



Ministry  
of Defence



DE&S Secretariat (LD & SE)

DESSEC-PolSecLE-JSC-WPNS@mod.uk



Defence Equipment & Support  
Maple 0a # 2043  
MOD Abbey Wood  
Bristol BS34 8JH



16 October 2017  
Our Reference: FOI2017/09477

Thank you for your email dated 4 October 2017. You asked:

***I would like to request the following information please (as an update to the NAO report published 31 Mar 2011 titled "The use of information to manage the logistics supply chain):***

- 1. In the report the MoD was remarked to have "hundreds of data systems in place to capture information on 3.2 all aspects of its stores and supply chain activity". This was quantified further in the document as "270 legacy logistics information systems previously operated by 50 separate contractors under 120 contracts". How many logistic information systems are currently in use and how many separate contractors and contracts are there?***
- 2. How many logistic information systems currently in use are no longer supported?***
- 3. How many logistic information systems are specifically considered as decision support tools and how many of those are no longer supported? JDP 4-00 para 2.26(b) states that they include:***
  - NATO Logistics Functional Area Services (LOGFAS);***
  - Management of the Joint Deployed Inventory (MJDI);***
  - Joint Asset Management and Engineering System (JAMES);***
  - Base Warehouse Inventory Management System (BWIMS); and***
  - Air Core passenger movements system***
- 4. Boeing Defence UK were appointed as delivery partner in December 2010 for the Future Logistic Information Services (FLIS) project , an £803 million 11-year contract project (Para 4.4). Can you provide an update on the current cost and status of the FLIS project?***

**5. Has/was funding made available and if so, has the £70M option been taken for the upgrade of the base inventory management systems (para 4.5)? If so, has this upgrade been completed?**

**6. Para 4.3 of the report states: “The Defence Logistics Board concluded that the probability of one of the base inventory warehousing and management systems suffering a catastrophic failure had risen to a critical level. Such failures, if sustained for more than 30 days, could have a serious impact on the ability to maintain operations”. Is this statement still applicable?**

**7. Para 4.5 of the report states: “The Joint Asset Management and Engineering Solutions system for example, can only transfer data between systems using a memory stick”. Is this still the case?**

**8. Para 2.10 states that for operations in Afghanistan “the Department has set itself a target to ensure that 45 per cent of demands for general stores and equipment support materiel are met immediately” from stocks already in theatre. Could you tell me if this 45% target for the immediate provision of general stores and equipment support materiel is applicable to other operations or was it a ‘one-off’ for Afghanistan in recognition of the lengthy supply chain?**

**9. Does the department have a more ‘generic’ figure by which general stores and equipment support materiel demands can/should be met immediately from stocks already in theatre (if possible could I have this information by 6 month stage)?**

I am treating your email as a request for information in accordance with the Freedom of Information Act 2000 (FOIA). A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that information in scope of your request is held.

The answers to your questions are as follows:

**Q1** - There are currently 160 systems currently in service, with only one contractor (BDUK) and one contract under the Future Logistics Information Systems (FLIS) project. One other system, JAMES, is managed through a separate supplier (Lockheed Martin UK) and a separate contract.

**Q2** - All Logistics information systems currently in use are supported.

**Q3** - All of the logistics information systems are decision support tools and all are supported.

**Q4** – The cost of the FLIS project, to the end of March 2018, is estimated to be £588M. Its status is “in-service”.

**Q5** - No – the option was not taken and no upgrade has been completed.

**Q6** - Should a failure occur, measures have been put in place to ensure that we can continue to maintain support to operations.

**Q7** - The memory stick referred to would be the device used to facilitate transferring data between JAMES and the JUD (JAMES Unplugged Device) ruggedized laptops, used in places where there is little or no DII or MODNET connectivity. Where DII/MODNET is in place various electronic means are utilised to transfer JAMES data.

**Q8 & Q9** – The 45 per cent target applied to Afghanistan only. Each operation is different and the level of logistic support is tailored accordingly.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours Sincerely,

  
DE&S Secretariat