

Our ref: 757 790

Email: [REDACTED]

[REDACTED]  
Highways England  
Bridge House  
Walnut Tree Close  
Guildford  
GU1 4LZ  
[REDACTED]

13 February 2018

Dear [REDACTED]

We have now completed our search for the information you requested on the 18 December 2017 in relation to A249 incident data. Your request has been dealt with under the terms of the Environmental Information Regulations 2004.

I will answer each of your requests for information below:

**You have advised that there is a rising main and pumping station/sump at the location in question and that the pumping station/sump was subject to routine serves on 19 February 2014, 1 June 2015, 3 August 2016 and 7 November 2017. Please advise who undertook these routine services? Please provide copies of the service reports.**

The subcontractor for these maintenance works was Deritend. Please find attached copies of their service reports for the works (*attachment 1*).

**You have advised that the gullies on the A249 at the location were maintained on a cyclic basis in April 2013, April 2014, June 2015 and April 2016. Please advise who undertook this maintenance? Please provide documentation demonstrating that maintenance.**

The subcontractor for these maintenance works was FM Conway Ltd. Please find attached copies of the work sheets for 2013, 2014, 2015 and 2016 (*attachment 2*).

**My understanding is that on 19 May 2016 there were three separate road traffic accidents at the location in question (one involving a Police car on an emergency call) that were potentially caused or contributed to by standing water or flooding on the road surface. Please provide any and all information, records and reports you hold in relation to these three road traffic accidents, including relevant HAIL records for 19 May 2016.**

Please find attached copies of the Incident Support Paperwork from BBMM JV (Balfour Beatty Mott MacDonald Joint Venture) and the information report sent out to stakeholders (*attachment 3*).

There are no other records of Road Traffic Collisions (RTCs) on 19 May 2016. Correspondence records show one HAIL received relating to the A249 on 19 May 2016 and was not in relation to these RTCs.

**Please provide details of any attendance by Highways England and or its Agents at the location on 19 May 2016.**

BBMM JV attended as Carillion's subcontractor. The attendance of BBMM is documented on the attached Incident Support Unit (ISU) sheets. Highways England Traffic Officers did not attend.

**If the road was affected by standing water or flooding on 19 May 2016, please advise what immediate and subsequent action(s) was/were taken at the location.**

There were no reports of flooding or standing water reported to Carillion on 19 May 2016.

**If the road was affected by standing water or flooding on 19 May 2016, please advise what the cause of this was considered (by either Highways England or its Agents) to have been.**

As there wasn't any standing water or flooding reported here. No causes were considered.

If you have any queries about this letter, please contact me. Please remember to quote reference number [757 790] in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

[REDACTED]

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [REDACTED]. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

[Redacted signature block]