
Civil Aviation Authority

TT- 05 CAA Website Upgrade

RPC rating: **validated**

Description of proposal

In December 2015, the CAA moved its online information to a new content management system (CMS), as the existing CMS was old and no longer supported. At the same time, it made significant changes to the structure and content of the material presented, including the removal of old or unmanaged content, and the introduction of consistent formatting and presentation.

.Impacts of proposal

The CAA states that a wide range of stakeholders use its website: airlines, airports, air traffic control, pilots, engineers, air holiday companies, freight shippers, manufacturers, drone users, passengers, and those overflown by aircraft etc.

The regulator argues that, as there was no change to the publications that provide its legal/requirement guidance, it does not anticipate significant economic consequences as a result of the changes. It does expect some small positive impacts as a result of improved functionality and consequent time savings for users.

The CAA notes that the two systems are very different, and that no comparative data were collected at the time of the transition, making any detailed comparison difficult. It argues that analysing the impacts of differences in usability would therefore be both disproportionate and inaccurate.

On the basis of the information provided, the RPC verifies the estimated equivalent annual net direct cost to business (EANDCB) of zero.

Quality of submission

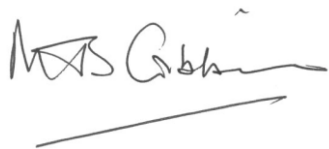
The assessment is extremely concise, and describes the changes to the website clearly. It would have benefited from a clearer qualitative description of the impacts of those changes, and in particular from improved clarity as to whether the CAA expects the measure to be net beneficial. It might also have drawn evidence from the project management and testing materials normally associated with IT projects at this scale.

Departmental assessment

| Classification | Qualifying regulatory provision |
|--------------------------------------------------------|---------------------------------|
| Equivalent annual net direct cost to business (EANDCB) | Zero |
| Business net present value | Zero |

RPC assessment¹

| Classification | Qualifying regulatory provision |
|------------------------------|---------------------------------|
| EANDCB – RPC validated | Zero |
| Business impact target score | Zero |



Michael Gibbons CBE, Chairman

¹ For reporting purposes, the RPC validates EANDCB and BIT figures to the nearest £100,000