



Legal Aid  
Agency

# **Procurement of HPCDS Services in England and Wales from 1 October 2018**

## **Scheme Area Guide:**

Housing Possession Court Duty Scheme Area: City of Stoke-on-Trent,  
Staffordshire and Shropshire

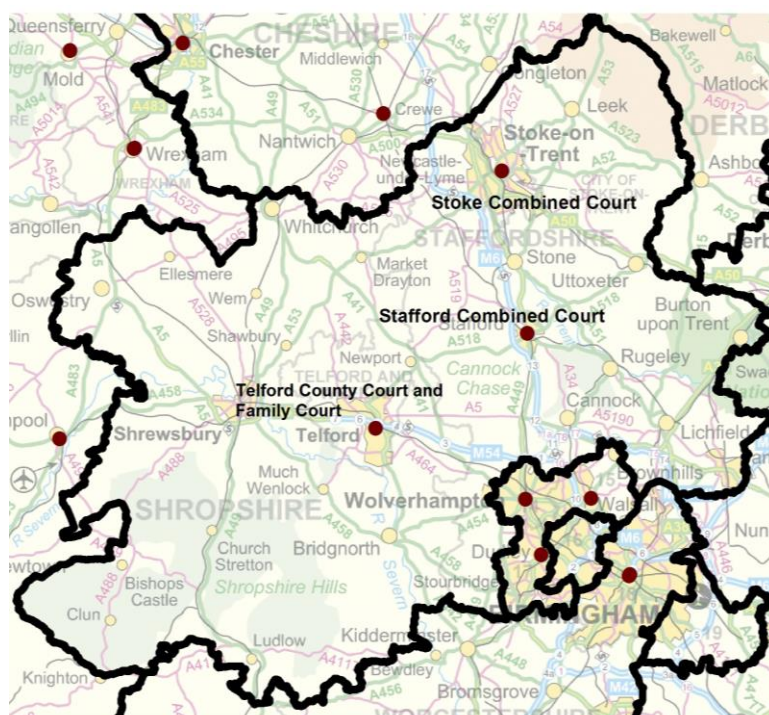
**Housing Possession Court Duty Scheme Area:**  
**City of Stoke-on-Trent, Staffordshire and Shropshire**

**Introduction**

1. This guide is designed to provide information on the HPCDS Scheme Area of City of Stoke-on-Trent, Staffordshire and Shropshire for HPCDS work from October 2018. It provides information on the area and court locations covered.

**About the court locations in this Scheme Area**

2. The court locations to be served in this Scheme Area are Stafford Combined Court Centre, Stoke-on-Trent Combined Court and Telford County Court and Family Court



Local Authority	Population <sup>1</sup>
Stoke-on-Trent	251,648
Stafford	132,488
Newcastle-under-Lyme	127,045
East Staffordshire	116,040
South Staffordshire	110,726
Lichfield	102,706
Cannock Chase	98,535
Staffordshire Moorlands	97,881
Tamworth	77,141
<b>Total</b>	<b>1,596,749</b>

Main Settlements (30k+) <sup>2</sup>	
Burton-upon-Trent	Stafford
Newcastle-under-Lyme	Stoke-on-Trent
Shrewsbury	Tamworth

**Alternative Hearing Venues**

3. It is possible that some listings may be allocated by Courts in the Scheme Area to Alternative Hearing Venues (e.g. another non-court venue). The use of Alternative Hearing Venues may begin or change throughout the life of the Contract. It is expected that Alternative Hearing Venues will be located either within or close to the Scheme Area. At present, there are no known Alternative Hearing Venues in this Scheme Area.

<sup>1</sup> ONS Mid-Year Ward Level Statistics 2015 – released 26 October 2016. (Refreshed Annually)  
<https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/wardlevelmidyearpopulationestimatesexperimental>

<sup>2</sup> 2011 Population: All Usual Residents". Neighbourhood Statistics. Office for National Statistics. 2011-03-27. Retrieved 2017-02-12.

<b>Court locations covered by this scheme</b>	<b>Address</b>	<b>Contact details and Opening times</b>	<b>Parking Information</b>
Stafford Combined Court Centre  Court location/tribunal no. 455	Victoria Square Stafford Staffordshire ST16 2QQ	County Court: 01782 854000  County Court enquiries counter: By prior appointment only Court building open: Monday to Friday 8:30 am 6pm	There is no parking available at this venue
Stoke-on-Trent Combined Court  Court location/tribunal no. 338	Bethesda Street Hanley Stoke-on-Trent Staffordshire ST1 3BP	Enquiries: 01782 854 000  County Court enquiries counter: By prior appointment only Court building open: Monday to Friday 8:30am to 6pm	Disabled parking arranged by contacting the Crown or County Court.
Telford County Court and Family Court  County Court location code:364	Telford Square Malinsgate Town Centre Telford Shropshire TF3 4JP <sup>3</sup>	Enquiries: 01952 238 280  Court building open: Monday to Friday 9am until close of business Court counter open: By prior appointment only	Disabled parking facilities are available.

### **Projected HPCDS Scheme volumes in the Scheme Area**

4. The tables below indicate historical information surrounding the HPCDS Schemes in the Scheme Area.

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<sup>3</sup> The current venue of Telford county court and Family Court is due to close October 2017 and relocate to the venue of Telford Magistrates Court so this address information has been used

**City of Stoke, Staffordshire and Cheshire Scheme Area Key Facts<sup>4</sup>**

Number of courts in area	Three			Busiest days by Acts of Assistance	Stafford	Wednesday (32%)						
					Stoke	Tuesday (98%)						
					Telford	Monday (37%)						
Most common day of listing	Stafford	Thursday (28%), Wednesday (27%)			Most common types of claimant	Stafford	Social Landlord (49%)					
	Stoke	Tuesday (97%)				Stoke	Social Landlord (50%)					
	Telford	Monday (35%)				Telford	Mortgage (43%)					
Most common time of listing	Stafford	Afternoon (54%)			Most common types of hearing	Stafford	Claims (45%)					
	Stoke	All Day (57%)				Stoke	Claims (38%)					
	Telford	Afternoon (64%)				Telford	Claims (37%)					
Number of Sessions						Fees paid						
Court	2014	2015	2016	Court	2014	2015	2016					
Stafford	33	22	19	Stafford	£6,224.85	£3,649.05	£3,362.85					
Stoke	75	68	65	Stoke	£23,683.05	£17,243.55	£18,030.60					
Telford	52	12	21	Telford	£10,446.30	£1,860.30	£3,649.05					
<b>Total</b>	<b>160</b>	<b>102</b>	<b>105</b>	<b>Total</b>	<b>£40,354.20</b>	<b>£22,752.90</b>	<b>£25,042.50</b>					
Acts of assistance by day of the week												
Court	Monday	%	Tuesday	%	Wednesday	%	Thursday	%	Friday	%		
Stafford	33	19	38	22	56	32	36	21	8	5		
Stoke	0	0	815	98	2	0	10	1	1	0		
Telford	80	37	52	24	38	18	13	6	30	14		
<b>Total</b>	<b>113</b>	<b>9</b>	<b>905</b>	<b>74</b>	<b>96</b>	<b>8</b>	<b>59</b>	<b>5</b>	<b>39</b>	<b>3</b>		
Acts of Assistance				Distribution of listing days by day of the week						Length of session		
Court	2014	2015	2016	Court	Monday	Tuesday	Wednesday	Thursday	Friday	All Day	Morning	Afternoon
Stafford	82	47	44	Stafford	15%	22%	27%	28%	7%	0%	46%	54%
Stoke	333	242	253	Stoke	0%	97%	0%	2%	0%	57%	27%	16%
Telford	141	25	48	Telford	35%	24%	18%	9%	13%	0%	36%	64%
<b>Total</b>	<b>556</b>	<b>314</b>	<b>345</b>	<b>Total</b>	<b>15%</b>	<b>22%</b>	<b>27%</b>	<b>28%</b>	<b>7%</b>	<b>0%</b>	<b>46%</b>	<b>54%</b>

<sup>4</sup> Sessions, fees and acts of assistance data is drawn from the Legal Aid Agencies internal Management Information data. Listing information is taken from HMCTS court listing data

Number of Nil Sessions				Listing Information																											
Court	2014	2015	2016	2014								2015								2016											
				Type of hearing				Type of claimant				Type of hearing				Type of claimant				Type of hearing				Type of claimant							
				A	B	C	D	E	1	2	3	4	A	B	C	D	E	1	2	3	4	A	B	C	D	E	1	2	3	4	
Stafford	5	4	3	406	141	0	193	221	54	305	40	562	284	110	34	112	156	89	142	39	426	253	100	69	102	138	83	141	58	380	
Stoke	0	1	1	1610	688	597	703	1166	415	1412	357	2580	1254	532	417	462	856	314	707	309	2191	1073	529	364	401	702	387	596	349	1737	
Telford	5	1	3	942	389	280	403	617	312	881	184	1254	701	316	231	233	420	358	428	181	934	648	302	182	201	357	350	346	157	837	
Total	10	6	7	2958	1218	877	1299	2004	781	2598	581	4396	2239	958	682	807	1432	761	1277	529	3551	1974	931	615	704	1197	820	1083	564	2954	

1: Accelerated Landlord 2: Mortgage. 3: Private Landlord 4: Social Landlord: A: Claims B: Outright Orders C: Repossessions D: Suspended Orders E: Warrants

*All information relating to the volume and value of work included within the HPCDS Scheme Area Information Guides is based on information available to the LAA including information that has been reported by current Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HPCDS work during the contract period.*