

## Annual Review - Summary Sheet

### PROGRAMME TITLE: CSSF Inclusive and Sustainable Economic Reform

<b>Country/Region:</b>	Jordan		
<b>HMG Partners (LEAD in bold)</b>	Foreign and Commonwealth Office (FCO)		
<b>Total Budget:</b>	ODA: £1.52m	Non-ODA: £0	
<b>Start Date:</b> 1 April 2015	<b>End Date:</b> 30 March 2019		
<b>Outputs</b>	<b>Score</b>		
Improved capacity of the Ministry of Labour (MoL) to anticipate, address and resolve labour disputes.	A		
Evidence-informed discussions conducive to key economic reforms strengthened	A		
Royal Hashemite Court (RHC), Prime Ministry and other relevant ministries have increased technical capacity to communicate reforms.	N/A		
<b>Outcome:</b> Improved labour relations in Jordan; A conducive environment exists for the implementation of key economic reforms in Jordan; Economic reforms are more effectively implemented through building government technical capacity for communications.			
<b>Outcome Score:</b> N/A	<b>Risk:</b> Medium		

#### Summary of Programme Performance

Year	2015/16	2016/17	
Programme Score	<b>B</b>	<b>A</b>	
Risk Rating	<b>Medium</b>	<b>Medium</b>	

#### What support is the UK providing?

The UK is implementing three projects: Labour Dispute Resolution (LDR); Economic Research, Analysis and Debate (EconRAD); and Technical assistance on strategic communications to support economic reform. Together, these projects comprise the Inclusive and Sustainable Economic Reform (ISER) programme, which aims to contribute to a more economically stable Jordan.

#### Summary of progress and lessons learnt/actions taken since last review

This is the first annual review of the programme, although reviews had previously been conducted of the LDR and EconRAD projects, with the scores reflected in the summary above. Over the past year, the LDR project has trained 25 specialist mediators at the MoL, while the EconRAD project has reached a total real audience of more than 76,000 people through its Malna Facebook page and held a number of events covering topics such as women's participation in the economy. The strategic communications project completed initial scoping missions to inform its activities in 2017/18.

Good progress was also made in mainstreaming gender and conflict sensitivity in both the LDR and EconRAD projects. Improvements have been made to monitoring and evaluation (M&E), with project-level logframes updated to ensure indicators and targets were SMART and gender disaggregated where possible.

Key lessons learned include:

- The importance of a detailed, clear and agreed (with partners) results and M&E framework from the outset.
- The LDR and EconRAD projects were likely overly ambitious at the start. This might also have been helped by a clearer theory of change, and results and M&E frameworks.

#### Summary of recommendations for the next year

- (LDR) Prioritise the development of the database for labour dispute characteristics.
- (LDR) Assess the effectiveness of specialist mediators.

- (LDR) Institutionalise the training of mediators.
- (EconRAD) Adopt a more strategic approach to targeting female engagement.
- (Strategic Communications) Ensure that core programme management tools are in place:
- (General) Ensure the programme logframe is complete and up to date.
- (Strategic Communications) Establish a clear plan for M&E.