

Dear [REDACTED]

I refer to your request under the Environmental Information Regulations 2004 for information about your property [REDACTED]

I am writing to advise you that, following a search of our electronic and paper records, I have established that the information you requested is not held by Highways England.

For all information regarding your property you would need to obtain a Land Registry search.

You can obtain a search, from the Land Registry Online, by following the link to their website: <https://www.gov.uk/government/organisations/land-registry>

We believe information regarding land drains that affect collection and discharge of water outside of your property on the old A30 is information that would be held by Cornwall Council. You would need to contact them regarding this matter. Contact details for Cornwall Council can be found here: <https://www.cornwall.gov.uk/council-and-democracy/contacting-the-council/>

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 761,841 in any future communications.

Yours sincerely

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Administrator SW Enquiries