

Our ref: CRS 762,951
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Email:

Direct Line:

7 June 2018

Dear

**FREEDOM OF INFORMATION REQUEST
UNPLANNED CLOSURES - M11 JUNCTIONS 8 - 10**

I am writing to confirm that we have now completed our search for the information, which you requested on 21 May.

You asked for information on the frequency and duration of unplanned closures on the M11 between junctions 8 and 10 in either direction over the past 5 years that caused the road to be shut in either direction by more than 1 hour.

Please find the information for the period 1 January 2013 to 1 May 2018 attached at Annex A.

You also ask whether this section of motorway is the longest in the UK without a junction. We can only respond in respect of motorways in England. I confirm the section between junction 9 and 8 southbound is the longest section in England without an intervening junction at 13.37 miles.

For similar information about motorways in Scotland, please contact Traffic Scotland. They welcome Freedom of Information requests online at info@trafficscotland.org. Similarly, Traffic Wales can be contacted at contact@traffic-wales.com and the Department for Infrastructure (for Northern Ireland's roads) at dcu@infrastructure-ni.gov.uk.

To conclude, you ask whether there are any feasibility studies or strategic planning underway for investigating an alternative or additional services or junctions on this stretch of road.

I confirm that we are not currently carrying out any studies or have any plans to introduce a new junction or new services on the M11 between junctions 8 and 10.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 762,951 in any future communications.

Yours sincerely

Business Management Team Leader
Operations (East)
Email: