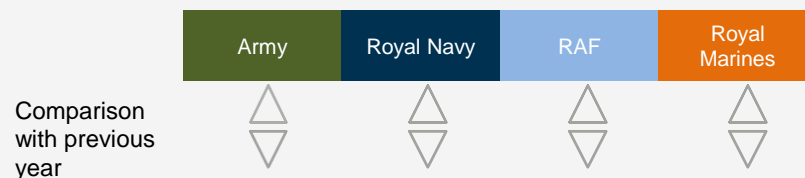
27. How would you rate the OPPORTUNITY you had to do each of the following at unit if you had wanted to ...Keep in contact with family and friends

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

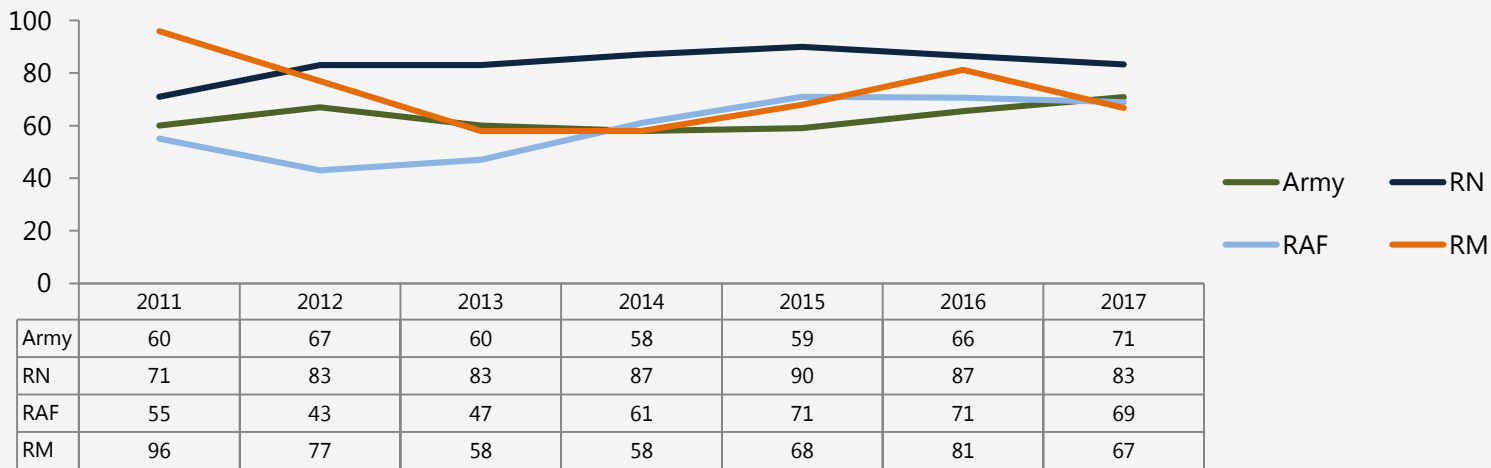
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

OPPORTUNITY TO PRACTISE YOUR FAITH/RELIGION

Officer Cadets

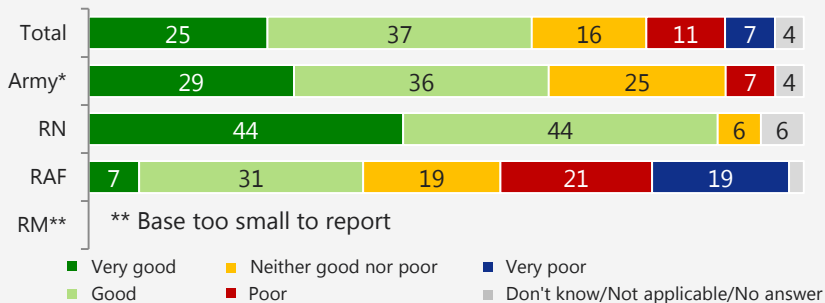
27. How would you rate the OPPORTUNITY you had to do each of the following at unit if you had wanted to...

Practise your faith/religion

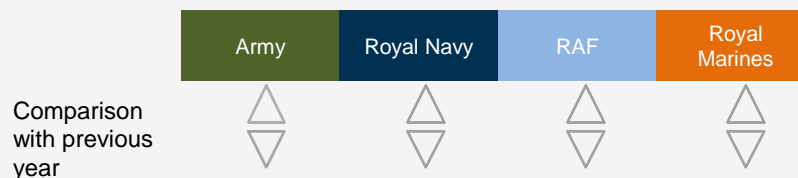
Number of respondents (all respondents who have a faith/religion and practice it): Total (108), Army (28*), Royal Navy (34), RAF (42), Royal Marines (4**)

% positive equals the proportion who say 'very good' or 'good' – significant differences and comments based on this

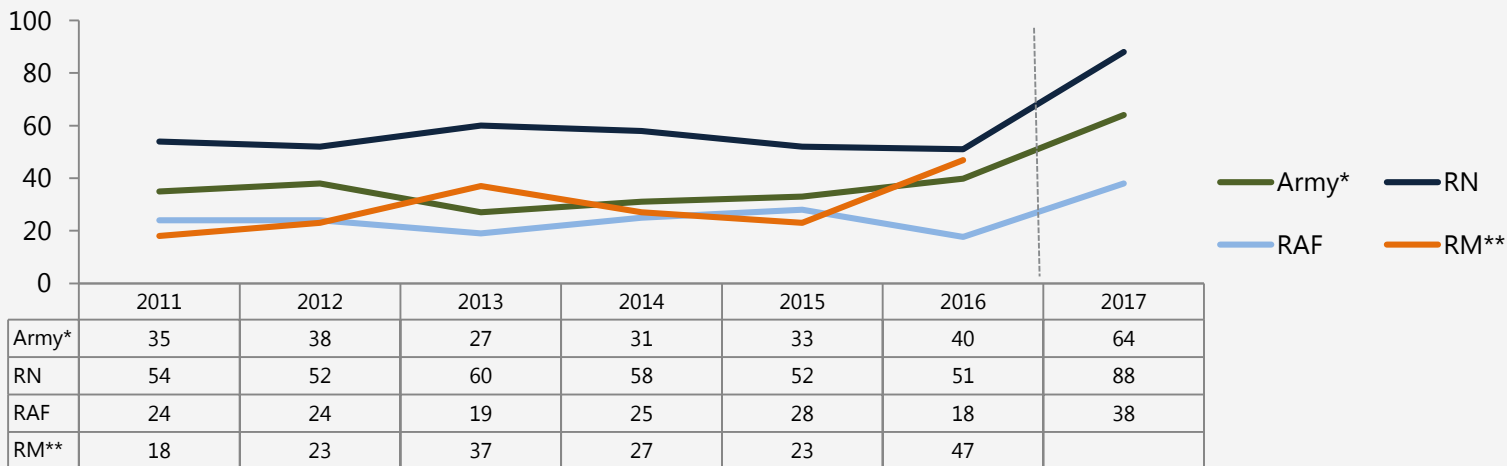
Current year results (%)



Differences



Trend



Note: Base for this question changed from all respondents to those who have a faith/religion and practise it in 2017/18

Aggregated totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart. Please refer to notes page for base size of previous years * Caution: low base (< 30 respondents)

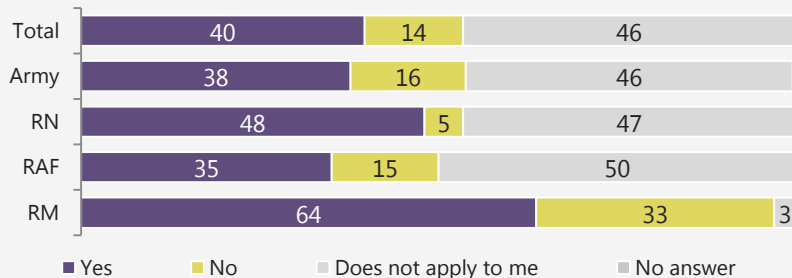
SOMEONE TO GO TO FOR ADMINISTRATIVE PROBLEMS

Officer Cadets

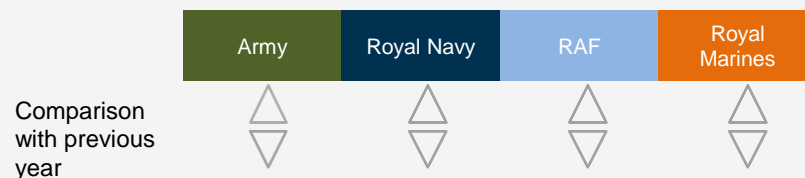
28. If you had any problems with administration (e.g. pay, mess bills, UPO travel claims), were they adequately dealt with?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

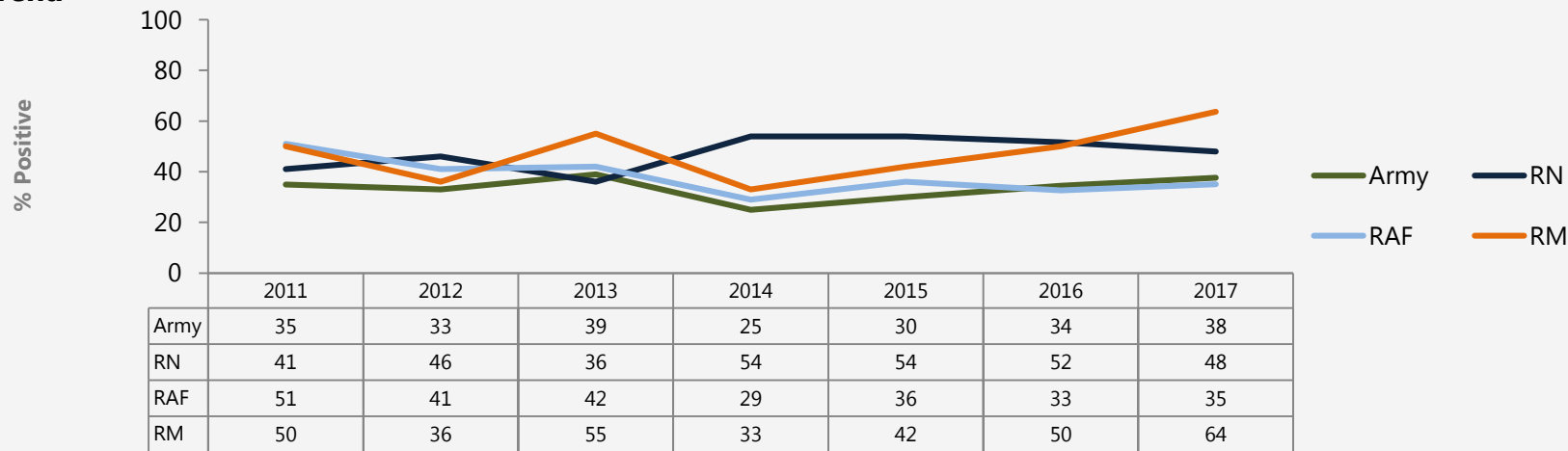
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

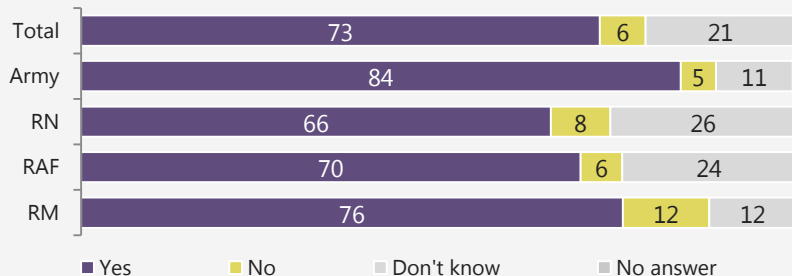
AVAILABILITY OF STAFF FOR PROBLEMS OUT OF TRAINING HOURS

Officer Cadets

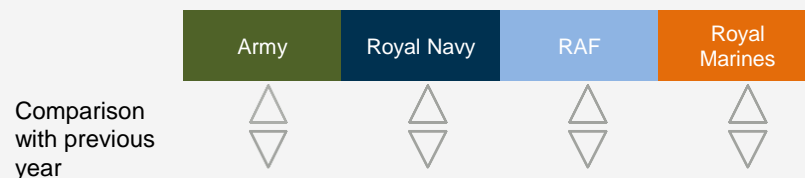
30. Whether or not you needed to, was there a member of staff easily available for you to go to if you had a problem outside of training hours?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

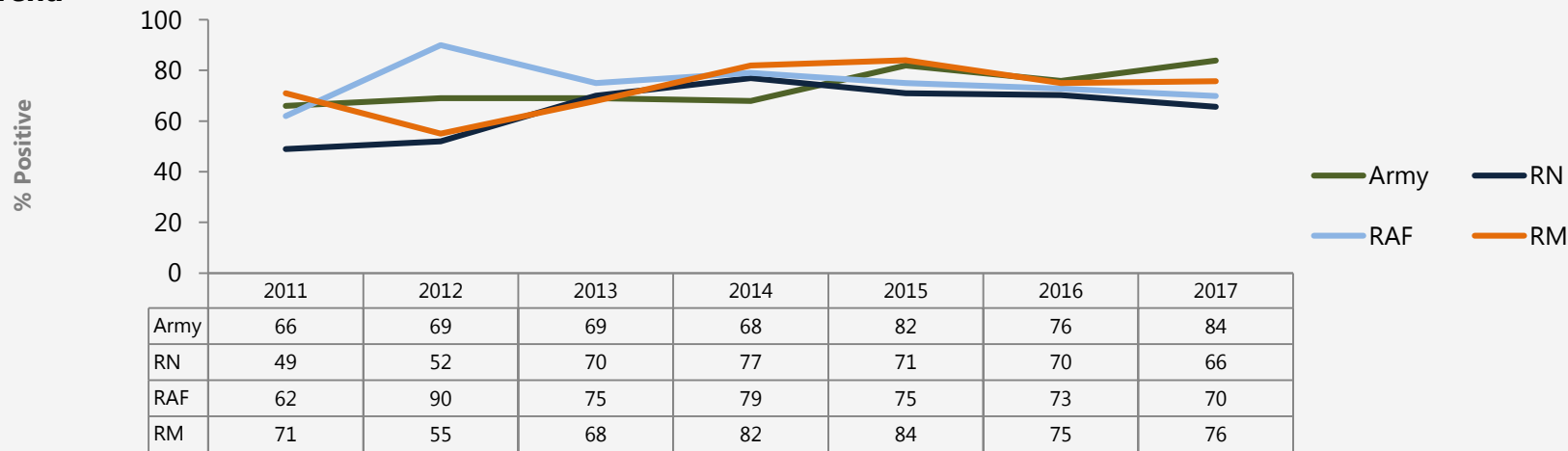
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

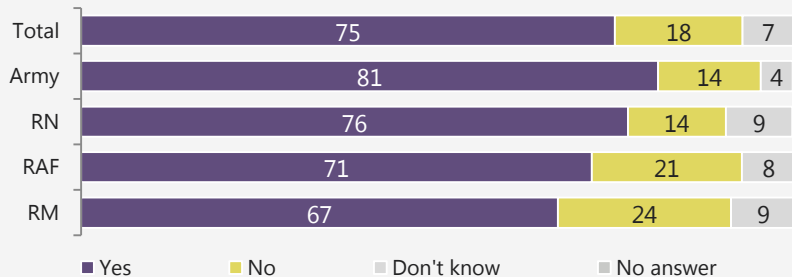
OPPORTUNITY TO RAISE ALL CONCERNS WITH PERSON IN AUTHORITY

Officer Cadets

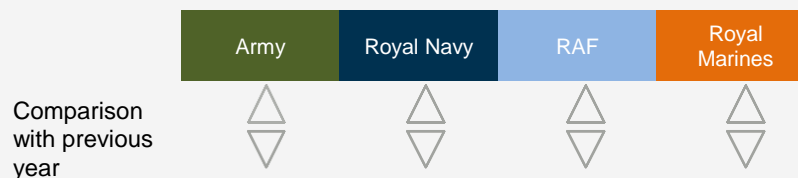
30. Whether or not you needed to, did you feel that you had the opportunity to raise all your concerns with a person in authority at unit?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

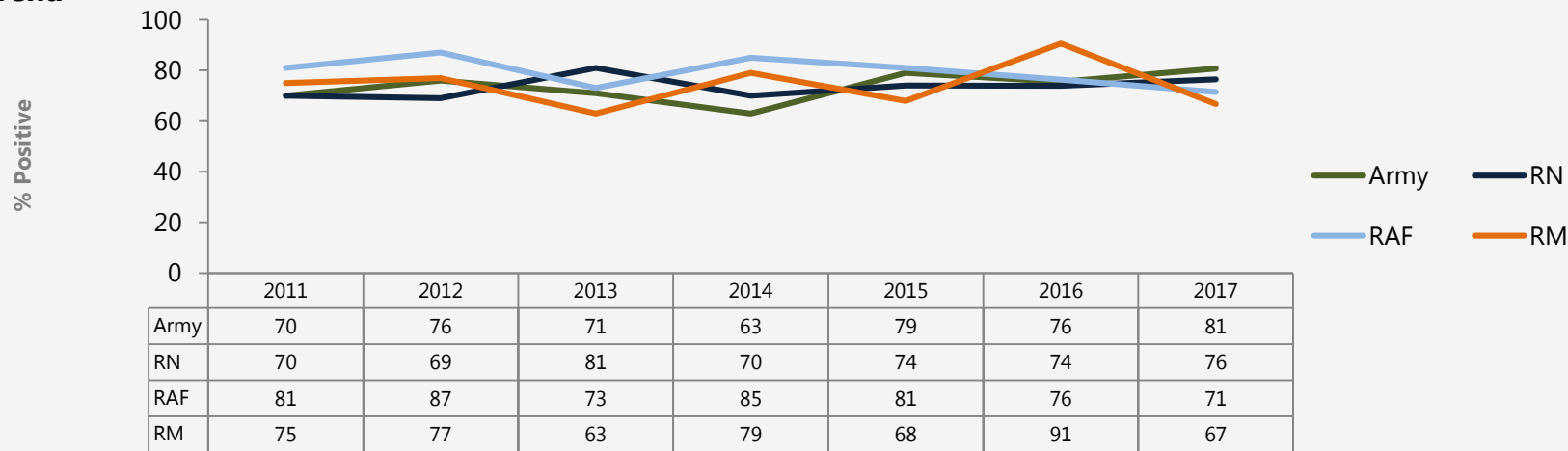
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

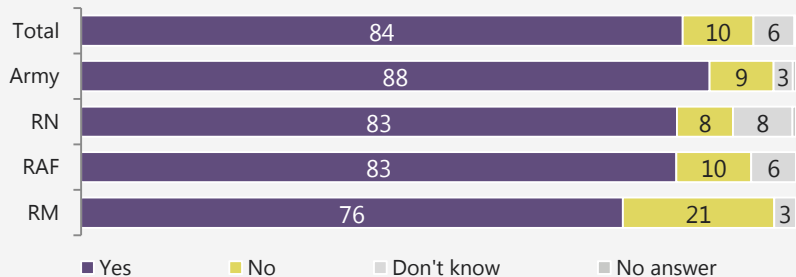
SOMEONE TO GO TO FOR PERSONAL OR EMOTIONAL PROBLEMS

Officer Cadets

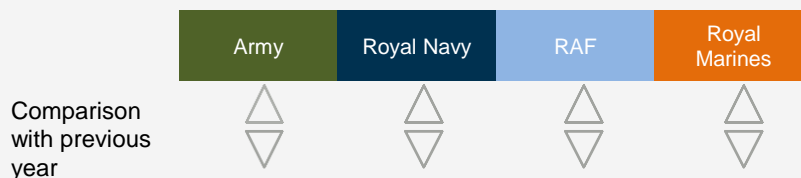
30. Whether or not you needed to, did you have someone at unit that you were happy to go to if you had any personal or emotional problems?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

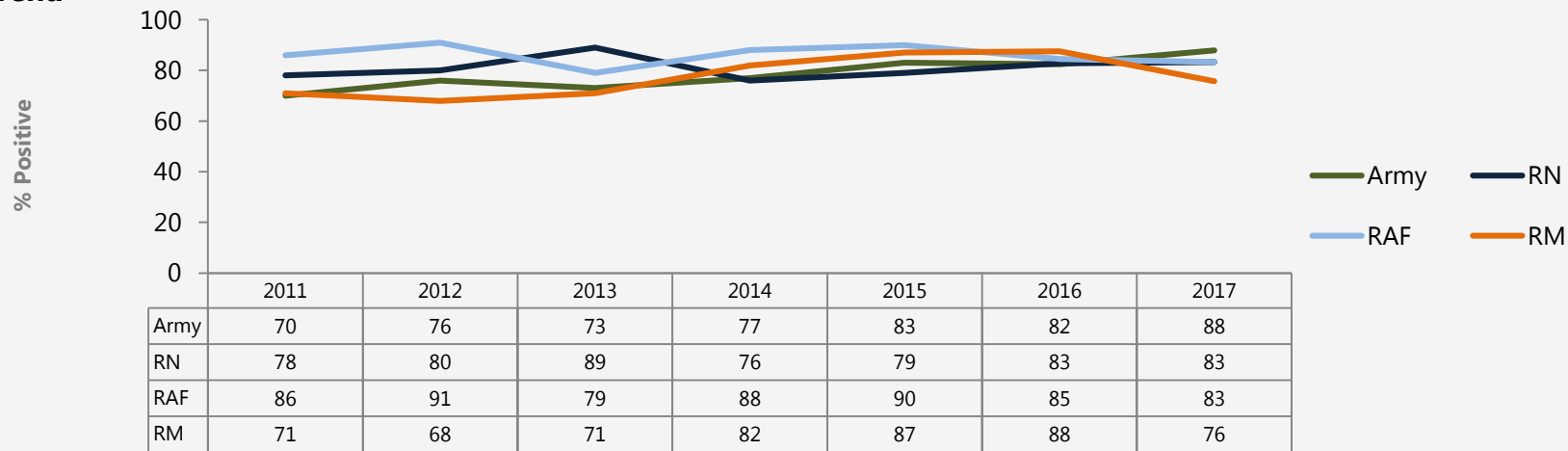
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

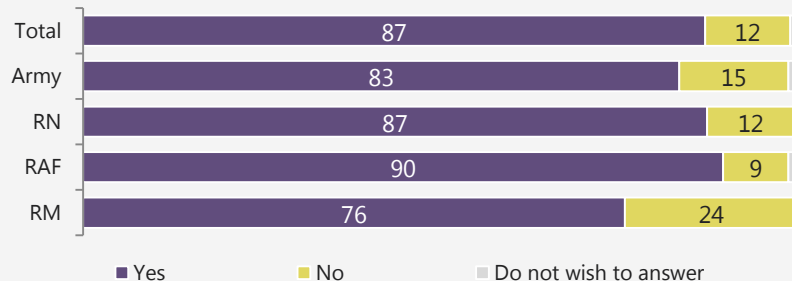


Fairness

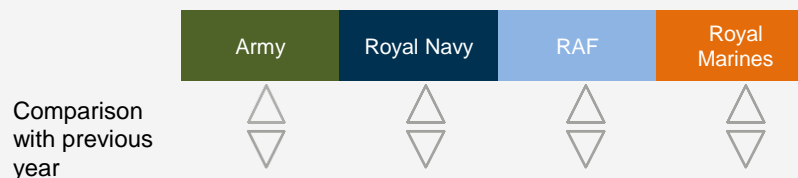
37. Do you know how to complain about poor or unfair treatment or bullying at unit?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

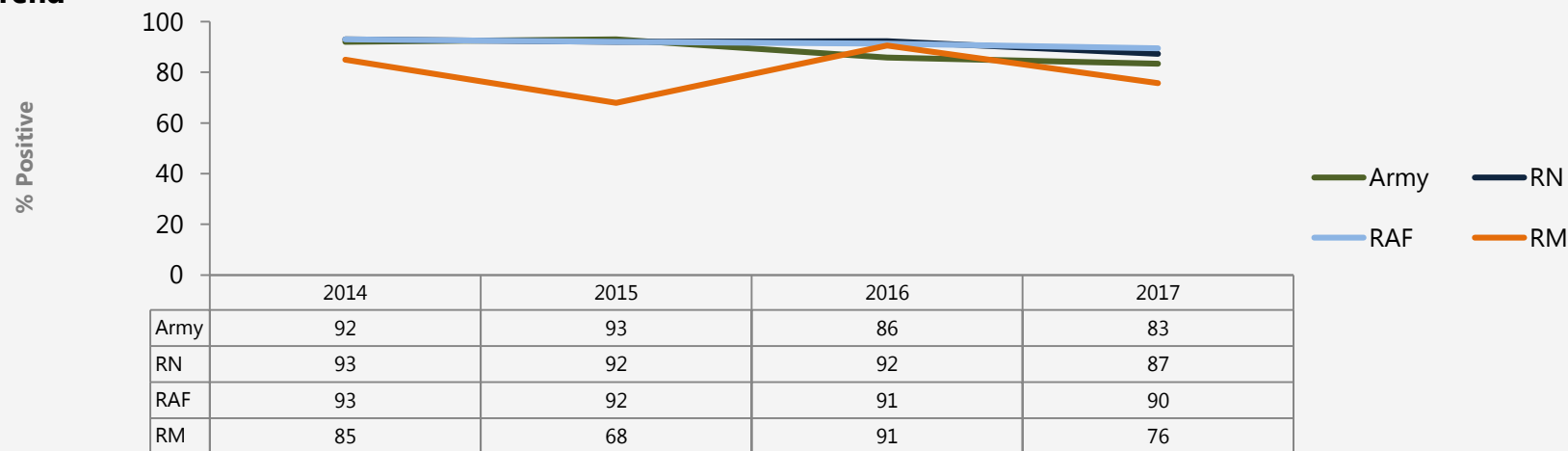
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

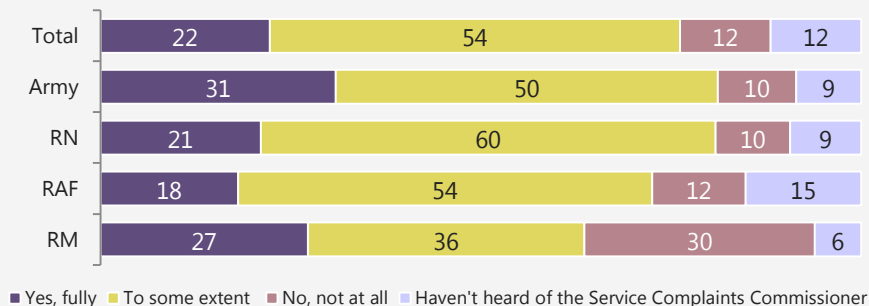
KNOWLEDGE OF SERVICE COMPLAINTS OMBUDSMAN

Officer Cadets

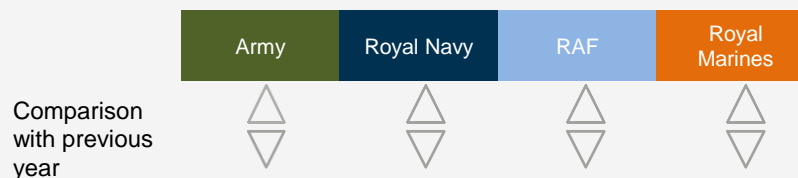
37sc. Do you know how the Services Complaints Ombudsman can help you with a discrimination, harassment and/or bullying complaint?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes fully' – significant differences and comments based on this

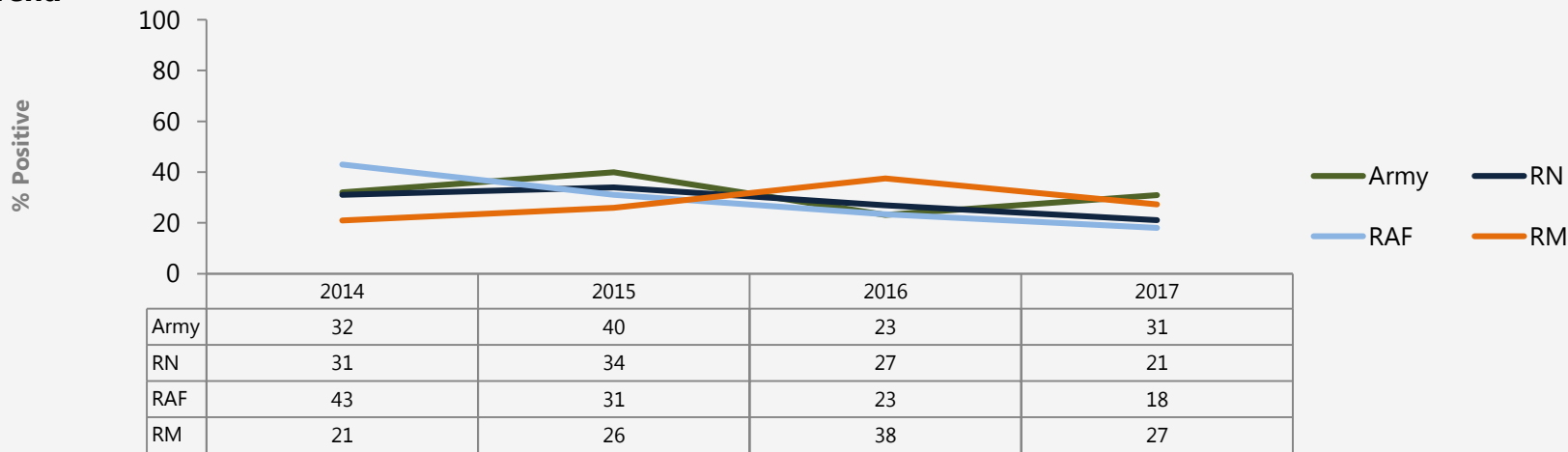
Current year results (%)



Differences



Trend



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 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

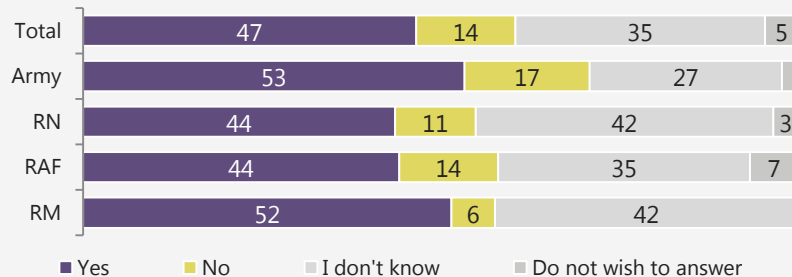
WHETHER BELIEVE COMPLAINTS ARE DEALT WITH IN A FAIR MANNER

Officer Cadets

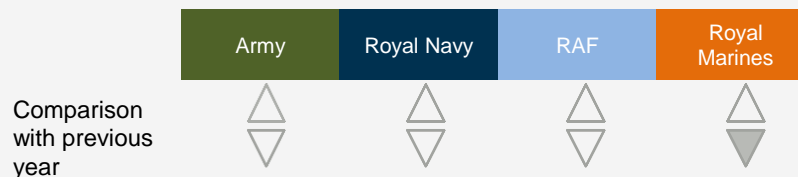
38a. Generally, do you believe that complaints are dealt with in a fair manner at unit?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'yes' – significant differences and comments based on this

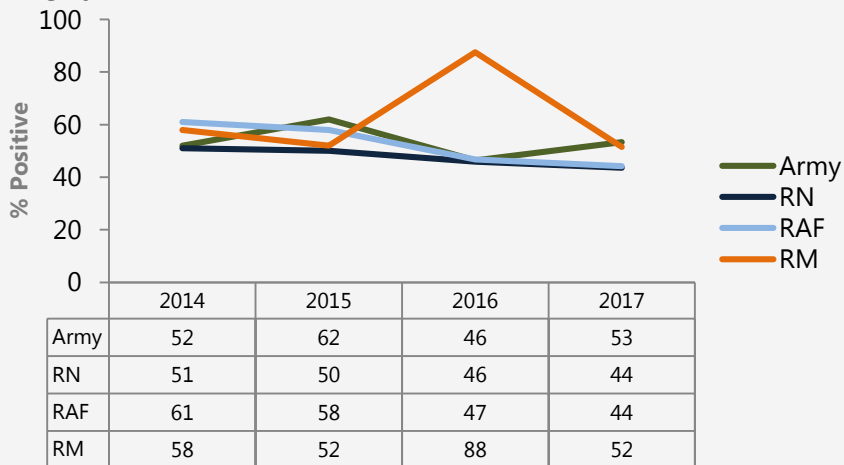
Current year results (%)



Differences



Trend



Key figures

- A lower proportion of Royal Marines officer cadets indicated that they believe complaints were dealt with in a fair manner in 2017 than in 2016, 88% to 52%.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years.

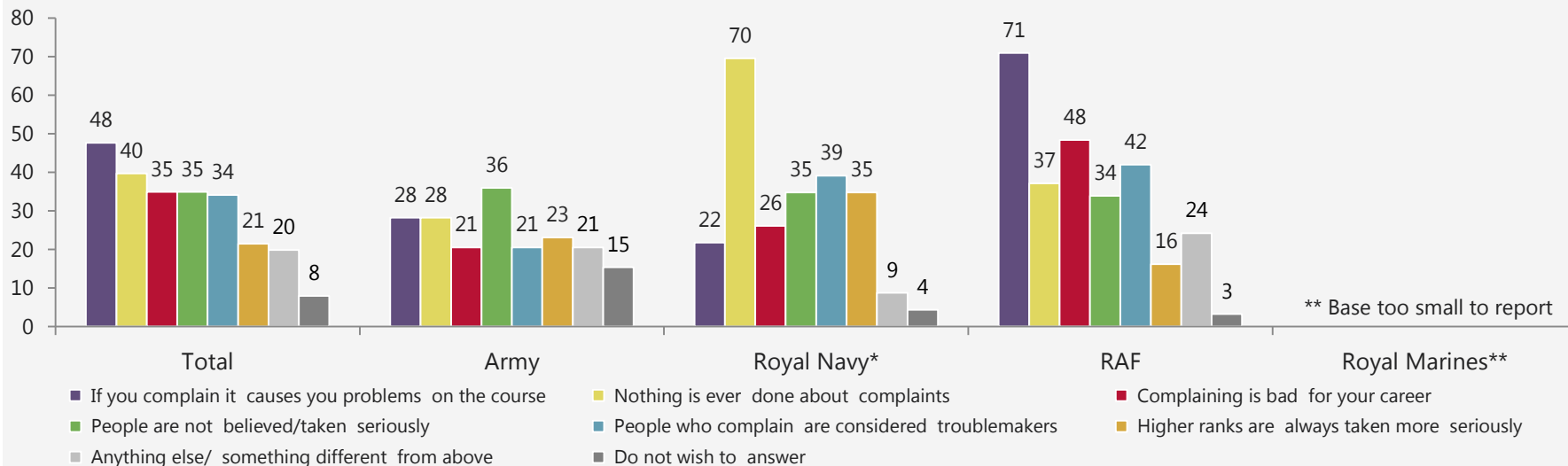
REASON WHY COMPLAINTS ARE NOT DEALT WITH IN A FAIR MANNER

Officer Cadets

38b. Why do you feel that complaints are not dealt with in a fair manner?

Number of respondents (all respondents who said that they did not feel that complaints were dealt with in a fair manner): Total (126), Army (39), Royal Navy (23*), RAF (62), Royal Marines (2**)

Current year results (%)



Key figures

- Overall, the key reason for not believing that complaints were dealt with in a fair manner was that complaining causes you problems on the course. Amongst Army officer cadets, however, the proportion stating this as the key reason had decreased compared to 2016 (56% to 28%).



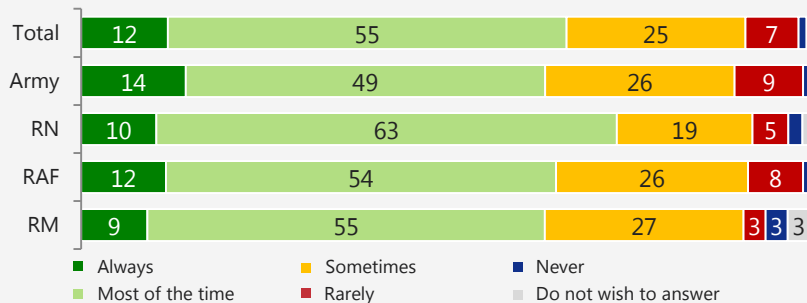
FAIR TREATMENT OF CADETS

Officer Cadets

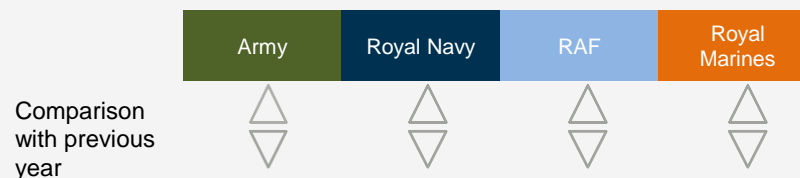
40. Please indicate how often the following statements apply: Cadets were all treated fairly

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'always' or 'most of the time' – significant differences and comments based on this

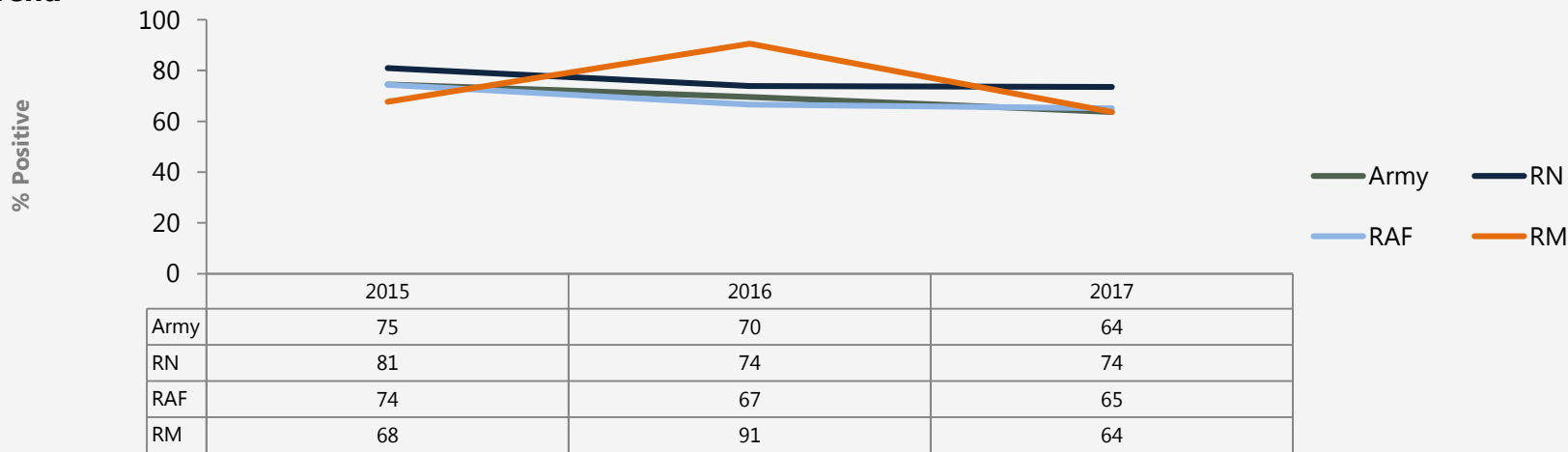
Current year results (%)



Differences



Trend

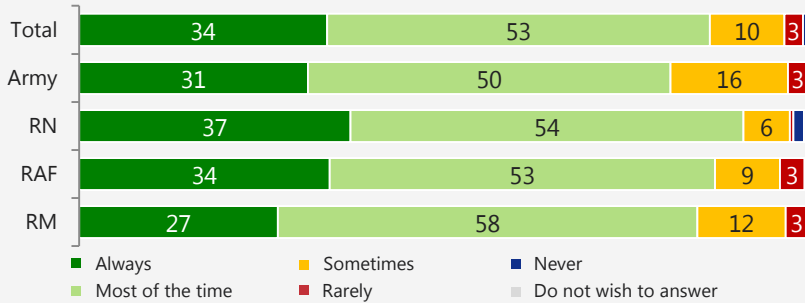


Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

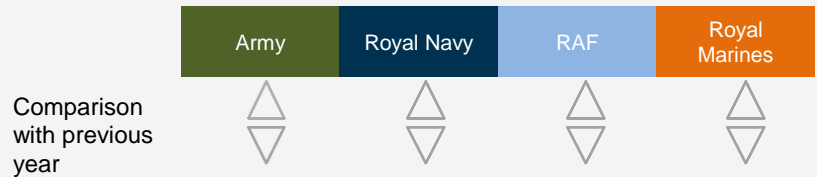
40. Please indicate how often the following statements apply: I was treated fairly

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'always' or 'most of the time' – significant differences and comments based on this

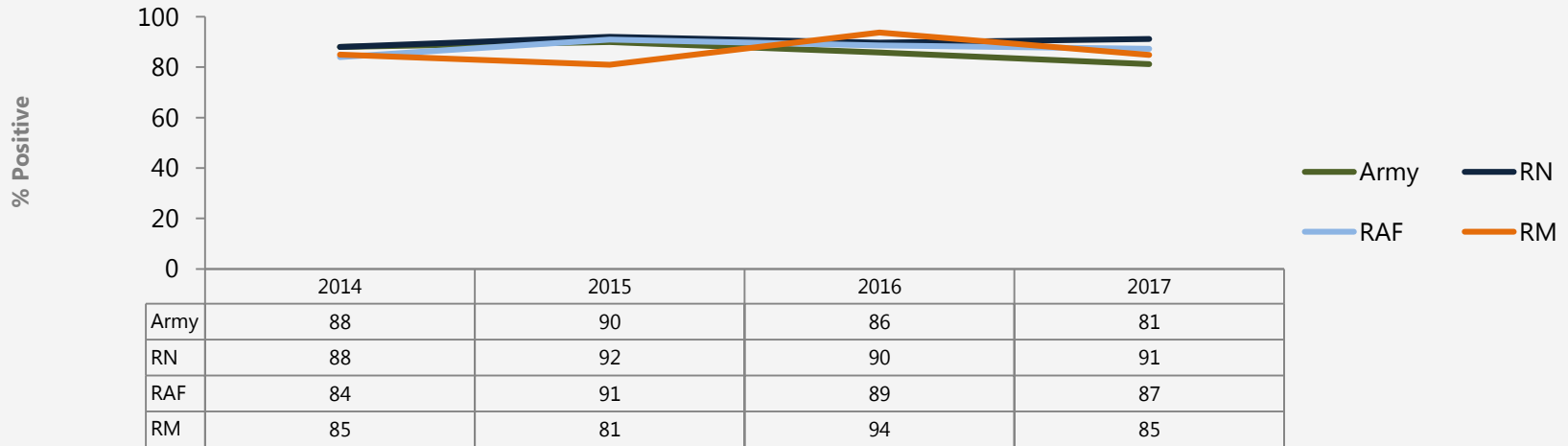
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

SEXUAL OR RACIAL HARASSMENT DURING TRAINING

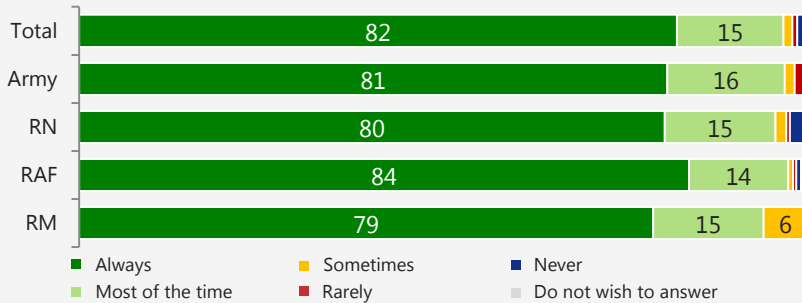
Officer Cadets

40. Please indicate how often the following statements apply: Training was conducted without sexual or racial harassment

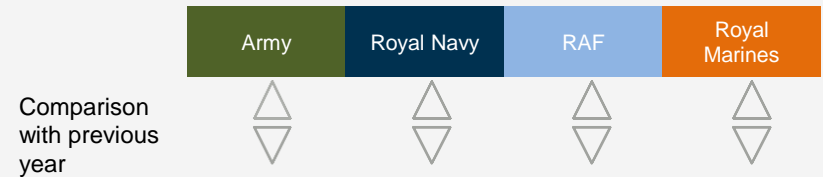
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'always' or 'most of the time' – significant differences and comments based on this

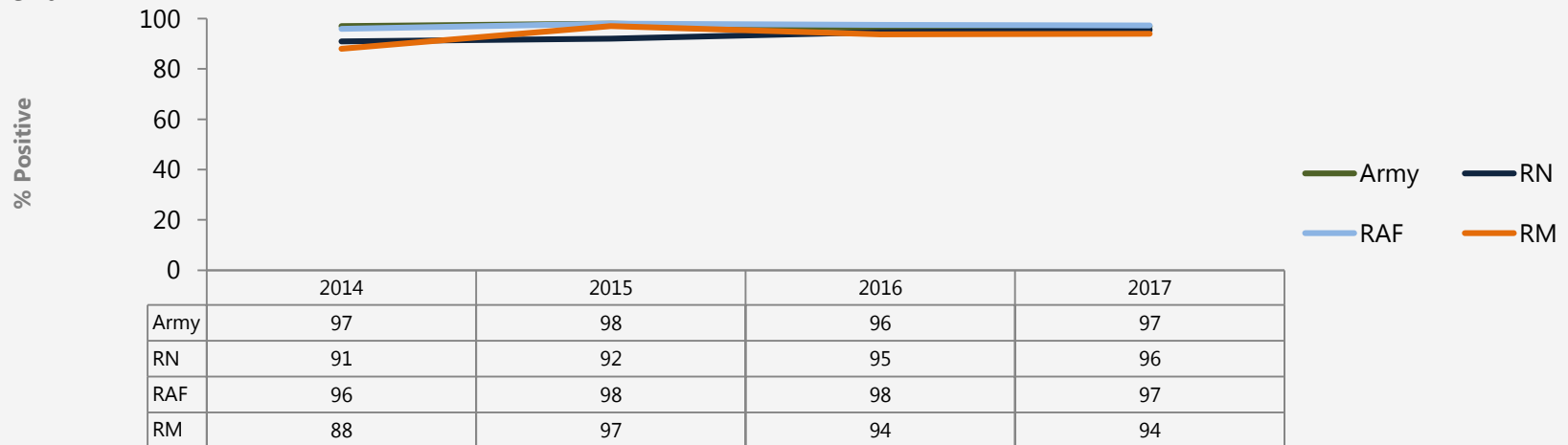
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

WHETHER BADLY OR UNFAIRLY TREATED BY STAFF

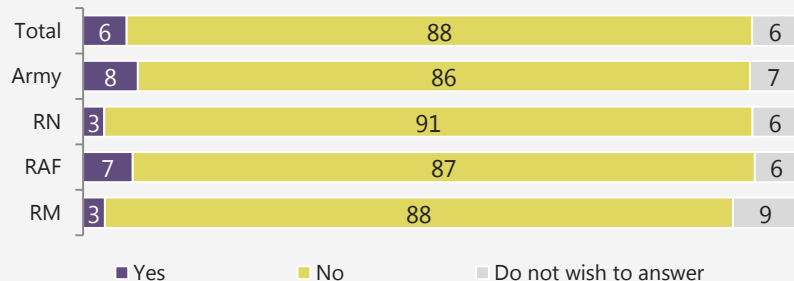
Officer Cadets

42a. Do you believe that you were badly or unfairly treated by the staff whilst at college?

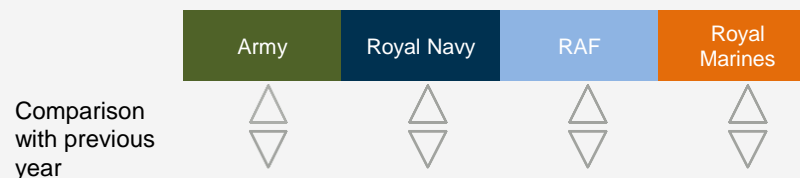
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Significant differences based on % who say 'yes'

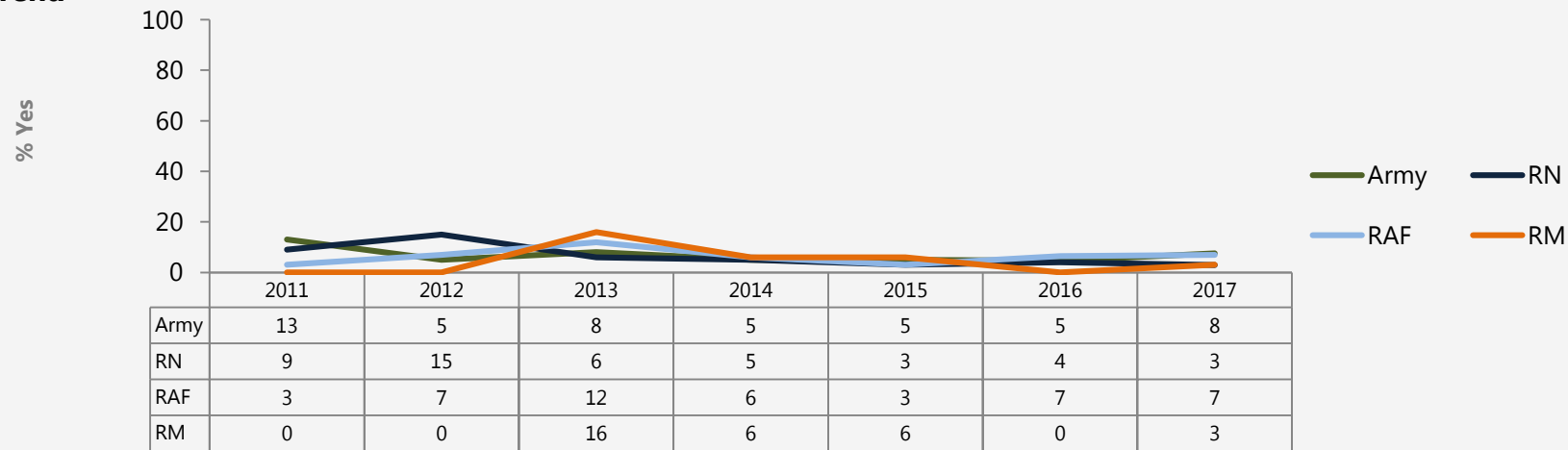
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

WHETHER BADLY OR UNFAIRLY TREATED BY OTHER CADETS

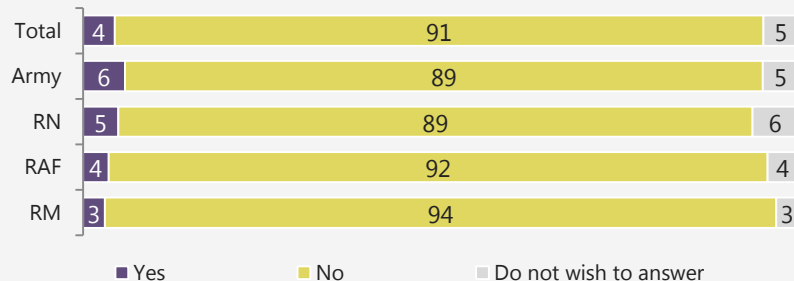
Officer Cadets

42b. Do you believe that you were badly or unfairly treated by other cadets whilst at college?

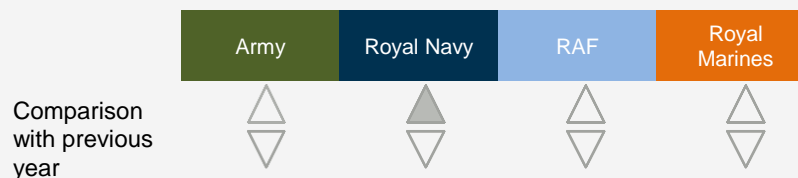
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Significant differences based on % who say 'yes'

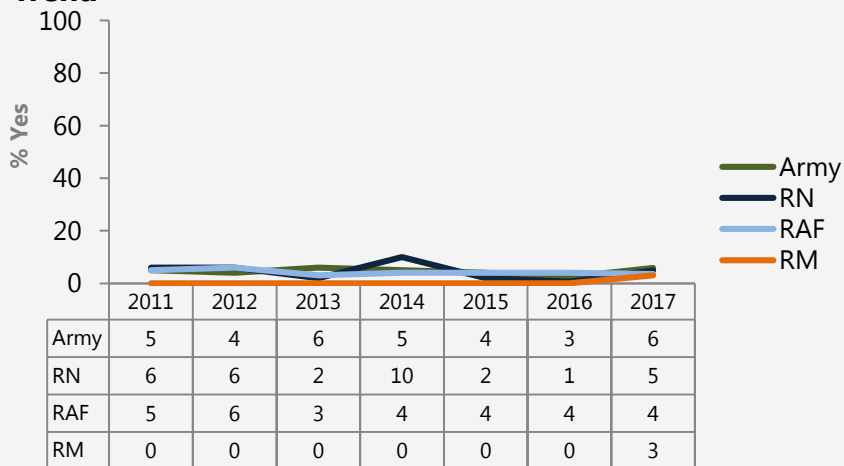
Current year results (%)



Differences



Trend



Key figures

- A higher proportion of Royal Navy officer cadets believed they were badly or unfairly treated by other cadets whilst at college in 2017, up to 1% to 5%.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years.

WHETHER BADLY OR UNFAIRLY TREATED BY STAFF OR OTHER CADETS

Officer Cadets

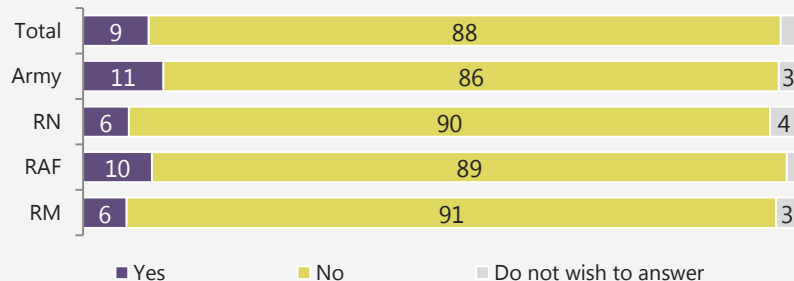
42a. Do you believe that you were badly or unfairly treated by other cadets whilst at unit?*

42b. Do you believe that you were badly or unfairly treated by the staff whilst at unit?*

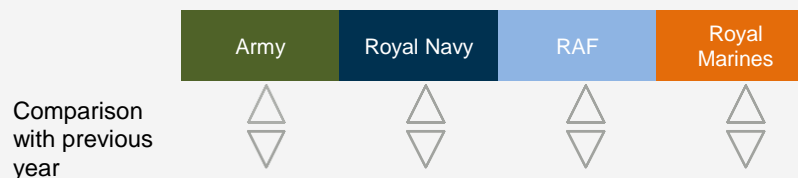
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Significant differences based on % who say 'yes' to either question

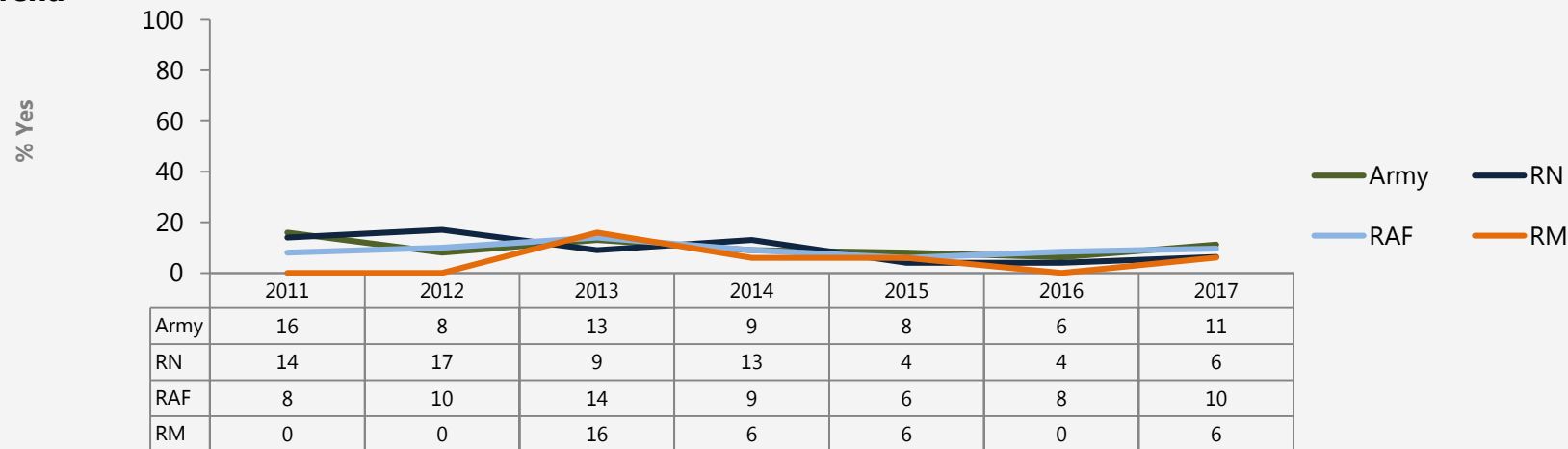
Current year results (%)



Differences



Trend



* This analysis is based on a combination of the 2 questions whether officer cadets have been badly or unfairly treated by either other cadets and/OR staff whilst at unit

Aggregated totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart. Please refer to notes page for base size of previous years

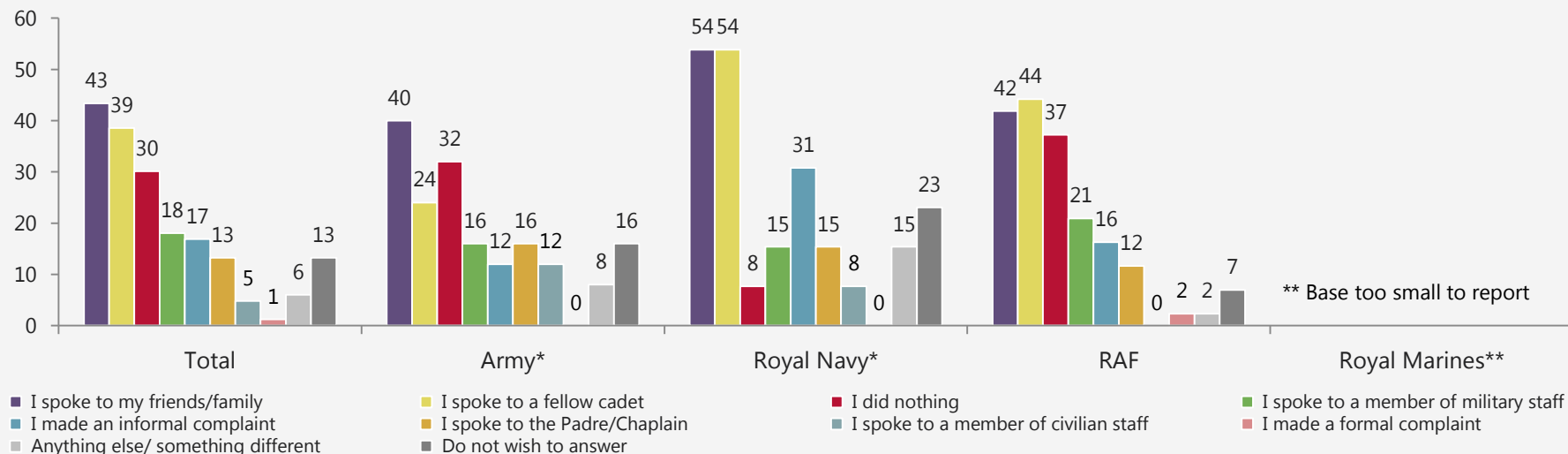
ACTION TAKEN AS A RESULT OF BAD OR UNFAIR TREATMENT

Officer Cadets

44. Which of the following did you do following the unfair treatment you experienced?

Number of respondents (all respondents who felt that they were badly or unfairly treated): Total (83), Army (25*), Royal Navy (13*), RAF (43), Royal Marines (2**)

Current year results (%)



Key figures

- The top action by officer cadets who felt they were badly or unfairly treated was to speak to friends and family (43%), followed by speaking to a fellow cadet (39%).
- Overall, 18% of officer cadets made a formal and/or informal complaint following unfair treatment.



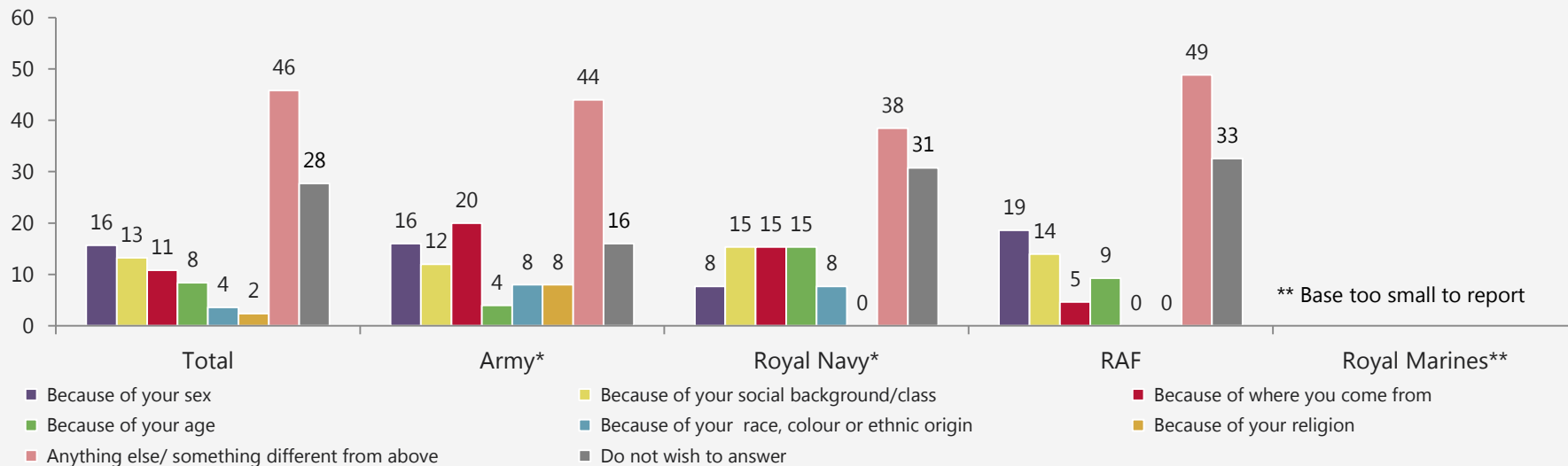
PERCEIVED REASON FOR BAD OR UNFAIR TREATMENT

Officer Cadets

45. Why do you think you were badly or unfairly treated?

Number of respondents (all respondents who felt they were badly or unfairly treated): Total (83), Army (25*), Royal Navy (13*), RAF (43), Royal Marines (2**)

Current year results (%)



Key figures

- Across the Armed Forces, the most common reason given by cadets officers for why they felt they were unfairly treated was because of their sex (16%) followed by their social background/class (13%).
- Please note however that 28% chose not to answer and 46% said something else.



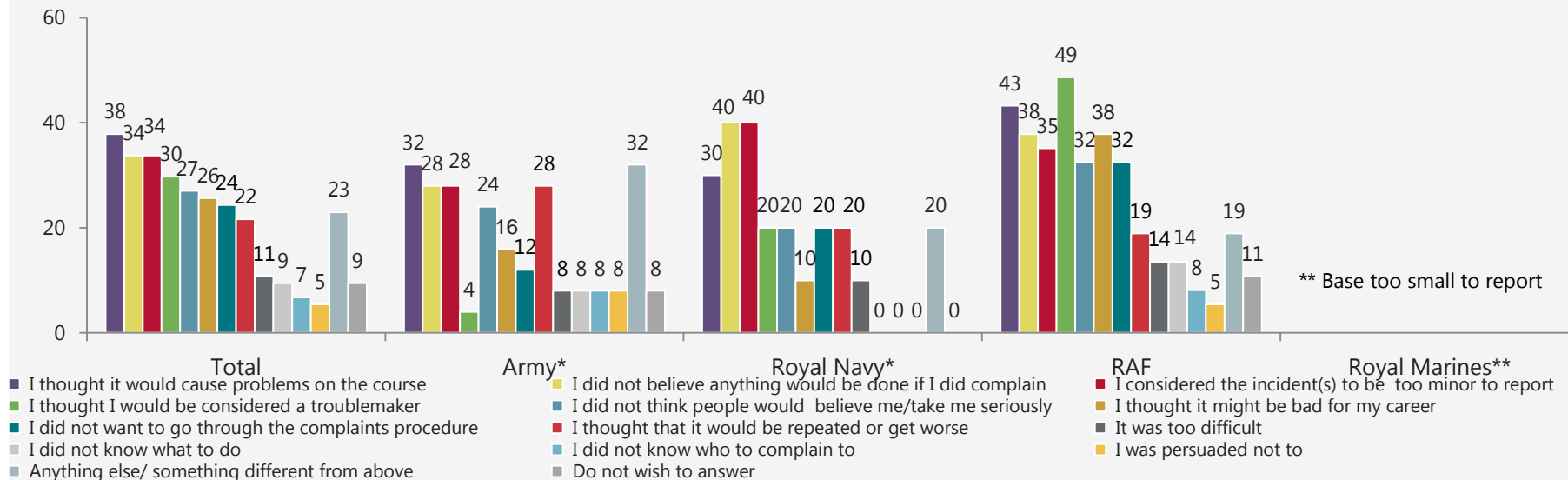
REASON FOR NOT COMPLAINING ABOUT BAD OR UNFAIR TREATMENT

Officer Cadets

45. If you did not complain about any incident of bad or unfair treatment, why was this?

Number of respondents (all respondents who said they were badly or unfairly treated by staff or other trainees and who did not make a complaint): Total (74), Army (25*), Royal Navy (10*), RAF (37), Royal Marines (2**)

Current year results (%)



Key figures

- A mix of reasons were selected for why officer cadets did not complain about incidents of bad or unfair treatment. The top reason was because they considered complaining would cause problems on the course (38%). Other key reasons included officer cadets not believing anything would be done even if they complained or they considered the incident(s) to be too minor to report.





Setbacks during training



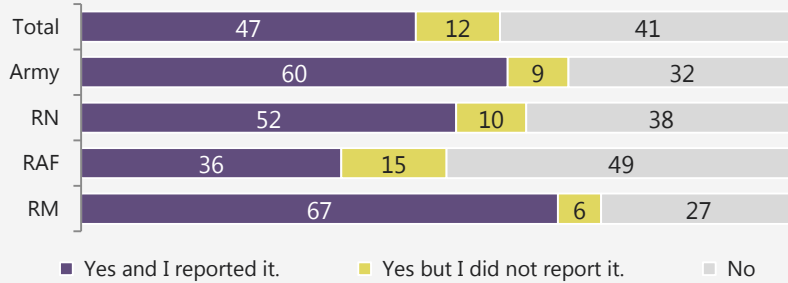
ILLNESS OR INJURY DURING TRAINING

Officer Cadets

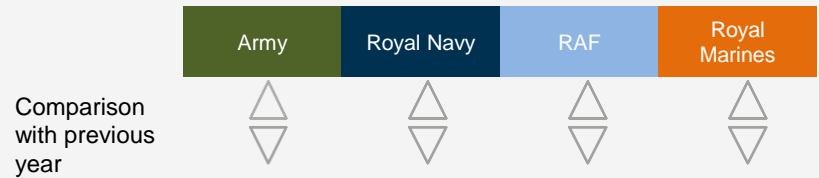
51. Were you ever ill or injured during training?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 Comments and significant differences based on % saying 'yes and I reported it'

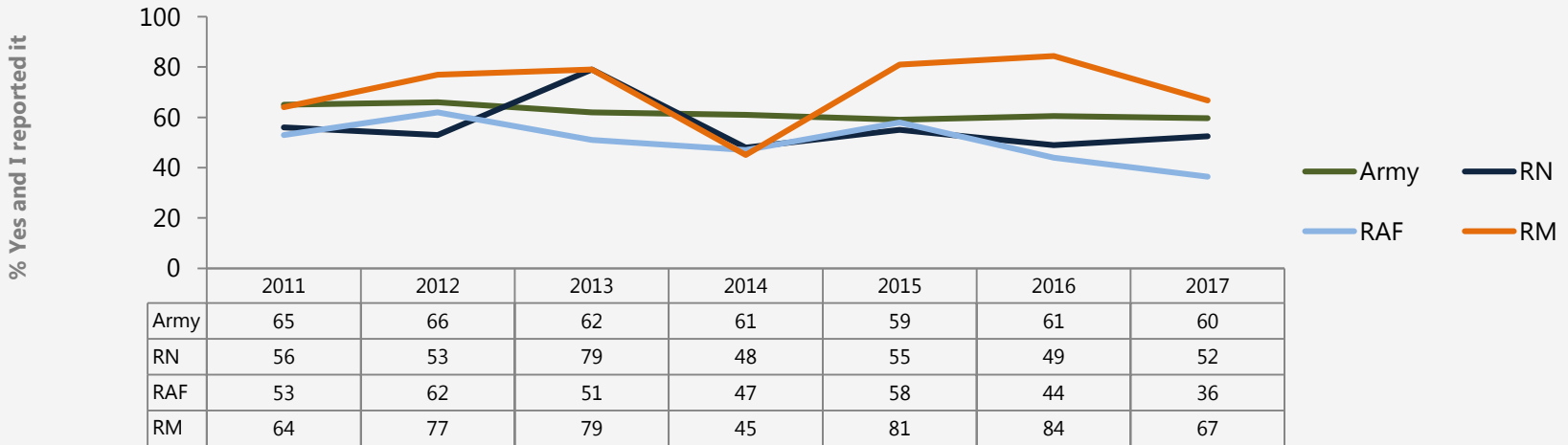
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

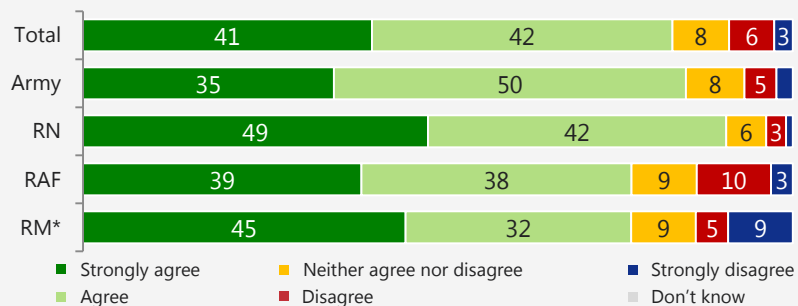
WHETHER ILLNESS/INJURY WAS PROPERLY DEALT WITH

Officer Cadets

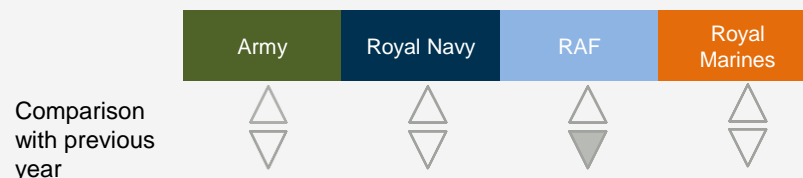
52. Please indicate how you feel about the following statements: My injury/illness was properly dealt with

Number of respondents (all respondents who were ill or injured and reported it): Total (425), Army (133), Royal Navy (107), RAF (163), Royal Marines (22*)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

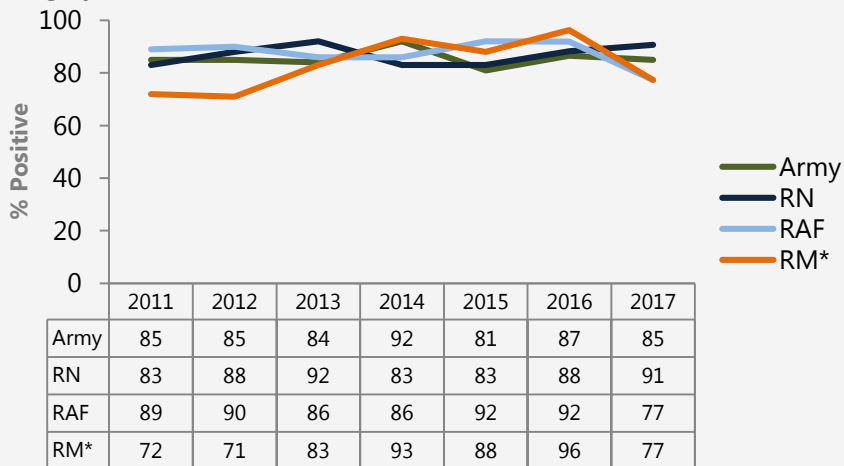
Current year results (%)



Differences



Trend



Key figures

- In 2017, there has been a fall in the proportion of RAF officer cadets who indicated they strongly agree or agree that their injury/illness was properly dealt with.

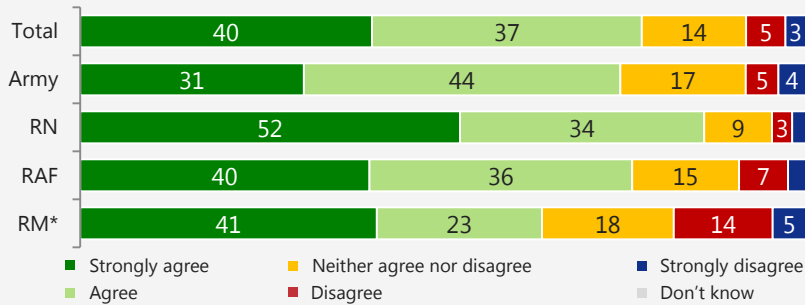
STAFF HELP AND SUPPORT DURING ILLNESS/INJURY

Officer Cadets

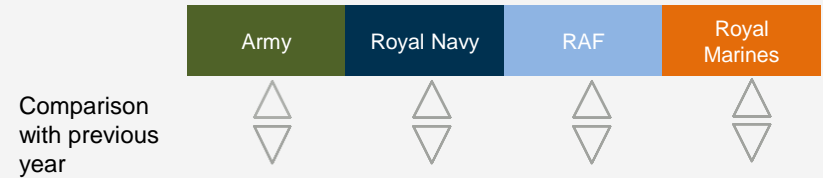
52. Please indicate how you feel about the following statements: Staff helped and supported me when I was ill/injured

Number of respondents (all respondents who were ill or injured and reported it): Total (425), Army (133), Royal Navy (107), RAF (163), Royal Marines (22*)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

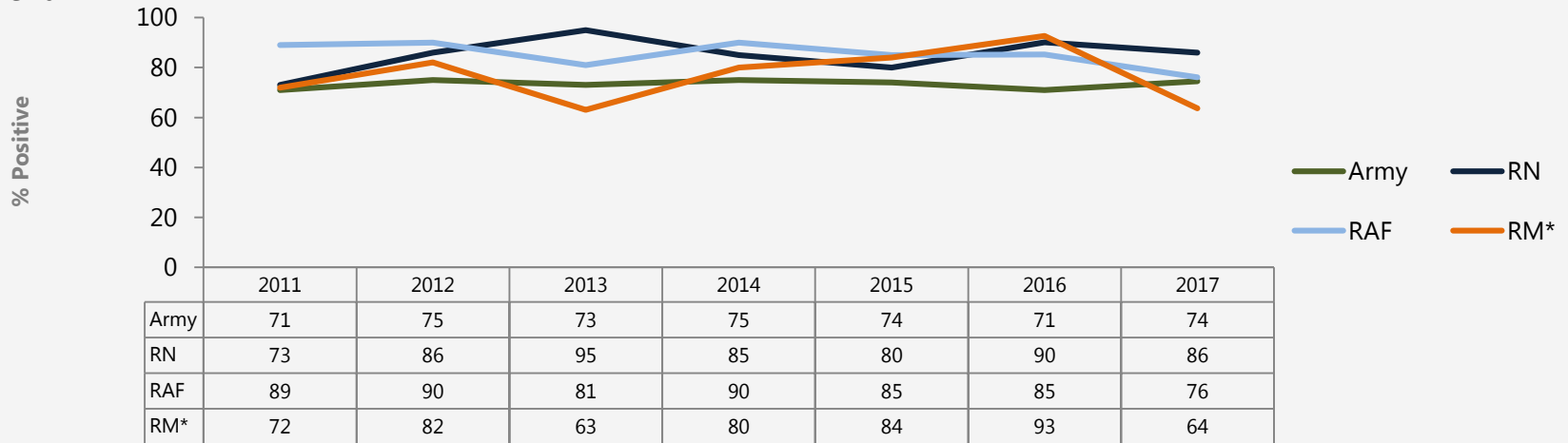
Current year results (%)



Differences



Trend



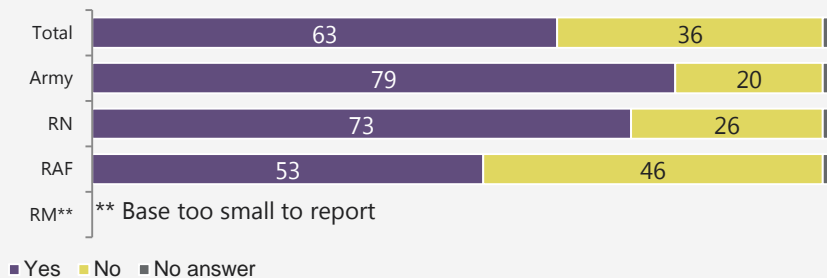
WHETHER WOULD FEEL COMFORTABLE TO REPORT SICK

Officer Cadets

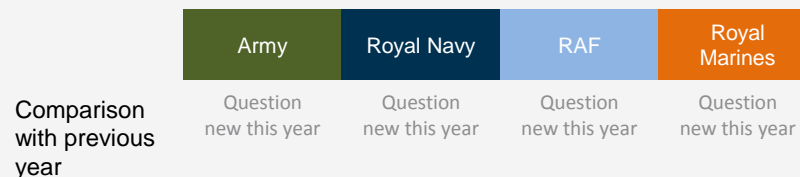
51a. Would you have felt comfortable to report sick, if you had been ill or injured during training?

Number of respondents (all respondents who were not ill/injured): Total (376), Army (71), Royal Navy (77), RAF (219), Royal Marines (9**) % positive equals the proportion who say 'yes' – significant differences and comments based on this

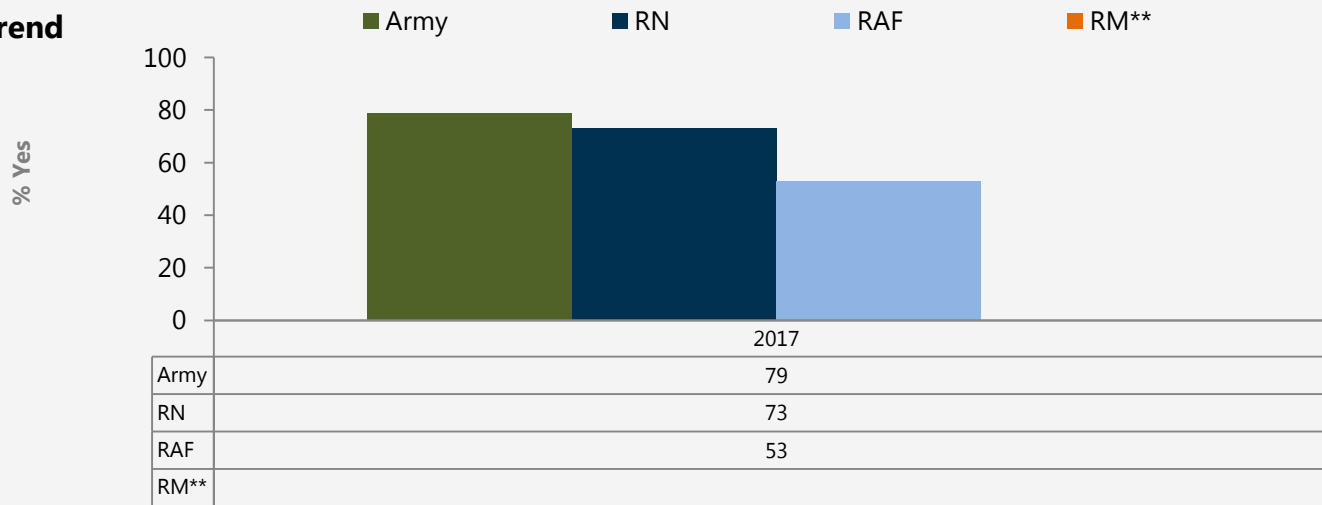
Current year results (%)



Differences



Trend



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 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years
 * Caution: low base (< 30 respondents)
 ** Base too small to report

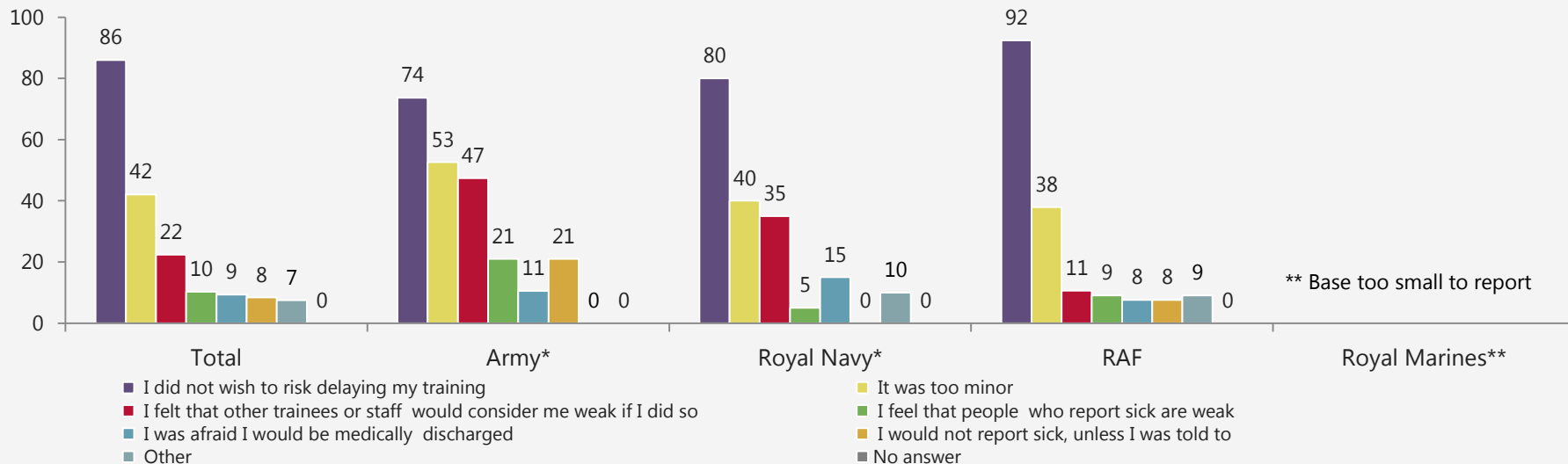
REASON FOR NOT REPORTING ILLNESS OR INJURY

Officer Cadets

53. Why did you not report it?

Number of respondents (all respondents who were ill or injured and did not report it): Total (107), Army (19*), Royal Navy (20*), RAF (66), Royal Marines (2**)

Current year results (%)



Key figures

- Overall, the main reason for not reporting illness or injury was due to officer cadets not wishing to risk delaying their training. The proportion who stated this reason has increased from 70% in 2016 to 86% in 2017.



RESULT OF NOT REPORTING SICK Officer Cadets

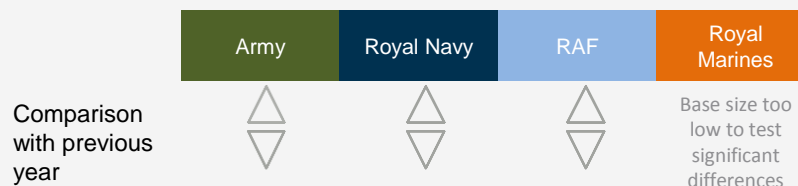
54. What was the result of not reporting sick?

Number of respondents (all respondents who were ill or injured and did not report it): Total (107), Army (19*), Royal Navy (20*), RAF (66), Royal Marines (2**) Significant differences and comments based on proportion who say 'No impact'

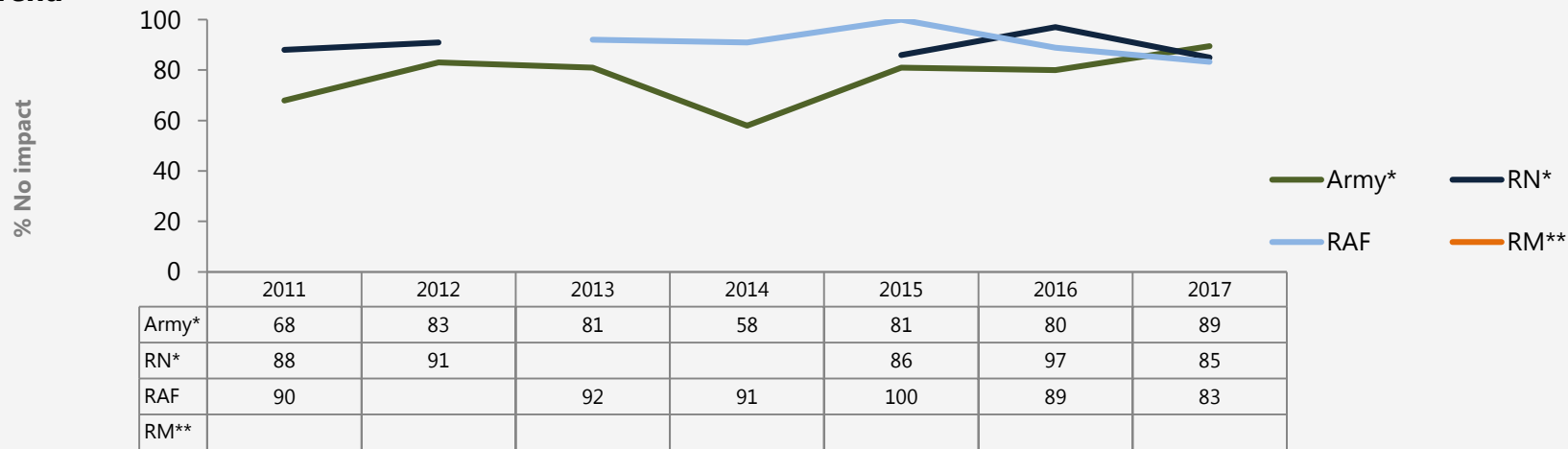
Current year results (%)



Differences



Trend



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 * Caution: low base (< 30 respondents)
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REPEATING TRAINING

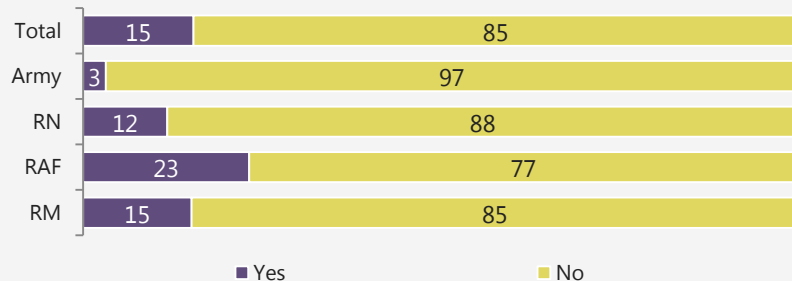
Officer Cadets

61. Did you have to repeat training?

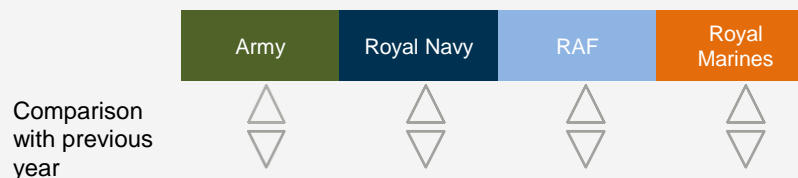
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Significant differences and comments based on proportion who say 'yes'

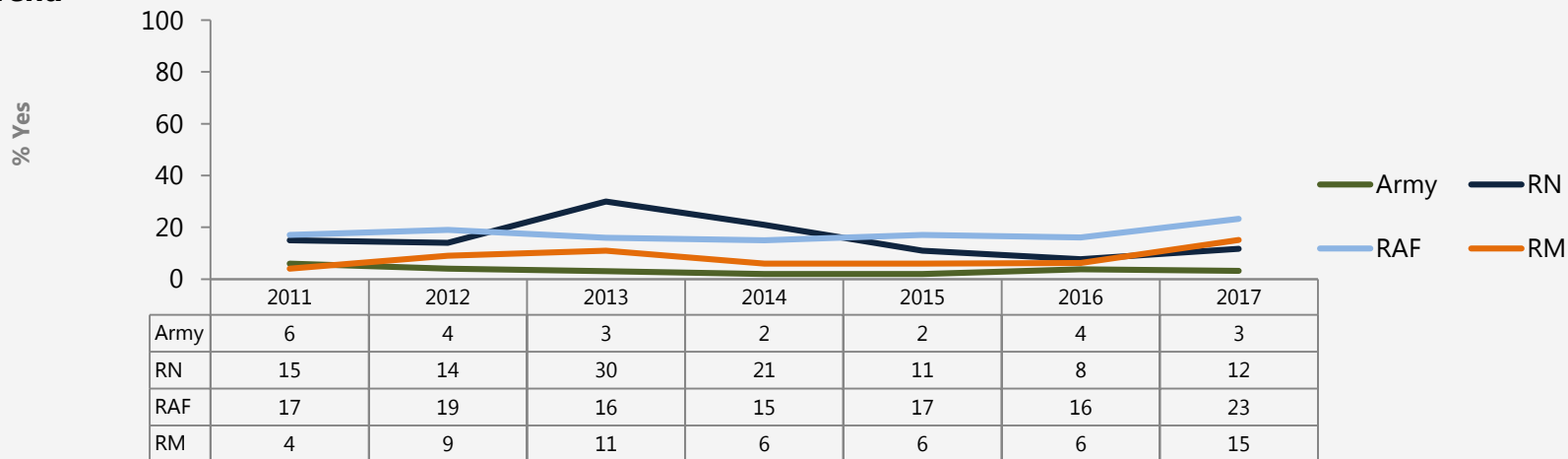
Current year results (%)



Differences



Trend



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Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

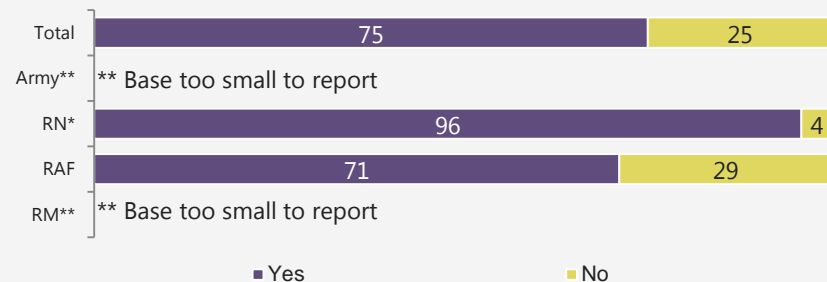
PERSONAL WARNING OF POSSIBILITY OF REPEATING TRAINING

Officer Cadets

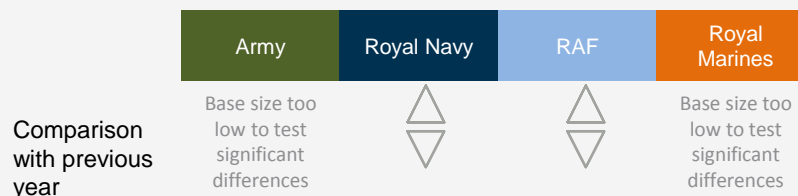
62. Were you warned personally that there was a possibility that you would have to repeat training?

Number of respondents (all respondents who repeated training): Total (140), Army (7**), Royal Navy (24*), RAF (104), Royal Marines (5**) % positive equals the proportion who say 'yes' – significant differences and comments based on this

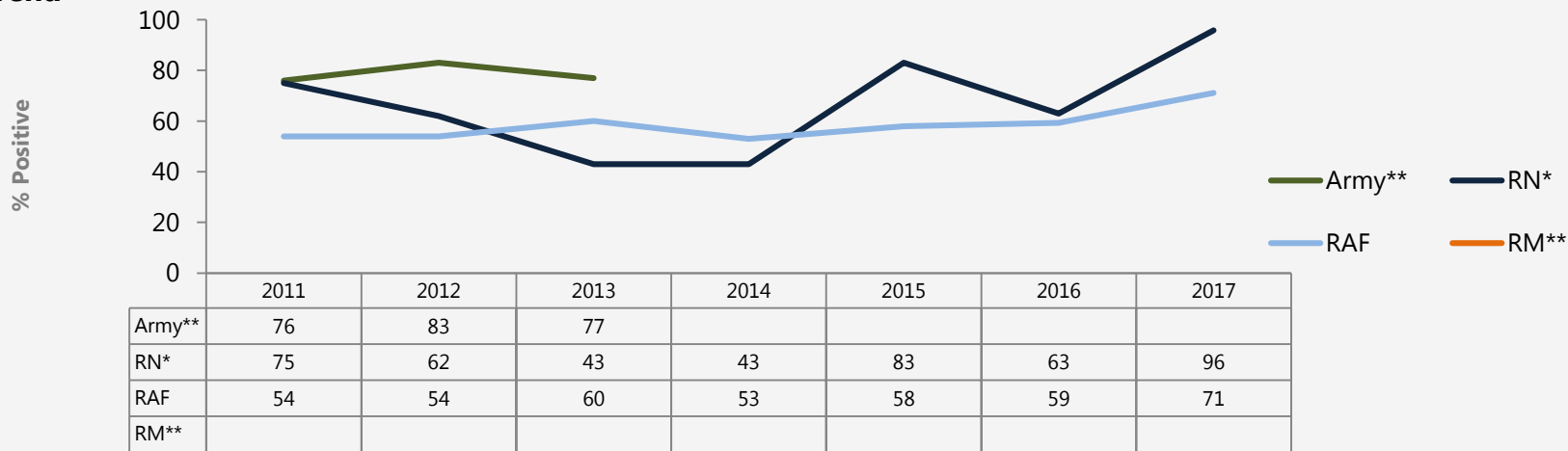
Current year results (%)



Differences



Trend



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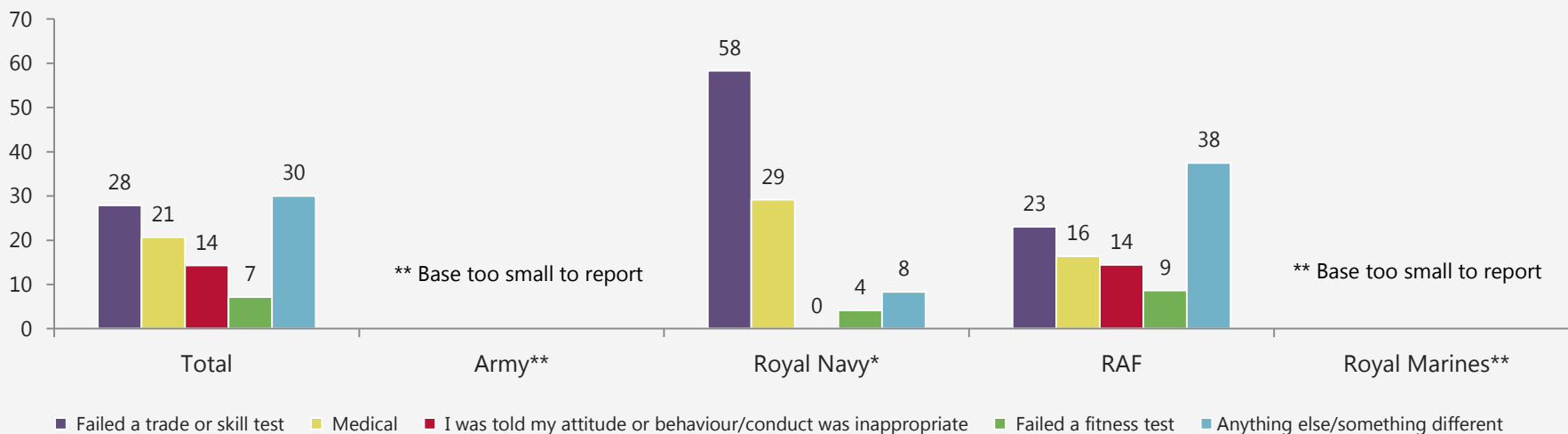
REASON GIVEN FOR REPEATING TRAINING

Officer Cadets

63. What reasons were you given for being repeating training?

Number of respondents (all respondents who had to repeat training): Total (140), Army (7**), Royal Navy (24*), RAF (104), Royal Marines (5**)

Current year results (%)



Key figures

- Across the Armed Forces, the most common reason given for repeating training was due to failing a trade or skill test (28%). Please note that 30% indicated reasons that are relating to something other than those presented to them in the survey.



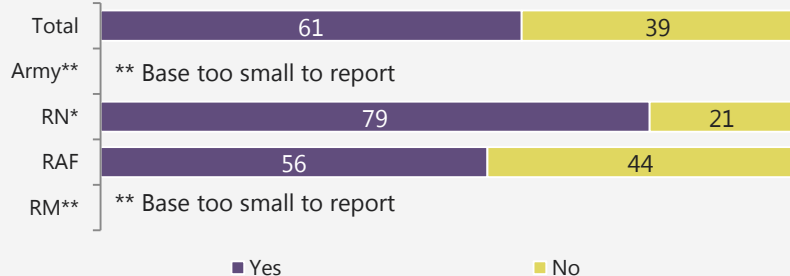
WHETHER AGREED WITH REPEATING TRAINING

Officer Cadets

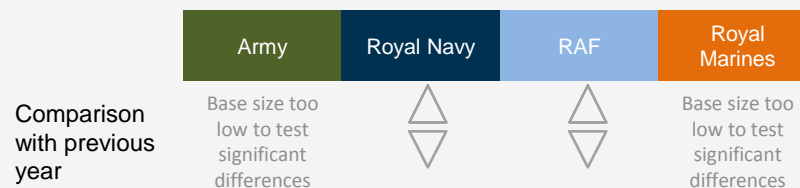
64. Did you agree with the reasons given for repeating training?

Number of respondents (all respondents who had to repeat training): Total (140), Army (7**), Royal Navy (24*), RAF (104), Royal Marines (5**) % positive equals the proportion who say 'yes' – significant differences and comments based on this

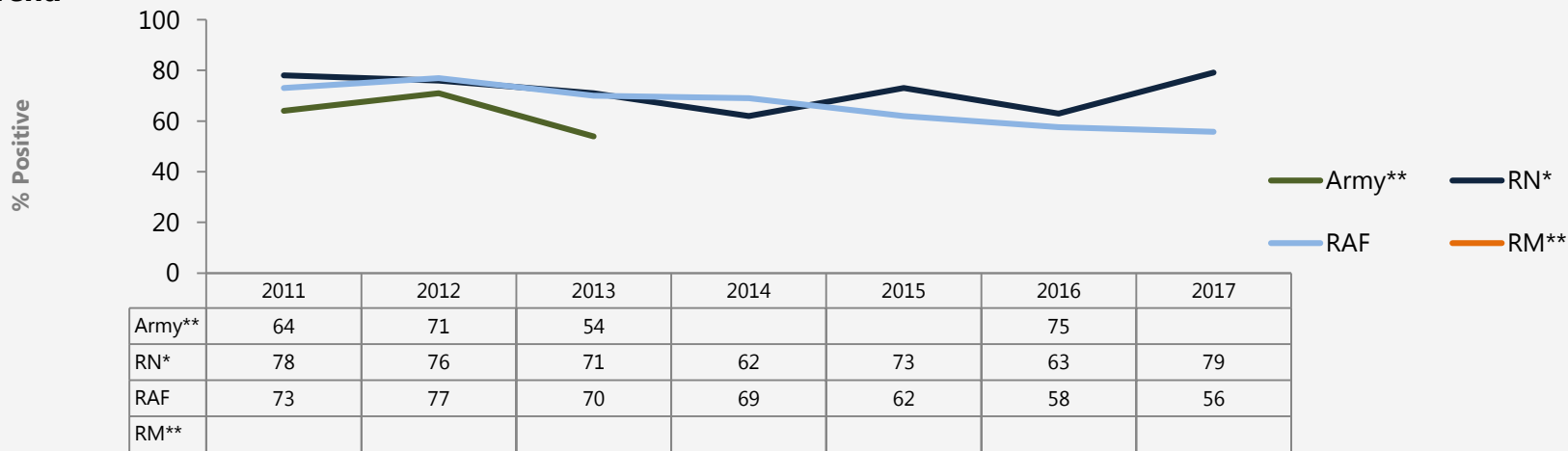
Current year results (%)



Differences



Trend



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 Results less than 3% are not labelled in the chart.
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 * Caution: low base (< 30 respondents)
 ** Base too small to report

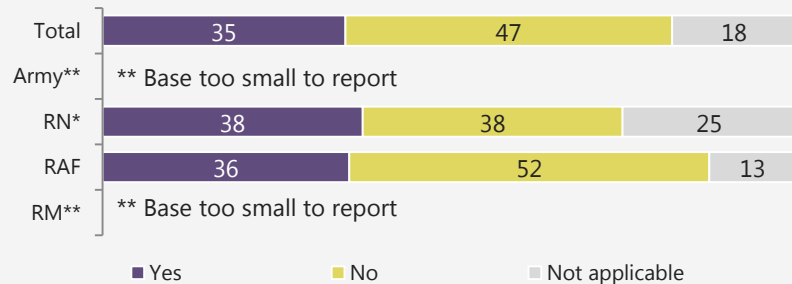
OPPORTUNITY TO AVOID REPEATING TRAINING

Officer Cadets

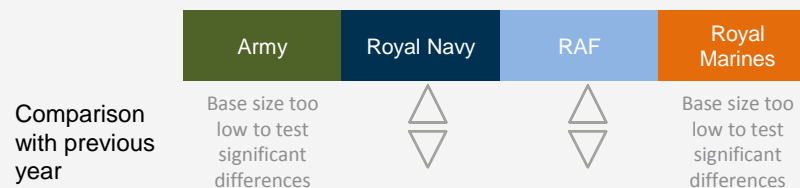
66. Do you feel you were given every opportunity to improve in order to avoid repeating training?

Number of respondents (all respondents who had to repeat training): Total (140), Army (7**), Royal Navy (24*), RAF (104), Royal Marines (5**) % positive equals the proportion who say 'yes' – significant differences and comments based on this

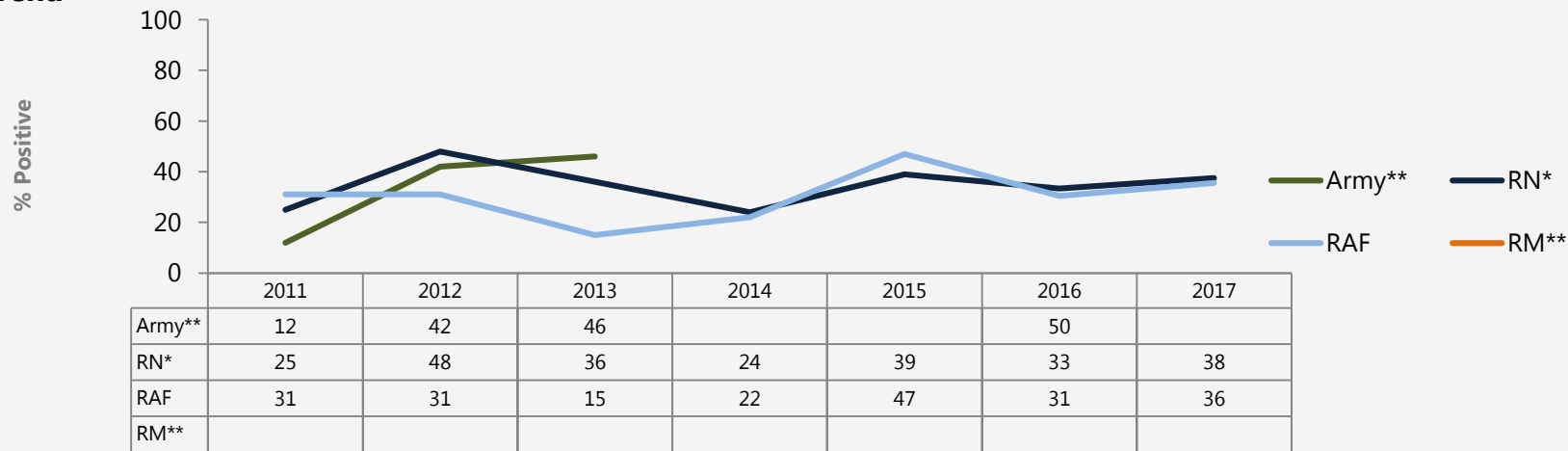
Current year results (%)



Differences



Trend



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 ** Base too small to report



General

SATISFACTION WITH TRAINING EXPERIENCE

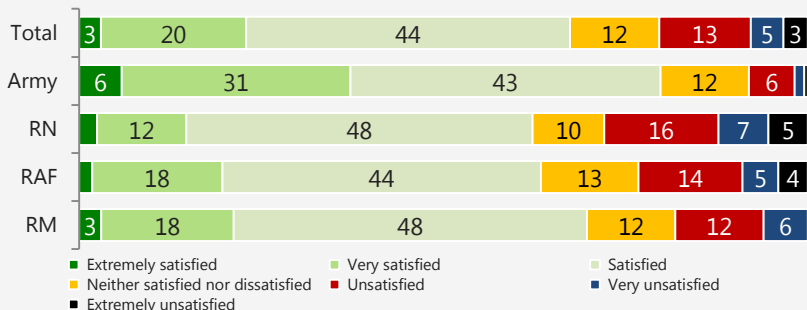
Officer Cadets

KPI1. Taking everything into account, how would you rate your overall satisfaction with the training experience you have had at your unit?

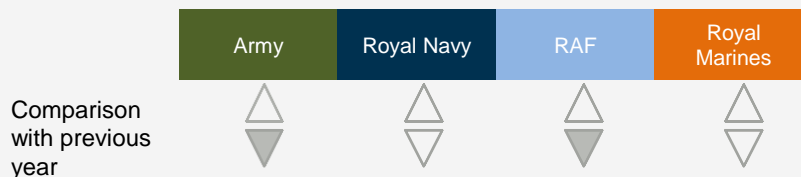
Number of respondents: Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'extremely satisfied' or 'satisfied' – significant differences and comments based on this

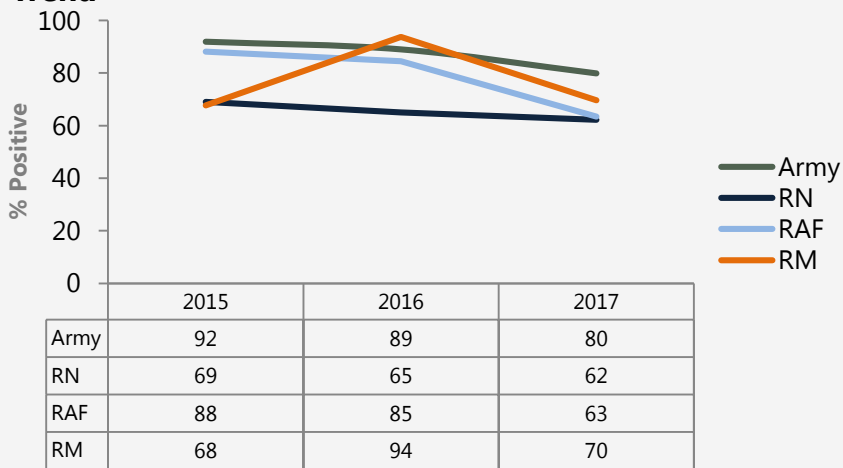
Current year results (%)



Differences



Trend



Key figures

- In 2017, there has been a drop in satisfaction with training experience amongst Army and RAF officer cadets, from 89% to 80% and 85% to 63% respectively.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years.

PERSONAL BENEFIT FROM THE COURSE

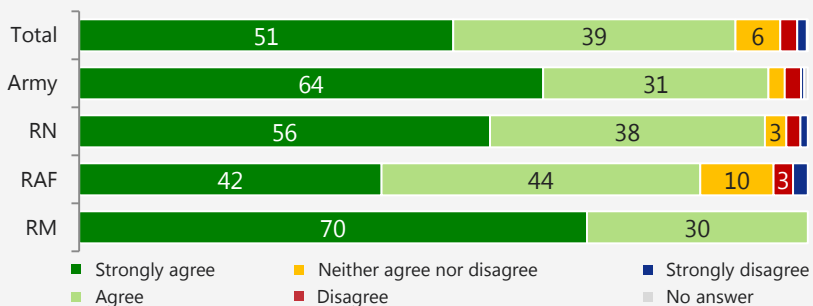
Officer Cadets

68. Below are some statements ... To what extent do you agree or disagree with each? I feel I personally benefited from the course

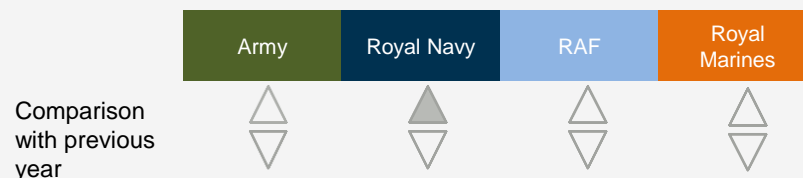
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

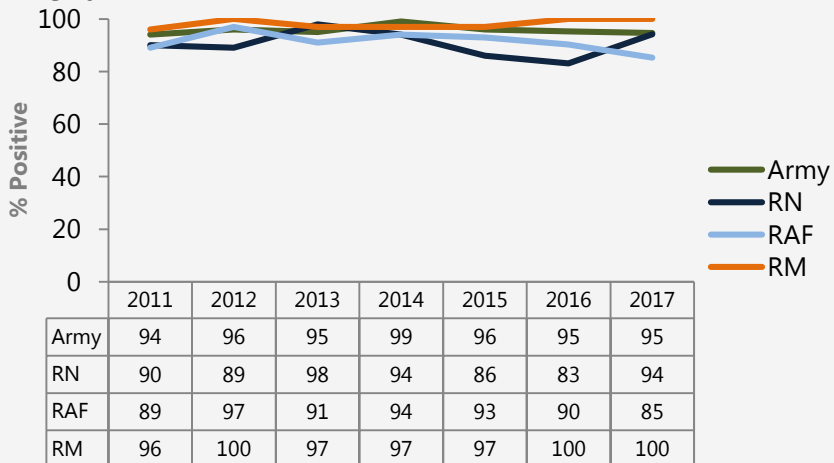
Current year results (%)



Differences



Trend



Key figures

- The proportion of Royal Navy officer cadets stating they strongly agree or agree they feel personally benefited from the course has increased from 83% to 94% in 2017.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

SENSE OF ACHIEVEMENT

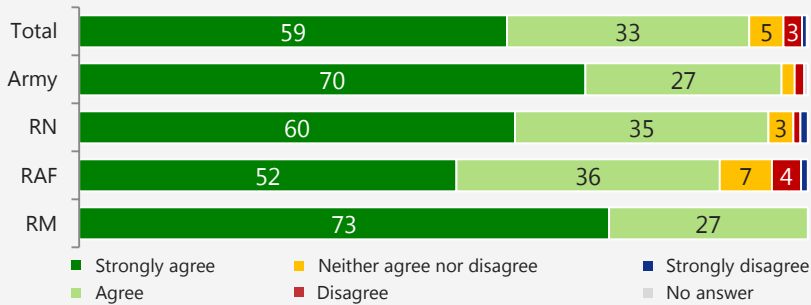
Officer Cadets

68. Below are some statements ... To what extent do you agree or disagree with each? I feel a sense of achievement

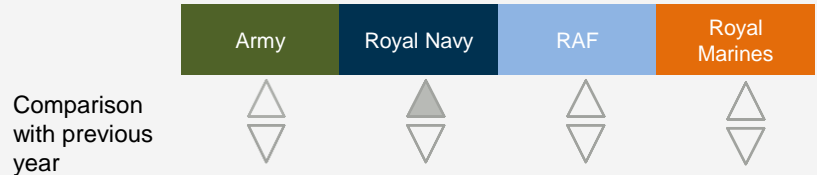
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

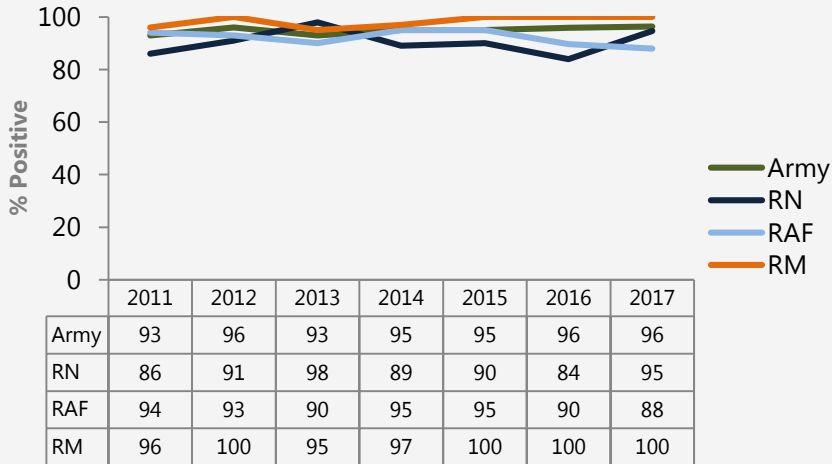
Current year results (%)



Differences



Trend



Key figures

- A higher proportion of Royal Navy officer cadets agreed that they feel a sense of achievement, up from 84% in 2016 to 95% in 2017.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

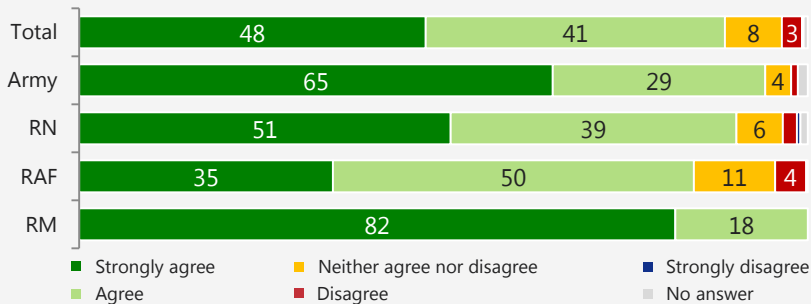
CHALLENGE

Officer Cadets

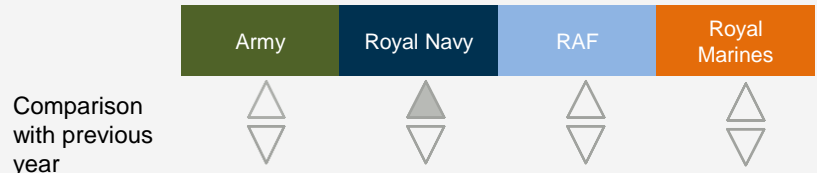
68. Below are some statements ... To what extent do you agree or disagree with each? I felt challenged

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

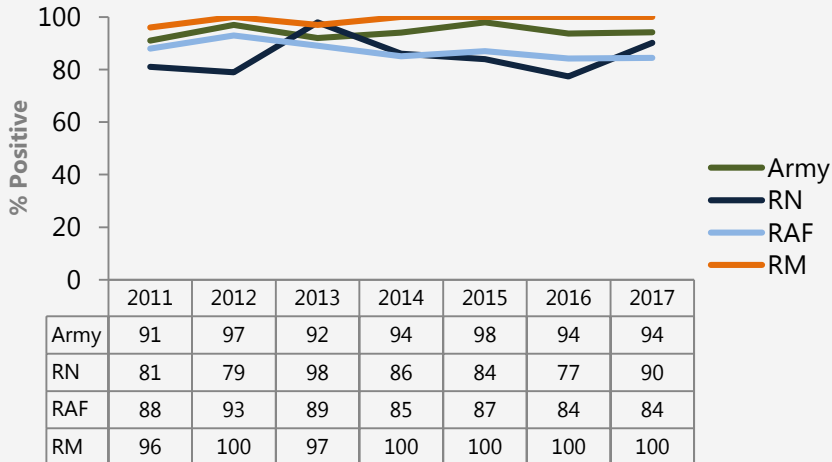
Current year results (%)



Differences



Trend



Key figures

- A higher proportion of Royal Navy officer cadets agreed that they felt challenged, up from 77% agreement in 2016 to 90% agreement in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

TRAINING COMPARISON TO EXPECTATIONS

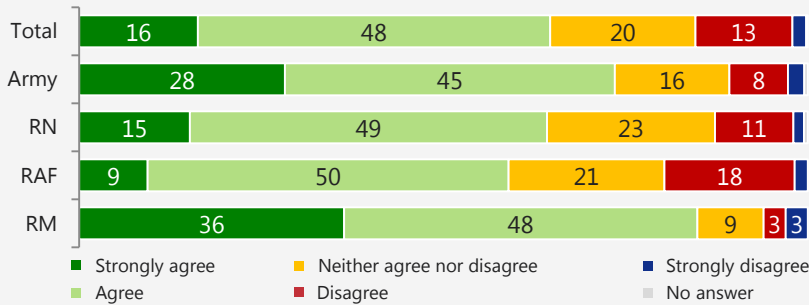
Officer Cadets

68. Below are some statements ... To what extent do you agree or disagree with each? The training was what I expected

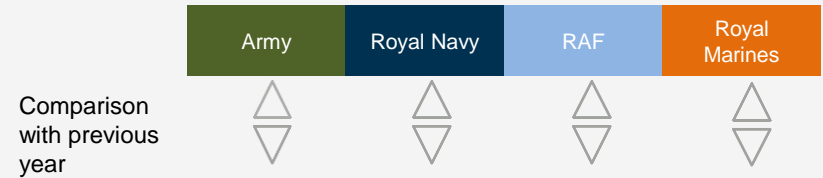
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

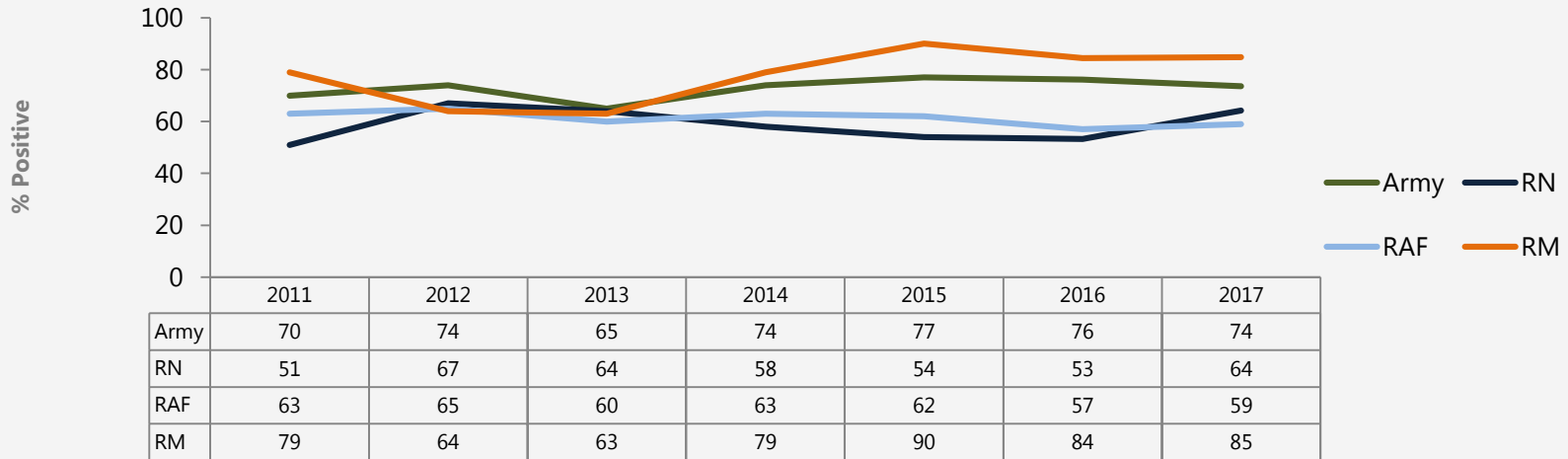
Current year results (%)



Differences



Trend

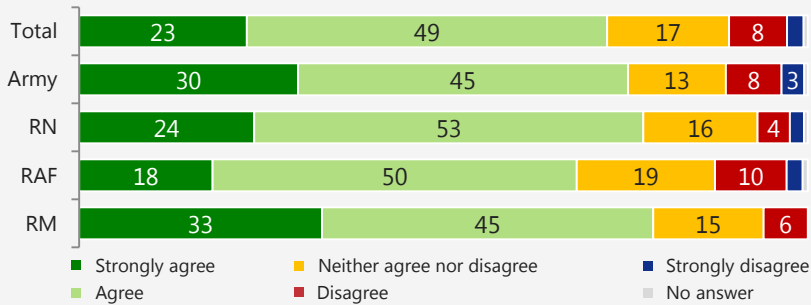


Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

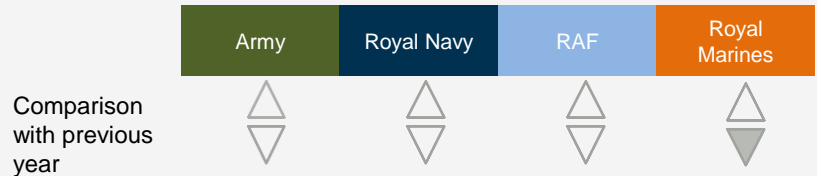
68. Below are some statements ... To what extent do you agree or disagree with each? I enjoyed the course

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

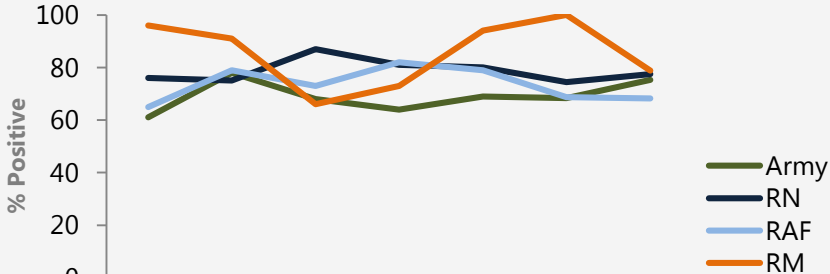
Current year results (%)



Differences



Trend



Key figures

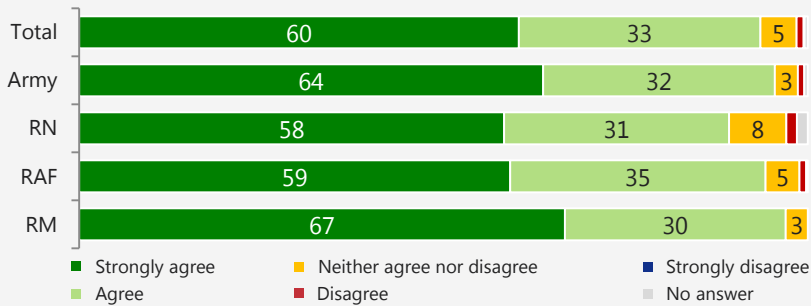
- There has been a fall in the proportion of Royal Marines officer cadets who claimed they enjoyed the course, down from 100% to 79% in 2017.

Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

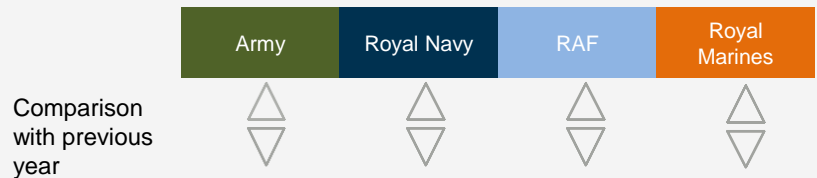
68. Below are some statements ... To what extent do you agree or disagree with each? I feel proud to be in the [Service]

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

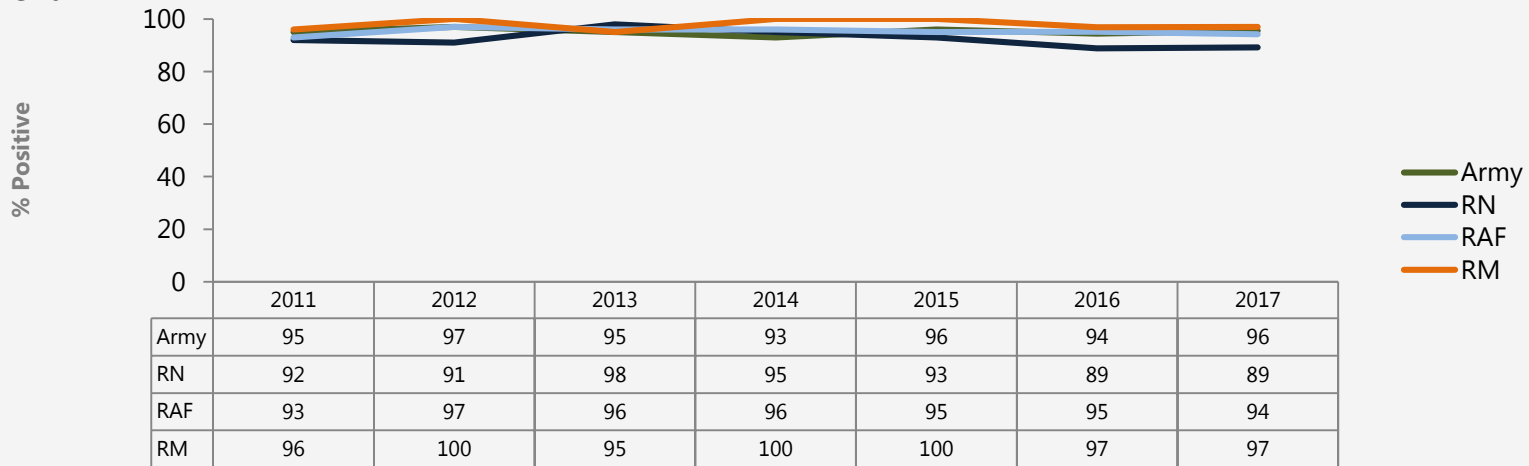
Current year results (%)



Differences



Trend



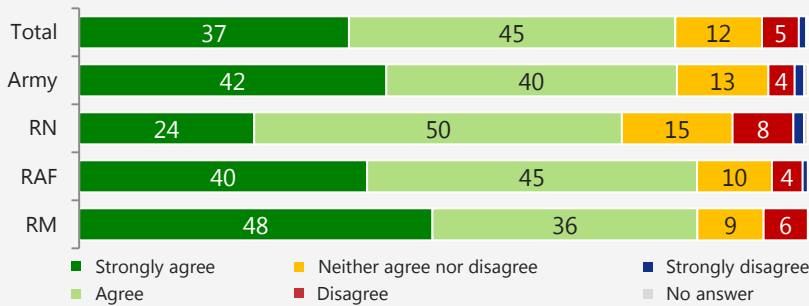
Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

68. Below are some statements ... To what extent do you agree or disagree with each? Morale was good on my course

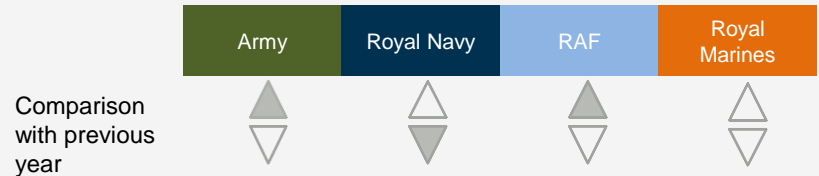
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

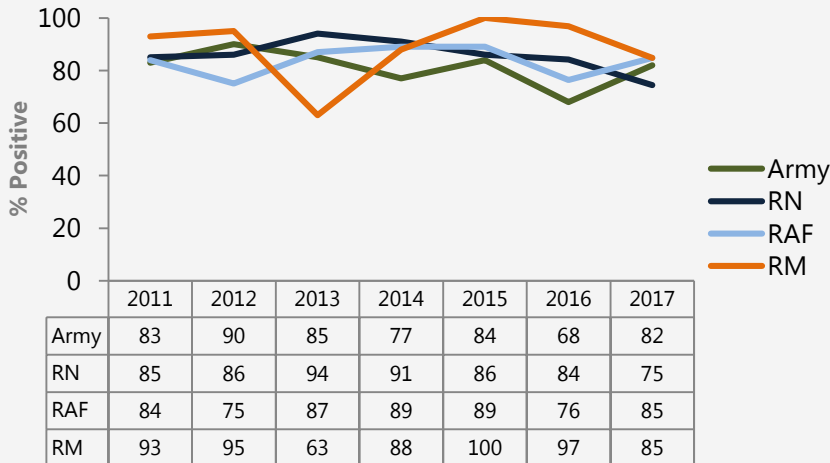
Current year results (%)



Differences



Trend



Key figures

- Both Army and RAF officer cadets were more positive about morale in 2017 than in 2016. The opposite trend is observed for Royal Navy officer cadets.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

REGULAR FEEDBACK ON PERFORMANCE

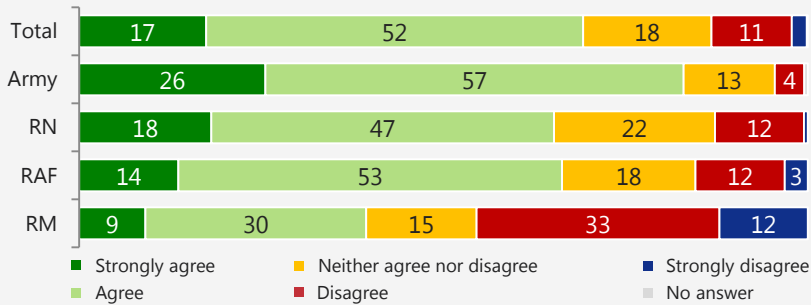
Officer Cadets

68. Below are some statements ... To what extent do you agree or disagree with each? I received regular feedback on my performance

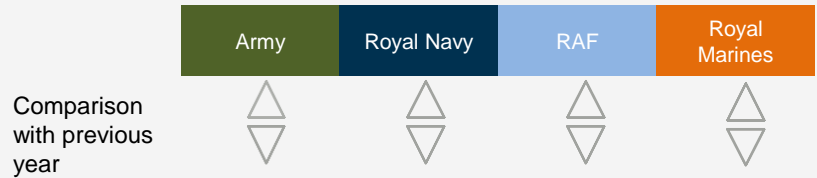
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

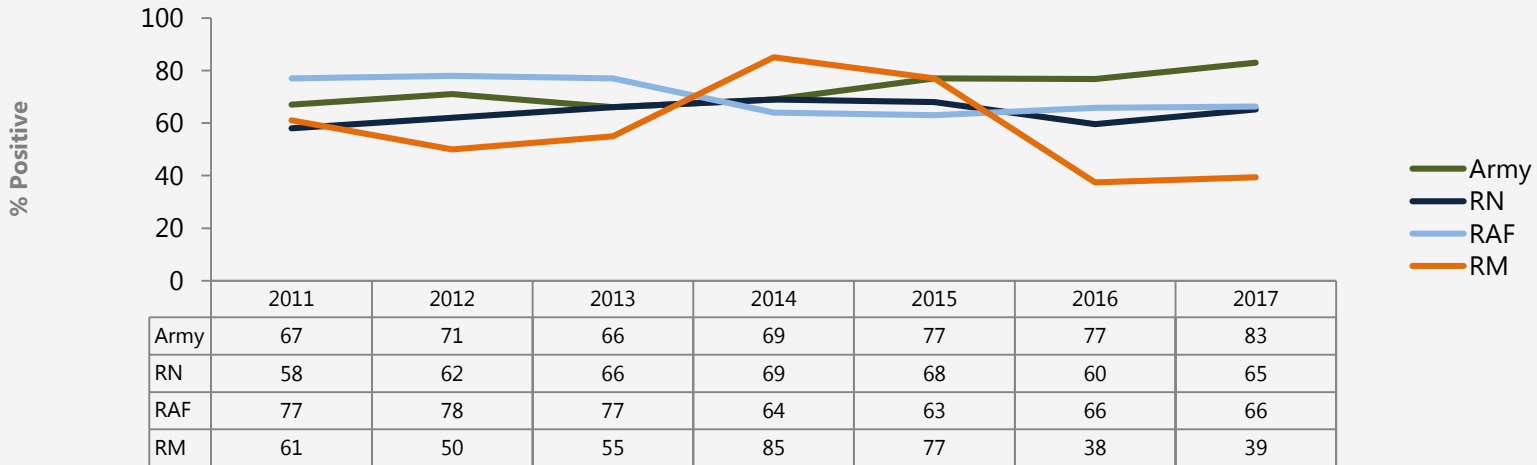
Current year results (%)



Differences



Trend



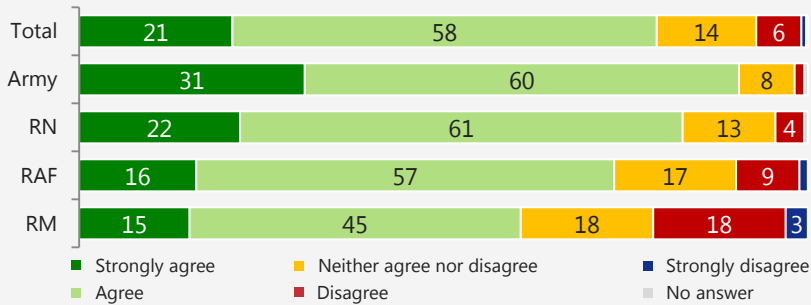
Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

68. Below are some statements ... To what extent do you agree or disagree with each? Training objectives and aims were explained to me

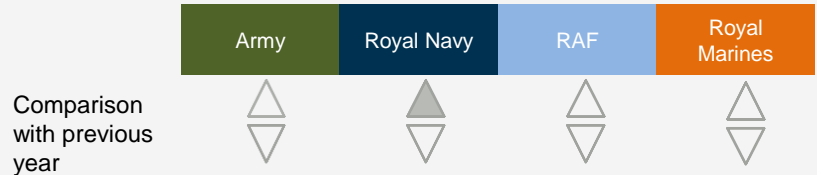
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'strongly agree' or 'agree' – significant differences and comments based on this

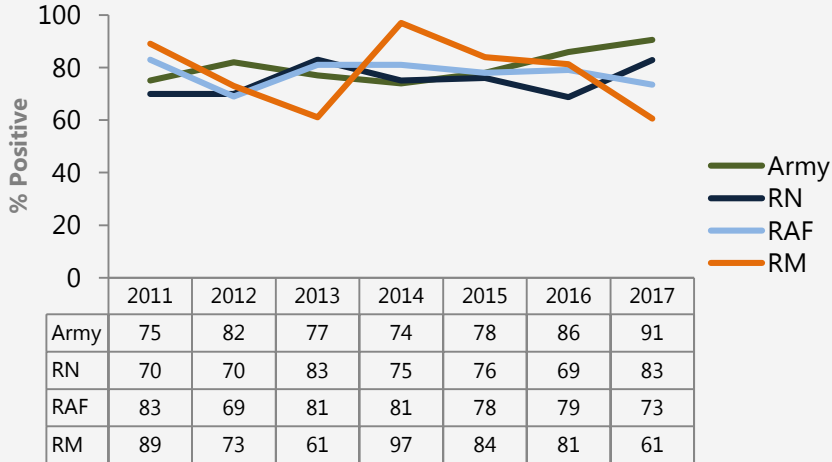
Current year results (%)



Differences



Trend



Key figures

- The proportion of Royal Navy officer cadets who agreed that training objectives and aims were explained to them has increased from 69% in 2016 to 83% in 2017.

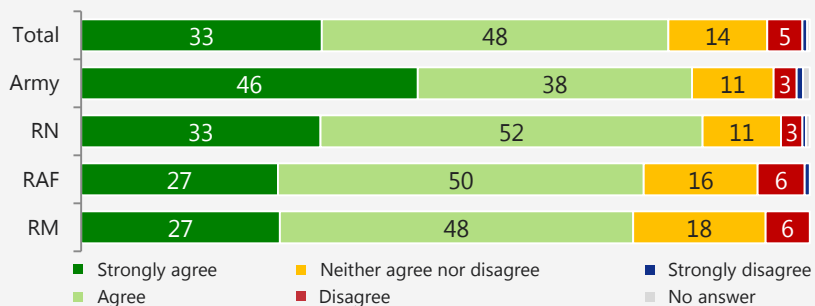
Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

68. Below are some statements ... To what extent do you agree or disagree with each? The staff/instructors did all they could to help me succeed

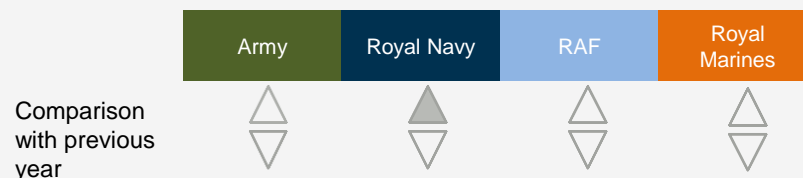
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say "strongly agree" or 'agree' – significant differences and comments based on this

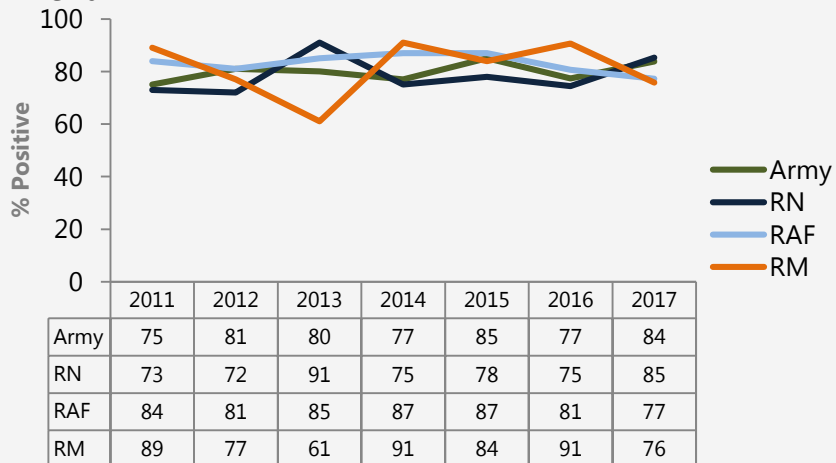
Current year results (%)



Differences



Trend



Key figures

- A higher proportion of Royal Navy officer cadets stated that they strongly agree or agree that staff/instructors did all they could to help them succeed, up from 75% in 2016 to 85% in 2017.

Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years

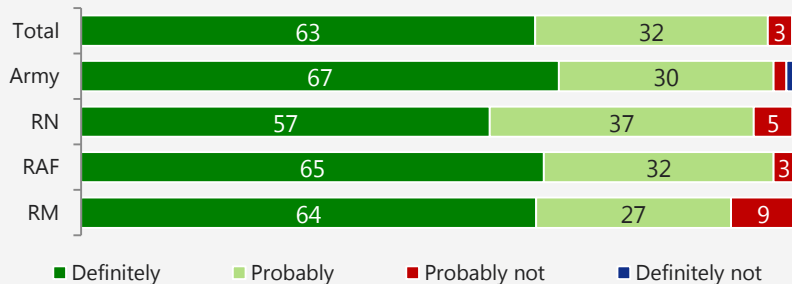
RECOMMENDATION OF JOINING SERVICE

Officer Cadets

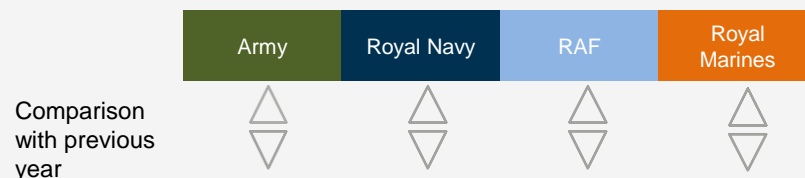
69. Would you recommend joining your Service to others?

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)
 % positive equals the proportion who 'definitely' or 'probably' – significant differences and comments based on this

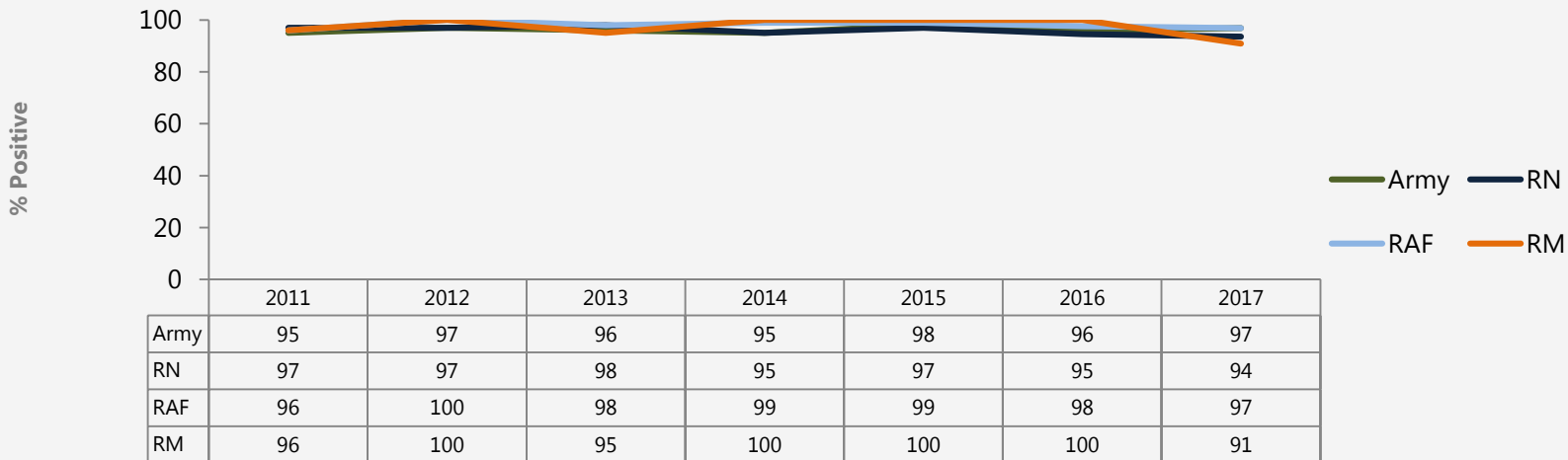
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
 Results less than 3% are not labelled in the chart.
 Please refer to notes page for base size of previous years

PERCEPTIONS OF PAY COMPARED WITH NON-MILITARY FRIENDS AT HOME

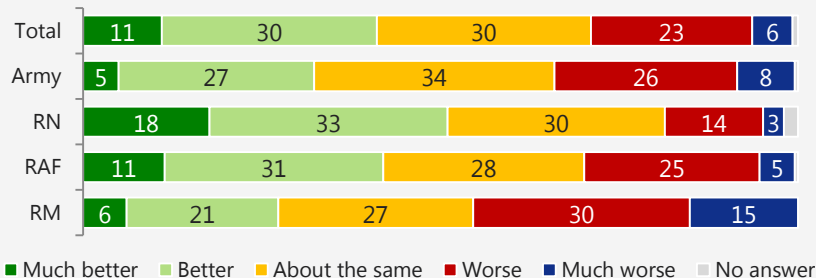
Officer Cadets

71. How do you think your pay compares with your non-military friends at home?

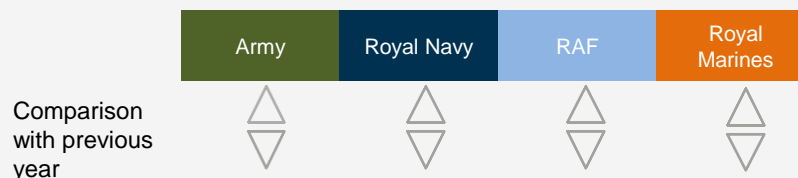
Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

% positive equals the proportion who say 'mine is much better' or 'mine is better' – significant differences and comments based on this

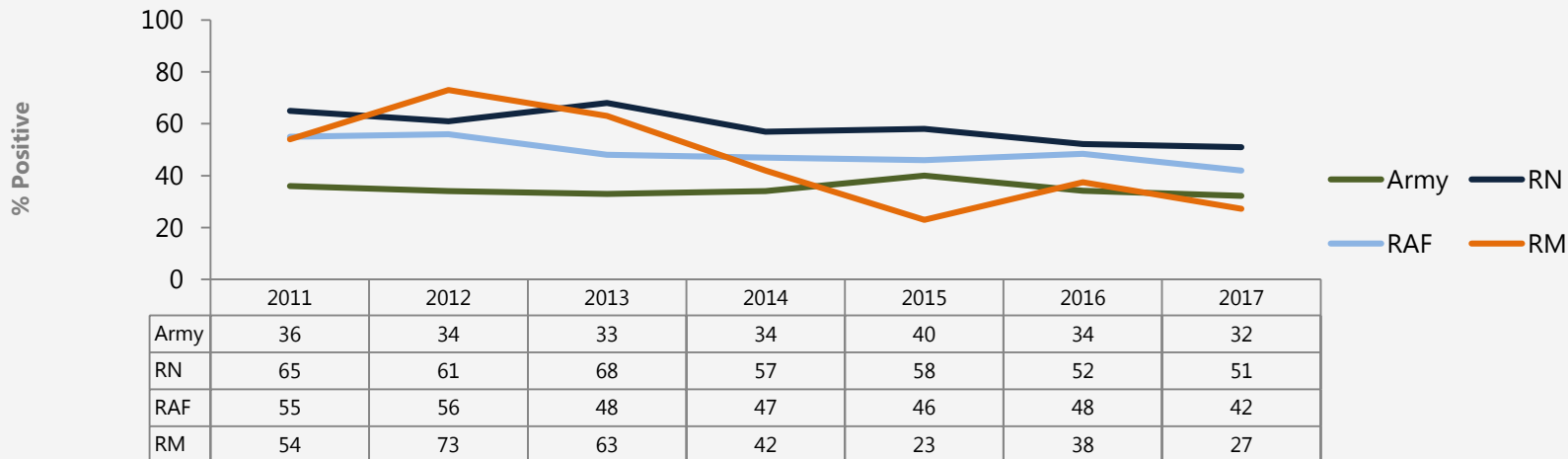
Current year results (%)



Differences



Trend





Hopes for the future

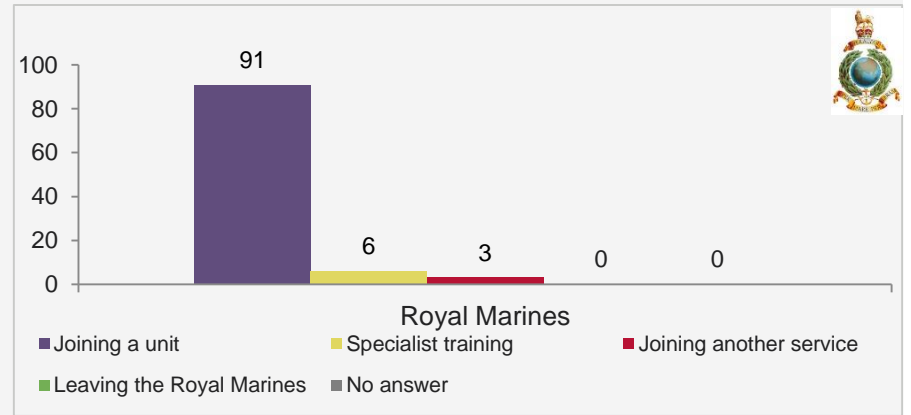
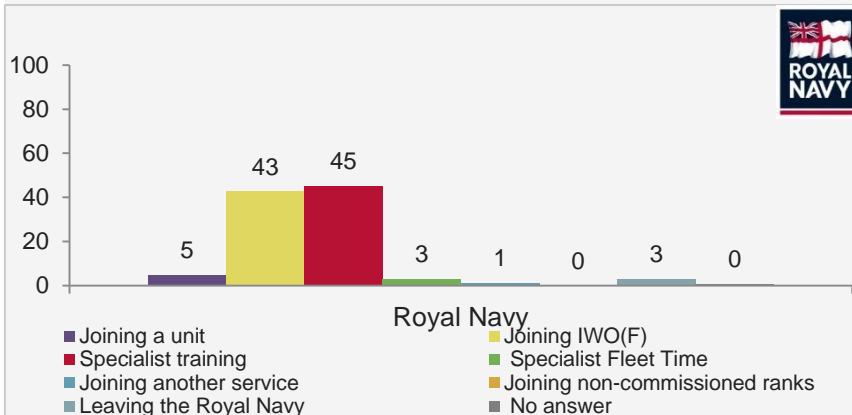
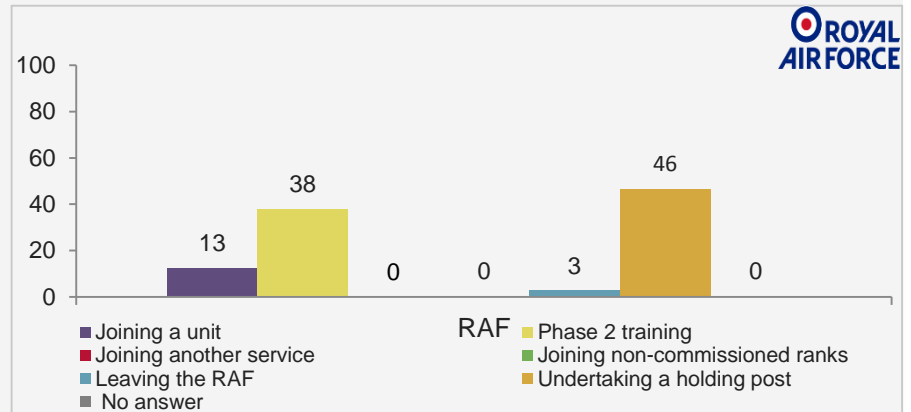
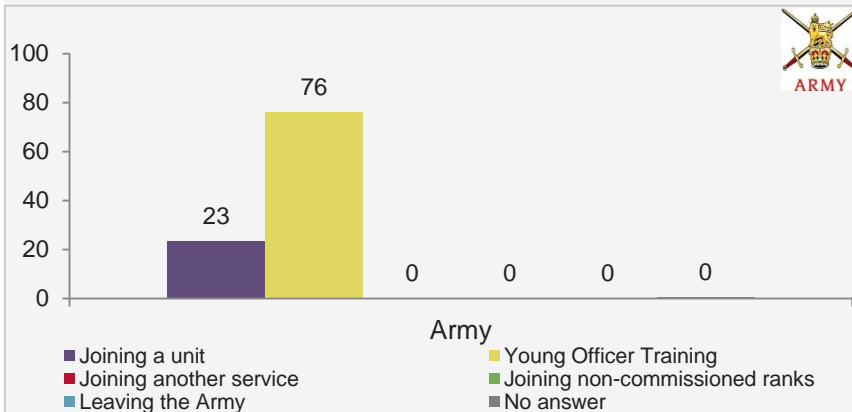
PLAN FOR AFTER TRAINING

Officer Cadets

72. On leaving [unit], what are you doing next?

Number of respondents (all respondents): Army (223), Royal Navy (204), RAF (448), Royal Marines (33)

Current year results (%)



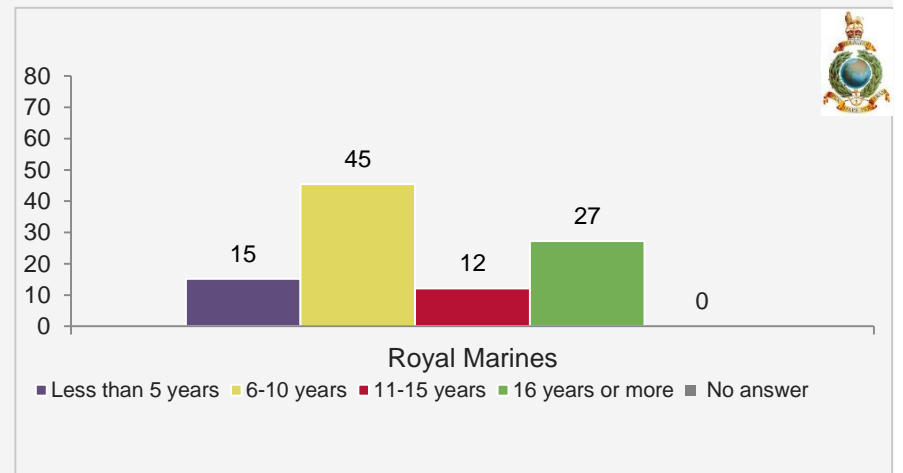
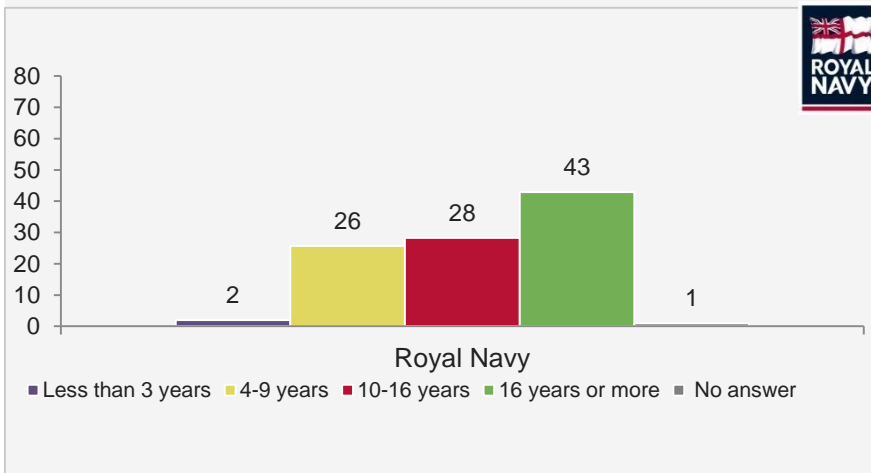
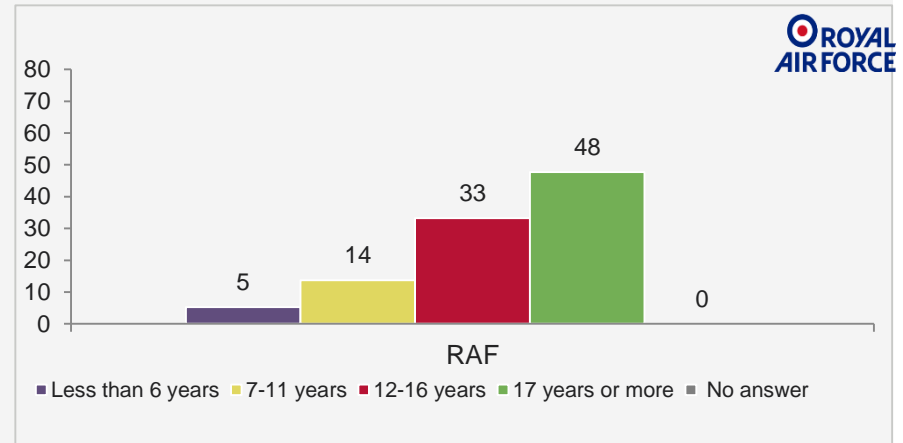
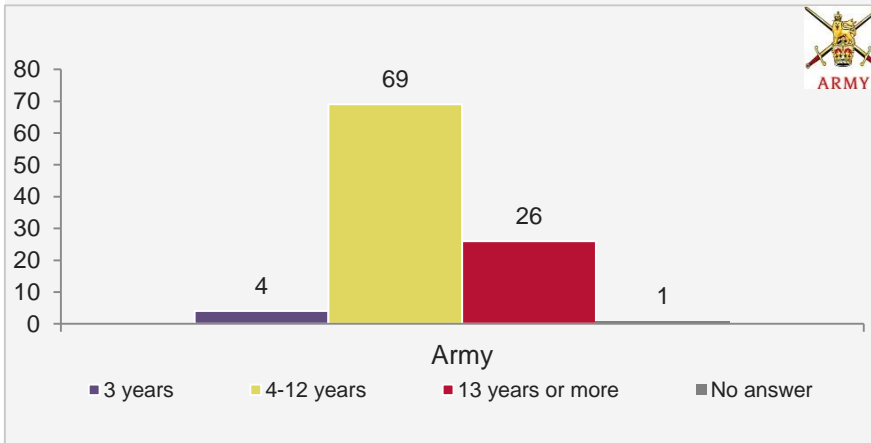
INTENDED LENGTH OF STAY IN THE SERVICE

Officer Cadets

78. How long do you intend to stay in the Service?

Number of respondents (all respondents who are not leaving the Service): Army (223), Royal Navy (198), RAF (436), Marines (33)

Current year results (%)



PREPAREDNESS TO GO ON TO THE NEXT STAGE OF CAREER

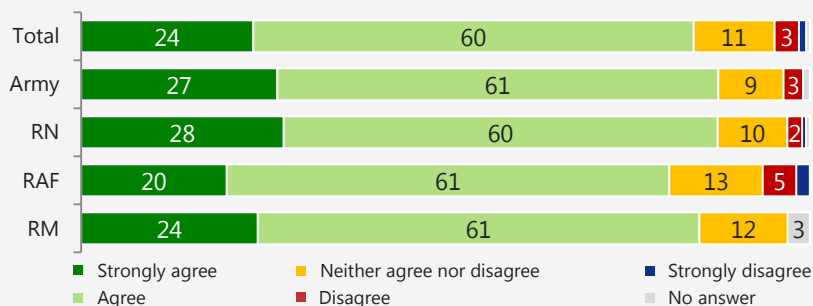
Officer Cadets

79. To what extent do you agree with the following statement? – I feel prepared to go on to the next stage of my career/training

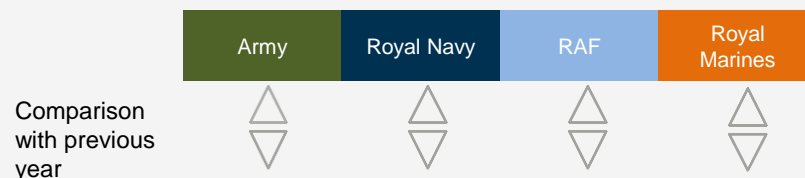
Number of respondents (all respondents who are not leaving the Service): Total (890), Army (223), Royal Navy (198), RAF (436), Royal Marines (33)

% positive equals the proportion who "strongly agree" or "agree" – significant differences and comments based on this

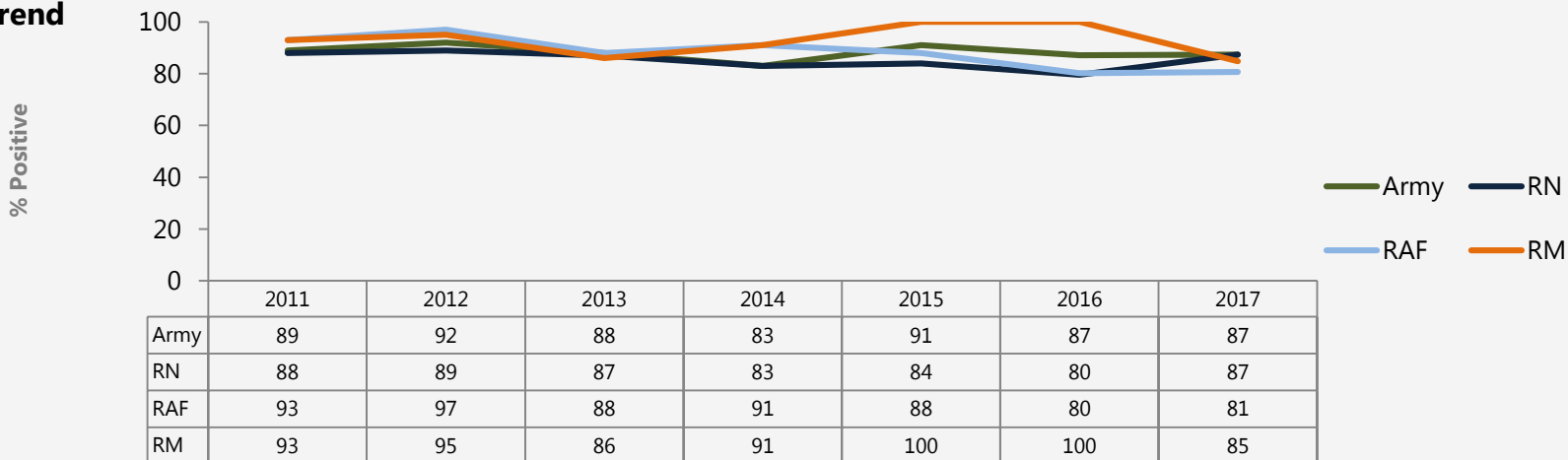
Current year results (%)



Differences



Trend



Aggregated totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.
Please refer to notes page for base size of previous years



Respondent profiles



11. Where are you from?, 12. What is your background, 13. Are you...? [religion]

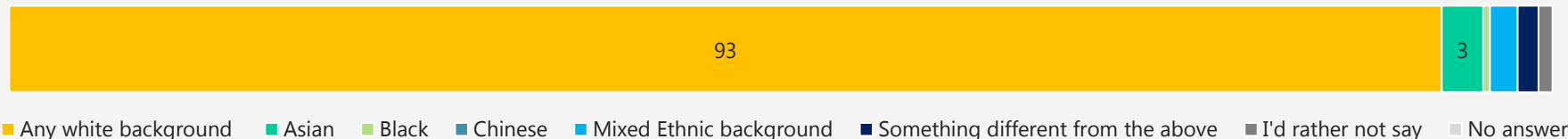
Number of respondents (all respondents): Army (223)

For 'Do you practise your faith/religion regularly?': (all Army respondents who have a faith/religion): 130

Where are you from? (%)



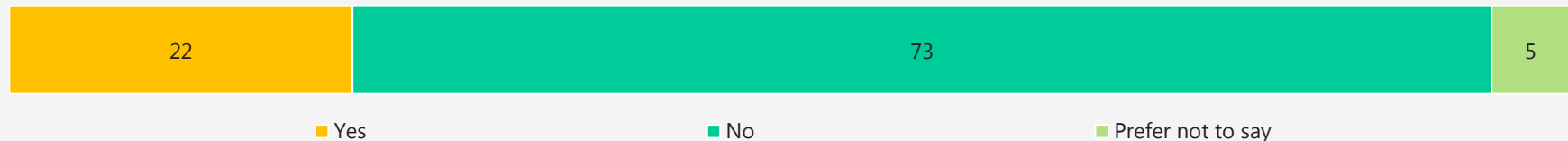
Background (%)



Religion (%)



Do you practise your faith/religion regularly? (%)



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

SAMPLE PROFILE: GENDER, AGE, MARITAL STATUS, SEXUAL ORIENTATION

Army Officer Cadets



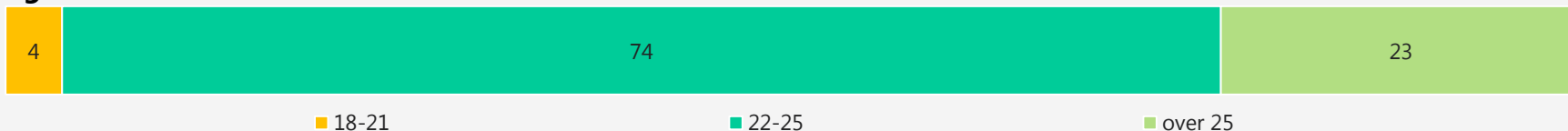
Demog1. What gender are you?, Demog2. How old are you?, Demog3. Which of the following applies to you [marital status], Demog4. Are you...? [sexual orientation]

Number of respondents (all respondents): Army (223)

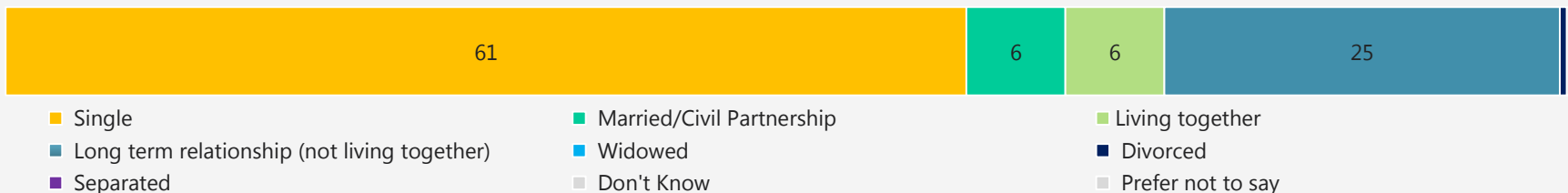
Gender



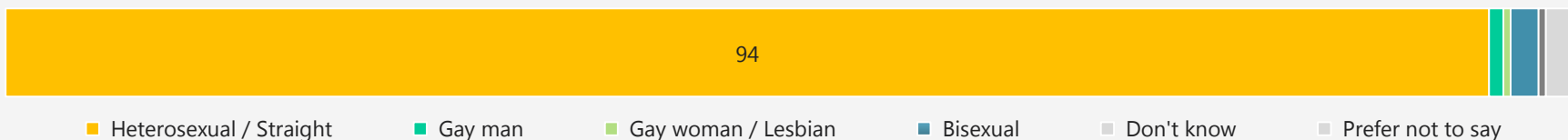
Age



Marital Status



Sexual Orientation



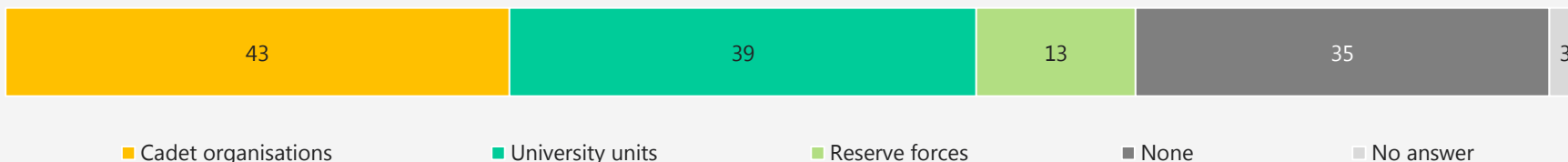
Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

SAMPLE PROFILE: MEMBERSHIP OF OTHER ORGANISATIONS AND PREVIOUS SERVICE

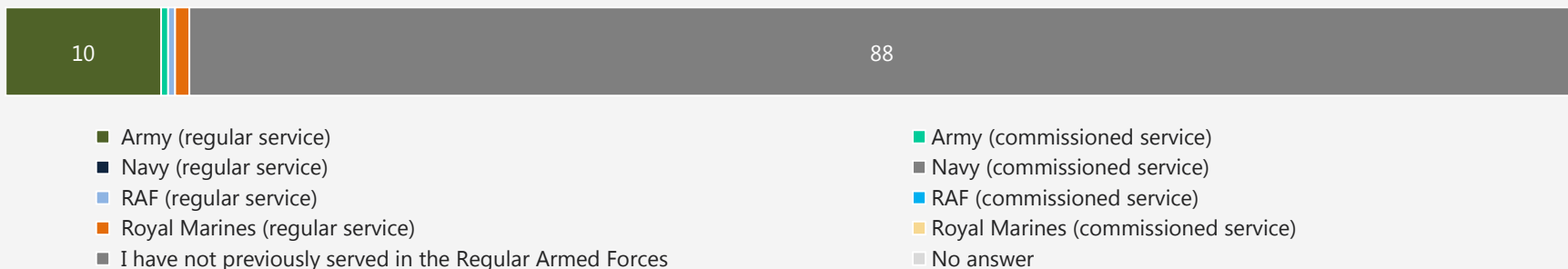
- 7. Prior to joining have you been a member of any of the following organisations for longer than 6 months?
- 8. Have you previously served in the Regular Armed Forces?

Number of respondents (all respondents): Army (223)

Membership of other organisations prior to joining the Service



Previous Service in Armed Forces



Totals may not add up to 100% due to rounding.
Results less than 3% are not labelled in the chart.



11. Where are you from?, 12. What is your background?, 13. Are you...? [religion]

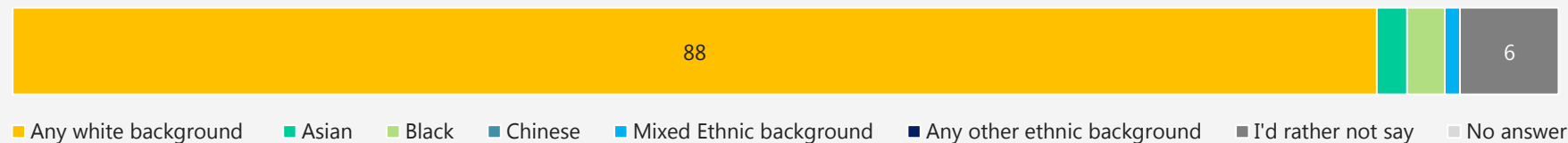
Number of respondents (all respondents): Royal Navy (204)

For 'Do you practise your faith/religion regularly?': (all Royal Navy respondents who have a faith/religion): 103

Where are you from? (%)



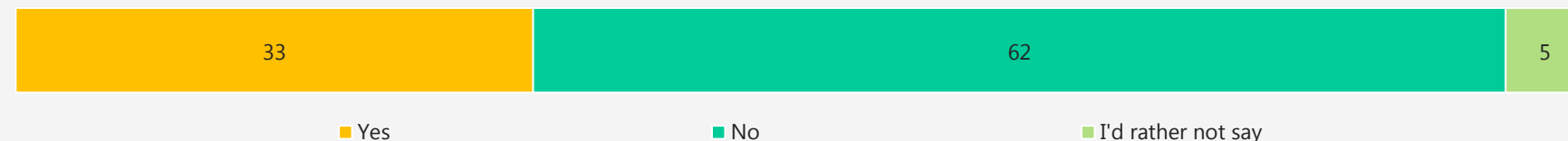
Background (%)



Religion (%)



Do you practise your faith/religion regularly? (%)



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

SAMPLE PROFILE: GENDER, AGE, MARITAL STATUS, SEXUAL ORIENTATION

Royal Navy Officer Cadets



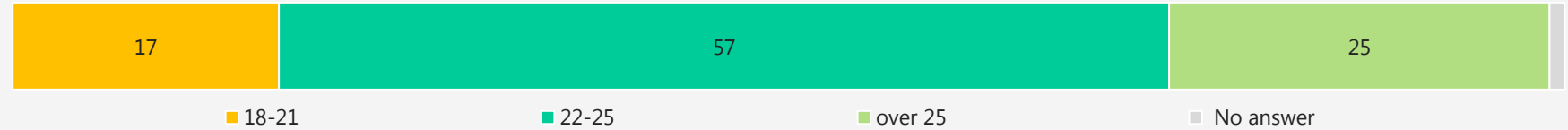
Demog1. What gender are you?, Demog2. How old are you?, Demog3. Which of the following applies to you [marital status], Demog4. Are you...? [sexual orientation]

Number of respondents (all respondents): Royal Navy (204)

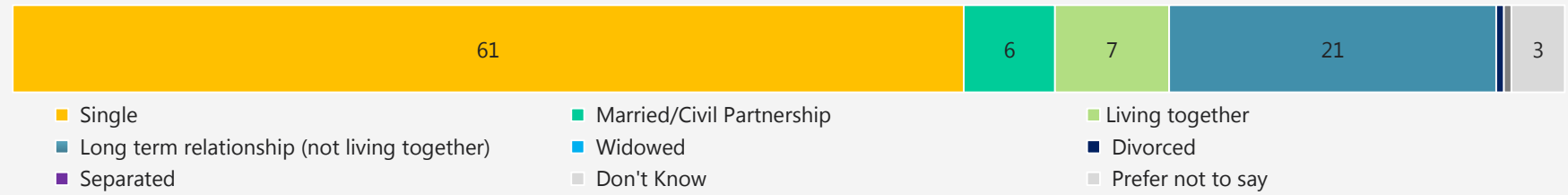
Gender



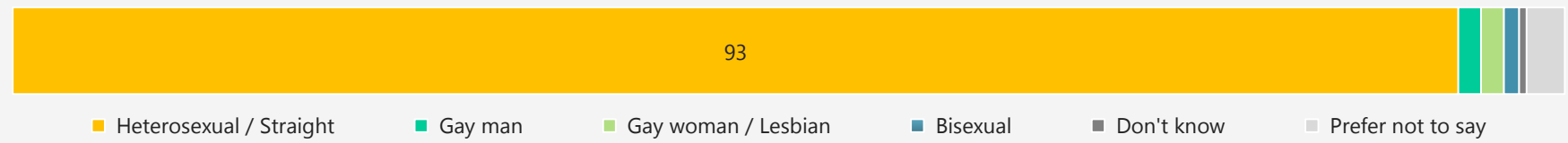
Age



Marital Status



Sexual Orientation



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

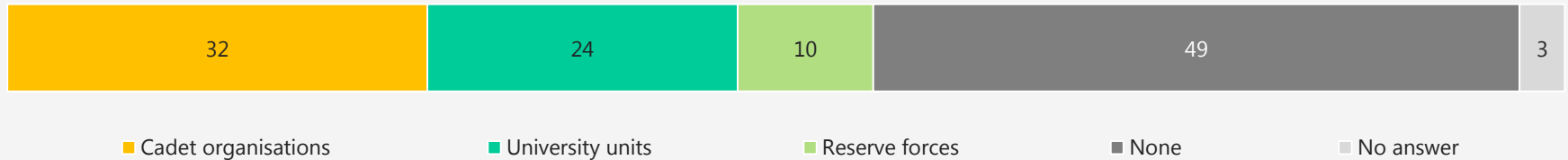


SAMPLE PROFILE: MEMBERSHIP OF OTHER ORGANISATIONS AND PREVIOUS SERVICE

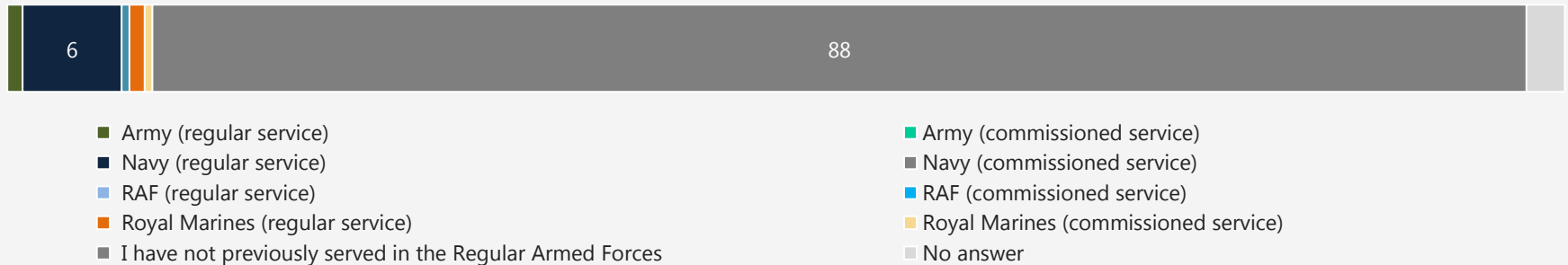
- 7. Prior to joining have you been a member of any of the following organisations for longer than 6 months?
- 8. Have you previously served in the Regular Armed Forces?

Number of respondents (all respondents): Royal Navy (204)

Membership of other organisations prior to joining the Service



Previous Service in Armed Forces



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

11. Where are you from?, 12. What is your background?, 13. Are you...? [religion]

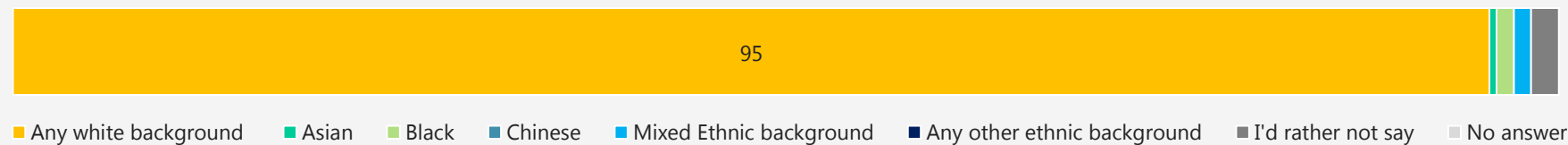
Number of respondents (all respondents): RAF (448)

For 'Do you practise your faith/religion regularly?': (all RAF respondents who have a faith/religion): 222

Where are you from? (%)



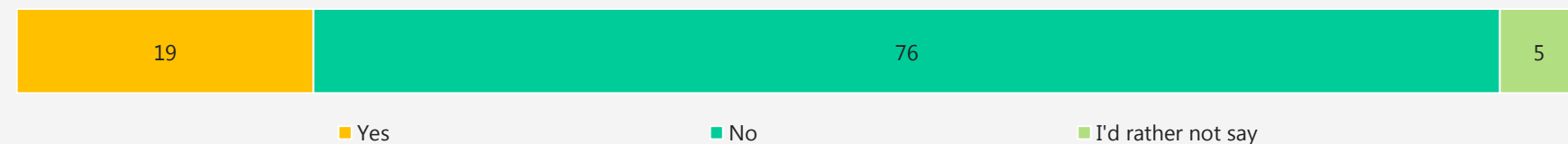
Background (%)



Religion (%)



Do you practise your faith/religion regularly? (%)



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

SAMPLE PROFILE: GENDER, AGE, MARITAL STATUS, SEXUAL ORIENTATION

RAF Officer Cadets



Demog1. What gender are you?, Demog2. How old are you?, Demog3. Which of the following applies to you [marital status], Demog4. Are you...? [sexual orientation]

Number of respondents (all respondents): RAF (448)

Officer Cadets

Gender



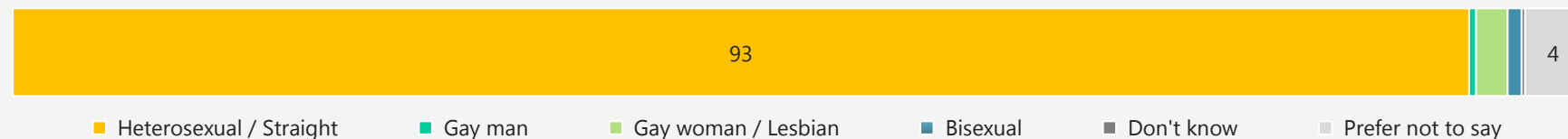
Age



Marital Status



Sexual Orientation



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

SAMPLE PROFILE: MEMBERSHIP OF OTHER ORGANISATIONS AND PREVIOUS SERVICE

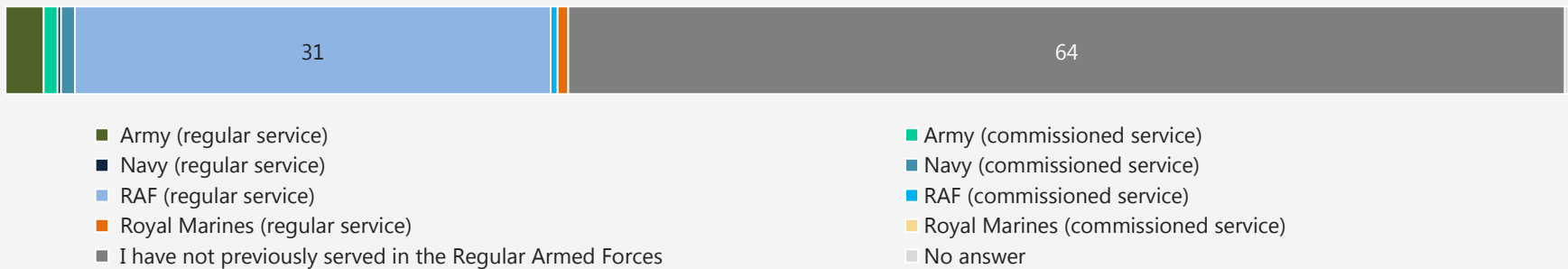
7. Prior to joining have you been a member of any of the following organisations for longer than 6 months?
8. Have you previously served in the Regular Armed Forces?

Number of respondents (all respondents): RAF (448)

Membership of other organisations prior to joining the Service



Previous Service in Armed Forces



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.



11. Where are you from?, 12. What is your background?, 13. Are you...? [religion]

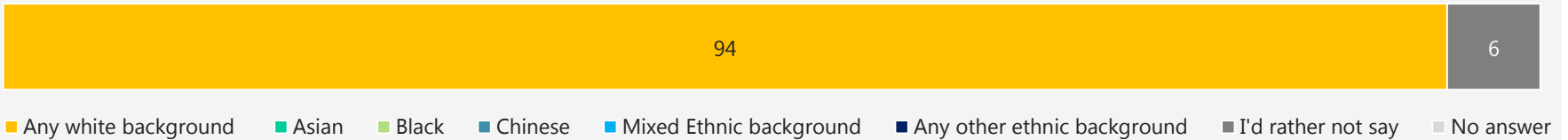
Number of respondents (all respondents): Royal Marines (33)

For 'Do you practise your faith/religion regularly?': (all Royal Marines who have a faith/religion): 17*

Where are you from? (%)



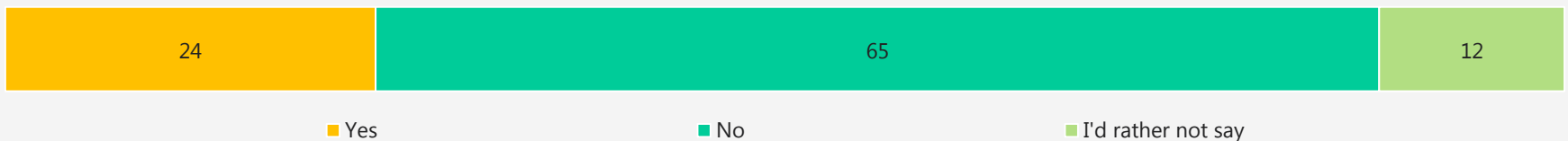
Background (%)



Religion (%)



Do you practise your faith/religion regularly? (%)



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

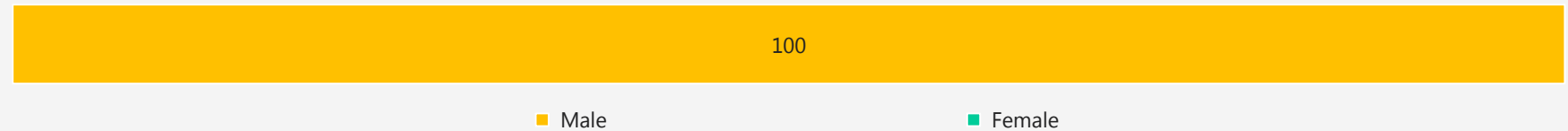
SAMPLE PROFILE: GENDER, AGE, MARITAL STATUS, SEXUAL ORIENTATION



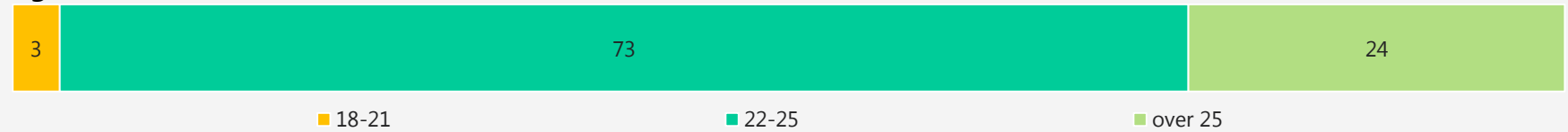
Demog1. What gender are you?, Demog2. How old are you?, Demog3. Which of the following applies to you [marital status], Demog4. Are you...? [sexual orientation]

Number of respondents (all respondents): Royal Marines (33)

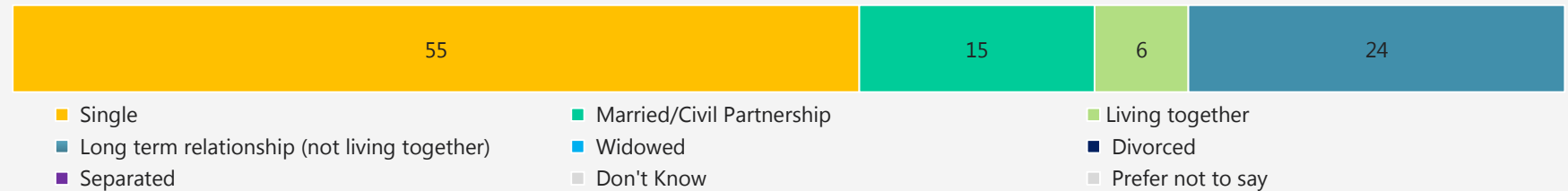
Gender



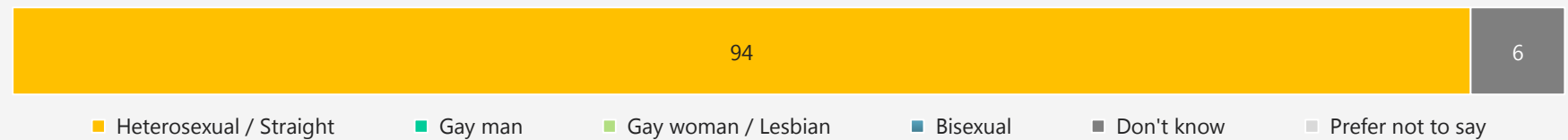
Age



Marital Status



Sexual Orientation



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.

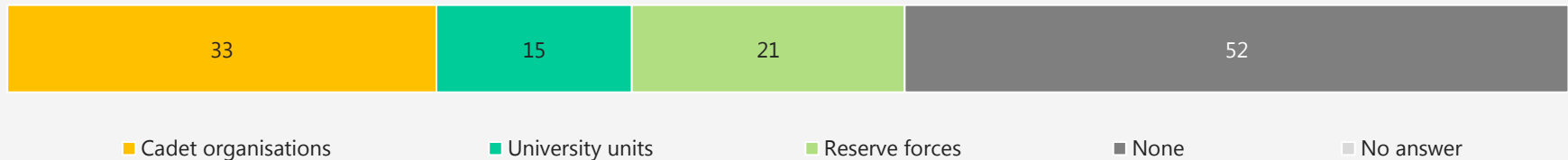


SAMPLE PROFILE: MEMBERSHIP OF OTHER ORGANISATIONS AND PREVIOUS SERVICE

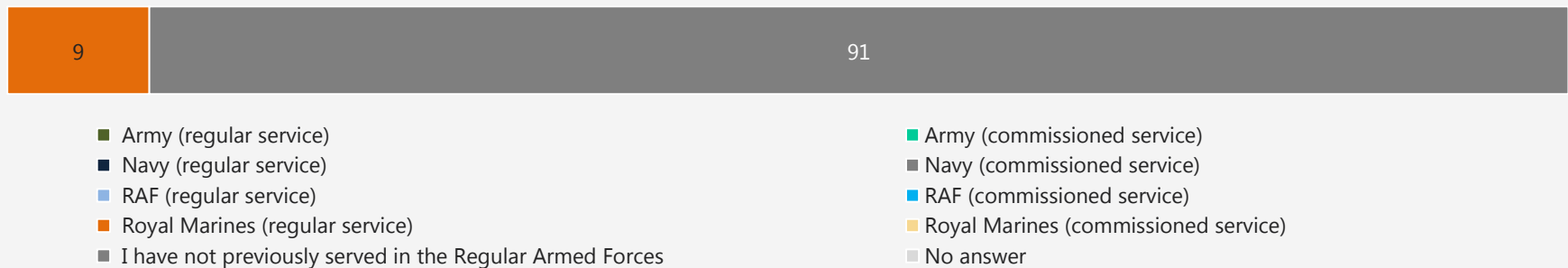
- 7. Prior to joining have you been a member of any of the following organisations for longer than 6 months?
- 8. Have you previously served in the Regular Armed Forces?

Number of respondents (all respondents): Royal Marines (33)

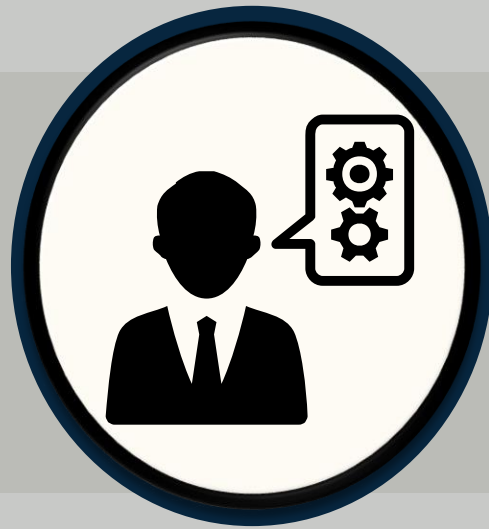
Membership of other organisations prior to joining the Service



Previous Service in Armed Forces



Totals may not add up to 100% due to rounding. Results less than 3% are not labelled in the chart.



Annex A

Statistical reliability

ANNEX A: STATISTICAL RELIABILITY

- Only a sample of the overall 'population' has been surveyed so we cannot be certain that the figures obtained are exactly those that would have been found had everybody been interviewed (the 'true' values).
- For any percentage given, however, we can estimate 'confidence intervals' within which the true values are likely to fall. For example; if 10% or 90% of our sample of 908 officer cadets strongly agreed that the training was what they expected, we can be 99% confident that the 'true' value would be between 12.6% or 7.4% (if 10% strongly agree) and between 92.6% or 87.4% (if 90% strongly agree) i.e. a margin of 2.6% on each side.
- Similar margins for other percentages and sub-groups of the respondents are given in the following table. It should be remembered that the 'true' finding is much more likely to be towards the centre of the possible range of responses than towards the margins.
- For similar reasons, apparent differences in results relating to sub groups may, if small, not necessarily reflect genuine attitudinal differences. We can be 99% confident that differences exceeding those in the table on the next page are genuine or 'significant' differences.
- Please note confidence intervals in the table overleaf refer to questions where all respondents are asked. For routed questions where only a sub-set of respondents are asked (e.g. those who were ill or injured during training), confidence intervals will be larger.

ANNEX A: STATISTICAL RELIABILITY

99% Confidence Intervals

Size of sample on which survey results are based	Confidence intervals if data point was recorded at..				
	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
	±	±	±	±	±
All Officer Cadets (908)	2.6	3.4	3.9	4.2	4.3
Army officer cadets (223)	5.2	6.9	7.9	8.5	8.7
Royal Navy officer cadets (204)	5.4	7.2	8.3	8.9	9.1
RAF officer cadets (448)	3.7	4.9	5.6	6.0	6.1
Royal Marines officer cadets (33)	13.7	18.2	20.9	22.3	22.8

Source: Ipsos MORI



Annex B

Service Comparisons

SIGNIFICANT DIFFERENCES BETWEEN SERVICES

- The following pages show significant differences between Services.
- A result is statistically significant if it is unlikely to have occurred by chance and it simply means there is statistical evidence of a difference between two figures; it does not mean the difference is necessarily large, important, or significant in the common meaning of the word. A statistical difference can still occur if the overall percentage remains the same due to the large base sizes included in the dataset.
- Please note the % is typically a top two box rating (e.g. 'very good' and 'good' or 'strongly agree' and 'agree'). At times it may be the combination of two other measures (e.g. 'all the time' and 'most of the time') or a simple 'yes' statement.

SIGNIFICANT DIFFERENCES BETWEEN SERVICES

Officer Cadets

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Marines (33)

	Army				Royal Navy				RAF				Royal Marines			
	%	Higher than			%	Higher than			%	Higher than			%	Higher than		
PREPARING FOR TRAINING																
Information prior to arrival: Prepared self for physical demands	82%	RN	-	-	66%	-	-	-	76%	-	RN	-	79%	-	-	-
Information prior to arrival: Accurate picture of what life would be like	56%	-	-	-	46%	-	-	-	53%	-	-	-	52%	-	-	-
Information prior to arrival: Accurate information about what training involved	72%	RN	-	-	58%	-	-	-	68%	-	-	-	73%	-	-	-
Satisfaction with recruitment	42%	-	-	-	59%	Army	-	-	59%	Army	-	-	64%	-	-	-
FACILITIES AND AMENITIES																
Standard of living accommodation	55%	RN	-	-	35%	-	-	-	55%	-	RN	-	52%	-	-	-
Sports facilities	91%	RN	-	-	73%	-	-	-	87%	-	RN	-	85%	-	-	-
Opportunity for competitive sports	65%	-	RAF	RM	58%	-	RAF	RM	23%	-	-	-	9%	-	-	-
Medical care	87%	-	-	-	84%	-	-	-	85%	-	-	-	88%	-	-	-
Dental care	78%	RN	-	-	52%	-	-	-	80%	-	RN	-	82%	-	RN	-
Access to IT for personal use	54%	-	-	-	80%	Army	-	RM	72%	Army	-	-	52%	-	-	-
Internet access	70%	-	-	-	82%	Army	RAF	-	62%	-	-	-	79%	-	-	-
Laundry facilities	14%	-	-	-	18%	-	-	-	19%	-	-	-	6%	-	-	-
Personal kit	71%	-	-	-	76%	-	-	-	75%	-	-	-	58%	-	-	-
Training facilities	88%	-	RAF	-	82%	-	-	-	78%	-	-	-	85%	-	-	-
Food	61%	RN	RAF	-	17%	-	-	-	39%	-	RN	-	52%	-	RN	-
IT support for software issues	26%	-	-	-	31%	-	-	-	25%	-	-	-	42%	-	-	-
Access to gym in spare time	83%	RN	RAF	RM	71%	-	RAF	-	52%	-	-	-	64%	-	-	-
Provision of free WiFi hotspots	74%	-	RAF	-	75%	-	RAF	-	8%	-	-	-	85%	-	-	RAF
IT support for hardware issues	26%	-	-	-	29%	-	-	-	22%	-	-	-	42%	-	-	RAF
Leisure and retail facilities	51%	RN	RAF	-	36%	-	RAF	-	23%	-	-	-	45%	-	-	RAF
Whether given enough time to eat meals	72%	RN	-	RM	56%	-	-	-	70%	-	RN	RM	45%	-	-	-
Given option to comment on meals	94%	RN	RAF	-	73%	-	-	-	81%	-	-	-	91%	-	-	-

SIGNIFICANT DIFFERENCES BETWEEN SERVICES

Officer Cadets

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Marines (33) [Except questions with * as asked based on of sub-group only]

	Army				Royal Navy				RAF				Royal Marines			
	%	Higher than			%	Higher than			%	Higher than			%	Higher than		
SUPPORT																
Had support required for learning need/difficulty*	87%	-	-	-	Low base	-	-	-	63%	-	-	-	Low base	-	-	-
Opportunity to talk privately with training staff	87%	-	-	-	84%	-	-	-	84%	-	-	-	70%	-	-	-
Opportunity to talk privately with Chaplains/Padre	83%	-	-	-	86%	-	-	-	78%	-	-	-	73%	-	-	-
Opportunity to keep in contact with family/friends	71%	-	-	-	83%	Army	RAF	-	69%	-	-	-	67%	-	-	-
Opportunity to practise your faith/religion*	64%	-	-	-	88%	-	RAF	-	38%	-	-	-	Low base	-	-	-
Availability of staff for problems out of training hours	84%	RN	RAF	-	66%	-	-	-	70%	-	-	-	76%	-	-	-
Someone to go to for personal or emotional problems	88%	-	-	-	83%	-	-	-	83%	-	-	-	76%	-	-	-
Someone to help with administrative problems	38%	-	-	-	48%	-	RAF	-	35%	-	-	-	64%	Army	-	RAF
Opportunity to raise all concerns with person in authority	81%	-	RAF	-	76%	-	-	-	71%	-	-	-	67%	-	-	-
FAIRNESS																
Awareness of how to complain about poor or unfair treatment or bullying	83%	-	-	-	87%	-	-	-	90%	-	-	-	76%	-	-	-
Full knowledge of Service Complaints Ombudsman	31%	-	RAF	-	21%	-	-	-	18%	-	-	-	27%	-	-	-
Whether believe complaints are dealt with in a fair manner	53%	-	-	-	44%	-	-	-	44%	-	-	-	52%	-	-	-
Cadets were all treated fairly	64%	-	-	-	74%	-	-	-	65%	-	-	-	64%	-	-	-
I was treated fairly	81%	-	-	-	91%	Army	-	-	87%	-	-	-	85%	-	-	-
Training conducted without sexual or racial harassment	97%	-	-	-	96%	-	-	-	97%	-	-	-	94%	-	-	-
Badly or unfairly treated by staff	8%	-	-	-	3%	-	-	-	7%	-	-	-	3%	-	-	-
Badly or unfairly treated by other officer cadets	6%	-	-	-	5%	-	-	-	4%	-	-	-	3%	-	-	-
Badly or unfairly treated by staff or other officer cadets	11%	-	-	-	6%	-	-	-	10%	-	-	-	6%	-	-	-

SIGNIFICANT DIFFERENCES BETWEEN SERVICES

Officer Cadets

Number of respondents (all respondents): Total (908), Army (223), Royal Navy (204), RAF (448), Marines (33) [Except questions with * as asked based on of sub-group only]

	Army				Royal Navy				RAF				Royal Marines			
	%	Higher than			%	Higher than			%	Higher than			%	Higher than		
SETBACKS DURING TRAINING																
Injury was properly dealt with	85%	-	-	-	91%	-	RAF	-	77%	-	-	-	77%	-	-	-
Staff helped and supported when ill/injured	74%	-	-	-	86%	-	-	-	76%	-	-	-	64%	-	-	-
Would have felt comfortable to report sick*	79%	-	RAF	-	73%	-	RAF	-	53%	-	-	-	Low base			
Warned personally about possibility of repeating training *	Low base				96%	-	-	-	71%	-	-	-	Low base			
Given every opportunity to avoid repeating training *	Low base				38%	-	-	-	36%	-	-	-	Low base			
GENERAL																
Overall satisfaction with training experience	80%	RN	RAF	-	62%	-	-	-	63%	-	-	-	70%	-	-	-
Received regular feedback on performance	83%	RN	RAF	RM	65%	-	-	RM	66%	-	-	RM	39%	-	-	-
Training objectives and aims were explained	91%	-	RAF	RM	83%	-	RAF	RM	73%	-	-	-	61%	-	-	-
Staff/instructors did all they could to help succeed in training	84%	-	-	-	85%	-	-	-	77%	-	-	-	76%	-	-	-
Felt personally benefited from the course	95%	-	RAF	-	94%	-	RAF	-	85%	-	-	-	100%	-	-	-
Feel a sense of achievement	96%	-	RAF	-	95%	-	RAF	-	88%	-	-	-	100%	-	-	-
Felt challenged	94%	-	RAF	-	90%	-	-	-	84%	-	-	-	100%	-	-	-
Training was what expected	74%	-	RAF	-	64%	-	-	-	59%	-	-	-	85%	-	-	RAF
Enjoyed the course	75%	-	-	-	77%	-	-	-	68%	-	-	-	79%	-	-	-
Feel proud to be in the Navy/RM/Army/RAF	96%	-	-	-	89%	-	-	-	94%	-	-	-	97%	-	-	-
Prepared to go onto next stage of career	87%	-	-	-	87%	-	-	-	81%	-	-	-	85%	-	-	-
Would recommend joining Service to others	97%	-	-	-	94%	-	-	-	97%	-	-	-	91%	-	-	-
Pay better than non-military friends'	32%	-	-	-	51%	Army	-	-	42%	-	-	-	27%	-	-	-
Morale was good on my course	82%	-	-	-	75%	-	-	-	85%	-	RN	-	85%	-	-	-