



Ministry  
of Defence Police

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[REDACTED]  
By email – [REDACTED]

Our Ref: eCase: FOI 2017/03911 RFI: 86/17  
Date: 19 April 2017

Dear [REDACTED]

**FREEDOM OF INFORMATION ACT 2000: MINISTRY OF DEFENCE POLICE: ELECTRICITY BILLS**

We refer to your email dated 24 March 2017 which was acknowledged on the 27 March 2017.

We are treating your email as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your email of the 24 March 2017 you requested the following information:

**“Am I formally entitled to know the specific reasons why for the following?”**

**Explanation of variance:**

- 2 occupants have not received a bill during this period with the agreement of the Deputy Head of Establishment.
- 3 occupants have not received a bill during this period for various reasons. Action is now in hand to correct matters.”

This follows on from your original request below dated 20 February 2017:

**“Would it be possible to find out the following information regarding electricity bills issued to the family quarters at Wethersfield? These questions are in relation to MDP, NUCS or Contractors who are renting (or MDP who have the houses in lieu of housing Allowance) houses only. I do not require information for the houses allocated to the Army.**

1. Please can I know how many houses were being occupied at Wethersfield during the period of January 2015 – January 2017? Please can this include numbers that have left and moved in during this period.

2. Please can I know how many of the occupied houses have received an electricity bill and for what period this covered during the period of January 2015 – January 2017?
3. If the number of houses differs to the number of bills issued (e.g. 20 houses only 10 bills issued), please can I be advised of the reason for the variance?

**I do not require names of those occupying the property or house numbers just how many in total.”**

A search for information has now been completed and I can confirm that information in scope of your request is held by the Ministry of Defence Police (MDP).

The specific reasons for the variance in the number of houses compared to bills issued are as follows:

- Severe damage to property due to water leaks which resulted in the occupant having to run dehumidifiers at their own expense. Electricity charges were waived for a limited period
- Administrative error
- Unable to access meter readings to enable charges to be raised

The above variances have been rectified or action is in hand to correct matters.

If you are not satisfied with this response or wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, London SW1A 2HB (email [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)).

Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end. If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate the case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website (<http://www.ico.org.uk>).

Yours sincerely

**MDP Sec Data Protection and Freedom of Information Office**