

High level summary of successful bid fund applications

We received an overwhelming response from local authorities (LAs) to the Fraud and Error Reduction Incentive Scheme (FERIS) bid fund. Applications totalling over £8 million were received against a bid fund of £3 million. To select the successful applications bids were scored against the bid criteria, for example, innovation and return on investment (ROI).

In total 32 applications were approved totalling just £3.043 million. Many of these were joint bids from multiple LAs, and three bids which were approved were put forward by lead LAs for the main Housing Benefit software providers. This means that almost all LAs could benefit from the bid fund either through an individual or group bid or the opportunity to benefit from the enhancements provided by the main software providers.

Below is a summary of the successful bid fund applications:

Summary of approved FERIS bid fund applications		
LA/Group of LAs	Amount awarded	Primary bid activity
Cambridge – Northgate users	£744,000	Automated data targeting and notification, plus website development
Canterbury/Thanet/Dover	£40,000	Nudge based interventions
South Lanarkshire	£37,000	Changing claimant behaviour/awareness (marketing)
Wiltshire	£50,000	Smartphone app development
Breckland – Capita users	£395,750	Self-service portal
Highland	£32,150	Changing claimant behaviour/awareness (marketing)
Gwynedd	£5,500	Online change of circumstances
East Lothian	£28,788	Changing claimant behaviour/awareness (marketing)
Flintshire	£10,612	Changing claimant behaviour/awareness (marketing)
Sedgemoor	£45,000	Digital communication channel
Sefton	£26,021	Automated change solution
Hinckley Bosworth (Leicestershire Partnership)	£58,150	Changing claimant behaviour/awareness (marketing)
Welwyn Hatfield	£20,822	Nudge based interventions
Enfield – Civica users	£478,140	Automated data targeting
Nottingham	£30,312	Easyonline IT
Hillingdon	£139,800	Data matching
Southwark	£73,860	Staffing
Hackney	£83,677	Online change of circumstances and data matching
Cheshire East	£28,938	Staffing
Harrow + 4 other LAs	£65,085	Nudge based interventions

Knowsley	£30,910	Website development/improvement
Malvern Hills + 4 other local authorities	£10,000	Web and smartphone application development
Wealden	£10,000	Automated change solution
York	£56,308	Staffing for behavioural insight work
Warrington (Greater Manchester Consortia)	£93,000	Changing claimant behaviour/awareness (marketing)
Angus	£37,960	Changing claimant behaviour/awareness (marketing)
Glasgow	£95,956	Changing claimant behaviour/awareness (marketing)
Vale of Glamorgan	£26,000	Changing claimant behaviour/awareness (marketing)
East Lindsey + 6 other LAs	£140,000	Changing claimant behaviour/awareness (marketing)
Nuneaton and Bedworth	£10,816	E-Forms (self-service module)
Pendle + 7 other LAs	£83,475	Data matching
Dudley	£55,059	Changing claimant behaviour/awareness (marketing)
Total	£3,043,089	