

List of funeral directors in Mozambique

Prepared by British High Commission Maputo

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The following list of funeral directors has been prepared by the British High Commission Maputo for the convenience of British Nationals who may require this service and assistance in **Mozambique**. It is provided on the understanding that we, the British High Commission, do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are <u>not</u> recommendations and should not be treated as such.

List of funeral directors in Mozambique Updated: 07 February 2018

This list is in alphabetical order.

Agência Funerária Boa Esperança

Rua Armando Tivane No. 86, Bairro Limoeiros, Nampula | Tel: +258 26 216604

This company has told us the following things:

- they don't have English speaking staff
- they do not have experience of representing British nationals
- staff speak Portuguese
- areas/regions of the country they provide services for: Nampula Provinve

Agência Funerária Machava Beira

Rua Major Serpa Pinto No. 1128 R/C, Munhava, Sofala | Tel +258 23 326026, Mobile: +258 82 2500 920 | Email: machavatransporte@tdm.co.mz

This company has told us the following things:

• they have English speaking staff

- they have experience of representing British nationals
- staff speak Portuguese & English
- areas/regions of the country they provide services for: Beira

Agência Funerária Pinto e Filhos, Lda

Rua Sussundenga, Manica | Tel: +258 25 123551, +258 84 8473 463, +258 82 86 57 850, +258 84 3896 742 / +258 82 5933 930 (Owner in Beira)

This company has told us the following things:

- they have English speaking staff
- they do not have experience of representing British nationals
- staff speak Portuguese & English
- areas/regions of the country they provide services for: Manica & Beira

Agência Funerária Pfunani

Av. Salvador Allende No. 1025 R/C, Maputo | Tel: +258 21 486586/7, Fax: +258 21 488658, Mobile: +258 82 696913 | Email: agencia.f.pfunani@gmail.com

This company has told us the following things:

- they have English speaking staff
- do not have experience of representing British nationals

- staff speak Portuguese & English
- areas/regions of the country they provide services for: Maputo, Matola, Beira, Quelimane & Nampula

Av. Namaacha No. 59 R/C, Matola | Tel: +258 21 900159

Av. Eduardo Mondlane No. 146 R/C, Bairro Ponta Gêa, Beira | Tel: +258 23 322548, Fax: +258 23 322552

Av. Julius Nyerere No. 60 R/C, Quelimane Tel: +258 24 218696/7

Av. Namutequiliwa R/C, Nampula | Tel: +258 26 214721

Funerária Moçambicana, Lda

Rua Do Ponto Final No 16 Alto Maé, Maputo, Tel: +258 21 303579, Fax: +258 21 303580, Mobile: +258 82 300 4050

This company has told us the following things:

- they don't have English speaking staff
- they have have experience of representing British nationals
- staff speak Portuguese
- areas/regions of the country they provide services for: Office in Maputo but they go to any required area of the country

Feedback Form for Customers

If you do decide to use any of the funeral directors on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the **British High Commission** by post to **Av. Vladimir Lenine 310, P.O. Box 55** or by email to <u>maputo.consularEnquiries@fco.gov.uk</u>. Thank you for your help.

1. Name of firm:

Name of funeral director:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good	Average	Poor	Very Poor
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(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent	Good	Average	Poor
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Very Poor

3. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box

Feedback provider's name:	Tel. No.:
Email:	Date: