

Our ref: CRS 763508

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

3 July 2018

Dear

A2 road surface inspections

We have now completed our search for the information you requested in your email of 11 June 2018. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

I will answer your request for information as follows:

1) When did Highways England become aware of the large and dangerous pothole on the westbound exit slip road from the A2 at the B255 (Bean/Bluewater) junction?

This pothole was identified on a safety inspection that took place on 6 June 2018.

2) Have Highways England inspected this pothole? If so, what was the procedure for inspection, at what speed was the inspection carried out and how many members of staff were present for the inspection?

Yes, Highways England inspected this pothole on 6 June 2018. It was a driven inspection. It would have been carried out at a slow speed from the hard shoulder or at traffic speed where no hard shoulder exists. There were 2 members of staff present, the driver and the inspector in the passenger seat.

3) What action has Highways England taken to ensure that third party property is not damaged?

We continue to monitor the defect during our inspections. A permanent repair was programmed within 28 days.

4) Have there been any repairs since this pothole was identified?

A permanent repair has now been completed. This permanent repair was done overnight on 26 June 2018

If you are unhappy with the way we have handled your request, you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number (CRS 763508) in any future communications.

Yours sincerely