



## DRUG ALERT CLASS 2 MEDICINES RECALL

### Action Within 48 Hours Pharmacy Level Recall

Date: 21 February 2018 EL (18) A/04 Our Ref: MDR 61-02/18

Dear Healthcare Professional,

### Glaxo Wellcome UK Ltd

# Seretide Accuhaler 50 microgram/250 microgram/dose inhalation powder, pre-dispensed

PL 10949/0315

(Salmeterol/Fluticasone Propionate)

Lot Number	Expiry Date	Pack Size	First Distributed
5K8W	04-2019	1 x 60 doses	29-Aug-2017

### Brief description of the problem

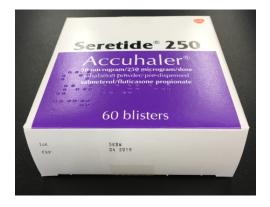
Glaxo Wellcome UK Limited is recalling the above Lot of Seretide Accuhaler 50/250mcg because a manufacturing issue with this Lot has been identified which has resulted in a small number of units not delivering the full number of doses.

Please note, this is not a patient level recall.

### Advice for healthcare professionals

Please take the following actions:

- Quarantine any remaining stock of this Lot and return to the original supplier for credit.
- The location of Lot number and expiry is as shown in the images below.





#### **Wholesalers**

• Quarantine any remaining stock of this Lot and return to the original supplier for credit

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**Medical Information enquiries:** For medical information enquiries, please contact GSK via customercontactuk@gsk.com, Live Chat facility on <a href="https://hcp.gsk.co.uk/contact-us/live-chat.html">https://hcp.gsk.co.uk/contact-us/live-chat.html</a> or by calling 0800 221 441 (option 4).

**Stock enquiries:** For stock enquiries please refer to <a href="www.hcp.gsk.co.uk/supply.html">www.hcp.gsk.co.uk/supply.html</a> or contact 0800 221 441 (option 1).

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. NHS regional teams are asked to forward this to relevant clinics, General Practitioners and Community Pharmacists.

Yours faithfully

Alison Bunce

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