## Claim for Crown Court Defence guide



Submitting a bill online

Use this guide to submit your Advocates' Graduated Fee Scheme (AGFS) and Litigators' Graduated Fee Scheme (LGFS) bills online claim for Crown Court Defence (CCD).

#### 1. Signing in to CCD

Once you have set up your login credentials (see section 12), you simply have to enter your email and password on the sign in page to begin using CCD.

📾 GOV.UK	Claim for crown court defence
This is a new service – your <u>feedback</u>	will help us to improve it. You can <u>report a fault here,</u>
Sign in	
Email	
Password	
Sign in	
Forgot your password? Read our terms and conditions	

#### 2. Claims page

The initial page you will see when you login is the 'all claims' page.

This will show you a dashboard of all claims that you have submitted and drafted, along with their current status (submitted, rejected, authorised etc.).

🖆 GOV.UK	Claim for crown court defe John Smith Sign out	ence
This is a new service – your <u>feedback</u>	will help us to improve it. You can <u>report a fault here</u> ,	
All claims   Archive   Start a cla	m Manage users Manage provider	
All claims		
Time-limited retentio	n of claims is being introduced from 19th S	eptember 2016.
More information	•	
Do not show this message ac	ain	
Total outstanding:	Total authorised:	Starta claim
£31,831.20	£0.00	Or upload your claims in JSON
<u>View details</u>	View details	format
		Choose file
Eilter list hu		

On this page you can also see the total amount of money you have had authorised by the LAA and the amount claimed that is outstanding.

You can manage users from this page, manager your firm details, search for old claims and begin to start a new claim.

You can also search for a particular claim and filter by either AGFS or LGFS bill type.

Search	claims							
							Charalter 10 a	1-1
ll claim	s						Showing 10 c	laims of 30
Туре	Case number	<u>Advocate /</u> Litigator	Defendants	Claimed	Assessed	Status	Date submitted ▼	Messages
LGFS Final	A20131234 #51368 t20135431	John Smith	Joe Smith	£756.00		Submitted	01/03/2017	View
AGFS Final	A20161246 #51365 AB124	Jamey Kunze	Joe Smith	£187.20		Submitted	17/02/2017	No messages
AGFS Final	A20161246 #51364 AB124	Jamey Kunze	Joe Smith	£30,888.00		Submitted	16/02/2017	No messages
AGFS Final	T12345098	Bob Smith	Sherwood Hackett	£977.00		Refused	03/08/2016	View
AGFS Final	A20161936	Jamey Kunze	Jon Smith	£180.00		Draft		No messages

### 3. Starting a claim

After clicking the green 'start a claim' button, you will be asked to select your fee type.

When you continue, you will be asked to provide the same case and offence information as required by the paper form.

Certain questions may only appear once you have selected an answer. i.e. the first



day of trial will only appear after you have selected 'trial' as your case type.

#### 4. Fee page

Once you have entered your case and offence information, you will come to the 'fees' page.

CCD does not currently calculate fees for you, so this needs to be entered manually.

However, there is an option for a link to be created between CCD and your

Fees				Summary total Fees Total
All fees should be entered exclusive of VAT. The system w registered users.	ill add VAT to	fees for	VAT	No fees for this claim Expenses Total £0.00
Initial fees				VAT total £0.00
You must enter a quantity and rate. Check the <u>graduated</u>	fee calculator	s 🖻 for	help.	Total £0.00
Fee type	Quantity		Rate	
Basic fee	0	£	0.00	
Please include dates for those Standard appearance fees and PCMH's included in the Basic Fee		-	0.00	
			Total	
Dates			£0.00	
No dates currently selected. <u>Add dates</u>				
Fee type	Quantity		Rate	
Daily attendance fee (3 to 40)	0	£	0.00	
			Total	
Dates			£0.00	
No dates currently selected. Add dates				

internal case management system, which will automatically transfer a case from your case management system into CCD as a draft.

Ask your IT supplier to contact <u>crowncourtdefence@legalaid.gsi.gov.uk</u> for further information on how to develop this functionality.

#### 5. Evidence

CCD allows you to attach documents to support your claim.

The requirements for submitting supporting documents for a claim are the same as for paper bills.

Evidence supplied on a	JR .	Summary total
		Fees Total
Will you be sending disk evider	ce for this claim?	£290.00
Vec No		Expenses Total
0 1es 0 100		£0.00
		VAT total
		£58.00
<ul> <li>Help with sending the evide</li> </ul>	nce	Total
		C249.00
Jpload supporting evid	ence	E340.00
Upload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must	send it by
Jpload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must	send it by
Upload supporting evid	ence on disk that relates to this case, you must	send it by
Upload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must Drag and drop files here	send it by
Upload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must Drag and drop files here or	send it by
Jpload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must Drag and drop files here or Choose a file	send it by
Jpload supporting evid f you have electronic evidence courier.	ence on disk that relates to this case, you must Drag and drop files here or Choose a file	send it by

If you wish to claim for prosecution evidence served electronically, this currently still needs to be submitted through the post and should be done so as soon as possible after submitting your bill online. CCD will flag to the LAA that the claim is waiting for a disk to arrive. The disk should be clearly labelled with case name, court name and case number and a note that your bill has been submitted through CCD.

#### 6. Check your claim

Before submitting your claim, you can see an overview of the information you have provided and you can make changes if required.

Check you	r claim	
theck all the information be f the page. <b>Claim and case type</b>	Now is correct before submitting your claim at the bottom	Summary total Fees Total £290.00
Provider reference number	12341	£58.00
Advocate	Jamey Kunze	
Advocate category	Junior alone	Total
Crown court	Aylesbury	E348.00
Case number	B20131234	Continue
Case type	Trial	Edit this claim
Offence category	Abandonment of children under two	
Offence class	C: Lesser offences involving violence or damage and less serious drug offences	
First day of trial	01/01/2017	
Estimated trial length	3	
Actual trial length	3	
Trial concluded on	01/02/2017	

#### 7. Certification

On the certification page you confirm that the information you have provided is correct.

For AGFS claims you certify the reason you are the Instructed Advocate as in the AF1 form.

No signature is required to submit a claim using CCD. This requirement is contained within the terms and conditions of the application.



#### 8. Submission

Once you certify and submit your claim, you reach the confirmation page, where you can go on to submit another claim or return to your claims page.



# 9. Messaging and applying for redeterminations

There is a messaging functionality within CCD which allows you to message the caseworker directly about your specific bill.

You do not need to fill out a separate online form to request a redetermination if your claim has been rejected for payment. All redeterminations are dealt with through the messaging function where you can provide your reasons for appeal and upload any additional evidence where required.

Claims that have been rejected will be clearly indicated in red in the 'all claims' dashboard.

		Your claim has been part-authorised (System) 14:18
	No evidence submitted	(Case worker) 14:18
please consider this extra evi Attachment: <u>AGES_Flver_Mic</u> John Smith 14:21	dence Ilands v0 2.doc (36.5 KB)	
		Print all message

Search	claims							
ll claim	IS						Showing 10 c	laims of 3
Туре	Case number	Advocate / Litigator	Defendants	Claimed	Assessed	Status	Date submitted ▼	Messages
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AGFS Final	A20161936 #51373 1234203	Jamey Kunze	Jon Smith	£180.00		Draft		No messages

#### 10. Feedback

If you wish to give any feedback or experience any problems using CCD, there is a feedback link at the top of each page.

This will be sent to the development team who will take on board your feedback and help resolve any issues.

Is is a new service - your <u>feedback</u> will help us to improve it. You can <u>report a fault here</u> . Liclaims <u>Archive</u> Starta claim <u>Manage users</u> <u>Manage provider</u> <b>Help us improve this service</b> We will use your answers to the questions below to help us build a better service. Your claim is still available on a separate tab.	🖆 GOV.UK	Claim for crown court defence
Lclaims       Archive       Start a claim       Manase users       Manase provider         Help us improve this service         We will use your answers to the questions below to help us build a better service.         Your claim is still available on a separate tab.	his is a new service – your <u>feedbac</u>	k will help us to improve it. You can <u>report a fault here.</u>
Help us improve this service We will use your answers to the questions below to help us build a better service. Your claim is still available on a separate tab.	Iclaims Archive Start a ci	aim   Manage users   Manage provider
We will use your answers to the questions below to help us build a better service. Your claim is still available on a separate tab.	-lelp us imp	prove this service
Your claim is still available on a separate tab.	We will use your answers to help us build a better servio	o the questions below to be.
	Your claim is still available	on a separate tab.
all us about your experience of using this service today.	ell us about your experience	of using this service today.
on't include any personal or sensitive information.	)on't include any personal or	sensitive information.

#### 11. How to sign up

Email <u>crowncourtdefence@legalaid.gsi.gov.uk</u> with the following information:

Name Chambers/Firm Role - i.e. Clerk/Advocate/Solicitor Advocate LAA Advocate Supplier Number\* i.e. 02ABC VAT status\*

\*for solicitors' firms only

Once your request has been received, your account will be set up within 5 working days. Your login details will be communicated to you via email. For further information on setting up additional users within your organisation please see the FAQ document at <a href="https://www.gov.uk/government/publications/simplifying-criminal-legal-aid-processing">https://www.gov.uk/government/publications/simplifying-criminal-legal-aid-processing</a>