

Our ref: [REDACTED]

[REDACTED]
via email

[REDACTED]

[REDACTED]

7 March 2018

Dear [REDACTED]

Thank you for your e-mail dated 7 February 2018 received under the terms of the Freedom of Information Act 2000. The specific details of your request have been extracted from your email and are highlighted in bold within the body of this letter.

In response to your Freedom of Information request –

Under the FOI please can you provide the following information:

- 1. Total journeys across the Dartford Crossing over the last recorded year.**
- 2. Number of fines issued over the same period.**

The information you requested is available
via <https://www.gov.uk/government/publications/dart-charge-data-table>

- 3. Revenue raised through 2.**

I can confirm that whilst we do hold the information, under Section 21 of the Freedom of Information Act 2000, we are not required to provide information, which is already reasonably accessible to you. The information you requested is available via the Dartford Accounts dated from 2002 through until 2017 are available via <https://www.gov.uk/government/publications> searching 'Dartford Accounts' in the search box.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk](https://www.gov.uk) website.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]