

From: [REDACTED]
To: [REDACTED]
Bcc: [REDACTED]
Subject: Highways England Response - Freedom of Information Request 760337 - Matrix Signs on the A590
Date: 12 March 2018 11:08:22
Attachments: [Messages set on signal 9004A A590 \(Barrow\).pdf](#)
[Messages set on signal 9446B \(Brettargh Holt\).pdf](#)

Dear [REDACTED]

I am writing to confirm that we have now completed our search for the information, which you requested on 05 March 2018.

A copy of the information is below:

Relating to the two matrix signs on the A590 (one in Barrow-in-Furness and the other on the dual carriageway between the M6 Junction 36 and the Brettargh Holt roundabout)

Can you send me a list of the different messages posted on the matrix signs since they were installed in March 2015.

See attached - Messages set on signal 9004A A590 (Barrow) and Messages set on signal 9446B (Brettargh Holt)

Can you also tell me how many times messages have been posted on the signs.

Signal 9004A has been set 69822 times up to midnight 5th March 2018

Signal 9446B has been set 57883 times up to midnight 5th March 2018

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to

quote reference number 760337 in any future communications.

Yours sincerely

[REDACTED]

Divisional Management Team – Operations Directorate

Highways England | Piccadilly Gate | Store Street | Manchester | M1 2WD

[REDACTED]

Web: <http://www.highways.gov.uk>