



Ministry of Defence Police

Data Protection Officer & Freedom of
Information Manager

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[REDACTED]
Email:- [REDACTED]

Our Ref: eCase: FOI2018/01318 RFI:025/18

Date: 13 February 2018

Dear [REDACTED]

FREEDOM OF INFORMATION ACT 2000. MINISTRY OF DEFENCE POLICE: FACEBOOK,GOOGLE,TWITTER USE

I refer to your e-mail of 26 January 2018, which was acknowledged on the 26 January 2018.

We are treating your e-mail as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your e-mail you requested the following information:

- “1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?
2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?
3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up?
4. Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?
5. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?
6. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began?
7. Is there an official policy for the use of organisational Facebook or Twitter Accounts (ie how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?”

A search for information has now been completed by the Ministry of Defence Police and I can confirm that we do hold information in scope of your request.

1. Does your organisation have a Facebook Page(s)? If yes, what is/are the url(s) and when were they set up?

Yes, @Ministryofdefencepolice, <https://m.facebook.com/ministryofdefencepolice>, September 2013

2. Does your organisation advertise or spend any money on Facebook? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2004?

Yes, 2017 – Total spend: £283.72

[November: £20.96 boosted post & £160.18 page promotion. Total = £181.14

April: £20.80 boosted post & £81.78 page promotion. Total = £102.58]

3. Does your organisation have a Twitter Account? If yes, what is/are the url(s) and when were they set up?

Yes, @MODPolice, <https://twitter.com/MODPolice>, July 2017

4. Does your organisation advertise or spend any money on Twitter? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since 2006?

No – N/A.

5. Does your organisation use Google G-Suite services (Google services) or does your organisation rely on google for any services (such as email hosting)? If yes, what are the services, when were they agreed and how much did they cost?

We do not use Google G-Suite Services. We do use standard Gmail & Google analytics at nil cost.

6. Does your organisation advertise or spend any money on Google? If yes, please can you outline what expenditure has occurred and break down expenditure per calendar year (January to December) since the payments first began? `

No – N/A

7. Is there an official policy for the use of organisational Facebook or Twitter Accounts (i.e. how to post, what to use it for and when to delete or preserve records)? If there is a policy (or policies) please may I be provided with them?

We adhere to Civil Service and MOD policies in this respect:

- Cabinet Office Guidance on use of Social Media for Civil Servants: <https://www.gov.uk/government/publications/social-media-guidance-for-civil-servants/social-media-guidance-for-civil-servants>
- "Think Before You Share" guidance on protecting information on social media: <https://www.gov.uk/guidance/think-before-you-share>

- MOD Online Engagement Guidelines: <https://www.gov.uk/government/publications/online-engagement-guidelines>
- Social Media Use: <https://www.gov.uk/government/organisations/ministry-of-defence/about/social-media-use>

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.gov.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely

MDP Sec Data Protection and Freedom of Information Office