



Department for  
Business, Energy  
& Industrial Strategy

# BUSINESS IMPACT TARGET: SUMMARY

Non-qualifying Regulatory Provisions  
(NQRP) summary reporting template



**Regulator:** Competition and Markets Authority

**Business Impact Target Reporting Period Covered:** 9 June 2017 to 20 June 2018

Excluded Category*	Summary of measure(s), including any impact data where available**
Measures certified as being below de minimis (measures with an EANDCB below +/- £5 million)	<p data-bbox="596 412 1398 443"><b>Competition enforcement guidance</b></p> <p data-bbox="596 479 1398 622">We published guidance on the principles and process of applications for leniency and no-action in cartel cases (3.11.2017) <a href="https://www.gov.uk/government/publications/leniency-and-no-action-applications-in-cartel-cases">https://www.gov.uk/government/publications/leniency-and-no-action-applications-in-cartel-cases</a></p> <p data-bbox="596 689 1398 913">We published guidance that sets out the basis on which we calculate financial penalties for Competition Act 1998 (CA98) infringements and the requirements for CA98 leniency (18.4.2018) <a href="https://www.gov.uk/government/publications/appropriate-ca98-penalty-calculation">https://www.gov.uk/government/publications/appropriate-ca98-penalty-calculation</a></p> <p data-bbox="596 981 1398 1012"><b>Mergers guidance</b></p> <p data-bbox="596 1048 1398 1227">We published guidance on how we apply exceptions to the duty to refer and undertakings in lieu of reference in operating the merger control regime (16.6.2017) <a href="https://www.gov.uk/government/publications/mergers-exceptions-to-the-duty-to-refer-and-undertakings-in-lieu">https://www.gov.uk/government/publications/mergers-exceptions-to-the-duty-to-refer-and-undertakings-in-lieu</a></p> <p data-bbox="596 1263 1398 1442">We published guidance on disclosure of information in merger inquiries, market investigations and reviews of undertakings and orders (5.7.2017) <a href="https://www.gov.uk/government/publications/disclosure-of-information-in-cma-work">https://www.gov.uk/government/publications/disclosure-of-information-in-cma-work</a></p> <p data-bbox="596 1478 1398 1657">We published guidance for merging parties and legal advisers on our use of initial enforcement orders and derogations in merger investigations (5.9.2017) <a href="https://www.gov.uk/government/publications/initial-enforcement-order-template">https://www.gov.uk/government/publications/initial-enforcement-order-template</a></p> <p data-bbox="596 1693 1398 1872">We published guidance for lawyers and third parties on how we collect information before deciding whether to investigate a merger (5.9.2017) <a href="https://www.gov.uk/government/publications/cmas-mergers-intelligence-function-cma56">https://www.gov.uk/government/publications/cmas-mergers-intelligence-function-cma56</a></p>

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	<p>We published a short video guide on how we investigate mergers and why individuals or organisations may be contacted for views (7.2.2018)  <a href="https://www.gov.uk/government/publications/mergers-what-they-are-how-we-investigate-them">https://www.gov.uk/government/publications/mergers-what-they-are-how-we-investigate-them</a></p> <p>We published guidance on how and when people can contribute to our investigation into Fox's proposed acquisition of the shares it does not already own in Sky (1.5.2018)  <a href="https://www.gov.uk/government/publications/foxs-merger-how-to-respond-to-the-cmas-investigation">https://www.gov.uk/government/publications/foxs-merger-how-to-respond-to-the-cmas-investigation</a></p> <p>We published information on good practice in the design and presentation of customer survey evidence in merger cases (23.5.2018)  <a href="https://www.gov.uk/government/publications/mergers-consumer-survey-evidence-design-and-presentation">https://www.gov.uk/government/publications/mergers-consumer-survey-evidence-design-and-presentation</a></p> <p>We published guidance on director disqualification orders in competition law cases (4.6.2018)  <a href="https://www.gov.uk/government/publications/competition-disqualification-orders">https://www.gov.uk/government/publications/competition-disqualification-orders</a></p> <p><b>Markets guidance</b></p> <p>We published guidelines for market investigations: their role, procedures, assessment and remedies (5.7.2017)  <a href="https://www.gov.uk/government/publications/market-investigations-guidelines">https://www.gov.uk/government/publications/market-investigations-guidelines</a></p> <p>We published guidance on changes introduced by the Enterprise and Regulatory Reform Act 2013 to the conduct of market studies and market investigations by the CMA under the Enterprise Act 2002, as amended (5.7.2017)  <a href="https://www.gov.uk/government/publications/market-studies-and-market-investigations-supplemental-guidance-on-the-cmas-approach">https://www.gov.uk/government/publications/market-studies-and-market-investigations-supplemental-guidance-on-the-cmas-approach</a></p> <p><b>Regulatory appeals guidance</b></p> <p>We published a guide to assist participants in appeals made to the CMA in respect of certain decisions made by the Payment Systems Regulator (18.8.2017)  <a href="https://www.gov.uk/government/publications/regulated-payment-systems-appeals-guide-for-participants-cma66">https://www.gov.uk/government/publications/regulated-payment-systems-appeals-guide-for-participants-cma66</a></p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p>We published rules of procedure the CMA follows in appeals that may be made to it in respect of certain decisions made by the Payment Systems Regulator (18.8.2017)  <a href="https://www.gov.uk/government/publications/regulated-payment-systems-appeals-rules-cma65">https://www.gov.uk/government/publications/regulated-payment-systems-appeals-rules-cma65</a></p> <p>We published a guide to assist participants in appeals made to the CMA in respect of certain decisions made by the Water Services Regulation Authority (Ofwat) (13.9.2017)  <a href="https://www.gov.uk/government/publications/water-codes-appeals-guide-for-participants-cma68">https://www.gov.uk/government/publications/water-codes-appeals-guide-for-participants-cma68</a></p> <p>We published rules of procedure the CMA follows in appeals that may be made to it in respect of certain decisions made by the Water Services Regulation Authority (Ofwat) (13.9.2017)  <a href="https://www.gov.uk/government/publications/water-codes-appeals-rules-cma67">https://www.gov.uk/government/publications/water-codes-appeals-rules-cma67</a></p> <p>We published guidance for parties and their advisers involved in telecoms price control references under section 193 of the Communications Act 2003 (18.10.2017)  <a href="https://www.gov.uk/government/publications/telecoms-price-control-appeals-guidance-for-participants-cma72">https://www.gov.uk/government/publications/telecoms-price-control-appeals-guidance-for-participants-cma72</a></p> <p>We published rules of procedure for appeals to the CMA against certain decisions made by Ofgem or the Northern Ireland Authority for Utility Regulation (30.10.2017)  <a href="https://www.gov.uk/government/publications/energy-licence-modification-appeals-rules-cma70">https://www.gov.uk/government/publications/energy-licence-modification-appeals-rules-cma70</a></p> <p>We published a guide to assist participants in appeals to the CMA against certain decisions made by Ofgem or the Northern Ireland Authority for Utility Regulation (30.10.2017)  <a href="https://www.gov.uk/government/publications/energy-licence-modification-appeals-guide-for-participants-cma71">https://www.gov.uk/government/publications/energy-licence-modification-appeals-guide-for-participants-cma71</a></p> <p><b>Advice and guidance to businesses and consumers</b></p> <p>We published a 60-second summary explaining what rights hotels have to set different prices when dealing with online travel agents (5.7.2017)  <a href="https://www.gov.uk/government/publications/setting-prices-on-online-travel-agents-advice-for-hotels">https://www.gov.uk/government/publications/setting-prices-on-online-travel-agents-advice-for-hotels</a></p>

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	<p>We published guidance for all licensing authorities to help them in understanding the effect certain licensing conditions can have on competition and passenger welfare (12.7.2017)  <a href="https://www.gov.uk/government/publications/private-hire-and-hackney-carriage-licensing-open-letter-to-local-authorities">https://www.gov.uk/government/publications/private-hire-and-hackney-carriage-licensing-open-letter-to-local-authorities</a></p> <p>We published an open letter to the creative industries about their responsibility to comply with competition law (12.9.2017)  <a href="https://www.gov.uk/government/publications/cma-open-letter-to-the-creative-industries-on-competition-law">https://www.gov.uk/government/publications/cma-open-letter-to-the-creative-industries-on-competition-law</a></p> <p>We published a 60-second summary for online gambling operators about using fair terms and practices (1.2.2018)  <a href="https://www.gov.uk/government/publications/online-gambling-promotions-dos-and-donts">https://www.gov.uk/government/publications/online-gambling-promotions-dos-and-donts</a></p> <p>We published advice for gambling customers around unfair terms in online gambling promotions (1.2.2018)  <a href="https://www.gov.uk/government/publications/online-gambling-promotions-advice-for-gamblers">https://www.gov.uk/government/publications/online-gambling-promotions-advice-for-gamblers</a></p> <p>We published a factsheet and short animation explaining switching rights for new and existing Liquefied Petroleum Gas (LPG) customers on metered estates (28.2.2018)  <a href="https://www.gov.uk/government/publications/liquefied-petroleum-gas-how-to-switch-supplier-on-a-metered-estate">https://www.gov.uk/government/publications/liquefied-petroleum-gas-how-to-switch-supplier-on-a-metered-estate</a></p> <p>We published information about our reviews of the award of rail franchises under the Enterprise Act 2002 (15.3.2018)  <a href="https://www.gov.uk/government/publications/rail-franchises-questions-and-answers">https://www.gov.uk/government/publications/rail-franchises-questions-and-answers</a></p> <p>We published a 60-second summary to help businesses that sell car rental comply with consumer protection law (29.3.2018)  <a href="https://www.gov.uk/government/publications/selling-car-rental-advice-for-businesses">https://www.gov.uk/government/publications/selling-car-rental-advice-for-businesses</a></p> <p>We published guidance on how to stay on the right side of competition law when working with other organisations (12.4.2018)  <a href="https://www.gov.uk/government/publications/joint-ventures-and-competition-law-dos-and-donts">https://www.gov.uk/government/publications/joint-ventures-and-competition-law-dos-and-donts</a></p>

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EU Regulations, Decisions and Directives and other international obligations, including the implementation of the EU Withdrawal Bill and EU Withdrawal Agreement	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Measures certified as concerning EU Withdrawal Bill operability measures	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Pro-competition	Activity in this area is reported under the casework exemption, below.
Systemic Financial Risk	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Civil Emergencies	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Fines and Penalties	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Misuse of Drugs	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Measures certified as relating to the safety of tenants, residents and occupants in response to the Grenfell tragedy	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Casework	<p>Competition and consumer enforcement work in relation to non-compliant individual businesses falls under the casework exclusion in line with ensuring operational independence.</p> <p><b>Competition enforcement</b></p> <p>During the reporting period we launched, reached a significant milestone in or closed 23 anti-trust and civil cartel enforcement cases.</p> <p><b>Cases launched</b></p> <ul style="list-style-type: none"> <li>• Musical instruments investigation (CA98 Chapter I, launched 17.04.2018)</li> </ul> <p><a href="https://www.gov.uk/cma-cases/musical-instruments-and-equipment-suspected-anti-competitive-agreements-50565-6">https://www.gov.uk/cma-cases/musical-instruments-and-equipment-suspected-anti-competitive-agreements-50565-6</a></p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<ul style="list-style-type: none"> <li data-bbox="600 275 1393 439"> <p>• Airport car parking investigation (CA98 Chapter I, launched 07.12.2017)</p> <p><a href="https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports">https://www.gov.uk/cma-cases/conduct-in-the-transport-sector-facilities-at-airports</a></p> </li> <li data-bbox="600 472 1393 636"> <p>• Pharmaceutical investigation (CA98, Chapter I, launched 18.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/pharmaceuticals-suspected-anti-competitive-agreements-and-conduct">https://www.gov.uk/cma-cases/pharmaceuticals-suspected-anti-competitive-agreements-and-conduct</a></p> </li> <li data-bbox="600 669 1393 833"> <p>• Pharmaceutical investigation (CA98, Chapter II, launched 10.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements-and-conduct">https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements-and-conduct</a></p> </li> <li data-bbox="600 866 1393 1030"> <p>• Pharmaceutical investigation (CA98, Chapter I, launched 10.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements">https://www.gov.uk/cma-cases/pharmaceutical-sector-suspected-anti-competitive-agreements</a></p> </li> <li data-bbox="600 1064 1393 1227"> <p>• Pharmaceutical investigation (CA98, Chapter I &amp; II, launched 10.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/pharmaceutical-drugs-suspected-anti-competitive-agreements-and-conduct">https://www.gov.uk/cma-cases/pharmaceutical-drugs-suspected-anti-competitive-agreements-and-conduct</a></p> </li> <li data-bbox="600 1261 1393 1424"> <p>• Price comparison website investigation (CA98, Chapter I, launched 26.09.2017)</p> <p><a href="https://www.gov.uk/cma-cases/price-comparison-website-use-of-most-favoured-nation-clauses">https://www.gov.uk/cma-cases/price-comparison-website-use-of-most-favoured-nation-clauses</a></p> </li> </ul> <p data-bbox="600 1458 754 1487"><b>Cases closed</b></p> <ul style="list-style-type: none"> <li data-bbox="600 1520 1393 1684"> <p>• Cleanroom laundry services investigation (CA98, Chapter I, closed 15.02.2018)</p> <p><a href="https://www.gov.uk/cma-cases/cleaning-services-sector-suspected-anti-competitive-arrangement-s">https://www.gov.uk/cma-cases/cleaning-services-sector-suspected-anti-competitive-arrangement-s</a></p> </li> <li data-bbox="600 1718 1393 1881"> <p>• Showmen’s Guild investigation (CA98, Chapter I, closed 26.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/leisure-sector-anti-competitive-practices">https://www.gov.uk/cma-cases/leisure-sector-anti-competitive-practices</a></p> </li> </ul>

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	<ul style="list-style-type: none"> <li data-bbox="600 275 1393 439"> <p>• Mobility scooters investigation (CA98, Chapter I, closed 19.10.2017)</p> <p><a href="https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices">https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices</a></p> </li> <li data-bbox="600 472 1393 595"> <p>• Ice cream investigation (CA98, Chapter II, closed 09.08.2017)</p> <p><a href="https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices">https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices</a></p> </li> <li data-bbox="600 629 1393 792"> <p>• Light fittings investigation (CA98, Chapter I, closed 20.06.2017)</p> <p><a href="https://www.gov.uk/cma-cases/light-fittings-sector-anti-competitive-practices">https://www.gov.uk/cma-cases/light-fittings-sector-anti-competitive-practices</a></p> </li> </ul> <p data-bbox="600 819 911 846"><b>Other significant milestones</b></p> <ul style="list-style-type: none"> <li data-bbox="600 880 1393 1043"> <p>• Online auction platform investigation (CA98, Chapter I &amp; II, commitments accepted 29.06.2017)</p> <p><a href="https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices">https://www.gov.uk/cma-cases/medical-equipment-anti-competitive-practices</a></p> </li> <li data-bbox="600 1077 1393 1240"> <p>• Liothyronine tablets investigation (CA98, Chapter II, statement of objections 21.11.2017)</p> <p><a href="https://www.gov.uk/cma-cases/pharmaceutical-sector-anti-competitive-conduct">https://www.gov.uk/cma-cases/pharmaceutical-sector-anti-competitive-conduct</a></p> </li> <li data-bbox="600 1274 1393 1438"> <p>• Sports equipment investigation (CA98, Chapter I, non-confidential infringement decision 21.12.2017)</p> <p><a href="https://www.gov.uk/cma-cases/sports-equipment-sector-anti-competitive-practices">https://www.gov.uk/cma-cases/sports-equipment-sector-anti-competitive-practices</a></p> </li> <li data-bbox="600 1471 1393 1635"> <p>• Phenytoin sodium capsules (CA98, Chapter II, non-confidential infringement decision, 15.06.2017)</p> <p><a href="https://www.gov.uk/cma-cases/investigation-into-the-supply-of-pharmaceutical-products">https://www.gov.uk/cma-cases/investigation-into-the-supply-of-pharmaceutical-products</a></p> </li> </ul> <p data-bbox="600 1731 826 1758"><b>Civil investigations</b></p> <p data-bbox="600 1787 786 1814"><b>Cases launched</b></p> <ul style="list-style-type: none"> <li data-bbox="600 1848 1393 2011"> <p>• Estate agents: civil investigation (CA98 Chapter I, launched 27.02.2018)</p> <p><a href="https://www.gov.uk/cma-cases/provision-of-residential-estate-agency-services">https://www.gov.uk/cma-cases/provision-of-residential-estate-agency-services</a></p> </li> </ul>



Excluded Category*	Summary of measure(s), including any impact data where available**
	<ul style="list-style-type: none"> <li>• Construction and fit out services: civil investigation (CA98 Chapter I, launched 19.07.2018) <a href="https://www.gov.uk/cma-cases/design-construction-and-fit-out-services">https://www.gov.uk/cma-cases/design-construction-and-fit-out-services</a></li> <li>• Roofing materials: civil investigation (CA98 Chapter I, launched 11.07.2018) <a href="https://www.gov.uk/cma-cases/roofing-materials">https://www.gov.uk/cma-cases/roofing-materials</a></li> </ul> <p><b>Cases closed</b></p> <ul style="list-style-type: none"> <li>• Solid fuels: civil investigation (CA98, Chapter I, closed 25.05.2018) <a href="https://www.gov.uk/cma-cases/supply-of-solid-fuel-products">https://www.gov.uk/cma-cases/supply-of-solid-fuel-products</a></li> </ul> <p><b>Other significant milestones</b></p> <ul style="list-style-type: none"> <li>• Products and/or services to the construction industry: civil investigation (CA98, Chapter I, decision to proceed 29.03.2018) <a href="https://www.gov.uk/cma-cases/provision-of-products-and-or-services-to-the-construction-industry-civil-investigation">https://www.gov.uk/cma-cases/provision-of-products-and-or-services-to-the-construction-industry-civil-investigation</a></li> <li>• Precast concrete drainage products: civil investigation (CA98, Chapter I, decision to proceed 02.11.2018) <a href="https://www.gov.uk/cma-cases/supply-of-precast-concrete-drainage-products-civil-investigation">https://www.gov.uk/cma-cases/supply-of-precast-concrete-drainage-products-civil-investigation</a></li> <li>• Galvanised steel tanks: civil investigation (CA98, Chapter I, Competition Appeal Tribunal ruling 06.10.2017) <a href="https://www.gov.uk/cma-cases/investigation-into-the-supply-of-galvanised-steel-tanks-for-water-storage">https://www.gov.uk/cma-cases/investigation-into-the-supply-of-galvanised-steel-tanks-for-water-storage</a></li> </ul> <p><b>Consumer Enforcement</b></p> <p>During the reporting period we launched, closed or secured undertakings/commitments in 8 cases using our Consumer Enforcement powers.</p> <p><b>Cases launched</b></p> <ul style="list-style-type: none"> <li>• Online dating services (launched 31.10.2017) <a href="https://www.gov.uk/cma-cases/online-dating-services">https://www.gov.uk/cma-cases/online-dating-services</a></li> </ul>

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	<ul style="list-style-type: none"> <li>• Online hotel booking (launched 27.10.2017) <a href="https://www.gov.uk/cma-cases/online-dating-services">https://www.gov.uk/cma-cases/online-dating-services</a></li> <li>• Car rental intermediaries (launched 19.10.2017) <a href="https://www.gov.uk/cma-cases/car-rental-intermediaries">https://www.gov.uk/cma-cases/car-rental-intermediaries</a></li> <li>• Care homes (launched 13.06.2017) <a href="https://www.gov.uk/cma-cases/care-homes-consumer-protection-case">https://www.gov.uk/cma-cases/care-homes-consumer-protection-case</a></li> </ul> <p><b>Cases closed</b></p> <ul style="list-style-type: none"> <li>• Car rental intermediaries: compliance review (closed 29.03.2018) <a href="https://www.gov.uk/cma-cases/car-rental-intermediaries-consumer-compliance-review">https://www.gov.uk/cma-cases/car-rental-intermediaries-consumer-compliance-review</a></li> </ul> <p><b>Other significant milestones</b></p> <ul style="list-style-type: none"> <li>• Secondary tickets (commitments secured 25.04.2018) <a href="https://www.gov.uk/cma-cases/secondary-ticketing-websites">https://www.gov.uk/cma-cases/secondary-ticketing-websites</a></li> <li>• Online gambling (undertakings secured 23.03.2018 &amp; 01.03.2018) <a href="https://www.gov.uk/cma-cases/online-gambling">https://www.gov.uk/cma-cases/online-gambling</a></li> <li>• Online reviews and endorsements (commitments secured 27.07.2017) <a href="https://www.gov.uk/cma-cases/online-reviews-and-endorsements">https://www.gov.uk/cma-cases/online-reviews-and-endorsements</a></li> </ul> <p><b>Warning and Advisory letters</b></p> <p>During the reporting period, we issued 46 advisory letters (relating to 18 cases and complaints) and 23 warning letters (relating to 14 cases and complaints) to businesses where we had concerns about possible law breaking and to promote compliance.</p> <p>A register of advisory and warning letters can be found here: <a href="http://www.gov.uk/government/publications/competition-law-warning-and-advisory-letters-register">www.gov.uk/government/publications/competition-law-warning-and-advisory-letters-register</a></p>

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	<p data-bbox="600 271 786 300"><b>Merger control</b></p> <p data-bbox="600 331 1385 517">Under the merger control regime, the CMA considers the facts and circumstances specific to the case under the relevant statutory tests. The outcome of each case is in relation to the individual companies related to the merger in question. The CMA cannot set policy for markets through our mergers work.</p> <p data-bbox="600 546 940 575">During the reporting period:</p> <ul data-bbox="600 607 1391 1122" style="list-style-type: none"> <li data-bbox="600 607 1391 904">• At Phase 1, we made 6 references to Phase 2, 37 unconditional clearances and 10 Undertakings in Lieu of Reference decisions. 1 case was found not to qualify and 1 case was abandoned by the parties after a Phase 1 substantial lessening of competition (SLC) finding. 2 cases concluded with a report submitted to the Secretary of State for the Department of Culture, Media and Sport. 18 cases were ongoing at the end of the reporting period.</li> <li data-bbox="600 936 1391 1122">• At Phase 2, we made 1 prohibition, 4 clearances and 4 impositions of remedies (all requiring divestment). 1 case was abandoned and 1 concluded with a report submitted to the Secretary of State for the Department of Culture, Media and Sport. 3 cases were ongoing at the end of the reporting period.</li> </ul> <p data-bbox="600 1151 1385 1294">A register of orders and undertakings that are currently in force, have lapsed and have been varied or released can be found here: <a href="http://www.gov.uk/government/publications/mergers-orders-and-undertakings">www.gov.uk/government/publications/mergers-orders-and-undertakings</a></p> <p data-bbox="600 1384 786 1413"><b>Market reports</b></p> <p data-bbox="600 1444 1353 1554">When conducting phase 1 and 2 markets work, the elements which engage – and potentially impose a burden on – business are evidence gathering and consultation.</p> <p data-bbox="600 1583 1391 1767">The CMA has no powers to make law or policy; recommendations made as a result of phase 1 markets work which could impose a burden on business would be assessed under the BIT by the implementing department or regulator. We believe these activities are covered by the policy making exclusion.</p> <p data-bbox="600 1796 1362 1865">During the reporting period, we launched, reached a significant milestone in or published our final report on 5 projects.</p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<p>Investment consultants market investigation (issues statement 21.9.2017)</p> <p><a href="https://www.gov.uk/cma-cases/investment-consultants-market-investigation">https://www.gov.uk/cma-cases/investment-consultants-market-investigation</a></p> <p>Digital comparison tools market study (final report 26.09.2017)</p> <p><a href="https://www.gov.uk/cma-cases/digital-comparison-tools-market-study">https://www.gov.uk/cma-cases/digital-comparison-tools-market-study</a></p> <p>Care homes market study (final report 30.11.2017)</p> <p><a href="https://www.gov.uk/cma-cases/care-homes-market-study">https://www.gov.uk/cma-cases/care-homes-market-study</a></p> <p>Heat networks market study (update paper 10.5.2018)</p> <p><a href="https://www.gov.uk/cma-cases/heat-networks-market-study">https://www.gov.uk/cma-cases/heat-networks-market-study</a></p> <p>Funerals market study (launched 1.6.2018)</p> <p><a href="https://www.gov.uk/cma-cases/funerals-market-study">https://www.gov.uk/cma-cases/funerals-market-study</a></p> <p><b>Regulatory appeals</b></p> <p>The CMA conducts regulatory appeals and references in relation to price controls, terms of licenses or other economic regulatory arrangements under sector specific legislation. This consist of specific case investigations, advice to regulators or decisions including in relation to licensing and as such are covered by the casework exclusion.</p> <p>During the reporting period, we have made a determination or announced our costs in 4 regulatory appeals.</p> <ul style="list-style-type: none"> <li>• EDF/SSE code modification appeal (Determination issued on 26.02.2018)</li> </ul> <p><a href="https://www.gov.uk/cma-cases/edf-sse-code-modification-appeal">https://www.gov.uk/cma-cases/edf-sse-code-modification-appeal</a></p> <ul style="list-style-type: none"> <li>• Energy license modification appeal: SONI (Determination issued on 10.11.2018)</li> </ul> <p><a href="https://www.gov.uk/cma-cases/energy-licence-modification-appeal-soni">https://www.gov.uk/cma-cases/energy-licence-modification-appeal-soni</a></p> <ul style="list-style-type: none"> <li>• Energy licence modification appeal: Firmus Energy (Determination issued on 26.06.2017)</li> </ul> <p><a href="https://www.gov.uk/cma-cases/energy-licence-modification-appeal-firmus-energy">https://www.gov.uk/cma-cases/energy-licence-modification-appeal-firmus-energy</a></p>

Excluded Category*	Summary of measure(s), including any impact data where available**
	<ul style="list-style-type: none"> <li data-bbox="600 275 1391 342">• Leased lines price control appeals: CityFibre and TalkTalk (Costs order issued on 28.11.2017)</li> </ul> <p data-bbox="647 371 1358 439"><a href="https://www.gov.uk/cma-cases/leased-lines-price-control-appeals-cityfibre-and-talktalk">https://www.gov.uk/cma-cases/leased-lines-price-control-appeals-cityfibre-and-talktalk</a></p>
Education, communications and promotion	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Activity related to policy development	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.
Changes to management of regulator	Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.

\* For full, legal definitions of these exclusion categories, please see <https://www.parliament.uk/business/publications/written-questions-answers-statements/written-statement/Commons/2018-06-20/HCWS776/>

\*\* Complete the summary box as 'Following consideration of the exclusion category there are no measures for the reporting period that qualify for the exclusion.' where this is appropriate.