

January 2018



REFERENCE: 17FOI 154

You requested the following information:

If there is more than one supplier for each of the contracts below, please can you provide me with the contract data for each of the supplier including, spend, contract dates, type of lines and number of sites.

Contract 1

- 1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier**
- 3. Fixed Line- Contract Duration- the number of years the contract is for each**
- 4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP**
- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

Contract 2

- 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?**
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
- 8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract.

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

16. Contract Description: Please can you provide me with a brief description of the contract

17. Number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.

We have handled your request under the Freedom of Information Act 2000.

Contract 1

Q1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.

A1. Level 3 Communications (UK) Ltd and BT.

Q2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier.

A2. Level 3 - 31 December 2018

BT – June 2019.

Q3. Fixed Line- Contract Duration- the number of years the contract is for each.

A3. Level 3 - The contract is for 3 years.

BT - We have an account that has a minimum two year contract, which can be extended as required.

Q4. Type of Lines. Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

A4. Digital

Q5. Number of Lines. Please can you split the number of lines per each supplier ? SIP trunks, PSN Lines, Analogue Lines.

A5. Level 3 – 68

BT - 6

Contract 2

Q6. Minutes/Landline Provider – Supplier's name (Not Mobiles) if there is not information available please can you provide further insight into why?

A6. Please refer to response A1.

Q7. Minutes/Landline Contract Renewal Date – please provide day, month, and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

A7. Please refer to response A2.

Q8. Minutes Landline Monthly Spend – Monthly average spend. An estimate or average is also acceptable.

A8. £2110

Q9. Minutes Landlines Contract Duration: the number of years the contract is with the supplier.

A9. Please refer to response A3.

Q10. Number of Extensions – Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

A10. 68

Contract 3

Q11. Fixed Broadband Provider – Please can you provide me with the name of the supplier for the contract.

A11. British Telecom and Vodafone.

Q12. Fixed Broadband Renewal Date – please provide day, month, and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.

A12. The renewal dates are as follows: a) for the Vodafone contract it is May 2020. b) For British Telecom we have an account that has a minimum two year contract, which can be extended as required.

Q13. Fixed broadband annual average spend – annual average spend for each broadband provider. An estimate of average is also acceptable.

A13. The average annual spend is as follows: a) our BT contract is £311. b) our Vodafone contract is £4776.

Contract 4

Q14. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

A14. The Wales Office's uses internet services supplied through Ministry of Justice contracts, we therefore do not hold this information.

Q15. WAN Contract Renewal Date – please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.

A15. Please refer to response A14

Q16. Contract Description: please can you provide me with a brief description of the contract.

A16. Please refer to response A14.

Q17. Number of sites: Please state the number of sites the WAN covers. Approx will do.

A17. Please refer to response A14.

Q18. WAN Annual Average Spend – Annual average spend for each WAN provider. An estimate or average is acceptable.

A18. Please refer to response A14.

Q19. Internal contact: please can you send me the full contact details including contact number and email and job title for all the contracts above.

A19. Geth Williams – Deputy Director, Constitution and Corporate Services

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