

Our ref: EIR 762488

2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

1 June 2018

Dear

**Environmental Information Regulations 2004
A27 road surface**

I am writing to confirm that we have now completed our search for the information that you requested on 2 May 2018.

I am dealing with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

The condition of the A27 is continually under review. We inspect its road surface weekly and repair any defects that pose a safety risk within 24 hours. The A27 is a mainly concrete road with a thin layer of black asphalt on top: although the worn out sections of asphalt may be unsightly the dips are very shallow and can be safely driven on.

We have plans to resurface the A27 before 2021 and we are actively looking at whether we can bring this forward.

Please see below your questions and our answers:

I will list below the questions I want to answer and therefore my FOI request is for information that will provide answers to these questions.

A) When was the work to cover the concrete surface with asphalt carried out?

The thin surfacing of the concrete took place in 2005

B) Who was the contractor?

Interserve

C) How much did the project cost?

£ 2,424,888.13

D) Did the contractor, at any stage, recommend a higher quality specification? If yes, please provide all relevant information.

This information is maybe held in archive files. You will need to make a separate request as the amount of work required to investigate this would exceed the cost limit for this request.

E) Has HE (or HA as it was previously known), at any time, made a complaint to the contractor relating to the quality of the work carried out? If yes, please provide all relevant information including any responses from the contractor.

There were no issues with the quality of work. The surface was designed to last for 8-10 years.

F) Has there been any discussion between HE and the contractor to establish responsibility/liability? If yes, please provide all relevant information including any responses from the contractor.

There is no issue with regards to responsibility/liability, the surface lasted as required.

G) How much has been spent, so far, on repairs to this road surface since the concrete surface was covered with asphalt?

Repairs to the surface as a result of defects are one of the activities we pay for by lump sum payment to the main contractor, budgeted at the start of the contract for the whole area. Therefore we do not hold the information on individual repairs to specific sites.

H) How many complaints has HE received in the last 12 months relating to the condition of this road?

In 2017 there were 11 complaints received about the surface between Chichester and Havant. There have been 17 complaints so far in 2018.

I) Are there any plans to deal with the problem? If yes, please provide all relevant information, including specifications, timescales and anticipated costs.

There is a scheme to resurface the A27 Havant to Chichester this financial year, this is hoped to be completed before the end of this calendar year.

Please also provide me with a copy of the original specification for the project.

Please see question D

If you have any queries about this letter, please contact us quoting reference number EIR 762488 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely