

From: [REDACTED]
To: [REDACTED]
Bcc: [FOI Advice](#); [CCC Closed Calls](#); [OPS DMT \(NW\)](#)
Subject: Freedom of Information Request - 758051
Date: 22 January 2018 16:24:01
Attachments: [A5036 Carriageway Defects.pdf](#)
[A5036 Carriageway Enquiries and Complaints.pdf](#)
[A5036 Section Plan.pdf](#)
[Maintenance Requirement Plan \(MRP\) Redacted.pdf](#)

Dear [REDACTED]

I am writing to confirm that we have now completed our search for the information, which you requested on 4 January 2018.

A copy of the information requested which relates to the whole of the A5036 is below:-

I would be grateful if you could supply me with the following information in relation to A5036, particular the sections between Ash Road and Hawthorne Road, I21.

- o Dates of all safety inspections undertaken on the carriageway in the two years preceding the date of your incident

Inspections undertaken weekly.

- o Details of all carriageway defects identified during safety inspections in the two years preceding your incident

See attached A5036 Carriageway Defects

- o Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.

Driven at the prevailing traffic speed, 2 people in the vehicle

- o The intended frequency of carriageway safety inspections.

Weekly

- o Details of all complaints and/or enquiries relating to the carriageway, received in the two years preceding your incident.

See attached A5036 Carriageway Enquiries and Complaints

- o The hierarchy classification.

All Purpose Trunk Road

- o The road/section number.

See attached A5036 Section Plan

- o The defect intervention criteria adopted in relation to the identification of all categories of carriageway potholes (in other words, this means how they define a pothole as requiring attention)

Criteria defined in the attached Maintenance Requirement Plan.

- The time period(s) adopted between identification and repair (temporary and permanent) of all categories of carriageway defects.

Criteria defined in the attached Maintenance Requirement Plan.

- Whether or not the authority has formally adopted all or part of the standards contained within the national code of practice for highways maintenance management.

Highways England has not formally adopted the code. This Code is supported, endorsed and recommended by DfT and a number of the national boards (which Highways England support through membership). Our independent requirements do align to the core concepts described

The following information has being withheld under the exemption in section 40 of the Freedom of Information Act 2000

<http://www.legislation.gov.uk/ukpga/2000/36/section/40> - Personal details.

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If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

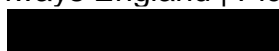
If you have any queries about this email, please contact me. Please remember to quote reference number 758051 in any future communications.

Yours sincerely


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