

Our ref: EIR 762166

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

24 May 2018

Dear

Environmental Information Regulations 2004 A2 Potholes

I am writing to confirm that we have now completed our search for the information that you requested on 19 April 2018.

I am dealing with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

Please see below your question and our answer:

Details of all large potholes (a large pothole would be 40 mm or deeper and 250 mm in length) from 1 April to 15 April 2018 London bound carriageway of the A2 from the M2 to the Darenth interchange and the repair schedule.

This specific request is not possible as potholes are not defined or recorded as “large” or any other size. Please see attached list of safety defects recorded (regardless of size) for the A2 between the dates requested.

We have a comprehensive maintenance and renewals programme across all of our major roads and motorways which helps to minimise the risks of potholes occurring. When potholes do occur we repair them as soon as possible – any defects that pose a risk to safety are repaired within 24 hours and then permanently repaired within 28 days. Safety is Highways England’s top priority and on dual carriageways like the A2 we carry out a rolling programme of safety inspections every 7 days to maintain our roads at a high standard while causing minimal disruption for drivers.

If you have any queries about this letter, please contact us quoting reference number EIR 762166 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely