

Our ref: 759,422
Your ref:

[REDACTED]

via E-mail

cc:

From:

[REDACTED]
**BIA Commercial &
Procurement**
4 SOUTH
Lateral
8 City Walk
Leeds LS11 9AT

GTN: [REDACTED]

12 June 2018

Dear [REDACTED]

RESPONSE TO YOUR FOI REQUEST 759, 422

I am writing to confirm that we do hold the information you requested on 14/5/18 where you reduced your scope and requested the following –

“I reduce my request to the annual cost of over threshold and under threshold claims for the costs of repairs for damage to Crown Property and a breakdown of numbers and individual claim amount for operating contracts 6 to 10 for 2017”.

Our response to your request is attached in the PDF document along with this covering letter.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 759,422 in any future communications.

Yours sincerely

[REDACTED]