

Record ID	Call Date	Call Type	Category of Contact	Site Location	Sub Category	Junction From	Road	Junction To	Description	Response Type	Closed Date
25453	26/10/2016 10:42	Enquiries	Road or Footway Surface	J28-30 road surface in lanes 2 and 3. - Contribution	Irregular surface (bumps dips)	28	M25	30	"Various sections of the M25 in Essex from J28 to J30 there are square brown coloured small sections of highway mostly in lane 2 and 3 often under the gantries which were not resurfaced during improvements this very old surface has now broken up and deep potholes exist where the concrete substrate beneath is exposed. It is very alarming to hit these holes at 70mph"	E-Mail	02/11/2016 09:52
26735	15/06/2017 09:57	Complaint	Road or Footway Surface		Road markings (studs and lines)	30	M25	30	Caller has called to state that the signage and lane markings on the A13 approaching the M25 (westbound) are incorrect. He states that on approach it is marked that the N/S lane is to go south and the O/S lane is to go north. At the lights the N/S lane is one dedicated lane to go south. The O/S lane splits into 3 lanes 1 going to M25 south and 2 going to M25 north. The caller states that the lines need to be painted so that the lanes split evenly into both directions (two north from the N/S lane and 2 south from the O/S lane). Caller has requested a response via email.	Telephone	27/06/2017 15:01
23398	20/01/2016 09:34	Complaint	Road or Footway Surface	A13 - Poor road surface	Irregular surface (bumps dips)	A1306	A13		Dear Sir/ Madam I have been advised by Thurrock Council to contact yourselves as the slip road in question mentioned below is under your jurisdiction. The slip road which comes off of the A13 at Wennington (for A1306) travelling London bound is in a particularly poor condition to the extent that it is starting to damage vehicles. Large sections of the top of the road surface have eroded away with a number of pot holes and ridges forming in the road. I have attached a map from Thurrock Council to confirm where the issue is (highlighted). I would be grateful if you could look at this as soon as possible.	Telephone	27/01/2016 12:01
25562	10/11/2016 12:13	Complaint	Road or Footway Surface	A13/A1306 pothole	Irregular surface (bumps dips)	A1306	A13		Caller is complaining that on saturday 05/11/16 she was travelling on the A13 with junction of A1306 towards london she hit a large pothole which has caused her physical injury she has been trying to report this incident since then she feels that this is a serious pothole/roadsurface	Telephone	25/11/2016 14:49