

2014 to 2020 European Structural and Investment  
Funds Growth Programme

Call for Proposals  
European Regional Development Fund

Priority Axis 3: Enhancing the  
Competitiveness of Small and Medium  
Sized Enterprises

<b>Managing Authority:</b>	<b>Department for Communities and Local Government</b>
<b>Fund:</b>	<b>European Regional Development Fund</b>
<b>Priority Axis:</b>	<b>Priority Axis 3: Enhancing the Competitiveness of Small and Medium Sized Enterprises</b>
<b>Call Reference:</b>	<b>OC15R18P 0757</b>
<b>Local Enterprise Partnership Area:</b>	<b>Greater Manchester</b>
<b>Area Indicative Fund Allocation:</b>	<b>£11,150,000</b>
<b>Call Open:</b>	<b>Friday 2 March 2018</b>
<b>Call Closes:</b>	<b>23:59 on Friday 20 April 2018</b>

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# 1. Introduction

The 2014 to 2020 European Structural and Investment Funds bring the European Regional Development Fund, European Social Fund and part of the European Agricultural Fund for Rural Development together into a single European Union Structural and Investment Funds Growth Programme for England supporting the key growth priorities of innovation, research and development, support for Small and Medium Sized Enterprises, low carbon, skills, employment, and social inclusion.

The Government has confirmed that it will guarantee EU funding for structural and investment fund projects signed before the UK's departure from the EU, even when these projects continue after we have left the EU.

The Funds are managed by the Department for Communities and Local Government for the European Regional Development Fund, Department for Work and Pensions for the European Social Fund and the Department for Environment, Food and Rural Affairs for the European Agricultural Fund for Rural Development. These Departments are the managing authorities for each Fund. In London, the Greater London Authority acts as an intermediate body for the European Regional Development Fund and European Social Fund programmes. In some other areas, intermediate bodies are being designated by the Department for Communities and Local Government and the Department for Work and Pensions to perform the following tasks:

- Input into project calls in respect of local development needs (with reference to ESI Funds strategies); and
- Assessment of applications against certain selection criteria in relation to fit with local priorities in respect of the European Regional Development Fund and European Social Fund.

The managing authorities and intermediate bodies work closely with local partners on ESI Funds sub-committees in each local enterprise partnership area. Partners on these sub-committees provide:

- Practical advice and information to the managing authorities to assist in the preparation of local plans that contribute towards operational programme priorities and targets;
- Local intelligence to the managing authorities (or intermediate bodies where designated) in the development of project calls that reflect operational programme and local development needs as well as match funding opportunities; and
- Advice on local economic growth conditions and opportunities within the context of the operational programme and the local European Structural and Investment Funds Strategy to aid the managing authorities' (or intermediate bodies where designated) assessments at outline and full application stage.

This call is issued by the Department for Communities and Local Government and invites outline applications in respect of the European Regional Development Fund for England 2014 to 2020.

## 2. Call Context

On behalf of the national Growth Programme Board, the Department for Communities and Local Government (the managing authority) invites applications seeking European Regional Development Fund support under:

### **Priority Axis 3    Enhancing the Competitiveness of small and medium sized enterprises**

#### **Investment Priorities:**

- 3a**      Promoting entrepreneurship, in particular by facilitating the economic exploitation of new ideas and fostering the creation of new firms, including through business incubators.
  
- 3c**      Supporting the creation and the extension of advanced capacities for products, services and development.
  
- 3d**      Supporting the capacity of small and medium sized enterprises to grow in regional, national and international markets and to engage in innovation processes

The **European Regional Development Fund operational programme for England 2014 to 2020** sets out how the European Regional Development Fund will focus on investment to support economic growth and job creation. **Priority Axis 3** of the operational programme aims to enhance the competitiveness of small and medium sized enterprises.

Any application for funding will be required to clearly demonstrate that it provides good value for money and supports domestic strategic priorities. Applications must meet the requirement of, and make a meaningful contribution to, the delivery of the relevant Priority Axis of the [European Regional Development Fund Operational Programme](#).

In addition, applications will be expected to meet identified local development needs, as expressed in the scope of this call and as set out in the: [Greater Manchester European Structural and Investment Funds strategy](#).

Applicants are advised to familiarise themselves with the detail of the operational programme, local European Structural and Investment Funds strategy and the

relevant documentation listed in sections 5 through to 8 **prior to** submitting an outline application.

Government is working with local enterprise partnership (LEPs) across England to establish a network of private sector-led growth hubs connecting businesses to the right support including access to local and Government funded support services. Applicants under this call will need to demonstrate how activity and delivery will be co-ordinated and made accessible through the growth hub in the local enterprise partnership area covered by this call. Applicants will also need to demonstrate how they will work locally with their growth hub and all business support provision provided by local public and private sector partners and not duplicate any existing services, including that provided by the growth hub. Where relevant, further detail on growth hubs is set out below and in the Annex at the end.

Export advice is provided by UK Trade & Investment through contracts for International Trade Services and UK Export Finance. The Greater London Authority work with a number of additional organisations providing export advice. Contact the Greater London Authority for further details.

### 3. Scope of the Call

#### 3.1. Scope

This call invites outline applications which support the delivery of Priority Axis 3 of the European Regional Development Fund operational programme and respond to the local development need set out in the : [Greater Manchester](#) European Structural and Investment Funds strategy.

<b>Indicative fund allocation:</b>	<p>Indicatively, through this call the managing authority expects to allocate up to <b>£11,150,000</b>.</p> <p>The managing authority reserves the right to invite to full application (and subsequently approve) projects that have a cumulative value that is higher or lower than this indicative allocation, subject to the volume and quality of proposals received. The managing authority may also decide to place some projects submitted through this call on a reserve list and invite them to proceed at a later date, subject to the availability of funding.</p> <p>There is no indicative allocation of European Regional Development Fund funding between capital and revenue activity, both capital and revenue is eligible dependent on the nature of activities / investment priorities set out in the call.</p>
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<b>Minimum application level</b>	European Regional Development Fund investment is intended to make a significant impact on local growth. Applications are expected to demonstrate appropriate scale and impact. The managing authority does not intend to allocate less than £500,000 European Regional Development Fund to any single project. Consequently projects with a total value of less than £1,000,000 will not normally be supported under this call
<b>Duration of project activity</b>	Projects should plan to deliver activity for a maximum of three years, however the managing authority reserves the right to vary the maximum duration, upwards or downwards.
<b>Geographical scope</b>	The England European Regional Development Fund operational programme operates on a national basis. All eligible European Regional Development Fund expenditure must benefit organisations located in England.  Revenue projects should predominantly support businesses based within the local enterprise partnership area of this call.
<b>Specific call requirements</b>	<b>Please note: Value for Money and alignment with Strategic Domestic Priorities</b> will form a key part of the assessment and appraisal of all applications. Therefore proposals should clearly articulate and demonstrate how activities align with domestic strategic priorities and offer good value for money.
<b>Call deadlines</b>	For this specific call, applications will be assessed after the close of the single deadline.  Applications received after the published call close date will not be considered. All applications will be assessed following closure of the call.

### 3.2. Local development need

Projects must deliver activity which directly contributes to the objectives of Priority Axis 3 of the operational programme, one or more of the relevant investment priorities and meet the local development need expressed in the table below.

<b>Local Development Need</b>
<b>Local growth priorities:</b>

This call will focus on Investment Priorities 3a, 3c and 3d. Where the expectation is that the outcome of this call will result in the award of a single contract, applicants may wish to bid individually, as part of a consortium or a partnership (in line with ERDF Eligibility Rules Guidance). Bids which deviate from this will be received, but should provide an explanation for this approach. See below for further details.

The revised Greater Manchester Strategy highlights the requirement for a thriving and productive economy in all parts of Greater Manchester. This call will support the delivery of this priority which seeks to increase productivity and competitiveness in existing businesses and to encourage and support new business start-ups with growth potential and social enterprise start-ups in deprived communities.

Details of the Greater Manchester European Structural and Investment Funds Strategy can be found at: <http://www.agma.gov.uk/gmca/european-funding-2014-2020/index.html>

Micro enterprises and sole traders are a significant part of the Greater Manchester (GM) economy. Just over 80% (75,100) of firms in GM are micro businesses (employing 0-9 people), slightly below the UK average of 82.7%, of these around 25% are sole traders. However, the business start-up rate of 64% against the national rate of 69% shows the importance of continued investment in business start-up support. We also need to improve the survival rate of companies; the 5 year survival rate for companies in GM is 42.4% which is below the UK average of 44.6%.

In order to address the issues facing Greater Manchester businesses, the Greater Manchester Combined Authority is looking to invest in activities that will:

- Enhance the productivity and competitiveness of existing Small and Medium Sized Enterprises;
- Encourage new enterprise, particularly those with potential to grow; and
- Support businesses to grow through innovation including maximising the potential of our universities and Greater Manchester funded science and innovation assets such as GEIC, International Screen School, the Manchester Hydrogen Fuel Cell Centre, etc

In responding to this call, applicants should note the following:

Greater Manchester has a well-established business-led Growth Hub. The Growth Hub provides good links and referral arrangements for a range of support services for business, including for example Innovate UK, DIT Export Service and the Intellectual Property Office

Applicants under this call will need to:

- Demonstrate how activity and delivery will be integrated with the business-led, single point of access Growth Hub in Greater Manchester and work locally with all business support provision provided by local public and private sector partners.

This call invites applications for business support proposals that improve the competitiveness of Small and Medium Sized Enterprises by increasing their capacity and capability. This call will invest in three specific investment areas:

- Growth Services
- Start-up support
- Sector Programmes

Projects must demonstrate how they will add value to, and work in conjunction with, the Growth Hub in Greater Manchester (GM), and its role to:

- Promote growth by encouraging companies to develop growth propositions;
- Provide effective mechanisms for identifying, recruiting and targeting companies that have the potential to grow;
- Be able to diagnose companies' barriers to growth;
- Provide tailored advice on helping companies tackle their barriers to growth; and
- Include effective growth programmes that enable companies to tackle barriers to growth.

Projects must also demonstrate how they will refer businesses to both private and public provision.

In addition all proposals must show how they will be able to work across sectors, and across Greater Manchester and link into other programmes that support the key sectors identified in GMS. Bidders must also clearly demonstrate how they will work with existing and future growth nodes e.g. science parks, clusters of growth businesses and major developing locations such as The Corridor, MediaCity and Manchester Airport City (enterprise zone).

To achieve the greatest impact the level and intensity of support to companies should be dependent on both their ability to grow/implement a growth programme and the complexity of barriers to growth the firms faces. Bids should show how this will be achieved.

### **Local priorities:**

Proposals should demonstrate alignment with local development need and priorities including:

### **Growth Services – Growth Hub**

Greater Manchester is seeking projects which provide a GM Business Growth Hub function which fits with the Government's policy for local Growth Hubs and works seamlessly with other public and private provision. A notional allocation of £4.5 million European Regional Development Fund is available to deliver a Growth Hub. Specifically the Growth Hub function should:



- Promote growth by encouraging companies to develop growth propositions;
- Have effective mechanisms for identifying, recruiting and targeting companies that have the potential to grow;
- Are able to diagnose companies' barriers to growth;
- Provide tailored advice on helping companies tackle their barriers to growth;
- Include effective growth programmes that enable companies to tackle barriers to growth;
- Manage referral activity to suitable providers and co-ordinate local and national responses to companies' needs and growth opportunities; and
- Engage with local and national providers to ensure alignment of activity and provision of services which meet the needs of GM's economy and its Small and Medium Sized Enterprises.

Proposals should include the direct delivery of growth programmes where a market gap has been identified in GM, which are not covered by other European Structural and Investment Funds project calls. The programmes which should be covered are as follows:

**Growth Services** - Direct provision of growth support to the client, either in one-to-one format or one-to-many sessions or as part of a workshop. This will include delivery of business support elements specific to the growth objectives of the business e.g. Intellectual Property, Design, Legal, Financial, Technology etc.

**Mentoring** – Support to access mentoring support offered by other business leaders; both one to one mentoring and via group mentoring (including proactive matching and relationship monitoring/development).

**Establishing workforce development needs** (some of which potentially could be funded under European Social Fund support) – Support client growth and improved productivity through identifying skills and workforce development opportunities, providing intensive support; this may be delivered in either in one-to-one format or one-to-many as part of a workshop session/action learning sets.

These services should complement, and provide cross referrals, to other business support initiatives supported the European Regional Development Fund in the GM area, including advice on access to finance, innovation, energy efficiency and exploiting digital technologies.

The services should also complement national Government schemes already providing support, which include innovation support through Innovate UK, international trade support through DIT and the Intellectual Property Office.

Small and Medium Sized Enterprises are often unaware of where to access support, who to approach, or in many cases not being aware that support is available for their business at all. In addition there is an information market failure as businesses are

reluctance to pay for advice due to doubts about the value and benefits of support, which means the market is unable to provide the support required. This is illustrated in the Department for Business Innovation and Skills' report 'Research to understand the barriers to take up and use of business support' 2013.

Call preference will be for a single project covering all four of the Growth Service themes outlined above across the whole of GM and applications from consortia are encouraged. Where appropriate, synergies with the other North West Local Enterprise Partnership areas, looking to undertake similar activities, should be exploited.

To achieve maximum impact it is likely that the services outlined in this call would be best focused on Small and Medium Sized Enterprise's with the following characteristics and all proposals must demonstrate how this focus will be achieved:

- Small and Medium Sized Enterprise's with 10 or more employees with the potential to increase turnover or employment by an annual average rate between 5% and up to 20% over a 3 year period
- Small and Medium Sized Enterprises with fewer than 10 employees that over three years have the potential to increase employment by at least 3 employees or annual turnover by £0.25m.

and specifically excludes:

- Businesses without a clear orientation and capacity for growth.

Applicants bidding for the full allocation will have to describe how their proposal will deliver MORE THAN the minimum outputs outlined below

<b>Output description</b>	<b>Value</b>
C001 – Productive Investment – Number of enterprises receiving support	1,100
C004 - Number of enterprises receiving non financial support	1,100
C005 – Number of new enterprises supported	225
C008 - Employment increase in supported enterprises	600
C028 - Number of enterprises supported to introduce new to the market products	22
C029 - Number of enterprises supported to introduce new to the firm products	160
P11 - Number of potential entrepreneurs assisted to be	307

enterprise ready	
P13 - Number of enterprises receiving information, diagnostic and brokerage	660

### **Start-up support**

A notional allocation of £3.4 million European Regional Development Fund is available to deliver a programme of intensive business start-up support across Greater Manchester, The service should be tailored to the needs of each potential business and should consist of the following tranches of activity:

- Awareness raising and marketing of the service across Greater Manchester, particularly to disadvantaged wards and groups
- Pre-start support – both workshops and one-to-one support setting out the key aspects of running a business, assessing individuals’ business ideas, and assessing their capability to manage a successful business
- Tailored business start-up support – supporting the development of a strong business plan and providing advice and guidance on the key aspects of running a business such as understanding their personal survival budget, cashflow, tax and record keeping, promotion and marketing, and regulatory requirements
- Post-start support – tailored activity to improve business survival rates and a warm handover to the GM Business Growth Hub, other business support services operating in GM and other complementary services that will support the business to grow.
- Demonstrates clear links to European Social Fund funded provision of the Greater Manchester Work and Health Programme.

Activity is likely to be delivered through:

- Outreach
- The delivery of workshops and seminars
- One-to-one support
- Referral and warm handover through to complementary training, networking, mentoring or business finance support.

The programme must not duplicate existing activity and all proposals will need to show how they are additional and complementary to existing provision available at local, sub-regional and national levels.

This programme will be open to all Greater Manchester residents, but applicants must indicate how activity will particularly focus on two priorities:

- Firstly, activity should be tailored to the needs of, underrepresented groups including women, BME communities, people with disabilities, older workers, lone parents and ex-offenders and those living in disadvantaged wards.
- Secondly, the needs of start-up businesses with potential to grow.

Call preference will be for a single project covering all of the themes outlined above across the whole of GM and applications from consortia are encouraged. Where appropriate, synergies with the other North West Local Enterprise Partnership areas, looking to undertake similar activities, should be exploited.

Applicants bidding for the full allocation will have to describe how their proposal will deliver MORE THAN the minimum outputs outlined below.

<b>Output description</b>	<b>Value</b>
C001 – Productive Investment – Number of enterprises receiving support	300
C004 - Number of enterprises receiving non financial support	300
C005 – Number of new enterprises supported	300
C008 - Employment increase in supported enterprises	150
P11 - Number of potential entrepreneurs assisted to be enterprise ready	2050

### **Sector Programmes**

A notional allocation of £3.25 million European Regional Development Fund is available to deliver a service to provide tailored and highly targeted support to businesses and supply chains in Greater Manchester’s high value, private sector driven clusters in GM’s prime capability sectors:

- Business, finance and professional services - building on our strengths in legal and accounting, insurance, and business services
- Manufacturing - building on our strengths in advanced materials, textiles, chemicals, food & drink, and Greater Manchester firms’ role in national supply chains
- Health innovation - building on our strengths in life sciences, medical technology/devices, health services, devolution; and
- Digital - building on our strengths in ecommerce, cyber security, media/creative

This service will also provide tailored and targeted support to ensure GM businesses

in our prime capability sectors and beyond are aware of and able to take advantage of the productivity benefits of Industry 4.0.

Inward Investment support to Small and Medium Sized Enterprises across all sectors to focus on:

- Global supply chain and sector research and analysis;
- Promotion of Greater Manchester as a business location and sector specific marketing in high value sectors; Development of propositions and opportunities to generate investment and re-investment within Greater Manchester, working with companies internationally;
- Delivery of inward investment services;

We expect about 20% of the support being focused on Inward Investment activity.

Projects must demonstrate how they will provide holistic support to Small and Medium Sized Enterprises within these sectors and activities, which will strengthen the value of the sectors to the Greater Manchester economy and how they will complement, and not duplicate, other business support and investment programmes. Specifically projects must demonstrate close links and the provision of added value to:

- Greater Manchester's Business Growth Hub
- Other business support and investment services provided by the Growth Company on behalf of the Local Enterprise Partnership
- Other European Structural and Investment Funds programmes – both business support European Regional Development Fund activity and European Social Fund-funded skills interventions – in the Greater Manchester area
- National programmes.

Project activities may include:

- Focused business advice: enquiry handling, awareness raising and promotional events, diagnostic, advice, guidance, specialist mentoring, consultancy support, grant support and referrals to complementary provision.
- Supply-chain development: assisting groups of businesses to understand future market trends, exploit emerging opportunities and implement sector standards.
- Support for Small and Medium Sized Enterprises within the targeted sectors through flexible 'bite sized' opportunities in areas such as impact of globalisation, strategic planning, business management, organisational change including workforce development, CSR and impact of climate change.
- Promotion of international links including trade opportunities, direct assistance to help more companies export and inward investment.

Preference will be for a single project covering all of the themes outlined above across the whole of Greater Manchester and applications from consortia are encouraged. Where appropriate, synergies with the other North West Local Enterprise Partnership areas, looking to undertake similar activities, should be exploited.

Applicants bidding for the full allocation will have to describe how their proposal will deliver MORE THAN the minimum outputs outlined below.

<b>Output description</b>	<b>Value</b>
C001 – Productive Investment – Number of enterprises receiving support	600
C004 - Number of enterprises receiving non financial support	600
C005 – Number of new enterprises supported	125
C008 - Employment increase in supported enterprises	275
C028 - Number of enterprises supported to introduce new to the market products	60
C029 - Number of enterprises supported to introduce new to the firm products	150
P13 - Number of enterprises receiving information, diagnostic and brokerage	172

### **3.3. Operational programme investment priorities**

Applications must specify the activities to be delivered and must directly contribute to **one or more** of the following investment priorities:

<b>Investment priority</b>	<b>3a - Promoting entrepreneurship, in particular by facilitating the economic exploitation of new ideas and fostering the creation of new firms, including through business incubators.</b>
<b>Specific objectives</b>	Increase entrepreneurship, particularly in areas with low levels of enterprise activity and amongst under-represented groups.

<p><b>Indicative actions</b></p>	<p>Under this investment priority indicative actions to be supported by the European Regional Development Fund may include:</p> <ul style="list-style-type: none"> <li>• Targeted engagement, outreach and mentoring to strengthen entrepreneurial and enterprise culture;</li> <li>• Provision of advice and support for entrepreneurship and self-employment in particular amongst under-represented groups by developing entrepreneurial skills and attitudes with a focus on increasing the number of business start-ups;</li> <li>• Provision of advice and support for new business start-ups to survive and grow;</li> <li>• Outreach, coaching, mentoring, networking and consultancy support to promote business start-up, survival and growth;</li> <li>• Grants to support productive investment;</li> </ul> <p>Operations will support individuals with ambitions to start up a business, and small and medium sized enterprises in the early stage of operation. These include social enterprises and those wishing to set up social enterprises.</p>
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<p><b>Investment priority</b></p>	<p><b>3c – Supporting the creation and extension of advanced capacities for products, services and development.</b></p>
<p><b>Specific objectives</b></p>	<p>Increase the growth capacity of small and medium sized enterprises.</p>
<p><b>Indicative actions</b></p>	<p>Under this investment priority indicative actions to be supported by European Regional Development Fund may include:</p> <ul style="list-style-type: none"> <li>• Provision of advice to develop new business models or higher quality products, processes or services;</li> <li>• Advice and support for businesses to implement productivity improvements including through the</li> </ul>

	<p>provision of resource efficiency advice;</p> <ul style="list-style-type: none"> <li>• Advice to improve business processes and workforce development;</li> <li>• Advice and support for supply chain interventions to strengthen and grow the domestic supplier base;</li> <li>• Attracting new foreign direct investment into England through, for example, promotion of business collaborations (small and medium sized enterprises to prime / original equipment manufacturers, small and medium sized enterprise to small and medium sized enterprise), supply chain initiatives, sectoral and research and innovation propositions linked to smart specialisation and “soft landings<sup>1</sup>”;</li> <li>• Ensuring small and medium sized enterprises have access to sufficient levels of finance to implement their growth plans, including appropriate capital investment for premises and equipment to help build capacity;</li> <li>• Provision of advice, consultancy support, mentoring, peer to peer support, and support for collaborative projects; and</li> <li>• Grant finance for business to invest for product, process and service improvements;</li> </ul> <p>Activities will target domestic and foreign-owned small and medium sized enterprises, including social enterprises.</p>
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<p><b>Investment priority</b></p>	<p><b>3d – Supporting the capacity of small and medium sized enterprises to grow in regional, national and international markets and to engage in innovation processes</b></p>
<p><b>Specific objectives</b></p>	<p>Increase the growth capability of small and medium sized enterprises.</p>

<sup>1</sup> The terminology is widely used in foreign direct investment contexts. “Soft landings” are outlined here - <http://www.know-hub.eu/knowledge-base/videos/soft-landing-scheme.html>



**Indicative actions**

The support provided through this specific objective will help businesses to develop their internal capability in order to improve their productivity, grow and create jobs:

Under this investment priority indicative actions to be supported by European Regional Development Fund may include:

- Provision of efficient local referral routes to ensure that small and medium sized enterprises are able to identify and access the most appropriate and tailored support for their specific growth needs;
- Support small and medium sized enterprises to develop focused growth strategies and update or introduce new business models which will drive business performance;
- Attracting new business investments to England, including through, for example, cluster and sector initiatives, collaborations with trade associations and inward missions;
- Advice and support for small and medium sized enterprises to enter, establish and expand in new domestic markets;
- Advice and support for businesses to become investment ready;
- Provision of advice, consultancy, mentoring and peer-to-peer support to indigenous businesses and inward investors (small and medium sized enterprises from outside the EU who will move to England);
- Leadership and management coaching where connected to the development and implementation of a business growth plan; and
- Targeted grant schemes to support productive investment; and

Activities will target domestic and foreign-owned small and

	medium sized enterprises, including social enterprises.
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## 4. Required Outputs under this Call

Applicants will need to demonstrate how the eligible activity, funded by the European Regional Development Fund will achieve the programme-level outputs for Priority Axis 3.

For projects proposing to deliver activity against more than one investment priority, the appropriate outputs should be selected. Project will be required to report on, and evidence, the achievement of the outputs separately under each investment priority.

For projects coming forward under this call the expected outputs and results are:

<b>Investment Priority 3a</b>	
Output reference	Name
C1	Number of enterprises receiving support
C4	Number of enterprises receiving non-financial support
C5	Number of new enterprises supported
C6	Private investment matching public support to enterprises (grants)
C8	Employment increase in supported enterprises
C28	Number of enterprises supported to introduce new to the market products
P11	Number of potential entrepreneurs assisted to be enterprise ready

<b>Investment Priority 3c</b>	
Output reference	Name
C1	Number of enterprises receiving support
C4	Number of enterprises receiving non-financial support
C5	Number of new enterprises supported
C6	Private investment matching public support to enterprises (grants)

C8	Employment increase in supported enterprises
C29	Number of enterprises supported to introduce new to the firm products
P13	Number of enterprises receiving Information, Diagnostic and Brokerage support

<b>Investment Priority 3d</b>	
<b>Output reference</b>	<b>Name</b>
C1	Number of enterprises receiving support
C4	Number of enterprises receiving non-financial support
C5	Number of new enterprises supported
C6	Private investment matching public support to enterprises (grants)
C8	Employment increase in supported enterprises
C29	Number of enterprises supported to introduce new to the firm products
P13	Number of enterprises receiving information, diagnostic and brokerage support

The managing authority expects the level of outputs proposed within outline applications to be realistic and achievable and to deliver good value for money. The application should clearly state the methodology used to determine the levels of outputs proposed.

Projects will only be supported if they demonstrate good value for money. An important consideration when assessing value for money is the level of European Regional Development Fund outputs that the project would deliver.

The managing authority has not set specific output targets for this call and does not publish average or expected unit costs.

The local European Structural and Investment Fund strategy for each local enterprise partnership Area includes details of the local, notional European Regional Development Fund allocation to each priority axis and the type and number of European Regional Development Fund outputs that are expected in return for this investment.

All operations will be required to report regularly on progress toward achievement of targets. This will need to include both quantitative and qualitative data relevant to the appropriate geographical areas. Applicants will need to explain how they will collect and record this information to maintain a fully evidenced audit trail. It should be noted that if an operation fails to deliver contracted outputs, a performance penalty may apply.

## 5. Application Process & Prioritisation Methodology

There are two stages to the European Regional Development Fund application process:

- (i) Outline application and, if successful
- (ii) Full application.

Acceptance of an outline application to progress to full application stage does not in any way indicate or constitute an offer of European Regional Development Fund grant.

Applicants must fully complete the [outline application](#) which will be assessed by the managing authority against all of the national [selection criteria](#) except where an intermediate body has been designated to assess against some of the selection criteria. Where an intermediate body has been designated to undertake delegated tasks, the intermediate body will undertake the assessment against the selection criteria in relation to fit with local priorities.

Outline applications will be assessed in two stages, Gateway assessment and Core assessment.

The Gateway assessment is undertaken by the managing authorities and considers:

- Applicant eligibility;
- Activity and expenditure eligibility; and
- Fit with the National operational programme and the local development need set out in section 2.

Applications that fail the Gateway assessment undertaken by the managing authority will be rejected. Applications which pass the Gateway assessment will then be assessed by the managing authority in relation to all Core assessment criteria.

In areas where an intermediate body<sup>2</sup> has been designated, the following will apply:

The intermediate body will assess the application against the following Core assessment criteria:

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<sup>2</sup> This process works differently for the Greater London Authority. Please contact the Greater London Authority for further details.

- Local strategic fit

The managing authority will assess the application against the following Core assessment criteria:<sup>3</sup>

- National strategic fit;
- Value for money;
- Management and control;
- Deliverability;
- Compliance;
  - Procurement
  - State Aid
  - Publicity requirements
- Cross cutting themes; and
  - Environmental sustainability
  - Equal opportunities

The intermediate body will also provide advice to the managing authority to assist the managing authority to make its assessment against the following Core selection criteria:

- Value for money; and
- Deliverability.

Having assessed projects against these criteria the relevant local enterprise partnership area European Structural and Investment Funds sub-committee will advise the managing authority or intermediate body as relevant on the contribution to local economic growth conditions and opportunities within the context of the operational programme and local European Structural and Investment Funds strategy to aid the managing authority's assessments (at outline and full application stage).

Having concluded their assessments the managing authority and the intermediate body will prioritise the applications they wish to proceed based on their assessment against their respective selection criteria. Only projects that the managing authority and the intermediate body each agree should proceed, based on their respective core selection criteria, will be invited to submit a full application. Subsequently only those full applications that the managing authority and the intermediate body each agree should proceed, based on their respective selection criteria, will be approved.

Please note that the managing authority's decision is final and there are no appeals. If you wish to complain about the calls and application process, please follow the procedure set out at <https://www.gov.uk/government/organisations/department-for-communities-and-local-government/about/complaints-procedure>.

Potential applicants / applicants may wish to take advantage of information and support services funded through European Regional Development Fund Technical Assistance and available to assist the design and development of compliant projects / applications for the European Regional Development Fund. Details of your local Technical Assistance funded project can be found on the [Technical Assistance website page](#).

## 6. General Information

### 6.1. National Eligibility Rules

When developing an application, applicants must refer to the [National Eligibility Rules](#) setting out the requirements of the 2014 to 2020 European Regional Development Fund programme. It is the responsibility of the applicant to ensure that the National Eligibility Rules are adhered to both at application stage and following approval. Failure to do so can lead to financial penalties leading to recovery of up to 100% of the grant value. If in doubt on any of the requirements, applicants are strongly advised to seek specialist advice.

European Regional Development Fund eligibility rules apply to **all** project spend within the eligible costs, including match funding.

The European Regional Development Fund is governed by European regulations and national rules. Applicants are advised to familiarise themselves with the relevant documentation, (section 8 Key Document refers) prior to submitting an outline application. If successful at the full application stage, applicants will enter into [a Funding agreement](#) and must abide by the standard terms and conditions contained therein. Once a Funding agreement has been issued it should be signed and returned within 30 days, unless otherwise agreed with the Managing Authority. Applicants are therefore strongly advised to read these terms and conditions to ensure that they are able to enter into such an agreement prior to responding to the call.

### 6.2. Eligible applicants

Section 4 of the [National Eligibility Rules](#) sets out who is eligible to apply. Financial Due Diligence checks will be undertaken on non-public sector applicants that are successful at the outline application stage. Checks will be carried out following notification of a successful outline application and may exclude applicants from further consideration. These checks will include assessment of the applicant's financial standing including ability to deal with cost overruns, the ability to cash flow a project in arrears and absorb a financial irregularity. Applicants must be legally constituted at the point of signing a funding agreement. If the application is approved

the applicant organisation will enter into a legally binding Funding agreement and therefore will carry the liability for ensuring that the terms and conditions of the funding agreement are met.

If there is more than one organisation applying for the funds, a lead organisation must be selected to become the applicant (and grant recipient) with the remaining organisation(s) acting as delivery partner(s). In this situation the applicant would be responsible and liable for the delivery partner(s) and ensuring the project is operating compliantly.

During the application process the managing authority will consider the applicant's track record, both positive and negative. If the applicant has been involved in the delivery of previous European grants and any irregularities have been identified, the managing authority will expect to see what steps have been taken to ensure that the risk of further irregularities in the future is mitigated. It is acknowledged that some organisations will be new to European Structural and Investment Funds funding and will not have a track record.

### **6.3. Contribution rate and match funding**

European Regional Development Fund investment must not be used to replace existing funding sources. European Regional Development Fund investment must enable activity to take place that would not otherwise happen or to increase the scope, scale or intensity of activity. The level of European Regional Development Fund awarded will be the minimum in order for the project to proceed

The maximum contribution rate is 50% of the total eligible project costs subject to State Aid regulations.

The remaining 50% or more must come from other eligible sources as specified under section 6 of the National Eligibility Rules. During the application process applicants will need to satisfy the managing authority that they have, or are able to put in place eligible match funding for the balance of costs. Other EU funds cannot be used as a source of match funding.

European Regional Development Fund investment is limited by State Aid regulations and where the award of European Regional Development Fund would constitute State Aid the European Regional Development Fund grant rate may fall below the 50% maximum.

European Regional Development Fund is paid quarterly in arrears and expenditure must be defrayed prior to the submission of any grant claims. Applicants may be asked to demonstrate how they are able to cash flow the operation.

## 6.4. Project timescales

European Regional Development Fund funding will normally be approved for three years, however the managing authority reserves the right to extend the contract term in exceptional circumstances.

Projects approved through this call will normally be expected to:

- Submit a detailed and complete full application within three months of formal selection at outline stage. Projects which fail to meet this deadline may be deselected;
- Commence delivery (defraying European Regional Development Fund eligible costs) within three months of formal approval. Projects which fail to meet this deadline may be deselected; and
- Be closed by June 2023.

## 6.5. Project extensions

Existing grant recipients whose projects:

1. Do not involve the direct development of premises or infrastructure;
2. Have a funding agreement that ends/has a financial completion date during the period of this call or within **18 months of the closing date of this call**; and
3. Addresses the priorities set out in section 2

May apply for a second phase of delivery – this will be expected to be in the same form as the current project (i.e. a genuine continuation of activity) but may reflect improvement/some change to reflect experience of the first phase of the project. The application must be made using the standard outline application form. Where changes to the first phase of the project are significant, these should be presented as a new application. The relevant Growth Delivery Team will apply judgment in considering the significance of any change. Projects may apply to be extended for up to 3 years.

Applications in respect of the development of premises or other infrastructure should be presented as new projects, this includes applications that have a link to an existing European Regional Development Fund project e.g. further phases of the development of sites or premises.

**Please note** - extensions to existing projects will be assessed against the criteria set out in this call in the same way as 'new' projects. There is no guarantee that extensions will be selected. Extension requests relating to projects that end more than 18 months after the closing date of the call or do not meet the requirements set out in this call will be rejected. The applicant's track record and the performance of existing contracts will be taken into account during the assessment process.



## 6.6. Capital projects

In developing the budget for the outline application, applicants seeking European Regional Development Fund to support a capital project should note that:

- New build projects will normally be expected to achieve the Building Research Establishment Environmental Assessment Method (BREEAM) rating of 'excellent'; however BREEAM 'very good' will be accepted where this is the maximum feasible standard;
- Refurbishment projects will normally be expected to achieve the BREEAM rating of 'Very Good'; and
- Infrastructure projects will normally be expected to achieve the Civil Engineering Environmental Quality Assessment rating of 'Very Good'.

## 6.7. Cross Cutting Themes / Horizontal Principles

All applications selected as a result of this call will be required to demonstrate how the Cross Cutting Themes have been addressed in the project design and development. Cross Cutting Themes for European Regional Development Fund are 'equality and anti-discrimination' and 'sustainable development'. Further information is available in section 11 of the [European Regional Development Fund Operational Programme](#).

Some groups lack entrepreneurial understanding and appropriate skills and face entrenched attitudinal barriers. People in difficult social or economic circumstances face barriers to enterprise, but some groups have additional ones – for example women and black and minority ethnic groups are often under-represented in enterprise compared to the wider population, so investments under priority axis 3 should actively address barriers to business start-up and other types of business opportunities for such groups.

In providing support for small and medium sized enterprises, applicants under priority axis 3 are required to demonstrate, where appropriate, how resource efficiency is embedded into the business support offer. Where it is not thought appropriate a detailed explanation why it's not appropriate should be provided in the Cross Cutting Theme Section of the application.

## 6.8. Additionality, duplication and displacement

Additionality is a core principle of European Regional Development Funding. Applicants must be able to demonstrate that the activity paid for out of European Regional Development Funding adds value to new or existing activity.

European Regional Development Funding cannot support activities that duplicate existing provision/services within the region.

Applications need to identify and evidence how the beneficiaries will use the service and demonstrate that the project does not displace other activity available in the market place.

## 6.9. State Aid and revenue generation

Applicants are required, in the outline application, to provide a view on how their proposal complies with State Aid law. Applicants must ensure that projects comply with the law on State Aid. Grant funding to any economic undertaking which is State Aid can only be awarded if it is compatible aid, in that it complies with the terms of a notified scheme under the General Block Exemption Regulation (EU) 651/2014.

Only if this is not possible should Applicants use the De Minimis Regulation or 'no aid'. [Guidance for grant recipients](#), explaining more about State Aid, is available; it is important that Applicants take responsibility for understanding the importance of the State Aid rules and securing their full compliance with them throughout the project, if it is selected into the programme.

The managing authority is not able to give legal advice on State Aid. It is the responsibility of the applicant to ensure that the operation is State Aid compliant.

## 6.10. Procurement

All costs claimed by the applicant (grant recipient and / or delivery partner(s)) must be recovered on an actual cost basis. Other costs must be procured in line with National (including [Public Procurement Regulation 2015](#)) and EU regulations. Procurement will be subject to audit and verification and any irregularity will result in a financial penalty of up to 100% of the grant paid. Robust and transparent procurement is required to ensure that grant recipients:

- Consider value for money;
- Maximise efficient use of public money; and
- Maintain competitiveness and fairness across the EU.

It is **strongly recommended** that applicants seek and follow legal advice in respect of procurement requirements. Procurement irregularities remain the most substantive cause of error and clawback of grants.

## 7. Support

Please note that this is a competitive call and to preserve impartiality the managing authority and, where appropriate, the intermediate body are unable to enter into correspondence with applicants over their outline application. Details of where guidance can be found are contained throughout this call document. In exceptional

circumstances, if there are issues with accessing this guidance, please contact: [NW.ERDFENQUIRIES@communities.gsi.gov.uk](mailto:NW.ERDFENQUIRIES@communities.gsi.gov.uk).

## 8. Key Documents

- European Regional Development Fund operational programme;
- Outline application form;
- Outline application form guidance;
- Local enterprise partnership area's European Structural and Investment Funds strategy;
- Eligibility guidance;
- Target definitions; and
- Funding agreement (revenue and / or capital).

## 9. Document Checklist

Incomplete applications will be rejected. Please ensure the following information (documents) are submitted.

Outline Stage:

- Fully completed outline application;
- Financial tables; and
- Outputs, results and indicators tables.

## 10. Document Submission

Completed outline applications must be submitted via **email** to the address in Section 7.

Outline application forms not received by the deadline will not be assessed. Outline applications which are not fully completed will be excluded.

For this call applications will normally be required to **commence delivery / activity within three months** of the award of a Funding agreement.

Any changes related to the deadline for the submission of the outline application form will be notified on the [European Growth Funding](#) website pages.

# ANNEX

## **2014 to 2020 European Regional Development Funding for local business growth hub activities**

Growth hubs (those governed by local enterprise partnerships) will ensure that support for business is simpler, more joined up and easier to access, providing targeted support to businesses tailored to local needs, for instance priority sectors, business start-up and those businesses with the potential to grow and scale-up. In the 2014 to 2020 European Regional Development Fund programme period, some growth hubs will also have a physical presence in the local area for businesses to seek advice, support and to network whilst others will offer a hub and spoke or virtual service via digital, telephone based and social media channels.

Whilst growth hubs are open to all businesses, regardless of size or sector, they will be able to offer European Regional Development Fund support only to those small and medium sized enterprises that are eligible under European Regional Development Fund priority axis 3. Local enterprise partnerships and their delivery partners in some localities have therefore sought further clarification as to whether the 2014 to 2020 European Regional Development Fund programme for England can be used to fund the following activities:

- Signposting and diagnostic activity (e.g. salary costs associated with business advisers, telephone support services);
- Facilitation of peer to peer networking events;
- Growth hub marketing activity;
- Development of website and customer relationship management systems (CRM) and maintenance and/or enhancements/development of new on-line tools;
- Growth hub back office and administration roles; and
- Managerial oversight of the growth hub.

The Department for Communities and Local Government has therefore worked with the Department for Business, Energy and Industrial Strategy (BEIS) to update this annex in relation to growth hub activities and how they may be supported by the European Regional Development Fund.

### **European Regional Development Fund objectives**

Where growth hub activity is eligible for European Regional Development Fund support, it will be supported under priority axis 3 of the European Regional Development Fund operational programme which is designed to improve the competitiveness of small and medium sized enterprises by increasing the capacity

and capability of small and medium sized enterprises and promoting entrepreneurship.

### **Eligibility of growth hub activities for European Regional Development Fund support**

Local enterprise partnerships and other delivery partners are asked to note:

1. European Regional Development Fund requires minimum match funding of between 20% and 50%, depending on where in England the growth hub is located. As a result, a robust match funding package needs to be in place for a project to proceed.
2. European Regional Development Fund requires that the match funding and associated outputs must be accounted for and auditable, so transparent reporting systems for both funding and impacts will need to be in place.
3. As a general principle, European Regional Development Fund can support core functions (and revenue costs) of growth hubs, where they directly contribute to operational programme activity and outputs.
4. Any European Regional Development Fund support under priority axis 3 is limited to European Regional Development Fund eligible sectors, small and medium sized enterprises (not large companies) and potential entrepreneurs. This means that a universal offer for all businesses cannot be funded by European Regional Development Fund – we can only fund those parts that provide support to eligible potential entrepreneurs or enterprises.
5. Delivery of information, diagnosis, brokerage (IDB) is permitted, however, integrated delivery with further support, advice or grant is preferred (for reasons of practicality, deliverability and value for money), rather than standalone information, diagnosis and brokerage
6. Growth hub staff directly associated with the delivery of European Regional Development Fund project activity are eligible for European Regional Development Fund support, e.g. staff costs for posts directly related to the European Regional Development Fund project in terms of project delivery, management, co-ordination and monitoring; and posts directly related to referrals, signposting and diagnosis of needs of small and medium sized enterprises and potential entrepreneurs eligible for support from European Regional Development Fund.
7. Growth hub marketing collateral and peer to peer events; purchase, set up and maintenance of enhancements to the customer relationship management (CRM)

systems to assist with client management; website content, tools and diagnostics may **only** be supported where developed specifically for the purpose of helping to deliver European Regional Development Fund project activity and outputs.

8. Strategic partnership development between growth hubs and organisations/institutions involved in providing business support that involves agreeing appropriate referral mechanisms that are clearly linked to signposting and information diagnostic and brokerage support for eligible small and medium sized enterprises and outputs under European Regional Development Fund priority axis 3 may be supported.
9. 15% flat rate overheads are available (based on 15% of direct staff costs) and cover eligible overheads and back office costs – for example, indirect staff costs such as receptionists, human resources, legal, procurement support, governance and partnership development time (also see 7 and 8 above), information technology, shared premises costs and other associated costs.

European Regional Development Fund will **not** be able to support generalised local growth hub activity that does not deliver support to eligible individuals or enterprises, such as:

- a. Support for strategy development (including sector strategies).
- b. Support to simplify the business support landscape (e.g. mapping and analysis), except where this relates to the development of referrals and protocols linked to European Regional Development Fund project delivery and eligible European Regional Development Fund small and medium sized enterprises.
- c. Support for research or other development activity for the growth hub and/or Local Enterprise Partnership, including the production of annual growth hub performance reports.
- d. General growth hub website maintenance and tools development unrelated to the delivery of the European Regional Development Fund operational programme.
- e. Support for general day to day growth hub strategic partnership activity and governance.

Inevitably, this will result in some functions (or parts thereof) of each growth hub that must be funded from other sources, such as private contributions or other public funds.