

Withdrawn

This publication has been withdrawn.

It is no longer current.

Department for Work and Pensions

Mandatory Work Activity Live Running Memo

To: Mandatory Work Activity Providers

From: Work Programmes Division

Memo Serial Number: LR 15 **Date:** 22 March 2013

Subject: Mandatory Work Activity - Provider Direct

Action: For Information and Action

Timing: Immediate

Summary and action

As you are aware, Provider Direct telephone service is open to Mandatory Work Activity providers from 25 March 2013.

This memo is to let you know of an update to the recently issued guidance. I apologise for having to send out revised guidance so soon after the initial guidance was issued.

The guidance around security and access code changes has been clarified and strengthened. Please see the copy attached and disregard the version issued with memo MWA LR14. This guidance will also be published on the provider guidance page on the DWP website as soon as possible. Guidance not attached, published [here](#).

If you have any queries, please contact your performance manager in the first instance.

Work Programmes Division