

Our ref: [REDACTED]

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ

www.highways.gov.uk

24 April 2018

Dear [REDACTED]

We have now completed our search for the information you requested in your email of 24 March, in relation to a fuel spill on the M2. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

I will answer each of your requests for information about the fuel spill on the M2 on 24 March 2018:

When did it occur?

At approximately 03:00 on 24 March 2018.

What caused it?

A jack knifed lorry, however we understand there may also have been some debris which struck the vehicle.

When was the first unit on scene?

Fire Service arrived on site shortly after the incident; we do not have the exact time. Our contractor, A-one+ maintenance crew arrived 05:15.

What was used to clean the spill?

Fuel safe and a gully sucker.

When did this start and finish?

Incident occurred approximately at 03:00 and the road reopened at 06.05. Area 4 Safety, Health and Environment representative left the site at 06:15.

Why did it take so long?

The time taken was necessary to ensure the leak had been stopped, the spillage contained and then safely cleared. We also had to arrange for the recovery of the HGV and ensure that there was no environmental damage caused by the spillage.

What was the cost?

We don't have a cost available at this time.

Why was it not resurfaced?

Using fuel safe meant no damage was done to the carriageway and there was no need to resurface.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]

[REDACTED]

Team Executive - OD SE Business Management Team

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