



Department
for Environment
Food & Rural Affairs

Tel: 0117 372 8774
zooandcircusmailbox@ahvla.gsi.gov.uk

Date: 26 April 2017

Dear Ms Macmanus

Routine inspection under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012

As you know, an unannounced inspection of your travelling circus took place on 14 April 2017 under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 (the "Regulations").

Decision of the Circus Licensing Panel

In summary, the inspector recommended that your current licence be continued.

As before, a copy of the inspection report is now attached for your information. You are reminded that, where an inspection report's use in deciding the status of a licence has been concluded, it is our usual policy to release inspection reports in response to any Freedom of Information request.

The inspector's findings have been considered by a panel of officials on behalf of the Secretary of State (the "Panel"), who were satisfied that at the time of the visit the conditions of the Regulations appeared to be being complied with and who have recommended that your current licence is allowed to continue.

While the inspector was satisfied that all of the licence conditions are being met by your circus, there were some additional points the Panel would like you to address or consider:

1. The Panel noted the inspector's finding that the Camel 'Kashmere' had a 'small lick granuloma type lesion on his left upper lip'. The Panel agreed that the lesion should be monitored and its condition recorded along with the records being kept on the camel's weaving behaviour. The Panel would like you to discuss the newly

occurred granuloma, and any necessary follow-up, with your lead vet. Given that a 'lick granuloma' potentially indicates another type of abnormal behaviour (along with the weaving behaviour) the Panel agreed with the inspector that you should now, in consultation with your lead vet, seek specialist advice on the camel from a behaviour expert. The inspector has recommended that a behaviourist experienced in equine problems may be able to offer advice on behavioural therapies. Details of any discussions with your lead vet and a behaviourist, along with any therapies recommended, should be recorded in the camel's care plans; to be reviewed at your next inspection.

2. The Panel noted the inspector's comments that the reindeer appeared at the time of the inspection to be fit to be displayed again. However, the Panel were content that as the reindeer are being monitored by your lead vet, they should not be used in performance or in display until your lead vet has passed them fit to do so. A copy of the letter from your lead vet containing that approval should be sent to APHA/Defra.
3. The Panel noted the inspector's recommendations concerning your record keeping. However, the Panel only recommends that this advice is something you should consider, perhaps in discussion with your representative body - the Circus Guild of Great Britain.
4. Finally, the Panel agreed to remind you that, although the inspection found no visual signs of further problems at the time of the visit, this does not necessarily mean that the ongoing recurrent conditions that have been previously identified have been fully addressed. You should continue the ongoing monitoring and treatment of any chronic/recurrent conditions as required.

Further Inspections

We made clear to you when issuing your licence that there would be at least two additional inspections during the year. The inspection on 14 April 2017 represented one of these inspections. There will be at least one further announced inspection during the year. The Secretary of State also retains the power to undertake further announced or unannounced inspections during the remaining period of your licence. Additional inspections may also be required in response to changes in your stock list, any complaints received or concerns raised about the wild animals in your circus.

You will usually be charged for the costs of any further inspection visits, once they have taken place.

M Conde

(Issued on behalf of the Secretary of State)

Inspection Report

Section 1:

Name of applicant or current licence holder:

Name of circus:

Location of circus:
Postcode: BS31 3TJ

Tel no. Fax no.

Name of Inspector	Name of Accompanying Officer	Name(s) of Circus Representative
[REDACTED]	[REDACTED]	Carol Macmanus
[REDACTED]	[REDACTED]	[REDACTED]

Date and start time of inspection:

Date and finish time of inspection:

Preamble to Inspector's Report*

This was an unannounced visit on the afternoon of Good Friday, we met at the site and introduced ourselves, Carol Macmanus was telephoned and returned from shopping locally. [REDACTED] came through to us within a couple of minutes and asked where we would like to start. We went straight to look at the animals and Carol Macmanus arrived within 10 minutes.

*This might include general background of the circus (type of animals, number of animals and information obtained from the stock list and the other required forms supplied by Inspectorate at Bristol) and any relevant information gathered prior to the inspection

Information and guidance about the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 is available at <http://www.defra.gov.uk/wildlife-pets/circuses/>

Section 2: Findings at Inspection

Level of compliance should be included in report using a RAG rating - Green – full compliance/minor breach (no action required)/ Amber – breach identified (remedial action recommended) / Red – significant breach (action required).

Standards and Conditions	Comments/clarification	Level of Compliance (R/AG)
(1) Staff Is unsupervised access to licensed animals restricted to authorised persons?	YES	G
(2) Healthcare Do all licensed animals appear to be in good health?	YES - see notes later	G
(3) Environment Are areas used by licensed animals operated in a way that provides good welfare? Are areas a suitable size? Are areas in good condition and free from hazards? Are areas sufficiently secure? Are areas suited to the social, behavioural and environmental needs of the animals? Do animals have sufficient access to exercise and enrichment? Are areas hygienic and clean? Do areas have a suitable floor? Are environmental factors managed, including shelter from the elements? Is due regard had for species specific guidance?	YES YES - see notes YES YES YES YES YES YES YES YES YES YES YES YES YES	G
(4) Diet Is food stored properly? Is food prepared properly?	YES Good hay was available, plus feeds stored in clean dry bins in a wagon	G
(5) Display, training and performance Are the precautions required by the assessment of welfare risks carried out? Are animals fit for the activities expected of them? Are only suitable areas used for display, training and performance?	YES YES YES	G

<p>Are display, training and performance correctly staffed?</p> <p>Are items of equipment (including aids, props, costumes, decoration etc) designed, maintained and used appropriately?</p> <p>Are the animals checked after carrying out activities?</p> <p>Are there signage and announcements to inform the public?</p>	<p>YES - Kashmere the camel is the only licensed animal 'working' and he is simply led for rides before the show and in the interval</p> <p>YES</p> <p>YES</p>	
<p>(6) Breeding</p> <p>Are the health and welfare needs of animals during all stages of the breeding process met?</p> <p>Is guidance on fitness followed?</p> <p>Is suitable veterinary care provided?</p>	<p>No breeding is undertaken</p>	<p>G</p>
<p>(7) Transport</p> <p>Check for evidence of unfit animals being transported. Can you confirm this is not the case?</p> <p>Are transport containers and any fitting (etc) suitable?</p>	<p>No evidence noted</p> <p>Yes, a well designed and laid out wagon is available</p>	<p>G</p>

Records	Comments/clarification	Level of Compliance (R/A/G)
<p>(1) Tour itinerary</p> <p>Confirm that the inspectorate was informed of the correct current and future location of the licensed travelling circus.</p>	<p>YES, sent regularly. I was given details of their next 5 sites for onward transmission to APHA</p>	<p>G</p>
<p>(2) List of licensed animals</p> <p>Confirm that every animal present which is covered by the licence is uniquely identified</p>	<p>I checked all microchip IDs with my own scanner, they all tallied</p>	<p>G</p>
<p>(3) List of current location of licensed animals</p> <p>Confirm that the whereabouts of all animals covered by a licence</p>	<p>All animals were on the circus, the reindeer were not on display. They are not used in the show and when the public has access to the 'zoo' they are moved a few feet to a pen erected behind the horse tent.</p>	<p>G</p>
<p>(4) Individual records</p> <p>Confirm that a single source of information about an animal's signalment (age, breed, sex, etc) health and welfare history, including all relevant clinical, health and behavioural data is quickly available at the present location of the animal.</p>	<p>YES, in my view the recording system they have adopted under instruction is hideously complex and could/should be improved. It is not amenable to rapidly examining an animals history. Too many documents are involved. See notes re records.</p>	<p>G</p>

<p>(5) Care Plans</p> <p>Do Care Plans demonstrate that good welfare standards have been planned for and put into practice?</p> <p>Do they record that the welfare needs of licensed animals are being provided for? (Particular note should be taken of the daily record sheets)</p> <p>Are they reviewed regularly?</p> <p>Group Care Plans and Individual Care Plans should each include sections on:</p> <p>(a) assessment of welfare risks</p> <p>(b) behavioural and environmental enrichment</p> <p>(c) breeding</p> <p>(d) dietary requirements</p> <p>(e) preventative medicine</p> <p>(f) retirement</p> <p>(These sections may be cross referenced to avoid duplication of recording)</p>	<p>YES</p> <p>YES - see notes. Weaving incidence/frequency records are being kept for Kashmere. It appears to be frequent</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>	<p>G</p>
<p>(6) Daily Records</p> <p>Do the Daily Records record include all factors relevant to welfare of the licensed animals</p> <p>(a) Diet</p> <p>(b) Training, including results of checks carried out after activities</p> <p>(c) Environment</p> <p>(d) General Observations</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES and behavioural monitoring (weaving)</p>	<p>G</p>
<p>(7) List of authorised persons</p> <p>Confirm that only persons that have appropriate qualifications, experience or supervision are permitted to access and care for the licensed animals</p>	<p>YES</p>	<p>G</p>
<p>(8) List of authorised persons on duty</p> <p>Confirm that someone is in overall charge of the animals at all times.</p> <p>Do circus staff know who is currently on duty and how to contact them urgently?</p>	<p>YES</p> <p>YES</p>	<p>G</p>

<p>(9) Journey plans</p> <p>Confirm that sufficient planning is being done before embarking on a journey.</p> <p>Are plans updated with important details about the actual journey afterwards?</p> <p>Is a contingency plan in place for each journey?</p> <p>Does a suitable person travel with the animal?</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>	
<p>(10) Veterinary Care</p> <p>Are the lead vet and the circus in good communication?</p> <p>Is the lead vet providing continuity of care, veterinary oversight and advice on Care Plans?</p> <p>Are routine quarterly visits carried out by veterinary surgeons?</p> <p>Does the lead vet attend at least two of the inspections (of which one of which must be at a tour site and one at winter quarters?</p> <p>Are general healthcare and treatments properly administered?</p>	<p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES - as far as can be determined. They are recorded</p>	

THE FOLLOWING SPACE IS PROVIDED FOR:

- **ADDITIONAL NOTES AND COMMENTS ON THE ANSWERS TO THE EARLIER QUESTIONS**
- **ANY GENERAL REMARKS WHICH THE INSPECTOR MAY WISH TO RECORD**

ANIMALS

Kashmere, the older camel was reported previously to have some areas of alopecia. At my visit he appeared in good coat. He was tethered and 'sat' watching the general activities. After being disturbed by us and left when we moved to other animals he began weaving, we noted this each time there was activity in the back areas which he wasn't involved in. He also exhibited some anticipatory behaviour.

Kashmere also had a small lick-granuloma-type lesion on his left upper lip which the circus felt might be a temporary lesion associated with licking molasses off his lip. This should be monitored going forwards and the Lead vet consulted if it doesn't quickly disappear.

The weaving should be looked at by a behaviourist experienced in equine problems. I understood that he has always shown this behaviour since he arrived on the circus. But there may be behavioural 'therapies' which could be applied.

Kachana was in a heavy full coat and no visible lesions were noted on visual inspection (previously reported alopecia on inner rear legs) were noted with him standing, he appears to have no other problems.

The reindeer, Naughty and Nice have had a history of dermatitis in the lower legs and although travelling with the show are not allowed to perform or be seen. Neither had an active problem and the time of the visit and have good hair regrowth over the sites, there are still some cornified/thickened areas but it appears that treatment has been successful. I can see little reason to exclude them from being seen, or indeed in doing what little they always did - ie participate in a parade of animals at the beginning or end of the show. Naughty has also had a recurrent 'tooth abscess' problem, this has been investigated and treated. Although no absolute cause has been determined it appears quiescent at the moment, but is kept under observation. I would suggest a review of the status of these animals to allow them to return to the 'zoo' rather than being hidden each showtime.

Outdoor areas are satisfactory, the layout of the site does not permit the usual shape of the areas but the fencing has been used to construct perfectly adequate large areas.

It has been requested that the Lead Vet carry out a clinical examination of all licensed animals at one of the two visits each year. The animals are all tractable and this would be a sensible exercise and should be properly recorded in the animals records.

In my view the records are too complex, there are too many individual documents and the summary sections are unused. The animal records all have headers for clinical history, and behaviour. These are not used and could contain useful summary header info extracted from the detailed clinical history on the records. Similarly record forms are used very much in the way a paper record would be, ie the form is completed and another one begun. A better system would be a desktop folder for each licensed animal (and others), in this would be one of their forms completed as a single open word document, adding new info to the top as a new entry is made, old history would scroll down but easily be accessible. Vet reports could be cut and pasted in and the actual reports marked appropriately or moved into an archive. Also in each folder would be all the various records related to animal, training, behaviour etc scans of vet reports, photos. Care plans easily identified as single documents. Various documents would also be version tracked with review dates.

I would also strongly recommend getting this computerised data in the cloud, once on dropbox it could be downloaded anywhere they need it, on new computers etc. Accessed by phones where there is no power. At the moment there are file cards which are their long standing records, computerised records comprising many files to comply with inspections - containing all of the essential data, and printed paper backups. A more user friendly system would help.

It is recommended that the license be continued.

Section 3: Inspectors Recommendation to Defra

Having inspected (name of circus)

CIRCUS MONDEO

operated by (name of operator).

Carol Macmanus

on: 14th April 2017

Summarise the potential impact of the issues found on the welfare of the wild animals in this travelling circus, noting the involvement of any other authority.

I found no issues of concern and was accompanied throughout by a representative of APHA. Going forwards I would like to see the records simplified and including direct material from vet reports rather than having to move between documents to follow a history.

{This text will be transferred to the letter sent to the circus after the inspection}

Recommendation:

- Licence awarded / Continue to be licensed
- Documentary evidence to demonstrate improvements to be provided
- Early visit recommended to confirm that action taken
- Licence refused / suspended

(Please delete as necessary)

Signed:

[Redacted Signature]

Dated:

15/04/2017

Section 4: Decision

The Circus Licensing Panel, on behalf of the Secretary of State, makes the following decision:

- ~~It is recommended that a licence be refused/suspended~~
- It is recommended that the above circus be licensed in accordance with the Regulations

(delete as necessary)

Explanatory note if decision if different from recommendation

Signed:

M. Casella

Dated:

26/04/2017

The Inspector should complete sections 1-3 and submit the signed form to the Wildlife Licensing and Registration Team, who will keep one copy and pass one to DEFRA. DEFRA will return a copy of the form with section 4 completed to WLRT.

The Data Protection Act 1998

Information supplied on this form will be used by Defra to monitor the implementation of the Welfare of Wild Animals in Travelling Circuses (England) Regulations. The information will be held on a central database at Defra and will be used to issue relevant guidance and information to travelling circuses. The information will also be used as a resource to develop relevant training and guidance for the Secretary of State's Circus Inspectors and to field circus related questions and issues addressed from time to time by Non Governmental Organisations, members of the public, Members of Parliament, Government Ministers, other Government Departments. Defra may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulation, the Code of practice on Access to Government Information or the Freedom of Information Act 2000. However, Defra will not permit any unwarranted breach of confidentiality nor will we act in contravention of our obligations under the Data Protection Act 1998.

[REDACTED] (Defra)

From: carol macmanus [REDACTED]
Sent: 10 May 2017 10:43
To: Circus Animals; [REDACTED] (Defra); [REDACTED] (APHA)
Subject: reindeer
Attachments: letter regarding reindeer.jpg

Dear All

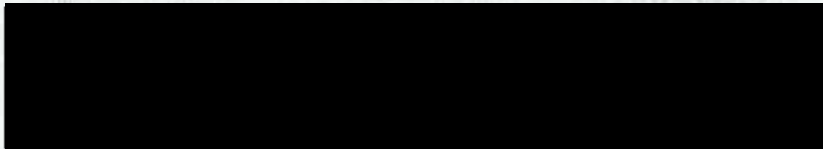
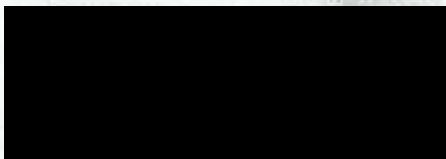
I am sending this again as i did send it on monday 8 May. But cant find it in my sent messages. please find attached the letter for my lead vet regarding the reindeers coats.

regards Carol



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Directors [redacted] VetMed CertSAM CBiol MIBiol MRCVS
[redacted] BSc BVetMed CertVD MRCVS
[redacted] VSc GPCert(SAM) MRCVS



(Company No: [redacted])

4th May 2017

Dear Carol,

I write in response to the recent unannounced circus inspection and the consequent report from [redacted] dated 14th April 2017.

Given the favourable comments regarding the current condition of the reindeer and their coats I am happy for them to return to public viewing.

Yours Sincerely,

[redacted] BVSc GPCert(SAM) MRCVS

.....



[REDACTED] (Defra)

From: Circus Animals
Sent: 15 May 2017 16:10
To: 'carol macmanus'
Cc: [REDACTED] (APHA)
Subject: RE: reindeer

Dear Carol

Thank you for your email concerning the letter from your lead vet regarding your reindeers' coats.

We wanted to check a couple of things before getting back to you. Under veterinary certification principles vets are allowed to sign certificates "subject of supporting evidence from an authorised veterinarian who has personal knowledge of the matters in question".

Your lead vet letter of 4 May 2017 confirms he is happy that the reindeer return to public viewing. Our Circus licensing inspector's report of 14 April 2017 provides observations of the reindeer condition confirming that the coats have 'good hair regrowth over the sites'. In our view this appears to be sufficient evidence to fulfil the lead vets requirement on his report dated 28 February 2017 - where he stated that the reindeer 'should be withheld from public viewing until the coats have recovered further'. On this basis, we are content for you to use your reindeer again for the purpose of display and performance in your travelling circus.

However, your lead vet's report of 28 February 2017 states that you would be sending photographs to him showing hair regrowth. It is not clear whether this has taken place. We would expect you and your lead vet to be consistent with past letters and communications, and evidence of this to be available for future inspections by Defra once your circus returns to England. Further, you are reminded that Defra Circus licensing inspections do not generally involve a full clinical examination. Therefore, as set out in Defra's letter of 20th March, you should still ensure that one of the two required annual routine inspections that must be carried out by your lead vet must include a clinical veterinary inspection of your licensed animals.

Regards

[REDACTED]

[REDACTED] Department for Environment, Food and Rural Affairs

Email: [REDACTED]

From: carol macmanus [mailto:[REDACTED]]
Sent: 10 May 2017 10:43
To: Circus Animals; [REDACTED] (Defra); [REDACTED] (APHA)
Subject: reindeer

Dear All

I am sending this again as i did send it on monday 8 May. But cant find it in my sent messages. please find attached the letter for my lead vet regarding the reindeers coats.

regards Carol

[REDACTED] (Defra)

From: carol macmanus [REDACTED]
Sent: 26 May 2017 15:42
To: Circus Animals; [REDACTED] (Defra); [REDACTED] (APHA)
Subject: CIRCUS MONDAO
Attachments: STOCK LIST & LOCATION CIRCUS MONDAO 2017 tour.doc

Hello Everybody

We would like to inform you we have just acquired a zebra. He already has a pet passport and microchip, born in the UK he is approx 7 years old, handled and has traveled on a circus before his previous owners acquired him.

He was with his previous owners since june 2013 but due to a change in there circumstances they offered him to us yesterday (25th may 2017) and required him to be removed ASAP. So today 26th may we took the decision to collect him and bring him to the circus as we was only approx 60 miles from them and we are currently on a very nice and secure site .

We have arranged with the local zoo vet to come and inspect him , due to it being the bank holiday weekend the earliest they are able to attend is wednesday 31st may. He arrived at approx 12 noon today and has settled in very well with the other animals.

I have updated the stock list and attached it to this email,

humbug microchip number 958000002118103

Is there anything else we need to do?

thanks

carol



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CIRCUS MONDAO
STOCK LIST 2017
CURRENT LOCATION

SPECIES	SCIENTIFIC NAME	NAME	ID NUMBER	LOCATION
ZEBRA	EQUUS BURCHELLI CHAPMANI	HUMBUG	95800002118103	On tour with Circus Mondao
CAMEL	CAMELUS BACTRIANUS	KASHMERE	981000100056068	On tour with Circus Mondao
CAMEL	CAMELUS BACTRIANUS	KACHANA	958000010301862	On tour with Circus Mondao
REINDEER	RANGIFER TARANDUS	NAUGHTY	985170002481161	On tour with Circus Mondao
REINDEER	RANGIFER TARANDUS	NICE	985170002496659	On tour with Circus Mondao

IF THIS SITUATION CHANGES WE WILL UP DATE OUR RECORDED AND STATE WERE THE ANIMAL ARE KEPT.
 All these animals are still under circus mondaos care and handle by our staff.



**Animal &
Plant Health
Agency**

Animal and Plant Health
Agency
UK CITES Management
Authority
Centre for International Trade
Floor 3, Horizon House
Deanery Road
Bristol BS1 5AH

T +44 [REDACTED]
F +44 [REDACTED]
zooandcircusmailbox@ahvla.gsi.gov.uk
www.gov.uk/apha

Ms C Macmanus
Circus Mondao
(by e-mail)

22nd June 2017

Dear Ms Macmanus

Application for a licence under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 – Addition of new Zebra to your stock list

Thank you for your email of 26 May concerning the addition of the zebra 'Humbug' to your stock list.

Unless a shorter period is agreed, the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 require a minimum of 14 days prior written notice before new animals can be acquired for use in a travelling circus (Condition 1 of the Licensing conditions). However, as you acquired the zebra in Wales, where you are currently touring and where the 2012 Regulations do not apply, we are content on this occasion to accept your email of 26 May as the required prior written notice. The formal 14 day notification period ended on **9th June 2017**, and we will accept your updated stock list (containing all the wild animals you now have).

Further, before you return to England you will need to ensure all the relevant records are updated as appropriate. The following list outlines the new paperwork you will need in place for when your circus returns to England:

- An individual record for the zebra;
- Care plans for the zebra, agreed with and signed by your lead vet;
- An updated list of people authorised to have contact with, and care for, the zebra.

The plans do not need to be sent to us, but they should be in place by the time your circus returns to England where they can be checked by an inspector. Depending on when you propose to return to England, it may be necessary for an inspector to undertake an inspection of your circus now a zebra has been added to your stock list. Alternatively, the inspection may form part of your final routine inspection of the year. You will be charged for the cost of this inspection once it has taken place.

If you have any queries, please do not hesitate to contact me.

Yours Sincerely



(Issued on behalf of the Secretary of State)

Centre for International Trade – Bristol

Animal & Plant Health Agency

[REDACTED] (Defra)

From: [REDACTED]
Sent: 16 June 2017 13:40
To: [REDACTED] (Defra)
Cc: Circus Animals; 'Carol Macmanus'
Subject: Katchana Camel

Importance: High

Dear Circus Welfare Policy Team

Carol has asked me to write to you to let you know that they are going to have their 2 year old camel Katchana castrated on Monday. This will be done by the same Vets, [REDACTED] who in fact delivered the camel two years ago. The Vets at [REDACTED] have asked Carol if they can record the procedure as they are part of a documentary about Vets and unusual procedures and Carol has agreed that they can do so.

With very best wishes

[REDACTED]
[REDACTED]
Government Liaison Officer
Circus Guild of Great Britain
Tel: [REDACTED]
Mob: [REDACTED]
e-mail [REDACTED]

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