DIRECTION

I direct that the operation of a commercial multi-user gateway for the purpose of voice calls over a publicly available telephone service or SMS shall not be exempted by Ofcom from the requirement for a licence to be granted under section 8(1) of the Wireless Telegraphy Act 2006. Ofcom shall not issue a licence for such purposes unless the provider of the commercial multi-user gateway can demonstrate that the calling line identification will pass through the telecommunications network such that:

- a) It is possible to obtain, from the telecommunications operator with whom a device or account is registered, accurate communications data to the same level as can currently be obtained without the use of a commercial multi-user gateway. This includes data that identifies the sender and end-recipient of a communication or the time or duration of a communication, in the same timescales. This data must be provided to the same level of integrity and in the same format as if the communications had been made without the use of a commercial multi-user gateway and without the need to approach the commercial multi-user gateway provider to gain this information;
- b) The relevant telecommunications operator with whom a device or account is registered is able to uniquely identify relevant communications, without having to seek additional information from the provider of the commercial multi-user gateway, such that the telecommunications operator can comply with an interception warrant issued by the Secretary of State.

Rt Hon Ben Wallace MP

Minister of State for Security

25/09/2017

Date