



Ministry of Defence Police

Data Protection Officer & Freedom of
Information Manager

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Our Ref: eCase: FOI2018/01553 RFI:031/18

Date: 5 February 2018

Dear [REDACTED]

FREEDOM OF INFORMATION ACT 2000. MINISTRY OF DEFENCE POLICE: HOW TO MAKE A COMPLAINT AGAINST THE POLICE

I refer to your e-mail of 29 January 2018, which was acknowledged on the 31 January 2018.

We are treating your e-mail as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your e-mail you requested the following information:

“I am trying to get a copy of a booklet which will tell me the process of how to make a complaint against the police. In this case the police are the Ministry of Defence police.”

A search for information has now been completed by the Ministry of Defence Police and I can confirm that all the information for making a complaint against the police can be found on the IPOC website (formerly the IPCC) here is a link to the relevant section.

<https://policeconduct.gov.uk/complaints-and-appeals/make-complaint>

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate

your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

MDP Sec Data Protection and Freedom of Information Office