Dear Sir/Madam,
We are welcoming the survey you are launching on Heat Networks, but reading carefully through the scope we would like to share our comments on the 2nd point: '*Concerns regarding the* ***monopoly supply of heat****, the inability of customers to switch and the potential misalignment of the incentives of the builders, operators and customers of heat networks'*

> The perception of monopoly supply of heat when it comes to Heat Networks should be removed:
> There are many mechanisms that can be used to address the issue of pricing (independent bodies to set the prices, limit on how much operators charge etc.)
> Clearly development of those mechanisms can ensure the customers of a Heat Network maximise their benefit of the network.
> The question is about who owns the assets (energy centre, distribution pipes and HIU)
> In principle Heat Networks are built around flexibility of heat supply; they are an inclusive and not exclusive technology.
> This means that the heat supply can be wind, solar, CHP, gas – practically any form of energy.
> It also means that the most economical form of energy will be utilized at all times.
> With gas boilers, you can only utilize one form of energy (gas).
> So which is truly a heat source monopoly after all?

I trust this is will contribute to your targets, let us know if you need further information.

SAV