



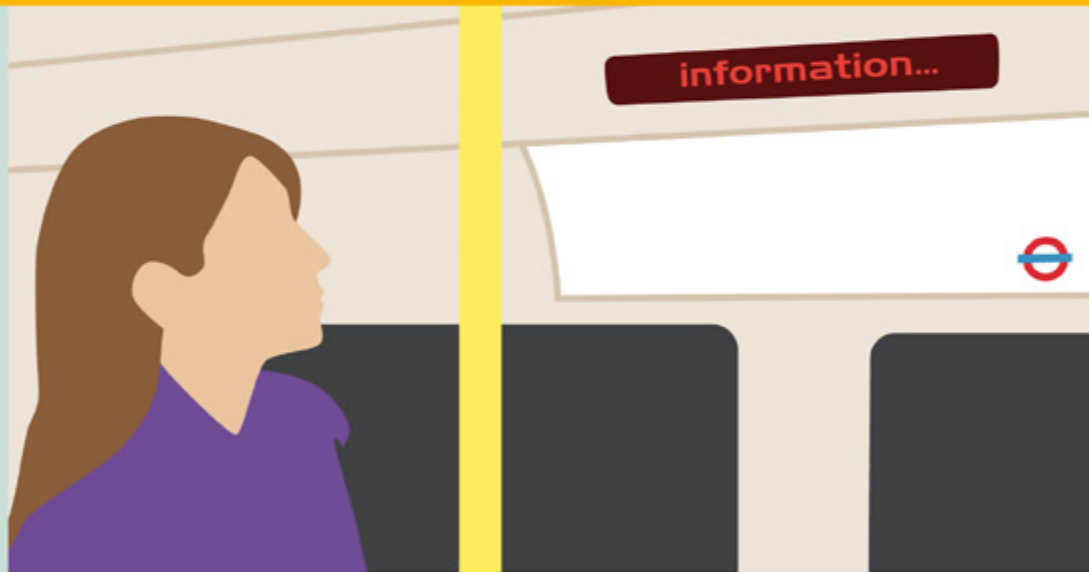
Department
for Transport

This document is out of date and has been withdrawn. A consultation was launched on a [new draft accessibility action plan](#) in August 2017.



Transport for Everyone

How we are getting on with our plans to make transport easy and fair for everyone



January 2014

Easy Read Version



Who we are and what we do

We are the Department for Transport.
We are part of the government.



What is this report about?

In 2012 we made 2 plans about how to make transport easy and fair for everyone.



Transport is things like

- buses



- trains



- taxis



- coaches



- cars



- planes.

Why did we make the plans?



Good transport is very important. It helps people get to places and do more things.



We want transport to be easy and fair for disabled people and other people.



We have done lots of work already. But there is still more to do.

This report tells you how we are getting on with our plans.



The plans talk about the work to be done by the year 2015 and beyond.

1. Making transport easy for everyone to use



Trains

Lots more trains are now easy for disabled people and other people to use.

All trains should be easy to use by the year 2020.

Many train stations are now easier to use.

They have things to help people get around like

- lifts
- ramps.

More than 150 train stations will be easy to use by the year 2015.

And there is some money to help make more stations easy to use after that.



Buses and coaches



Most buses in England are now easy for disabled people and other people to get on to.

Many buses are easier to use.

This means they are easier for lots of people like

- people who use a wheelchair
- people who find it hard to move around, see or hear.



All buses should be easy to use by the year 2017.



All coaches should be easy to use by the year 2020.

We are making sure this happens.



There are new rules about going by bus or coach in Europe.

The rules say disabled people must be treated fairly.



Taxis

In England and Wales many taxis are now easier for people who use a wheelchair.



We are looking at the laws about taxis to see if they need to change.

A group of people is looking at this.

They will tell us what they found out in April 2014.

Cars



Disabled people can put something called a Blue Badge in their car.

It means they can park in spaces for disabled people.



Now there is a new law about Blue Badges.

It will help stop people who are not disabled parking in these spaces.



Community transport

This is transport for people who find it hard to use other transport like buses and trains.

It is things like



- small buses that pick people up from home
- buses that help people in the countryside get out and about.



We are working to get more transport like this in the countryside and other places.

Better tickets

There are some new tickets that make it easier to travel around.



For example, **smart tickets**.

This is a ticket people can use on different buses. It means they only have to buy one ticket.



We are working to get more tickets like this for buses and trains.



We will also make it easier for people to know what train ticket to buy.

Support to use transport



Some people can get support to help them travel on their own.

Someone may come with them for a while to show them what to do.



We want more support like this.

We want to set up a new group of people to help make it happen.

2. Better information



There is a website called Transport Direct.
www.transportdirect.info

Disabled people can now use it to plan a journey with

- stations that are easy to use
- transport that is easy to use
- staff to help them.



There is a new website called **bus for us**. It is for young people. It helps them plan a bus journey.



Some buses have information you can look at and listen to.

We want more information like this on buses. But it costs a lot of money. We will see what we can do.



Some scooters can now be taken on buses and trains. You can find out which ones on this website

www.rica.org.uk/node/786



We are looking at ways to make it easier for disabled people to go by train.



One idea is to have a website where disabled people can

- book train tickets
- ask for staff to help them at the station
- buy a card that gives them cheaper train tickets.



3. Treating everyone fairly



Disabled people are sometimes treated badly when they use transport.



We want other people who use transport to

- know what disabled people need
- help disabled people more.

We are trying out a new project about this now.



We are working hard to make transport safe for everyone.

This means making lots of things safe like

- bus and train stations
- roads.



We are finding out more about

- why some people find transport hard to use
- how many people are hurt or bullied on transport.



We are making sure transport staff get training about how to treat everyone fairly.

Lots of bus and coach drivers have got training in how to treat disabled people fairly.



We may make some new rules for taxi drivers about helping disabled people with wheelchairs.

4. Everyone working together



We are working with disabled people and lots of other people on our plans.



We want lots of people to be part of our work.

This will help us make sure

- transport is good and fair for everyone
- we do what the law says.



Department
for Transport

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