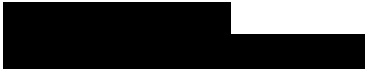




United Kingdom Hydrographic Office

Admiralty Way
Taunton
Somerset
TA1 2DN

Telephone:
E-mail:
Website:


www.gov.uk/ukho


REF: FOI2018/03239

29 March 2018


Thank you for your email of 01 March 2018 requesting the following information:

"I would like to request the following breakdown of the Councils IT hardware maintenance contracts and associated costs.

- A list of the models of all physical servers, storage devices, tape libraries and network switches under support contracts.*
- The cost and duration of said contracts, with start and end dates and service level associated with the equipment.*
- Could you also supply the names of the suppliers of the aforementioned support services for each contract?*
- I would also request the name and full contact details of the person/s in your organisation responsible for the maintenance support contracts."*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below, at annex A, but some of the information falls entirely within the scope of the absolute exemptions provided for at sections 40 (Personal Data) and qualified exemptions provided for at sections 24 (National Security), of the FOIA and has been withheld.

Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act 1998. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

Section 24 is a qualified exemption and is subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure. Section 24 has been applied because some of the information would open UKHO to potential security exploits. The public interest test concluded that while release of this information would promote openness and transparency, the balance of the public interest lay in withholding this information.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely

A solid black rectangular redaction box covering the signature area.

Annex A

Contract Title	Contract Reference	Supplier	Support Cost Over Term of Contract	Contract Start Date	Contract Expiry Date	Contract Status	Support Level
Hitachi Enterprise Storage Support	4500048181	Hitachi	£304,000.00	29/08/2014	31/08/2018	Live	Next Business Day
Canon Printer Support	4500051215	Canon	£4,000.00	08/02/2016	07/02/2019	Live	Next Business Day
NetApp Altavault Support	4500051425	ComputaCentre	£41,000.00	31/03/2016	31/03/2019	Live	Next Business Day
Wifi Hardware Support	4500051822	Insight	£2,400.00	19/06/2016	18/06/2019	Live	Next Business Day
Moonshot Support	4500052045	Insight	£27,000.00	31/08/2016	30/08/2019	Live	Next Business Day
Teffont Printer Repair / Support	4500051973	Teffont	£4,500.00	21/07/2016	20/07/2019	Live	Next Business Day
HP Printer Support	4500052738	Insight	£2,000.00	20/01/2017	19/01/2020	Live	Next Business Day
Moonshot Support	4500053046	Insight / Hpe	£2,200.00	01/11/2016	31/10/2019	Live	Next Business Day
Cisco Hardware and Support	4500053308	MCSA Group	£25,000.00	31/05/2017	30/05/2018	Live	Next Business Day
HPe Hardware and Software Support	4500053307	Distributor Systems International Ltd	£61,000.00	31/05/2017	30/05/2018	Live	Next Business Day
Luna HSM Support	4500053644	Insight	£24,500.00	11/08/2017	31/10/2018	Live	Next Business Day
Fortinet Firewalls Support	4500053585	SCC / Fortinet	£3,000.00	27/07/2017	26/07/2020	Live	Next Business Day
Core Data Platform Hardware Support	4500053503	Insight / Hpe	£62,000.00	30/06/2017	29/06/2020	Live	Next Business Day
Moonshot Cartridges Support	4500053498	Insight / Hpe	£7,500.00	30/06/2017	29/06/2020	Live	Next Business Day
UPS Support and Maintenance	4500053772	Uninterruptable Power Supplies Ltd		14/09/2017	13/09/2018	Live	Next Business Day

HyperConverged Hardware Support	4500053836	Insight / Hpe	£240,000.00	30/09/2017	30/09/2020	Live	Next Business Day
HyperConverged Hardware Support	4500053894	Insight / Hpe	£21,000.00	05/10/2017	04/10/2020	Live	Next Business Day
HPE Networking Support	4500053903	SCC / Hpe	£42,000.00	09/10/2017	08/10/2020	Live	Next Business Day
Moonshot Chassis Support	4500053638	Insight / Hpe	£12,000.00	08/08/2017	07/08/2020	Live	Next Business Day
Fortinet Networking Hardware Support	4500054122	SCC / Fortinet	£65,000.00	04/12/2017	03/12/2020	Live	Next Business Day
HyperConverged Hardware Support	4500054049	Insight / Hpe	£2,400.00	17/11/2017	17/11/2020	Live	Next Business Day
HyperConverged Hardware Support	4500054185	Insight / Hpe	£9,000.00	14/12/2017	13/12/2020	Live	Next Business Day
Unified Comms Support	4500053824	Nexus Open Systems	£4,500.00	30/09/2017	29/09/2018	Live	Next Business Day