

Our ref: CRS 761,437
Your ref:

Highways England
Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Email:

Direct Line:

24 April 2018

Dear

**FREEDOM OF INFORMATION REQUEST
A40 AS A DIVERSION ROUTE FOR THE M40**

I am writing to confirm that we have now completed our search for the information, which you requested on 23 March, when you asked:

How many times have you used the A40 (my postcode OX9 7AS) as a diversion route for the M40 due to an accident or roadworks?

January – December 2016

January – December 2017

The M40 is operated by UK Highways on behalf of Highways England as part of a design, build, finance and operate contract. UK Highways make all operational and maintenance decisions about the M40.

The A40 has not been used by UK Highways as a diversion route for planned roadworks in the vicinity of your postcode OX9 7AS in 2016 or 2017.

We hold no record of the A40 having been used as a diversion route as a result of an accident on the M40 in the vicinity of your postcode OX9 7AS since January 2016.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 761,437 in any future communications.

Yours sincerely

Business Management Team Leader
Operations (East)
Email: