



SAFETY ALERT

Part A,B&C.

Subject: Tumble Dryers (Hotpoint, Indesit, Creda and Proline)

Number: SA 2017/05

DIO Sponsor: Bryan Dunn (Hd E&C),

Date of issue: 20 April 2017

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This Safety Alert (SA) is a revision to SA 2015/14 - Tumble Dryers

This Safety Alert is to be read by the following so appropriate action can be taken:

1. DIO Service Manager (or equivalent for non NGEN contracts)
2. DIO's Maintenance Management Organisations
3. Others

Others interested in the content of this Safety Alert might include:

Top Level Budget Holders, Prime Contractors, Private Finance Initiatives, Public, Private Partnership and other traditionally procured contracts, Project Managers, Site Estate Authority Teams and Property Managers with responsibility for MOD projects and Property Management Works Services (including the legacy work of EWCs/WSMs), Coordinating Authorising Engineers, Heads of Establishments and site/Regional Health and Safety Advisors.

Since the issue of **SA 2015/14** there have been revisions to the manufactures information including.

- An increase in the scope of affected manufactures to include Hotpoint, Indesit, Creda and Proline.
- Actionable recommendations listed in Part A, Paragraphs 7, 8, 9, 10

When it takes effect: Immediately

When it is due to expire: When updated or rescinded.

Aim

1. To bring to the attention of appropriate persons the potential for certain brands of tumble dryer to present a risk of fire and to instigate control measures, collect data, and identify remedial works.

Introduction

2. Compliance with the contents of this Alert will enable compliance with the Health & Safety at Work etc. Act 1974 and its subordinate Regulations.
3. The appropriate MOD officer shall arrange for and ensure the Maintenance Management Organisation (MMO) contractor to carry out all actions in accordance with this Alert.
4. Any work required as a result of this Safety Alert must be carried out in accordance with JSP 375 Part 2 Volume 3 – High Risk Activities on the Defence Estate.
5. On MOD Establishments occupied by United States Visiting Forces (USVF) responsibility is jointly held by USVF and DIO(USF). At base level this jointly managed organisation is to take appropriate action to implement the contents of this Alert. Where this Alert contains procedures which differ significantly from USVF practice, DIO (USF) code of practice will be issued.

Requirement

6. For sites where DIO is the Head of Establishment or where DIO are responsible for the provision or maintenance of tumble dryers it is required that affected items are quarantined and the guidelines in Part A paragraph 8 shall be followed. If the above is the case DIO Service Managers or Equivalent and where applicable DIO Heads of Establishments are to action.
7. Where others are responsible for the provision and maintenance of tumble dryers then advice on options should be sort from the relevant TLB CESO and action via relevant 4C arrangements engaging with DIO staff as required.

Part A

8. The MMO, on direction from the DIO Service Manager or Equivalent, shall initiate the following tasks:
 - a. Locate and identify all Hotpoint, Indesit, Creda and Proline tumble dryers manufactured between April 2004 and September 2015.
 - b. When tumble dryers within the given period are identified the model number and serial number is to be determined and checked via the website (<https://safety.hotpoint.eu/> or <http://www.electricalsafetyfirst.org.uk/product-recalls/2016/03/hotpoint,-indesit,-creda,-swan-and-proline-tumble-dryers/>) to identify if the tumble dryer is affected by the manufacturer's Safety Alert.
 - c. When affected tumble dryers are identified the MMO is to notify the Head of Establishment and **quarantine** the asset by effectively securing its electrical isolation and preventing its re-use.

9. The MMO is to notify the DIO Service Delivery Performance Management Team, DIO SD-Perf Mgt Team (MULTIUSER) account, through their respective DIO Service Manager identifying the location, quantity, model number, serial number, and date of manufacture of **ALL** affected tumble dryers. There is also a requirement to confirm the Head of Establishment has been notified. **A nil return is required from Establishments with no affected tumble dryers.**
10. The data requested at paragraph 9 is required by 8th June 2017 and will be reviewed on the 11th June 2017.
11. Where defective tumble dryers are identified on an Establishment, the 4Cs risk register should be suitably annotated.

Part B.

12. Where defective tumble dryers have been identified and quarantined the Head of Establishment or other responsible persons can either:
 - a. Appropriately dispose of the tumble dryer.
 - b. Appropriately dispose of the tumble dryer and replace with a suitable alternative (this may be a commercial specification dryer) with an appropriate maintenance provision in place.
 - c. Contact the Original Equipment Manufacturers (OEM), at the link at paragraph 8 b, to conduct the remedial repairs.
13. The tumble dryer is NOT to be returned to service until the remedial action has been completed by the OEM.
14. On completion of the remedial work by the manufacturer's service engineer the tumble dryers can be returned to service.

Part C.

15. The MMO is to notify the DIO Service Delivery Performance Management Team, DIO SD-Perf Mgt Team (MULTIUSER) account, through their respective DIO Service Manager of the date action detailed in Part B paragraph 12 was undertaken.

Background

16. Following Whirlpool's acquisition of the Hotpoint, Indesit and Proline brands, the safety of its product portfolio was reviewed. As part of this review, a potential concern with a number of types of tumble dryers manufactured between April 2004 and September 2015 was identified. The affected brands are: Hotpoint, Indesit, Creda and Proline.
17. The manufacturer has stated,
 - An extensive consumer outreach and service action plan has been put in place to provide consumers with products that are updated to higher safety and quality standards. This includes arranging for an engineer, free of charge, to modify the affected appliance. The improvements are considered necessary to enhance the safety and quality of the tumble dryer.

- Trading Standards has confirmed, following an internal review by independent experts, that the modification programme remains the most effective way of resolving this issue. As a result, we will continue with our efforts to provide consumers with a free of charge modification as quickly as possible. Trading Standards have also notified us that updated usage advice should be communicated to affected consumers. If your tumble dryer is affected by this issue then you should.

UNPLUG IT AND DO NOT USE IT UNTIL THE MODIFICATION HAS TAKEN PLACE.¹

18. Reference:

- a. Website - (<https://safety.hotpoint.eu/>)

¹ <https://safety.hotpoint.eu/>