

Our ref: CRS 762289

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

10 May 2018

M1 Gateway Services

I refer to your request under the Freedom of Information Act 2000 for information about the M1 Gateway Services.

Please see below your questions and our answers:

1. *Dates of all safety inspections undertaken on the carriageway in the two years proceeding 17th February 2018.*

Daily safety patrols are completed by Incident Support Unit Teams and weekly safety inspections are completed by Highway Safety Inspectors.

2. *Details of all carriageway defects identified during safety inspections in the two years proceeding 17th February 2018.*

There were no pavement defects on the Junction 3 slip road (London Gateway Services) during the period in question.

3. *Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.*

The Safety Inspections are visual and are undertaken in a slow moving Highways England marked vehicle carrying two personnel, as stated in the Network Management Manual (NMM). This is available at www.standardsforhighways.co.uk. There is no speed limit specified in the NMM for this activity.

4. *The intended frequency of carriageway safety inspections.*

Carriageway safety inspections on motorways are carried out every 7 days.

5. Details of all complains and/or enquiries relating to the carriageway, received in the two years proceeding 17th February 2018.

We didn't receive any complaint/enquiries relating to the carriageway during the period in question.

6. The hierarchy classification.

Defects are classified in line with the safety inspection manual which is in accordance with the Routine and Winter Service Code (RWCC) and NMM.

7. The road/section number.

M1 northbound exit slip - 5090M1/163

M1 northbound entry slip - 5090M1/164

M1 southbound exit slip - 5090M1/174

M1 southbound entry slip - 5090M1/177

8. The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes (in other words, this means how they define a pothole as requiring attention).

Potholes with dimensions of 40-50mm in depth and 300mm in any direction are considered to be a Category 2 defect with a 24 hour 'make safe' response. Potholes greater than 50mm in depth and wider than 300mm in any direction are considered to be a Category 1 defect with an emergency 'make safe' response requiring immediate attention within 2 hours.

9. The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects.

As per question 8, Category 2 defects require a 24 hour 'make safe' response, and Category 1 defects require an emergency 'make safe' response within 2 hours of being reported. All permanent repairs are carried out within 28 days of any "make safe" work.

10. Whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.

Our Service Provider, Connect Plus, confirm that they work to the requirements of the Routine and Winter Service Code and the NMM. These are the standards produced by the Highways England that specify the requirements for the maintenance and management of their Strategic Road Network. In keeping with the spirit and effect of the Environmental Information Act, all information is assumed to be released to the public unless exempt. We will, therefore, be releasing to the public the information you requested, together with any related information that will provide a key to its wider context via our website:

www.highways.gov.uk

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 762289 in any future communications.