

Our ref: CRS 759882

Highways England  
2nd Floor  
Bridge House  
1 Walnut Tree Close  
Guildford GU1 4LZ

19 March 2018

Dear

### **Dartford Crossing traffic flow and accident data**

I am writing to confirm that we have now completed our search for the information, which you requested on 19 February 2018.

A copy of the information is in the attached spreadsheet, containing traffic and accident data for the A13, the A282 and the M25.

The traffic has been counted in vehicle miles as 'whole road' sums. Most of the raw traffic data can be found at <https://data.gov.uk/dataset/gb-road-traffic-counts>.

Regarding the accidents, the latest set of "Stats19" data from which we obtain our accident information runs to the end of 2016. The 2017 data will not be available until approximately October 2018, due to the lengthy validation process required.

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests.

Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 759882 in any future communications.

Yours sincerely