



Ministry
of Defence

Ministry of Defence

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United Kingdom

Ref. FOI2017/02334

E-mail: ISS-SecretariatGpMbx@mod.uk

[REDACTED]

[REDACTED]

15th March 2017

Dear [REDACTED],

FREEDOM OF INFORMATION REQUEST

Thank you for your email received on the 17th February 2017 in which you requested the following information:

Part One:

"...how extensive internet access within the MoD is.

Could you please provide the answer in terms of the number of individual page requests, and the number of posts, per day? Also, therefore, the average requests and posts per employee per day?"

Part Two:

"If the different categories of internet usage are held, i.e. social media, forums, news sites etc., then could you please provide a breakdown of these?"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000. I can confirm that some information in scope of your request is held and is provided below:

In answer to part one of your question, I can confirm that based on an 89 day period between 13th December 2016 and 12th March 2017, the average number of page requests per day was 29,055,754, and the average number of page requests per user was 143.5. To put this in context, 29,055,754 is not the number of single visits to web pages, as for example, a single visit to the Daily Mail homepage delivers approximately 200 page requests as each pop up, web add and news feed populates the homepage. The total number of web sites visited was 1,208,230 which, if averaged out equates to 6 per user.

The number of posts on web pages is not held.

With regard to part two of your question, we do not hold the information in the format you have requested.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e- mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

Information Systems and Services (ISS) Secretariat