

Our ref: EIR 759277

Highways England
2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

26 February 2018

Dear

**Environmental Information Regulations 2004
Signage on A404**

I am writing to confirm that we have now completed our search for the information that you requested on 1 February 2018.

I am dealing with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

Please see below your questions and our answers:

i. Please advise when this sign was replaced.

The sign was replaced on the 2 December 2011.

ii. Please advise why this sign was replaced.

The sign was replaced as the result of an errant vehicle striking the sign structure damaging the sign face and sign support structure.

iii. Please advise of the size of the triangular warning sign.

The triangle size is 1200mm in height. This is in accordance with Chapter 4 of the Traffic Signs Manual (TSM).

iv. Please advise of the ‘x’ height of the distance plate lettering.

The “x” height of the sub-plate is 150mm. Again, this is in accordance with Chapter 4 of the Traffic Signs Manual (TSM).

v. Please advise of the height of the triangular warning size above the road surface.

The height of the sign is 1800mm. The distance between the road surface and the bottom of the warning triangle is 3260mm.

If you have any queries about this letter, please contact us quoting reference number EIR 759277 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner’s Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely